

# urmet

## IPERVOICE SYSTEM



## INSTALLATION MANUAL



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# IPERVOICE SYSTEM

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*MT124-025D / Version 4.10*

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## 1 IPerVOICE IN BRIEF



IPervoice is the first digital video door phone system that uses **CAT5** cables throughout, both for the external network between different buildings, and also for riser columns used to interconnect the apartments. While external network is always fully **IP** compatible<sup>1</sup>, in the riser columns either an **IP** network is deployed<sup>1</sup>, or a specifically dedicated protocol is used. In the first case IPervoice will become a very flexible Full **IP** system, while in the second case the use of dedicated protocol on **CAT5** cables, allows for cost saving. The IPervoice structure is designed to satisfy the needs of any residential building even with a large number of users: there are no limits for system extension and number of riser columns that can be managed.

Describing IPervoice simply as a last-generation digital video door phone system is not enough. The versatility of the system and its modular features can be exploited not only to manage access control, but also technological installations, such as video surveillance, intrusion alarms and fire alarms - in addition to many other functions that are fully integrated.

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<sup>1</sup> The **IP** network used by IPervoice must be private and isolated from other **IP** networks present in the building, in order not to compromise the features and the proper operation of the system.

IPer voice is a system based on an “open” communication standard. The use of the **SIP** protocol (*Session Initiation Protocol*) allows the connection of third party devices that use the same standard. However, to ensure the system correct operation, it is advisable to use only URMET certified devices.

## 2 DIGITAL AUDIO/VIDEO TRANSMISSION

In IPervoice, audio and video signals are digitally transmitted through the IP network. This means that sounds and images are converted into numbers, or ***digits***, before they are sent from one device to another.

To make the videos fluid enough, the system must capture many images, called *frames*, in one second. Typically, 25 frames per second at least are needed to allow the human eye to observe images and perceive movements continuously and fluidly between one frame and the next one. It is also necessary that the resolution of the captured images is good enough to obtain satisfactory detail. All these features would require the transfer of a lot of data (the digits) on the IP network, that would soon overwhelm its capacity to send more data at the same time.

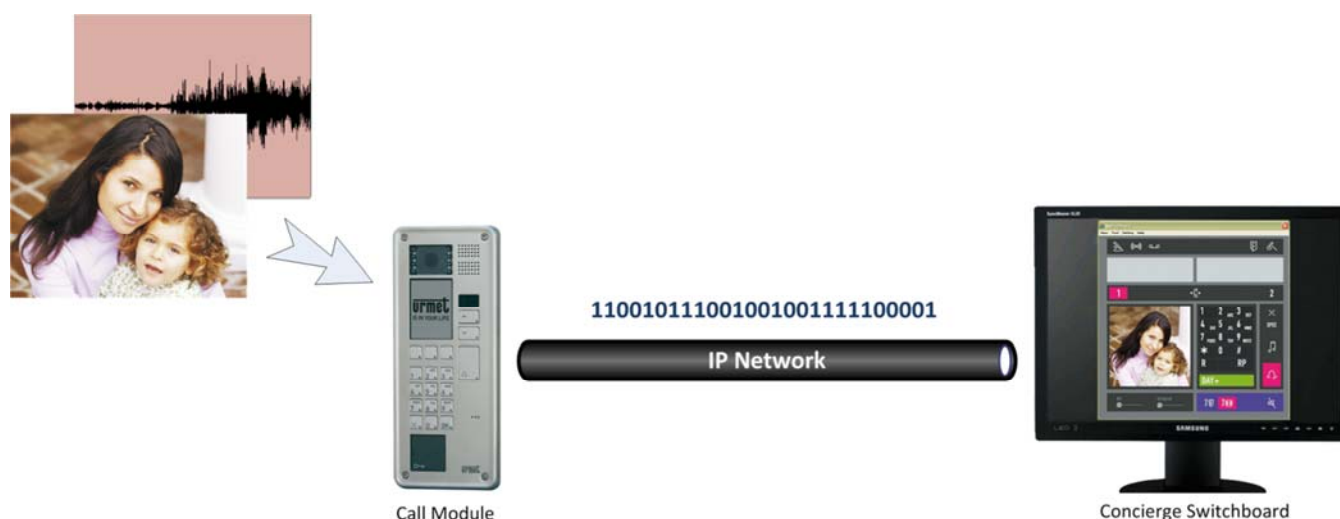


Figure 1 : Digital audio/video transmission

To solve this problem appropriate mathematic algorithms are used, that allow the information to be “compressed” while it is sent through the network. Once arrived, this information can be “decompressed” using an inverse process and is then ready for use.

These algorithms are called “CODEC” (**code-decode**) and are substantially software programs or hardware devices that digitally encode and/or decode an audio or video signal, in order to save it on a storage support, from where it can later be recalled for reading or, as in the typical case of IPervoice, transmitted on the IP communication channel. In encoding/decoding phase, the codecs also perform the compression (and/or decompression) of the data, reducing the data volume, in order to make the stream of encoded data easier to be transmitted.

The compression of the data allows us to use less channel bandwidth for their transmission, leaving more space for similar transmissions or other data necessary for the system operation. Technological progress has permitted the development of even more efficient codecs, able to ensure a high quality level (high resolution of images, number of frames per second), keeping the amount of data needed in order to send the information on the network very low.

IPer voice uses two different standard codecs; the first one is specific for video information, the second is for audio data:

- H.264:** Originally developed by Apple Computers, it is a very efficient codec, used in last-generation cellular phones (3G) and also for transmitting high definition (HD) films on the Internet. In fact, this codec is able to ensure the same quality as the MPEG-2 standard used in DVD supports, reducing from a third to a half the requested speed (data-rate) for sending information. Using the H.264 codec, IPer voice can manage a high number of simultaneous conversations, maintaining the high quality and fluidity of the images (640 x 480 pixels with 30 frame/sec).
- G.711:** It was developed for use in VoIP technology; in fact, it is one of the main codecs used in this field. G.711 allows an excellent audio quality with a rather low *data-rate* (64 Kbit/sec) and a minimum processing time is required for the compression/decompression algorithm.

### 3 GENERAL CHARACTERISTICS

IPervoice can provide many features that make it possible to create solutions for residential building complexes of considerable size. The potential and the strong points of IPervoice are illustrated in the following list, which includes the main characteristics of IPervoice in different areas of competence.

#### WIRING AND INSTALLATION

- IPervoice uses an UTP<sup>2</sup> CAT5 cable for both the IP network and the building risers, making the wiring and the installation of the system easier.
- The highly flexible architecture of IPervoice allows to create a fully IP networked system (for backbones and building risers) or mixed mode (IP network for backbones and CAT5 network for risers) or hybrid mode (IP for backbones, IP and CAT5 for risers).
- All the IPervoice devices present on the IP network, except the concierge switchboard and VoIP telephones, are directly powered through the data cable via PoE (Power Over Ethernet). Also for this reason the installation is simpler and more economical.
- The possibility of using optical fibre to cover long distances means that IPervoice does not have distance limits between the IP network devices.

#### AUDIO AND VIDEO QUALITY

- As already described, IPervoice uses the H.264 standard as video codec. The result is a high quality IPervoice digital video, with 30 frame/sec, that gives the images excellent fluidity.
- In the same way, the audio streams are dealt at maximum speed, according to G.711 standards.

#### EXPANDABILITY

The use of the digital technology allows IPervoice to be unlimited with regards to:

- IP network extension and distances (the use of optical fibre is supported).
- Number of riser columns.
- Number of concierge switchboards.
- Number of connectable users.
- Number of simultaneous conversations: a fundamental requirement in large residential complexes.

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<sup>2</sup> UTP: Unshielded Twisted Pair



If the IP network is also used for riser columns, no limits are imposed on the number of users by the system addressing capacity, that is virtually unlimited. Notice that when the number of user grows, also the traffic volume managed by the IP network will increase. So the IP network must be properly designed<sup>3</sup> in order to ensure the features needed for the proper operation.

If a dedicated CAT5 non-IP network has been chosen for the risers, in each building and for each riser column the system can be expanded up to:

- 900 metres for each riser column.
- 1080 users for each riser column.
- 16 video door phone apartment stations for each apartment.

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<sup>3</sup> The IP network used by IPervoice must be private and isolated from other IP networks present in the building, in order not to compromise the features and the proper operation of the system.

## 4 SYSTEM ARCHITECTURE

Observing the architecture of the IPer voice network, it can be noted that the system is structured on two levels:

- The “external” level, used to create the framework of the system. The network used for communication between devices is fully IP-compatible.
- The “internal” level, used to create the building riser columns and the respective apartments. As already mentioned, IPer voice allows to create this part of the system in two different modes:
  - Using an IP network with the same characteristics as the external level.
  - Using a CAT5 network. In this case, even if the same cable (CAT5) and the same connectors (RJ45) type is used to make wiring and installation operations easier, the communication protocol is dedicated, in order to obtain high performance at low price.

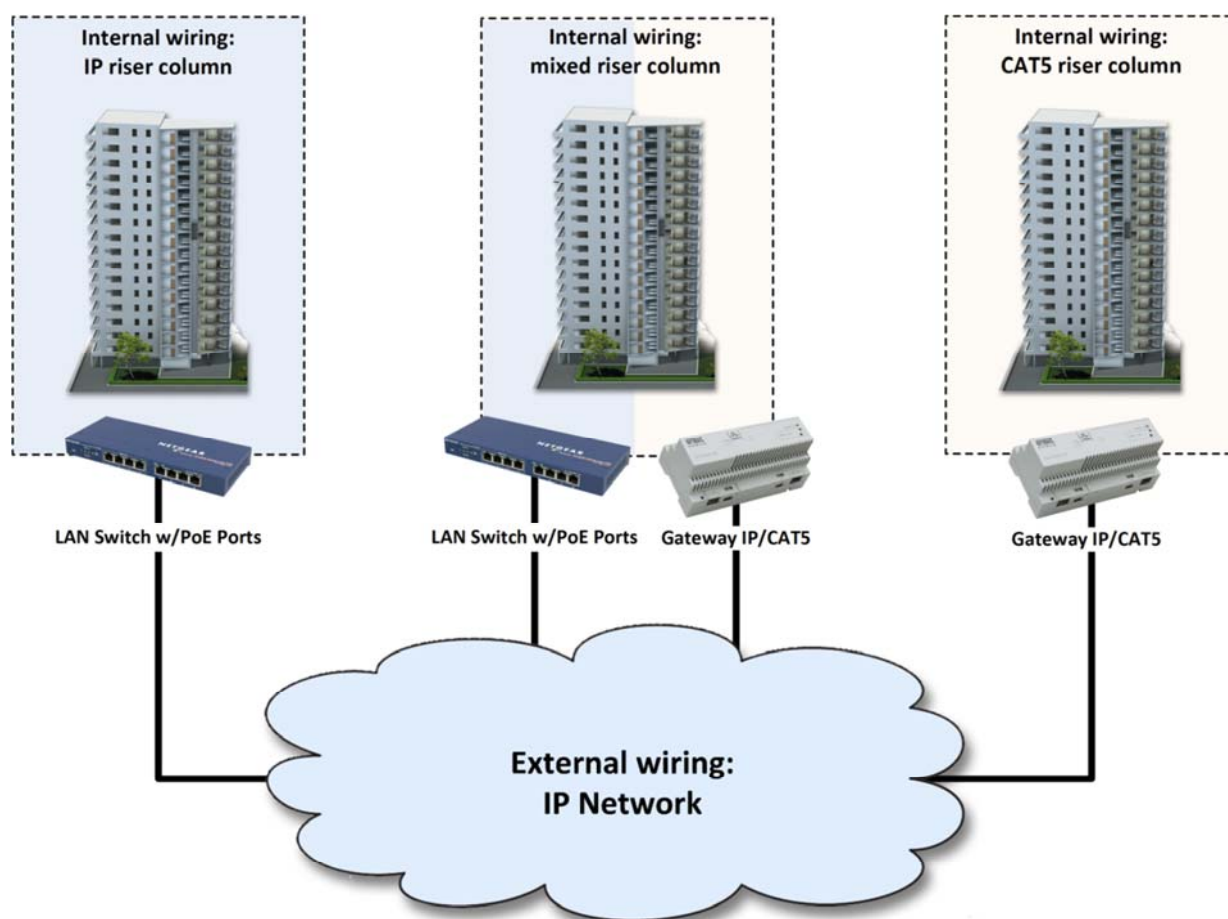


Figure 2: System architecture – External and internal levels of the building

If CAT5 network solution is used for buildings, the communication between the two “levels” is made by dedicated devices, called Gateway IP-CAT5, which transfer data and audio/video streams, adapting them to the respective requirements.

## 4.1 THE EXTERNAL LEVEL: THE IP NETWORK

The framework of IPervoice is made by the IP network, used to connect all the digital devices of the system. On the “external” level of IPervoice devices that perform operations concerning the building structure instead of the single building are usually present. For the laying of the network, a cable available on the market can be used, provided that it is CAT5 certified. Urmet provides the installer with a special CAT5 cable (1039/90), protected by a reinforced black sheath, that allows the coexistence between the CAT5 cable for IPervoice and 230V cables in the same ducts, allowing also the use in cable pipes outside the building (typically road pipes).

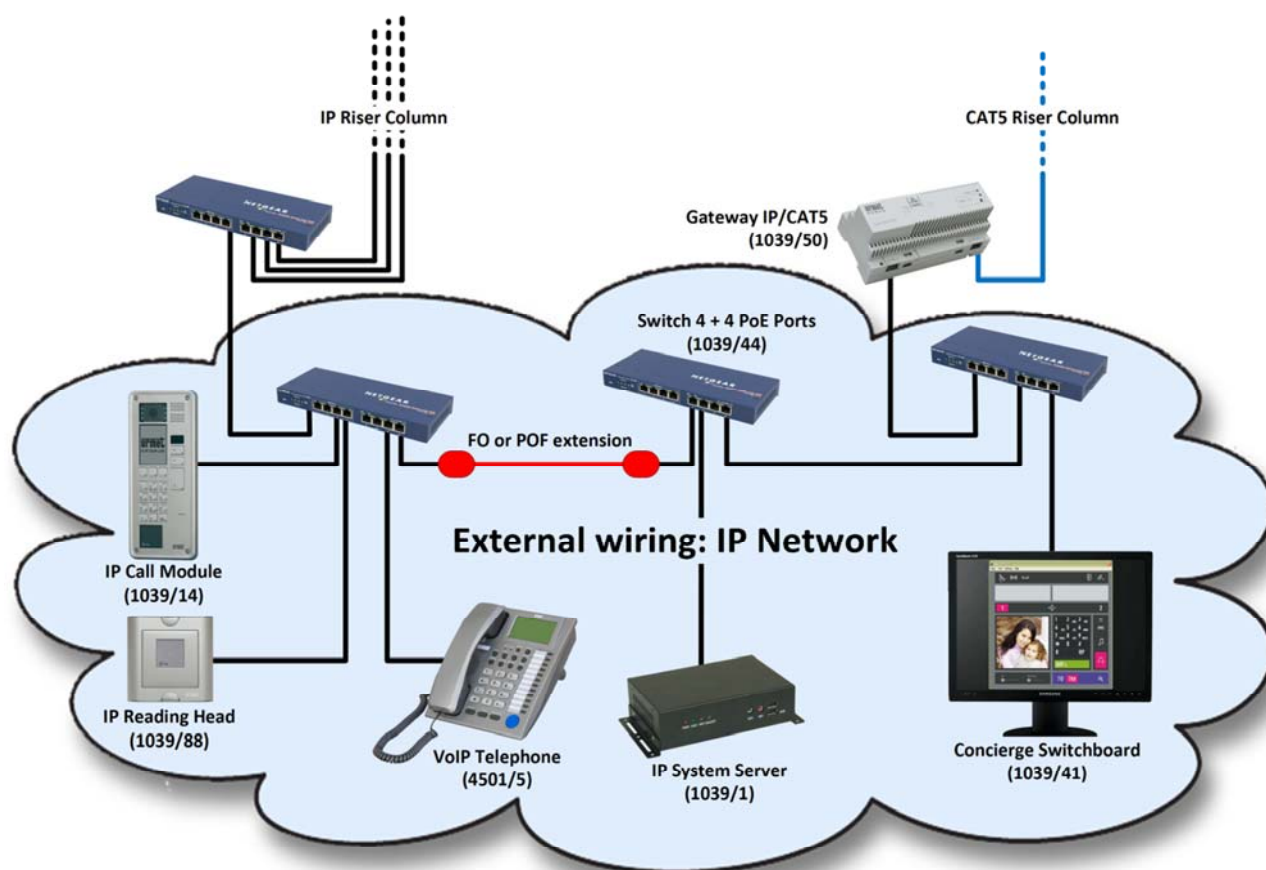


Figure 3: The External Level – the IP network

The topology used is typical for LAN networks, that is star point-to-point. The star centres are constituted by PoE switches (1039/44 or 1039/45), that also carry out the function of **Power Over Ethernet** for many IPervoice devices. The maximum allowed length for each segment is 100m, in compliance with IEEE 802.3 regulations. To cover longer distances and satisfy the requirements of large buildings, segments in POF (**P**lastic **O**ptical **F**ibre), or FO (**O**ptical **F**ibre) can also be installed; in the first

case, the fibre is made of plastic, that is more economical, but does not reach long distances; in the second case, the fibre is made of glass and allows considerable distances.

#### 4.1.1 THE EXTERNAL LEVEL IP DEVICES

On the External Level IP network of IPervoice there are many devices that have different characteristics and features. Some of them are optional and depend on the required features, some are fundamental for the correct operation of the whole system. One of them, for example, is the system server 1039/1 that coordinates and manages many services provided by IPervoice. Other devices are as follows:

- Call modules, made of tempered glass or vandal resistant steel; they incorporate a colour camera, a 3,5" TFT display and a proximity key reader for access control.
- Video door units (PE) with buttons.
- IP key readers: used to manage access control by proximity keys or wireless remote controls.
- Concierge switchboards (Windows Vista or Windows 7 PC).
- VoIP telephones.
- Video servers to which up to 4 traditional analogue cameras can be connected.
- IP/CAT5 gateways, used to connect the IP network to the riser column inside a building.
- PoE switches for powering IPervoice devices.
- Special decoders: relay output modules that can be programmed by the system.

The following list includes all the devices with their main characteristics.



## ELEKTA IP Call Module

1039/13

The call module 1039/13 is characterized by a special front panel made of smoked glass. All the buttons are “soft-touch” and there are no movable mechanical elements.

It can independently manage two different outputs, the first one used to open a pedestrian door (both with capacitive discharge and with relay contacts), the second to control for example an automatic gate or barrier. The call module has an embedded proximity key reader for access control.

It is equipped with a colour camera with wide-angle lens and presence detector for energy saving. The graphic display allows access with a guided procedure to the different functions provided by the device, for example:

- Easy access to the name directory
- Reading of absence messages
- Map of access path
- Easy user code entry

### Main technical characteristics

- CCD colour camera with wide-angle lens (108°H x 87°V)
- Embedded proximity key reader (compatible with keys 1125/50).
- Infrared proximity detector for user detection.
- Management of audio repeater device for the hard of hearing.
- 3.5” colour graphic display with advanced Graphical User Interface (GUI).
- Simultaneous management of electrical lock with pulse capacitive discharge (SE+; SE-) a relay contact (C-NC-NO), 30V @ 3.5 A max.
- Second relay for operating an automatic gate (C-NO), 30V @ 200 mA max.
- Input for entrance hall button (exit switch)
- Input for open door contact
- Alphanumeric keypad with 18 buttons; 3 of them are multifunction
- 1 RJ45 Ethernet port for the connection to the IP network
- Power supply: PoE (48V nominal)
- Current consumption: 80 mA min – 120 mA max
- Connection for local power supply, if needed.
- Operating temperature range: -10° to + 50°C
- Dimensions: 130 (W) x 310 (H) x 15 (D) mm (wall protrusion)
- Installation: in plastic flush mounting box 1145/53
- Protection degree: IP42

The call module allows entry to the building also by entering a user code on the alphanumeric keypad; in this case it is also possible to manage a duress function that allows a silent alarm to be sent to the concierge switchboard at the same time as the door being opened.

Specific functions for disabled people are also available.



## ELEKTA STEEL IP Call Module

1039/18

Provided with a front panel made of vandal-proof stainless steel, the call module 1039/18 is specifically designed for IPvoice. It can independently manage two different outputs, the first one used to open a pedestrian door (both with capacitive discharge and with relay contacts), the second to control for example an automatic gate or barrier. The call module has an embedded proximity key reader for access control.

It is equipped with a colour camera with wide-angle lens and presence detector for energy saving. The graphic display allows access with a guided procedure to the different functions provided by the device, for example:

- Easy access to the name directory
- Reading of absence messages
- Map of access path
- Easy user code entry

### Main technical characteristics

- CCD colour camera with wide-angle lens (108°H x 87°V)
- Embedded proximity key reader (compatible with keys 1125/50).
- Infrared proximity detector for user detection.
- Management of audio repeater device for the hard of hearing.
- 3.5" colour graphic display with advanced Graphical User Interface (GUI).
- Simultaneous management of electrical lock with pulse capacitive discharge (SE+; SE-) and a relay contact (C-NC-NO), 30V @ 3.5 A max.
- Second relay for operating an automatic gate (C-NO), 30V @ 200 mA max.
- Input for entrance hall button (exit switch)
- Input for open door contact
- Alphanumeric keypad with 18 buttons; 3 of them are multifunction
- 1 RJ45 Ethernet port for the connection to the IP network
- Power supply: PoE (48V nominal)
- Current consumption: 80 mA min – 120 mA max
- Connection for local power supply, if needed.
- Operating temperature range: -10° to + 50°C
- Dimensions: 130 (W) x 310 (H) x 15 (D) mm (wall protrusion)
- Installation: in metal flush mounting box 1158/43
- Protection degree and impact resistance: IP45 – IK09

The call module allows entry to the building also by entering a user code on the alphanumeric keypad; in this case it is also possible to manage a duress function that allows a silent alarm to be sent to the concierge switchboard at the same time as the door being opened.

Specific functions for disabled people are also available.



## IP video 2-button door unit

1039/72

The video door unit 1039/72 is dedicated to the IPervoice system and is designed on two-module Sinthesi style. It is equipped with a CCD colour camera and two configurable call buttons.

If needed, the number of call buttons can be increased by means of the expansion module 1038/17. The door unit can manage 2 expansion modules max., to reach a total of 32 buttons.

### Main technical characteristics

- CCD colour camera
- 2 call buttons
- Button expansion: by means of max 2 1038/17 modules, with 16 buttons each.
- Power supply: PoE (48 V nominal)
- Current consumption: 140 mA min – 180 mA max
- Operating temperature range: -10° - + 50°C
- Dimensions: 125 (W) x 250 (H) x 13 (D) mm
- Installation: in flush mounting box 1145/52
- Protection degree: IP42



## IP video 2-button door unit

1039/74

The video door unit 1039/72 is dedicated to the IPervoice system and is designed on two-module Sinthesi style. It is equipped with a CCD colour camera and two configurable call buttons.

If needed, the number of call buttons can be increased by means of the expansion module 1038/17. The door unit can manage 2 expansion modules max., to reach a total of 32 buttons.

The device can manage Ref. 1158/48 audio repeater module for hard of hearing people and Ref. 1158/47 voice messages module.

### Main technical characteristics

- CCD colour camera
- 2 call buttons
- Button expansion: by means of max 2 1038/17 modules, with 16 buttons each.
- Power supply: PoE (48 V nominal)
- Current consumption: 140 mA min – 180 mA max
- Operating temperature range: -10° - + 50°C
- Dimensions: 125 (W) x 250 (H) x 13 (D) mm
- Installation: in flush mounting box 1145/52
- Protection degree: IP45





## IP Key Reader

1039/88

- The key reader 1039/88 is used to read the proximity keys 1125/50. The device is equipped with a relay output able to control an electrical lock and also with an input available for a door lock release button (exit switch).

### Main technical characteristics

- 125kHz proximity key reader, (compatible with keys 1125/50).
- Management of electrical lock with a clean contact relay output (C-NC-NO) 30V @ 3,5A max
- Input for entrance hall button (exit switch)
- Input for open door contact.
- Power supply: PoE (48 V nominal)
- Current consumption: 100 mA
- Operating temperature range: -20° - + 80°C
- Dimensions: 125 (W) x 125 (H) x 13 (D) mm
- Installation: in flush mounting box 1145/51 or wall mounting with enclosure 1145/311
- Protection degree: IP42



## PC Concierge switchboard

1039/41

IPervice system implements the concierge switchboard function using a Personal Computer and a specific software application. The PC must be equipped with an audio card, in order to perform audio communications with the call modules, VoIP telephones and terminals inside the apartments. These communications can be carried out by the door phone provided (connected to the PC USB port and audio mini-jack connectors) or by a headset with microphone (in this case, the USB port is not needed). A "touch-screen PC" can be used to manage the switchboard.

### Main technical characteristics

- Competence areas management, to associate the switchboard to a specific group of users
- Call forwarding to another switchboard, in case of operator absence.
- Sending of audio messages for single user, group of users and all users.
- Management of intrusion, panic and hold-up alarms

### Minimum requirements

- 1 GHz compatible with Windows Vista or Windows 7, with 1 Gbyte RAM and 250 MByte disk
- Audio card: compatible with Vista Home Premium
- Video card: compatible with Windows Vista or Windows 7 minimum resolution: 1024 x 768 pixel
- Webcam: compatible with Windows Vista or Windows 7
- 1 USB port for the connection of the external door phone

10 / 100 Mbit/s Ethernet interface





## VoIP Telephone

4501/5

The Domus VoIPPhone is an IP telephone based on SIP protocol for Voice over IP (VoIP) applications; it is also provided with a PSTN port for the connection to the traditional telephone line. Typical installations include common areas, such as bars, swimming pools, porter's lodges and so on.

### Main technical characteristics

- 1 RJ45 Ethernet port for the connection to the IP network
- 1 RJ11 port for the connection to PSTN network
- Power supply: by means of a provided power supply unit
- Operating temperature range:  $+5^{\circ} \div +40^{\circ}\text{C}$
- Dimensions: 180(W) x 225 (H) x 90 (D) mm
- Installation: table-top and wall mounting



## VoIP ATA Interface

4501/30

The VoIP ATA interface allows to connect to IPervoice IP network a traditional analog telephone, making it a IP, SIP based telephone for Voice over IP (VoIP) applications. The interface 4501/30 is also equipped with a PSTN port that can be used to connect it to a traditional telephone line.

### Main technical characteristics

- 1 RJ45 Ethernet port for the connection to IP network
- 1 RJ11 port for the connection of an analog telephone
- 1 RJ11 port for the connection to the PSTN network
- Power supply: with provided power supply unit
- Operating temperature range:  $+5^{\circ} \div +40^{\circ}\text{C}$
- Dimensions: 180(W) x 225 (H) x 90 (D) mm
- Installation: table-top and wall mounting



## Video Server

1039/69

The device 1039/69 allows the connection of up to 4 traditional analogue cameras and displays the captured images on the video door phones or on the concierge switchboards. The video server acquires the analogue signal of each camera, converts it to digital and sends it on the IP network as data stream.



**Warning:** the cameras must be locally powered.

### Main technical characteristics

- 4 coax video inputs for 1Vpp 75  $\Omega$  analogue signals
- 4 alarm inputs associated to the cameras
- 1 RJ45 Ethernet port
- Power supply: PoE (48 V nominal)
- Current consumption: in standby 45 mA – 70 mA max
- Operating temperature range: -10° - + 50°C
- Dimensions: 50 (W) x 149 (H) x 103 (D) mm
- Installation: DIN rail



## System IP Server

1039/1

The server 1039/1 is the IPervoice system core. It is housed in a wall mounting metal box.

All the services provided by the IPervoice system are managed and controlled by the server. The connection to the IP network, that is the main facility of IPervoice, is made by means of an Ethernet port embedded in the server. There are two other USB ports that can be used to update the application software or to add expansions.

System programming, configuration and control operations are fully available through the embedded Web server.

The server is also involved in configuration and periodic checking of the system devices, signalling tampering or malfunctioning.

All the information needed for the system configuration is stored in the IPervoice server. Any system device can be replaced easily and quickly. A backup of the configuration data stored in the server can also be performed, in order to restore the whole system in case of failure.

### Main technical characteristics

- 1 GHz Intel Pentium processor with 512 MByte RAM and 2 GByte Solid State Disk
- 1 RJ45 Ethernet port for connection to the IP network
- 4 USB ports
- ON/OFF button and signalling led
- Embedded DHCP Server to automatically assign the IP addresses to the Ethernet devices
- Embedded Web Server for system configuration
- Power supply: by means of a provided power supply unit (in: 100 ÷ 240 Vac - 50 ÷ 60 Hz out: 12 Vdc – 5 A)
- Operating temperature range: -20° - + 70°C
- Dimensions: 172 (W) x 55 (H) x 114 (D) mm
- Installation: wall mounting



## IP CAT5 Gateway

1039/50

The IP/CAT5 gateway performs the interface function between the street side (digital section based on Ethernet – PoE network) and the analogue riser column. The gateway implements the analogue/digital conversion of audio and video signals between the two communication buses. On the device front panel there is a button used to activate a video signal adjusting phase for the analogue column.

### Main technical characteristics

- 1 RJ45 Ethernet port for connection to the IP network
- 1 CAT5 RJ45 port for connection to the analogue riser
- Power supply: PoE (48 V nominal)
- Current consumption: in standby 52 mA –70 mA max
- Operating temperature range: -5° - + 45°C
- Dimensions: 180 (W) x 90 (H) x 80 (D) mm (10 DIN modules)
- Installation: on DIN rail



## 4 PoE ports + 4 Ethernet ports Switch

1039/44

The switch 1039/44 is provided with Power over Ethernet (PoE) function, has 8 ports and can operate both in 100Mbps Fast Ethernet and in 10Mbps Ethernet. The ports from 1 to 4 use the PoE standard and automatically detect the presence of PoE compatible devices.

The switch provides a total of 32W on the 4 PoE ports, that powers all the IPervoice system devices designed for PoE standard.

### Main technical characteristics

- 4 x 10-100 Mbit/s PoE Ethernet ports able to provide 15,4 W each port, but no more than a total of 32 W.
- 4 x 10-100 Mbit/s Ethernet ports
- Power supply: by a provided power supply unit (in: in: 100 ÷ 240 Vac - 50 ÷ 60 Hz out: 48 Vdc – 0,8 A)
- Operating temperature range: 0° - + 40°C
- Dimensions: 235 (W) x 28 (H) x 100 (D) mm
- Installation: table-top or wall mounting



**Warning:** More than 2 call modules 1039/13 or 1039/18 cannot be connected to one switch.



## 4 PoE ports + 2 Ethernet ports Switch 1039/45

The switch 1039/45 is composed by two parts: power supply and PoE switch.

The PoE switch is provided with Power over Ethernet (PoE) function, has 6 ports and can operate both in 100Mbps Fast Ethernet and in 10Mbps Ethernet. The ports from 1 to 4 use the PoE standard and automatically detect the presence of PoE compatible devices.

The switch provides a total of 15,4W for each PoE port, that can power all the IPervoice system devices designed for PoE standard.

### Main technical characteristics

#### Switch

- 4 x 10-100 Mbit/s PoE Ethernet ports able to provide 15,4 W each port.
- 2 x 10-100 Mbit/s Ethernet ports
- Power supply: 48 Vdc
- Operating temperature range: -10° - + 60°C
- Dimensions: 45 (W) x 140 (H) x 95 (P) mm
- Installation: DIN rail

#### Power Supply

- Input: 100 ÷ 240 Vac - 50 ÷ 60 Hz
- Output: 48 Vdc @ 1,6 A
- Dimensions: 55 (W) x 125 (H) x 100 (D) mm
- Installation: DIN rail



## Special Decoder 1039/80

The special decoder 1039/80 is used in the IPervoice system to activate two electric loads with double-pole relays that can operate in bistable or timed monostable mode.

The device is directly connected to the IP network that powers it via PoE.

### Main technical characteristics

- 2 clean contact relay outputs (C-NC-NO) 230 V @ 5 A max resistive load
- 2 inputs for external control buttons
- Power supply: PoE (48 V nominal)
- Current consumption: 50 mA
- Operating temperature range: -20° - + 80°C
- Dimensions: 108 (W) x 142 (H) x 37 (D) mm
- Installation: wall mounting or in flush mounting box

## 4.2 THE INTERNAL LEVEL: THE IP RISER COLUMNS

iPer voice has been designed as IP based digital video door phone system, so, besides the system part that forms the “External level”, also the building riser structure can follow the same principle. This is not the only option; as described below, the “Internal level” can be realized with the dedicated iPer voice CAT5 bus.

Figure 4 e Figure 5 show two typical IP riser structures. In the first one, in the riser base, there is an Ethernet switch<sup>4</sup>, where the risers for the floors start; branches to apartments are made by switches with PoE ports, as for example the model 1039/45. PoE ports are necessary to provide power supply to iModo video door phone terminal installed in apartments.

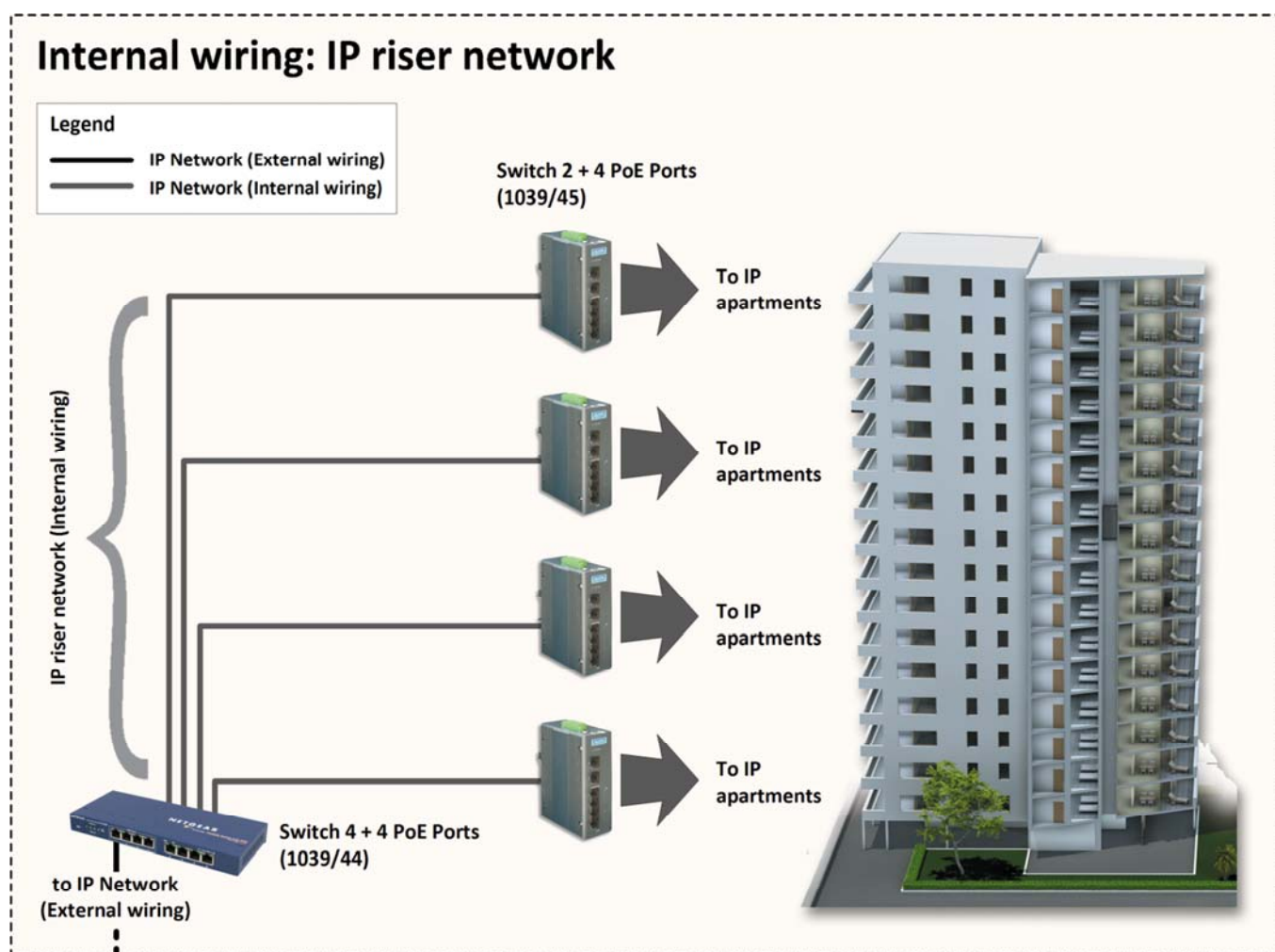


Figure 4: The internal level – building IP riser – typical solution

<sup>4</sup> It is possible to connect other Ethernet switches to the first one, if the number of switch ports is not sufficient.

In the second case, the figure shows a minimal solution, that can be used when the number of apartments is limited. In this way, the number of devices is lower, allowing to reduce system costs and consumption.

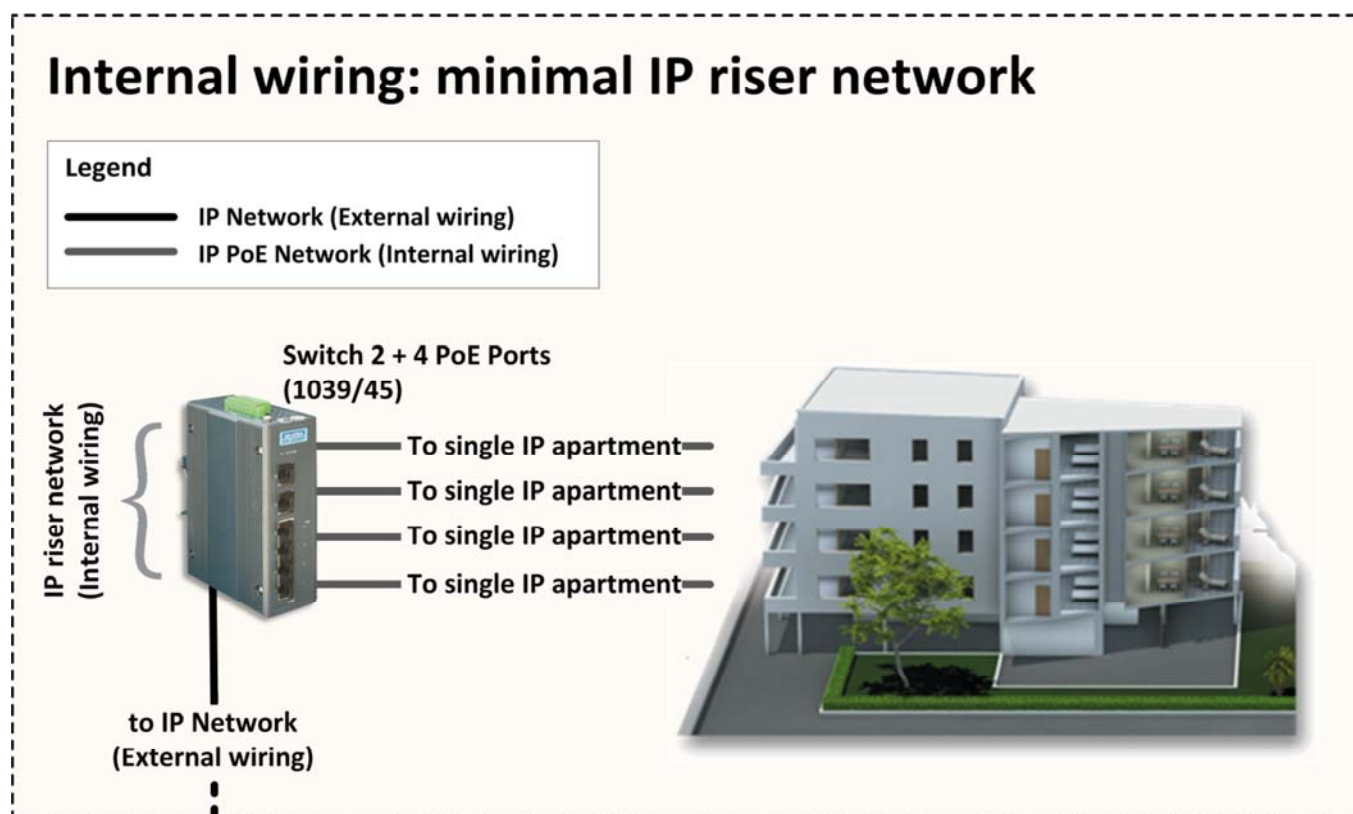


Figure 5: The internal level – building IP riser – reduced solution





## 4 PoE ports + 4 Ethernet ports Switch 1039/44

The switch 1039/44 is provided with Power over Ethernet (PoE) function, has 8 ports and can operate both in 100Mbps Fast Ethernet and in 10Mbps Ethernet. The ports from 1 to 4 use the PoE standard and automatically detect the presence of PoE compatible devices.

The switch provides a total of 32W on the 4 PoE ports, that powers all the IPervoice system devices designed for PoE standard.



**Warning:** More than 2 call modules 1039/13 or 1039/18 cannot be connected to one switch.

### Main technical characteristics

- 4 x 10-100 Mbit/s PoE Ethernet ports able to provide 15,4 W each port, but no more than a total of 32 W.
- 4 x 10-100 Mbit/s Ethernet ports
- Power supply: by a provided power supply unit (in: 100 ÷ 240 Vac - 50 ÷ 60 Hz out: 48 Vdc – 0,8 A)
- Operating temperature range: 0° - + 40°C
- Dimensions: 235 (W) x 28 (H) x 100 (D) mm
- Installation: table-top or wall mounting



## 4 PoE ports + 2 Ethernet ports Switch 1039/45

The switch 1039/45 is composed by two parts: power supply and PoE switch.

The PoE switch is provided with Power over Ethernet (PoE) function, has 6 ports and can operate both in 100Mbps Fast Ethernet and in 10Mbps Ethernet. The ports from 1 to 4 use the PoE standard and automatically detect the presence of PoE compatible devices.

The switch provides a total of 15,4W for each PoE port, that can power all the IPervoice system devices designed for PoE standard.

### Main technical characteristics

#### Switch

- 4 x 10-100 Mbit/s PoE Ethernet ports able to provide 15,4 W each port.
- 2 x 10-100 Mbit/s Ethernet ports
- Power supply: 48 Vdc
- Operating temperature range: -10° - + 60°C
- Dimensions: 45 (W) x 140 (H) x 95 (P) mm
- Installation: DIN rail

#### Power Supply

- Input: 100 ÷ 240 Vac - 50 ÷ 60 Hz
- Output: 48 Vdc @ 1,6 A
- Dimensions: 55 (W) x 125 (H) x 100 (D) mm
- Installation: DIN rail

### 4.3 THE INTERNAL LEVEL: THE DEDICATED CAT5 RISER COLUMNS

At the base of every building, or of each stair, if inside the building there is more than one stair, an IP Gateway is located, from which the riser starts. This column is used to perform the signal distribution inside the apartments. The topology used for wiring is “BUS” type, to make the laying of cables easier and reduce installation time. The whole system, both in riser columns and in apartments, uses a CAT5 cable. Also in this case, Urmet provides a specific cable, with a blue sheath (1069/91), suitable for laying it in ducts with 230V cables inside. The flexibility of IPervoice is unlimited regarding the number of riser columns in a system, so it is possible to make installations with a large number of users. On the riser column a second audio channel can be present by adding a twisted pair cable (e.g. another CAT5 cable).

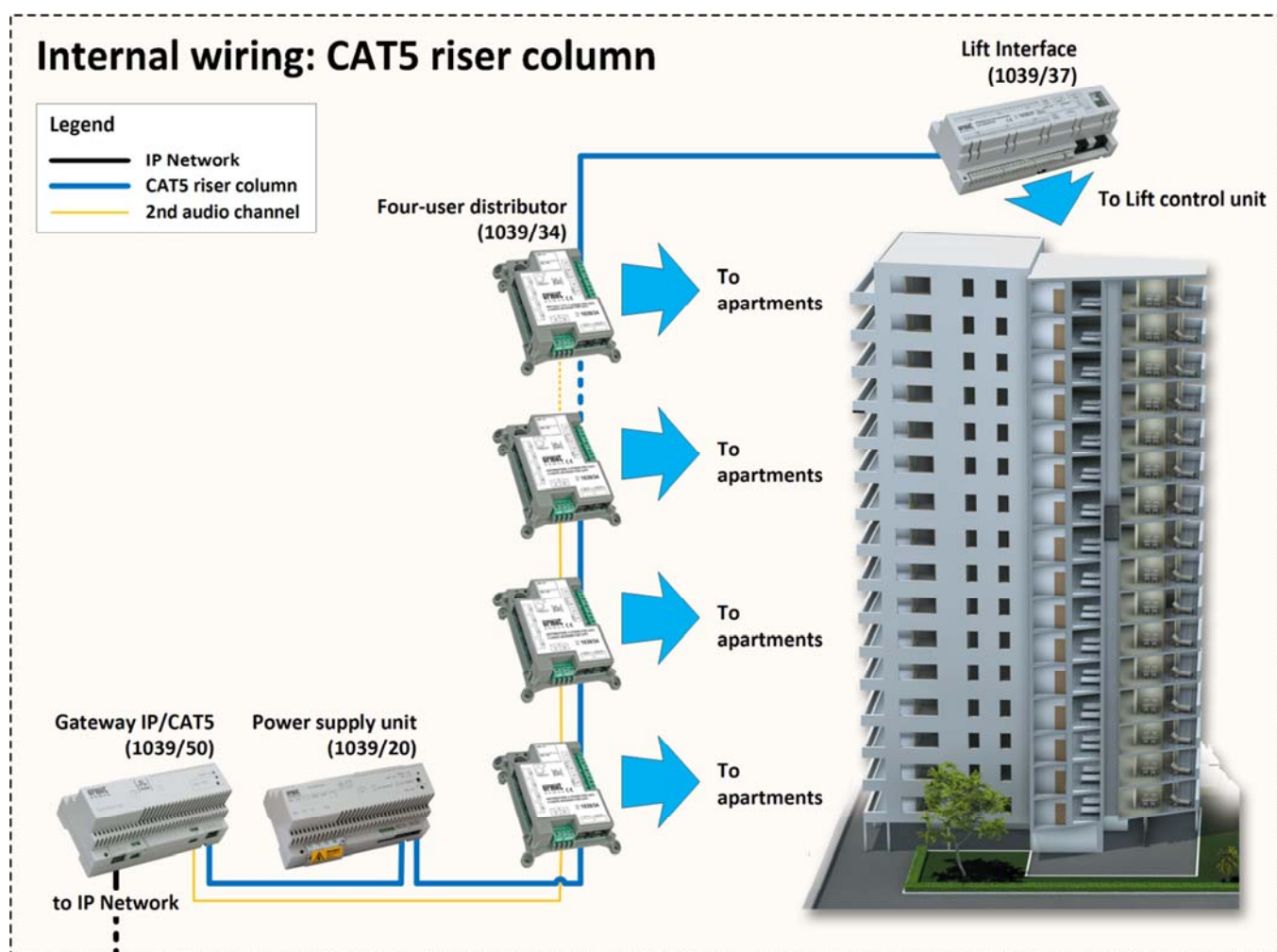


Figure 6: The internal level – the dedicated CAT5 riser columns



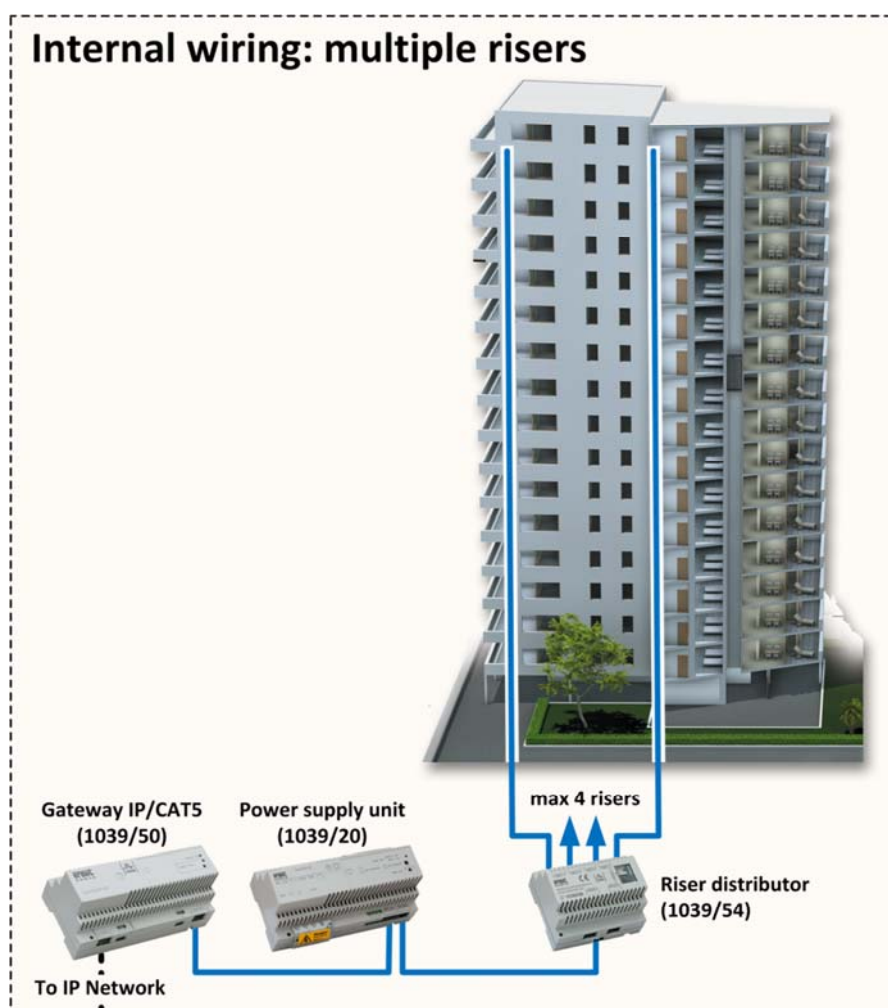


Figure 7: The internal level – distribution on multiple CAT5 risers

With the riser distributor 1039/54, it is possible to install more than one riser column for the apartments. The 103954 can provide a maximum of four riser columns making installation in larger building more flexible.

**Warning:** the riser distributor allows the wiring of several riser columns instead of a single riser. The maximum distance between one device and another, and the logic characteristics, that is the number of devices that the system can address in the column, are the same with a single riser column.



## Column power supply unit for CAT5 1039/20

The power supply unit 1039/20 is used to power the devices of the riser column and the apartment devices.

The power supply is directly injected on the communication BUS.

**Warning:** to extend the CAT5 BUS up to the maximum distance of 900 metres, a power supply unit must be installed every 100 metres.

### Main technical characteristics

- 2 x CAT5 RJ45 ports for the connection to the analogue riser (BUS IN, BUS OUT)
- Button to activate video adjusting phase
- Input:  $100 \div 240 \text{ Vac} - 50 \div 60 \text{ Hz}$
- Output:  $54 \text{ Vdc} @ 0,6 \text{ A}$  with electronic protection against overloads
- Operating temperature range:  $-5^\circ - +45^\circ\text{C}$
- Dimensions:  $180 \text{ (W)} \times 80 \text{ (H)} \times 90 \text{ (D)} \text{ mm}$  (10 DIN modules)
- Installation: DIN rail



## CAT5 Riser distributor 1039/54

The riser distributor 1039/54 is connected to the column BUS and allows the distribution of up to 4 riser columns. The device is a passive splitter.

The following devices can be connected to its outputs:

- 4-user decoders (1039/34)
- Lift interfaces (1039/37)
- Column power supply units (1039/20)

**Note:** The riser distributor 1039/54 distributes a staircase on four columns (it does not create four stairs).

### Main technical characteristics

- 1 x CAT5 RJ45 input port for the connection to the incoming riser column (BUS IN)
- 4 x CAT5 RJ45 output ports for the distribution of the outgoing riser columns (OUT1...OUT4)
- Power supply: BUS CAT5
- Current consumption: max 25 mA
- Operating temperature range:  $-5^\circ - +45^\circ\text{C}$
- Dimensions:  $108 \text{ (W)} \times 64 \text{ (H)} \times 90 \text{ (D)} \text{ mm}$  (6 DIN modules)
- Installation: DIN rail



## 4-user decoder for CAT5

1039/34

The decoder 1039/34 allows the connection of up to 4 apartments max., where 4 apartment stations max. or up to 16 intercom apartment stations can be daisy-chain connected, using the intercom interface 1039/36.

The decoder provides a floor call function for each apartment, an auxiliary alarm signal – one per decoder; it can also manage an optional second audio channel to allow an additional door phone conversation in the riser column.

### Main technical characteristics

- 2 x CAT5 RJ45 ports for the connection to the analogue riser column (BUS IN, BUS OUT)
- 4 x CAT5 RJ45 ports for the distribution in the apartments
- 4 floor call inputs (FC1...FC4)
- 1 output for auxiliary alarm signalling (AL)
- 1 optional audio channel (A2 IN, A2 OUT)
- 1 connector dedicated for the Bluetooth programming interface 1039/56
- Power supply: BUS CAT5
- Current consumption: in standby 1 mA – 35 mA max.
- Operating temperature range: -5° - + 45°C
- Dimensions: 108 (W) x 142 (H) x 37 (D) mm
- Installation: wall mounting or in flush mounting box



## Lift Interface for CAT5

1039/37

The Lift Interface is directly connected to the riser column and is provided with a matrix of 24 relays that can be individually activated. It is directly managed by the system server; the relays activate the lift control unit after user actions on different devices. It cannot be directly accessed by the user. The operating parameters are programmed with the Bluetooth programming interface 1039/56. It is also provided with a RS485 serial line, fully isolated, which can be used for future expansions.

### Main technical characteristics

- 2 x CAT5 RJ45 ports for the connection to the analogue riser column (BUS IN, BUS OUT)
- 24 relay outputs max (C – NC-NO) 30 V @ 1 A
- 1 connector dedicated for the Bluetooth programming interface 1039/56
- Power supply: BUS CAT5
- Current consumption: in standby 1 mA – 10 mA max
- Operating temperature range: -5° - + 45°C
- Dimensions: 216 (W) x 80 (H) x 90 (D) mm (12 DIN modules)
- Installation: DIN rail

## 4.4 THE INTERNAL LEVEL: THE IP APARTMENTS

Figure 8 shows the wiring inside the apartments connected to IPervoice IP network. From the IP switch, that must be provided with PoE Ethernet ports (e.g. the 1039/45), it is possible to reach apartments (up to 4, in this case). Now it is possible to connect the iModo device (1717/2) as advanced apartment terminal, used to access all IPervoice basic and advanced functions. At the same time, using apartment “Home network”, iModo can manage Urmet “IPerHome” domotic system.

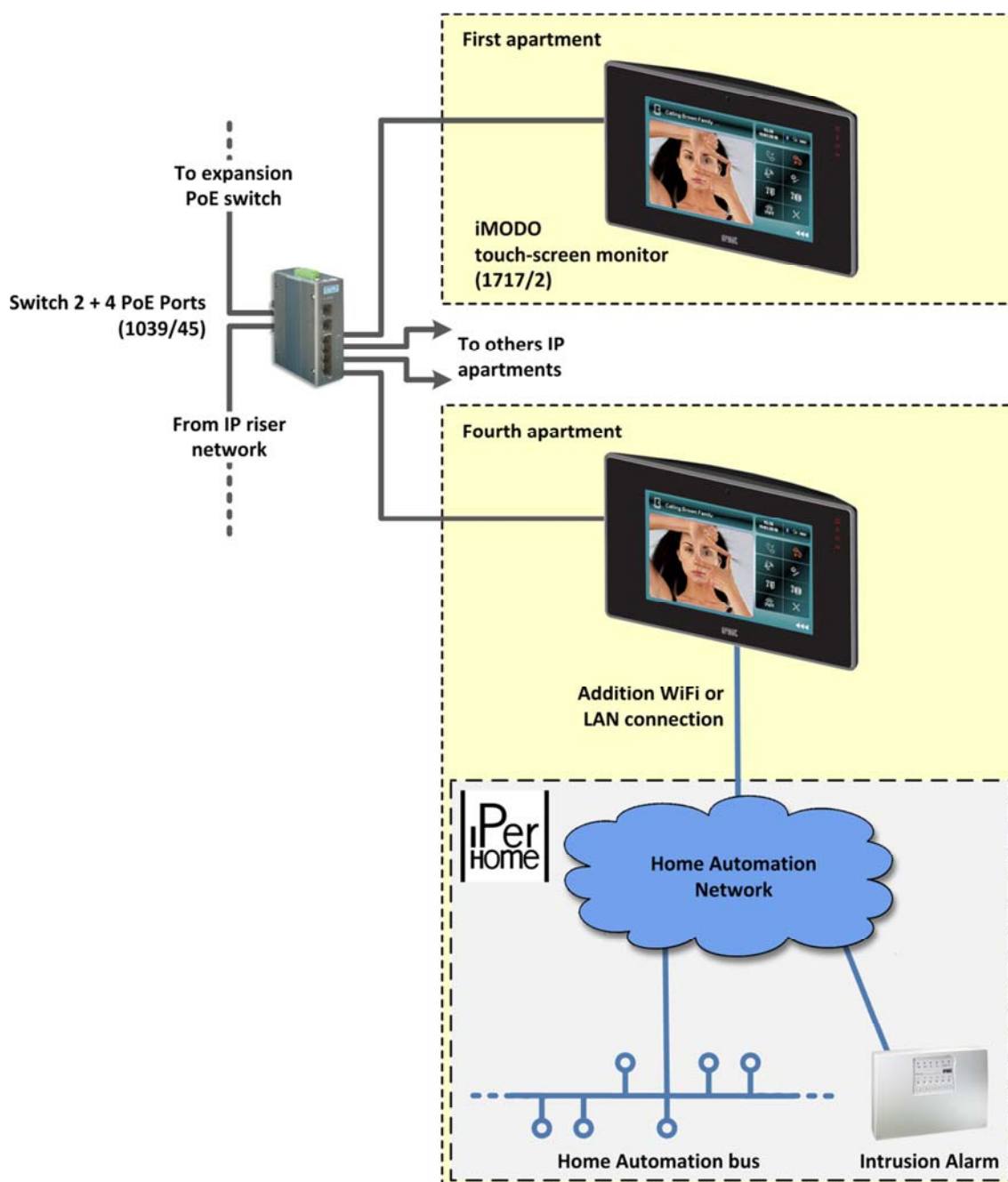


Figure 8: The internal level – IP apartments

Figure 9 shows some typical features of iModo terminal.

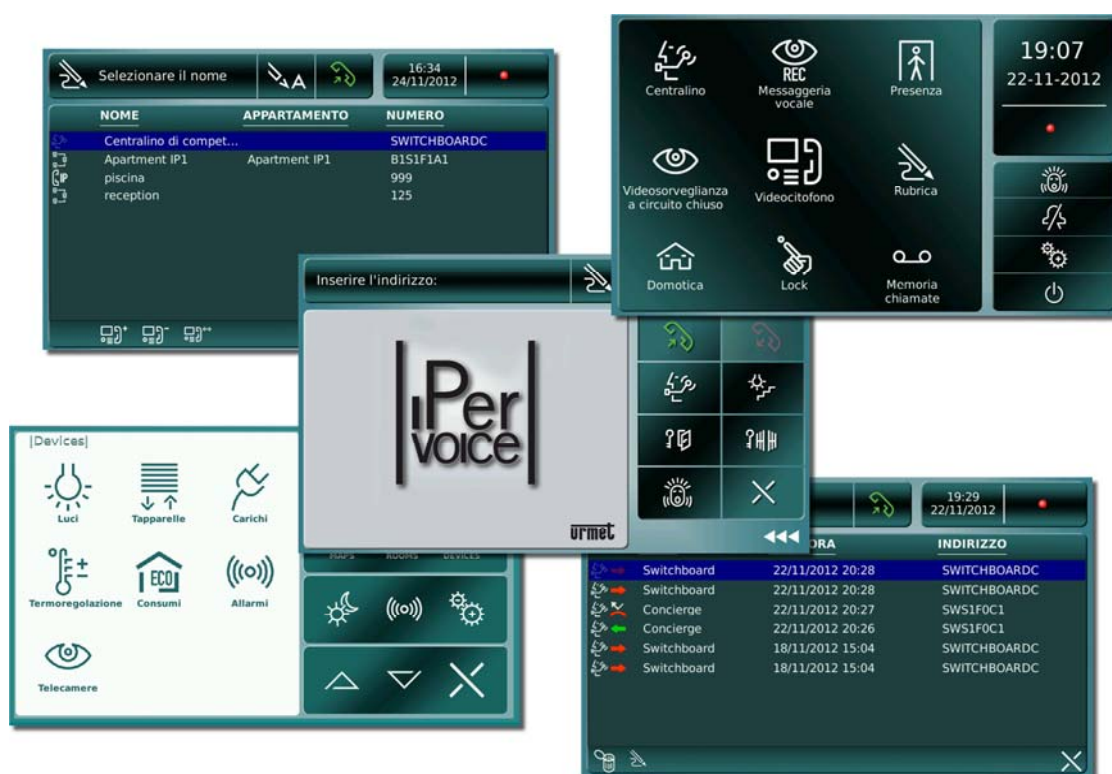


Figure 9: iModo Terminal – main features

**Note:** Besides iModo terminal, in a short time other IP terminals will be available: they will complete the line dedicated to IP apartments and allow to extend and integrate IP system features.



## iMODO touch-screen IP Terminal

1717/2

The apartment terminal 1717/2 is provided with a wide 7" colour touch-screen display. The advanced user interface, fully graphic, can be directly accessed by the touch-screen display and allows to manage all device functions.

iMODO is not only a sophisticated video door phone unit which allows to manage, besides traditional video door phone features, also other functions offered by IPervoice system.

With additional LAN or WiFi connections it is possible to connect to the apartment local network; this one can be used, e.g., to manage Urmet IPerHome local domotic system. To operate, the terminal 1717/2 does not need any local power supply, because this is provided by PoE means directly of IPervoice IP network

### Main technical characteristics

- 7" colour graphic display with resistive touch-screen
- Resolution: 800H x 480V (RGB)
- Horizontal viewing angle:  $+50^{\circ} \div -50^{\circ}$
- Vertical viewing angle:  $+50^{\circ} \div -50^{\circ}$
- 1 RJ45 Ethernet port for the connection to IPervoice IP network
- 1 additional RJ45 Ethernet port for the connection to the apartment Local Area Network for IPerHome management
- 1 additional WiFi connection for the connection to the apartment Local Area Network for IPerHome management
- Power supply: by PoE (48 V nominal)
- Operating temperature range:  $-5^{\circ} \div +45^{\circ}\text{C}$
- Dimensions: 225(L) x 134 (H) x 36 (W) mm
- Installation: wall mounting with provided bracket



## 4.5 THE INTERNAL LEVEL: THE DISTRIBUTION IN TRADITIONAL APARTMENTS

If the traditional CAT5 dedicated solution has been chosen, IPervoice offers two options for installing devices inside an apartment. In the first case, as shown in the upper area of Figure 10 each device is connected in series to the next one, starting from the 4-user decoder. When the “intercom” function is not required inside the apartments, a configuration with up to four terminals can be used. If more than four terminals must be installed, or the “intercom” function is required, the wiring configuration must be as shown in the lower area of Figure 10. In this case, up to four derived buses are connected to an intercom interface (1039/36), which, through a column power supply unit (1039/20), is connected to the respective 4-user decoder. If required, up to 4 interfaces 1039/36 can be installed, allowing each apartment to have up to 16 derived buses.

***It is important to note that an intercom conversation between two derived buses does not use the building riser column.***

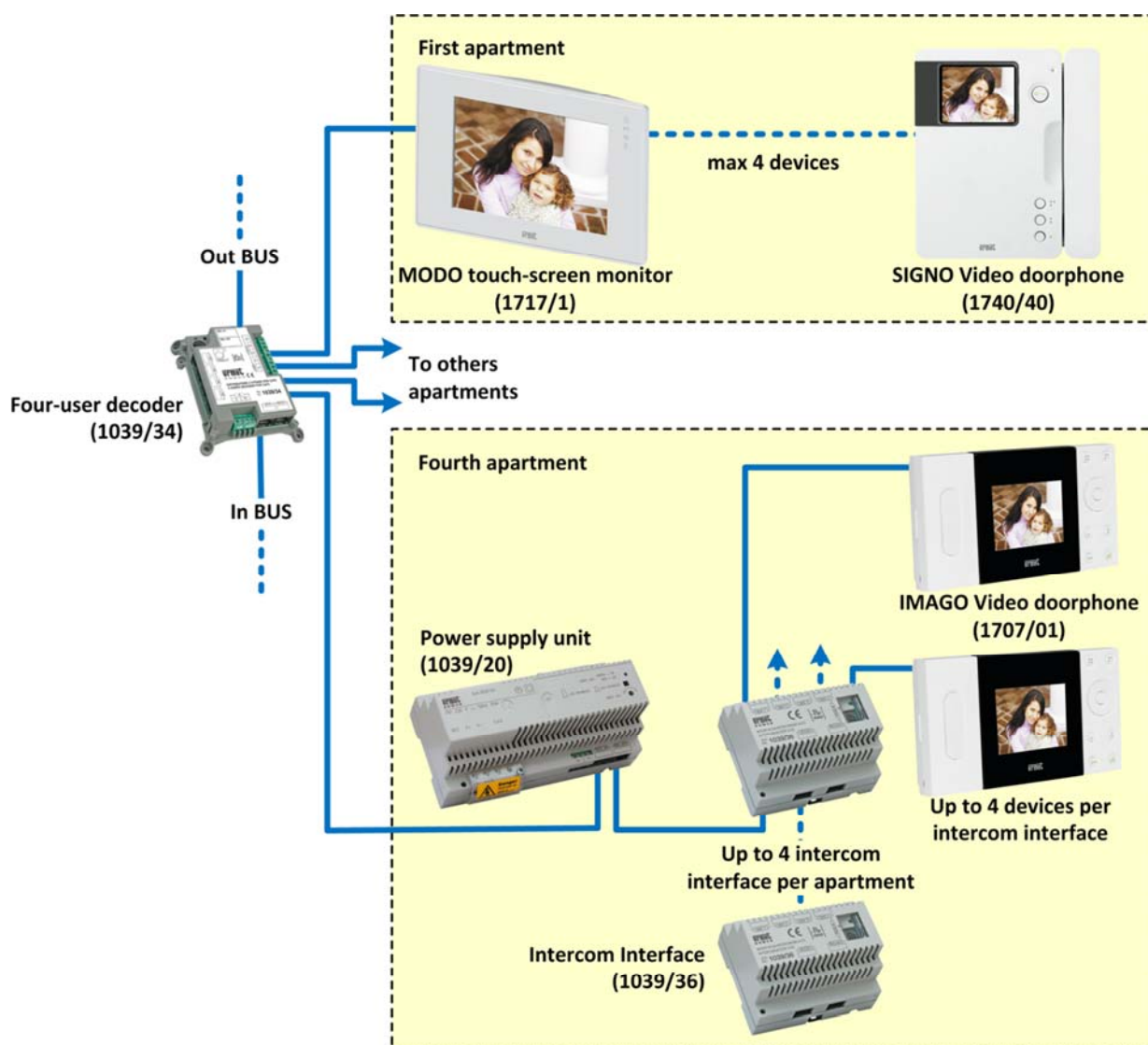


Figure 10: The internal level – distribution inside the apartments



## Main technical characteristics

- 4.3" TFT LCD colour graphic display
- Resolution: 480H x 272V (RGB dot)
- Horizontal viewing angle:  $+75^{\circ} \div -75^{\circ}$
- Vertical viewing angle:  $+60^{\circ} \div -70^{\circ}$
- 2 x CAT5 RJ45 ports for the connection to the decoder 1039/34 (BUS IN, BUS OUT)
- Power supply: BUS CAT5
- Current consumption: standby 1 mA, 160 mA max
- Operating temperature range:  $-5^{\circ} - +45^{\circ}\text{C}$
- Dimensions: 130(W) x 160 (H) x 29.7 (D) mm
- Installation: wall, flush-mounted with box 1716/80 and table-mounted with stand 1716/50
- Accessories: set of coloured front panels 1716/51

## AIKO hands-free video door phone

1716/3 (black) 1716/4 (white)

The video door phone 1716/3 (or /4) is equipped with a 4.3" LCD.

The user interface is simple and user-friendly. Soft-touch capacitance buttons are used for access.

The device implements various other functions in addition to traditional video door phone features. The most important are:

- Address book containing up to 32 users
- Intercom call to any user of the same column
- Intercom call to any apartment door phones (using intercom interface 1039/36)
- Call to any of the switchboards (1039/41) or VoIP telephones (4501/5) present in the system
- Activating commands for any special decoder (1039/80) present on the IP network

***The AIKO hands-free video door phone requires firmware version 3.0 or higher on 4-user decoder 1039/34***



## Main technical characteristics

- 3.5" TFT LCD colour graphic display
- Resolution: 960H x 240V (RGB dot)
- Horizontal viewing angle:  $+60^{\circ} \div -60^{\circ}$
- Vertical viewing angle:  $+55^{\circ} \div -55^{\circ}$
- 2 x CAT5 RJ45 ports for the connection to the decoder 1039/34 (BUS IN, BUS OUT)
- Power supply: BUS CAT5
- Current consumption: standby 1 mA, 160 mA max
- Operating temperature range:  $-5^{\circ} - +45^{\circ}\text{C}$
- Dimensions: 148(W) x 170 (H) x 54 (D) mm
- Installation: flush-mounted with box 1706/60 on plasterboard with kit 1706/61

## FOLIO hands-free video door phone

1706/7 (black) 1706/8 (white)

FOLIO is a colour video door phone. Two versions are available: white (1706/8) and black (1706/7). It has a 3.5" LCD allowing installation with minimal protrusion from the wall. The user interface is simple and user-friendly. Backlit soft-touch capacitance buttons are used for access. The device implements various other functions in addition to traditional video door phone features. The most important are:

- Address book containing up to 32 users
- Intercom call to any user of the same column
- Intercom call to any apartment door phones (using intercom interface 1039/36)
- Call to any of the switchboards (1039/41) or VoIP telephones (4501/5) present in the system
- Activating commands for any special decoder (1039/80) present on the IP network

***The FOLIO hands-free video door phone requires firmware version 3.0 or higher on 4-user decoder 1039/34***





## IMAGO hands-free video door phone 1707/1

The device 1701/1 is a colour hands-free video door phone with 4" display. IMAGO can manage not only the functions of a standard video door phone system (call, audio and door opening), but also other additional services provided by IPervoice system, such as: differentiated floor call, signalling of entrance door opened, or other functions, by means of its configurable buttons.

### Main technical characteristics

- 2 x CAT5 RJ45 ports for the connection to the decoder 1039/34 (BUS IN, BUS OUT)
- Power supply: BUS CAT5
- Current consumption: in standby 1 mA – 200 mA max
- Operating temperature range: -5° - +45°C
- Dimensions: 218(W) x 123 (H) x 38 (D) mm
- Installation: wall mounting, with bracket 1707/95 or flush mounting with kit 1707/60



## MODO touch-screen video door phone 1717/11

The video door phone 1717/11 is provided with a large, touch-screen, 7" display. The GUI is user-friendly and can be directly accessed from the touch-screen display.

In addition to the traditional video door phone functions, other features offered by the IPervoice system are available; among these the most relevant ones are the following:

- Intercom call to any user of the same column
- Intercom call to any apartment door phones (using intercom interface 1039/36)
- Call to any of the switchboards (1039/41) or VoIP telephones (4501/5) present in the system
- Activating commands for any special decoder (1039/80) present on the IP network

***If there are one or more video door phones MODO 1717/11, a power supply 1039/20 must always be installed inside the apartment.***

### Main technical characteristics

- 7" TFT colour graphic display with advanced Graphical User Interface (GUI)
- Resolution: 480H x 234V (RGB dot)
- Horizontal viewing angle: +60° ÷ -60°
- Vertical viewing angle: +60° ÷ -60°
- 2 x CAT5 RJ45 ports for the connection to the decoder 1039/34 (BUS IN, BUS OUT)
- Power supply: BUS CAT5
- Current consumption: in standby 40 mA – 130 mA max
- Operating temperature range: -5° - +45°C
- Dimensions: 225(W) x 134 (H) x 36 (D) mm
- Installation: wall mounting with bracket 1717/95



## SIGNO video door phone

1740/1 (b/w monitor) – 1740/40 (colour monitor)

The video door phone SIGNO is designed to have a minimal extra-slim style. In fact, it is the slimmest on the market. In the version with black and white monitor (1740/1), it is provided with a 4" display, in the colour version (1740/40) with a 4" ½ display.

In addition to the door lock release button, SIGNO is equipped with 3 auxiliary buttons which can be programmed by the system.

Features for the hard of hearing are embedded in the device.

### Main technical characteristics

- 2 x CAT5 RJ45 ports for the connection to the decoder 1039/34 (BUS IN, BUS OUT)
- Power supply: BUS CAT5
- Current consumption: in standby 1 mA – 1740/1: 200 mA max, 1740/40: 120 mA
- Operating temperature range: -5° - +45°C
- Dimensions: 205(W) x 225 (H) x 50 (D) mm
- Installation: wall mounting with bracket 1740/95



## Door phone for CAT5

1139/2

The door phone for CAT5 1139/2 is dedicated exclusively for use in the analogue columns of the IPervoice system.

It is provided with a door lock release button and 3 buttons for optional functions.

It has the same extra-slim style as SIGNO series

### Main technical characteristics

- 1 x CAT5 RJ45 port for the connection to the decoder 1039/34
- Power supply: BUS CAT5
- Current consumption: in standby 1 mA – 35 mA max
- Operating temperature range: -5° - +45°C
- Dimensions: 100 (W) x 225 (H) x 50 (D) mm
- Installation: wall mounting



## Intercom interface for CAT5

1039/36

This device allows the intercom function among different stations of the same apartment, so an intercom communication can be made without using the riser column. The device can be exclusively connected to the derived bus of the 4-user decoder 1039/34, through a power supply 1039/20.

To increase the apartment stations number, up to 4 interfaces 1039/36 can be daisy-chain connected.

### Main technical characteristics

- 2 x CAT5 RJ45 ports for the daisy-chain connection to the decoder 1039/34 (BUS IN, BUS OUT)
- 4 x CAT5 ports for the connection of 4 apartment stations (DER1...DER4)
- Power supply: BUS CAT5
- Current consumption: in standby 1 mA – 35 mA max
- Operating temperature range: -5° - + 45°C
- Dimensions: 108 (W) x 64 (H) x 90 (D) mm (6 DIN modules)
- Installation: DIN rail



## Alarm interface for CAT5

1039/61

This device allows the alarm signals generated by the alarm control panel 1061 to be sent to the concierge switchboard of IPervoice system.



**Warning:** The interface works only if used with the control panel 1061/4 or 1061/6 and not with other intruder alarm systems.

### Main technical characteristics

- 2 x CAT5 RJ45 ports for the connection to the decoder 1039/34 (BUS IN, BUS OUT)
- 1 connector used for control panels 1061 connection
- Power supply: BUS CAT5
- Current consumption: 1.5 mA
- Operating temperature range: -5° - + 45°C
- Dimensions: 108 (W) x 142 (H) x 37 (D) mm
- Installation: inside the control panels 1061

## 4.6 MULTI-SERVER ARCHITECTURE

In large systems where high reliability is required, a special solution can be implemented. This solution is called Multi-Server Architecture. The block diagram of Figure 11 shows a possible deployment.

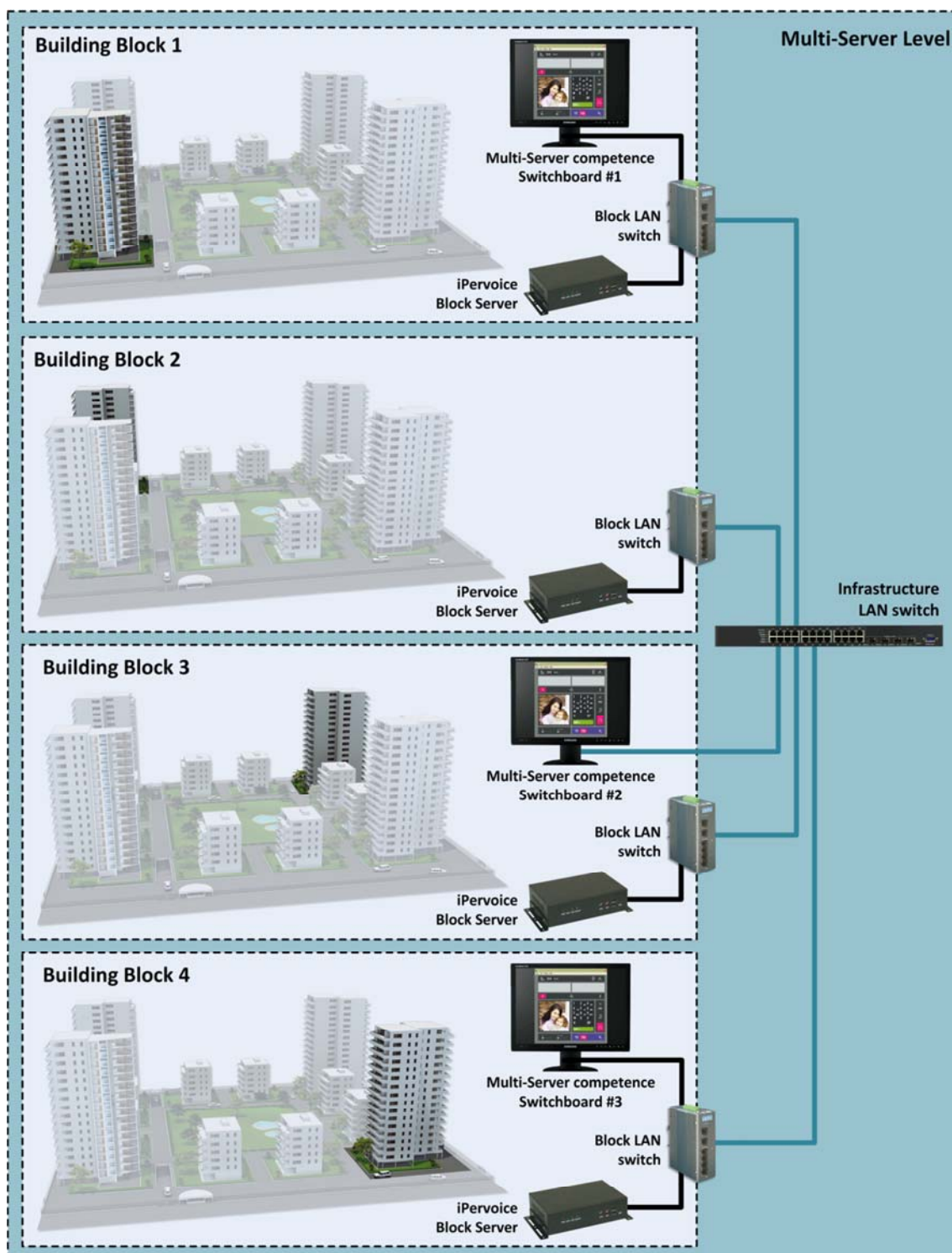


Figure 11: Multi-Server architecture – Block diagram

In this example, several IPer voice systems are connected together in the same location. Each IPer voice system (identified as a Building Block inside the picture), implements separately from the others its communication infrastructure. In this way, any maintenance or extension operation or a possible failure will not compromise the proper operation of other IPer voice systems.

## MULTI-SERVER MODE CHARACTERISTICS

Several buildings in the same residential area, can compose a global IPer voice system. This one thus can reach considerable dimension; such big residential areas, comprising several Buildings, must sometimes be managed in a centralized mode, keeping every group of Buildings controlled by its own server independent, in order to ensure a high reliability level of the whole system.

IPer voice can meet this requirement with “**Multi-Server**” mode, with these characteristics:

- High reliability level: each **Building Block** is locally managed by its server and can operate fully independently.
- Absolute independence: if connection among servers is lost, each system keeps working properly.
- Centralized management: the switchboards can manage all the Servers for which they are enabled and can send and receive calls from any device, receive alarms, checks doors and so on.
- Extended features: the management of a local distributed system needs that some functions, as event log and user search and management, work coherently and are aligned among the Buildings. IPer voice Multi-Server mode allows to extend these functions in order to manage them from a central unit.

## 4.6.1 SWITCHBOARD INSTALLATION

In a Multi-Server system, switchboards are used to manage the system, so it is important to properly define where they must be connected to system IP network. There are two valid solutions:

- 1) Inside the IP network of a single IPervoice system (in the example, the switchboard #1 and #3)
- 2) To the infrastructure network level (the switchboard #2)

In case of malfunction or maintenance of the network infrastructure level, the first solution allows the operation of a switchboard, only for the system where the switchboard is connected. Select this option when, in emergency situations, a minimal reduction of features is admitted for one or more switchboards (or when the service must be kept active also in critical conditions).

The second solution provides more features: the audio/video stream coming from a door unit and directed to the associated switchboard, passes through less network devices in order to reach its destination. If a server cannot be reached, this configuration allows to manage all the others (unlike the first case, the switchboard is connected to the infrastructure level and is not affected by malfunction inside a specific system).

Both options can be used, according to requirements, as shown in the diagram of Figure 11.

## 4.6.2 IP ADDRESSING INSIDE A MULTI-SERVER SYSTEM

In Multi-Server mode it is important to correctly define the IP address range used in the whole system. A good design allows to address correctly data among systems, reducing traffic in the whole network; at the same time, it implements a clever address assignment performed by the servers and, in case of maintenance, allows a fast identification of the device server.

In IPervoice system, IP address assignment to all the devices is performed by the system server with a specific software module, called DHCP<sup>5</sup>. In Multi-Server mode, this operation must be carefully executed, because each server must provide the address only to the devices belonging to its system. IPervoice DHCP module can be configured in a special mode, called **Blocked** (for further information, see 12.8 - “Server Configuration” on page 251), which allows to assign addresses only to a pre-defined list of devices. By defining a specific address range for each server, an easier management is allowed: for example, if 4 **Systems** must be installed in the Multi-Server system and there are 3 **switchboards**, a good solution could be the following:

---


<sup>5</sup> DHCP: Acronym of **D**ynamic **H**ost **C**onfiguration **P**rotocol, protocol that allows to manage, in centralized and automatic mode, the IP address assignment of each device (that must be unique) connected to a network.

Building Block 1	Building Block 2
➤ Server IP: 10.1.1.1	➤ Server IP: 10.1.2.1
➤ Net Mask: 255.255.0.0	➤ Net Mask: 255.255.0.0
➤ DHCP Range: 10.1.1.2 -10.1.1.254	➤ DHCP Range: 10.1.2.2 -10.1.2.254
Building Block 3	Building Block 4
➤ Server IP: 10.1.3.1	➤ Server IP: 10.1.4.1
➤ Net Mask: 255.255.0.0	➤ Net Mask: 255.255.0.0
➤ DHCP Range: 10.1.3.2 -10.1.3.254	➤ DHCP Range: 10.1.4.2 -10.1.4.254

Switchboard #1	Switchboard #2	Switchboard #3
Static IP: 10.1.100.101	Static IP: 10.1.100.102	Static IP: 10.1.100.103

As shown above, servers dynamically assign the addresses to the devices in their subnet; the Switchboards, which have an address statically assigned by the installer, can be identified because they are in a different subnet.

Other solutions can be implemented, according to network devices configuration and system structure constraints.

 **Warning:** IP devices connected to the server where IP or DHCP settings are changed must reboot, in order to make new values active.



## 5 IPERVICE SERVICES

IPervice features are provided as services. Each service has its specific function, but at the same time it also interacts, if necessary, with the other services active in the system; for example, the *CCTV* service manages the cameras and interacts with the *Video door phone* service during user activity.

The platform of IPervice services is modular and expandable: new functions can be added afterwards to improve the system features; new versions of already existent functions can also be updated to make the system more robust or efficient.

At present the following services are managed:

- Video door phone
- Concierge switchboard
- Panic
- Room Monitor
- Local activations
- CCTV
- Access control
- VoIP telephony
- Lift control
- Video door phone answering service
- Voice and Text messages
- Alarms
- Hold-up

### 5.1 THE VIDEO DOOR PHONE SERVICE

It is the main service of IPervice system; other functions can be added thanks to the interaction with the other services. However, using the typical characteristics of the service, the system can be developed also with various installation models, that make it possible to satisfy different requirements. For example, a typical model as shown in Figure 12 can be implemented, in which there are one or more call modules (1039/13 or /18), an IP/CAT5 gateway (1039/50) for every riser column, the 4-user decoders (1039/34) and finally the apartment stations, as 1707/1.



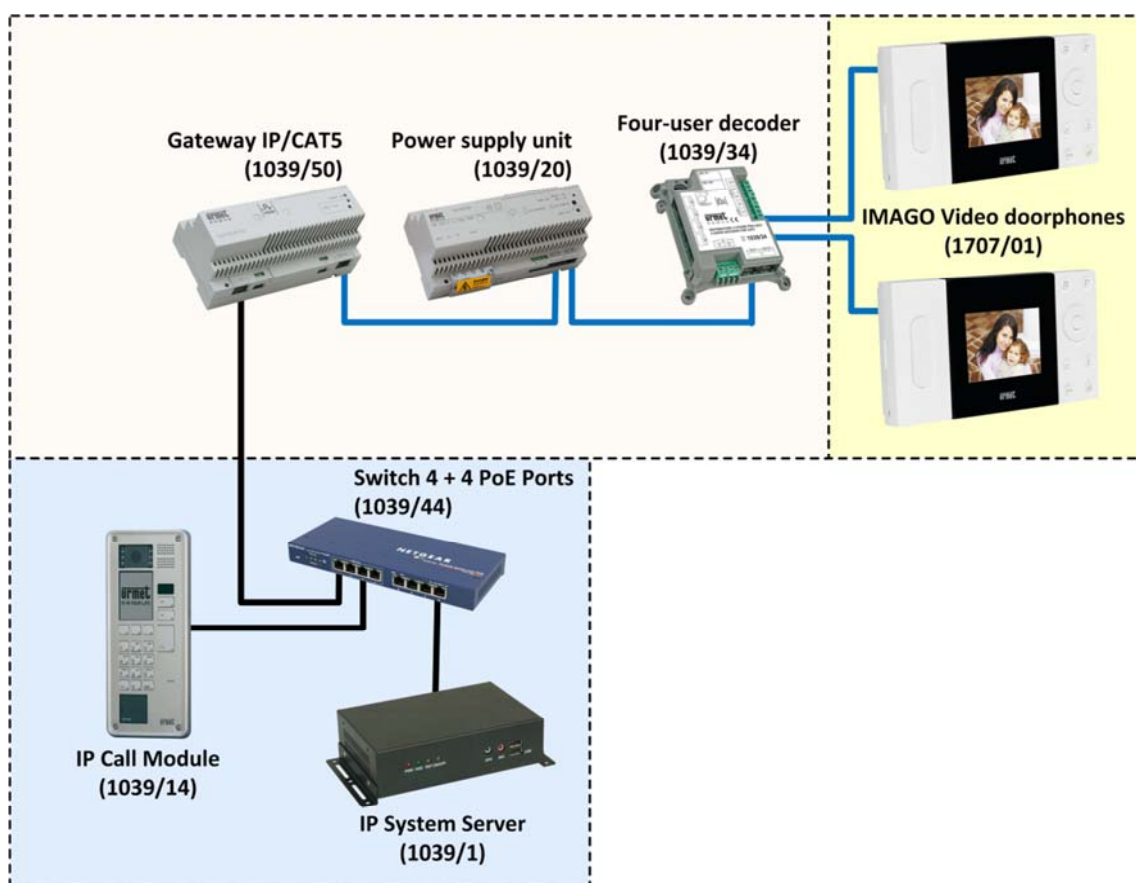


Figure 12: Video door phone service – Basic diagram

Alternative options are possible: a configuration in which the system is fully implemented on the IP network and the apartment stations are VoIP telephones (4501/5) (Figure 13), or another configuration, where there are no apartment stations, but only concierge switchboards 1039/41 and, if necessary, door units based on the module 1039/72 (Figure 14). In practice, the basic configurations described above can be combined to create mixed installations.

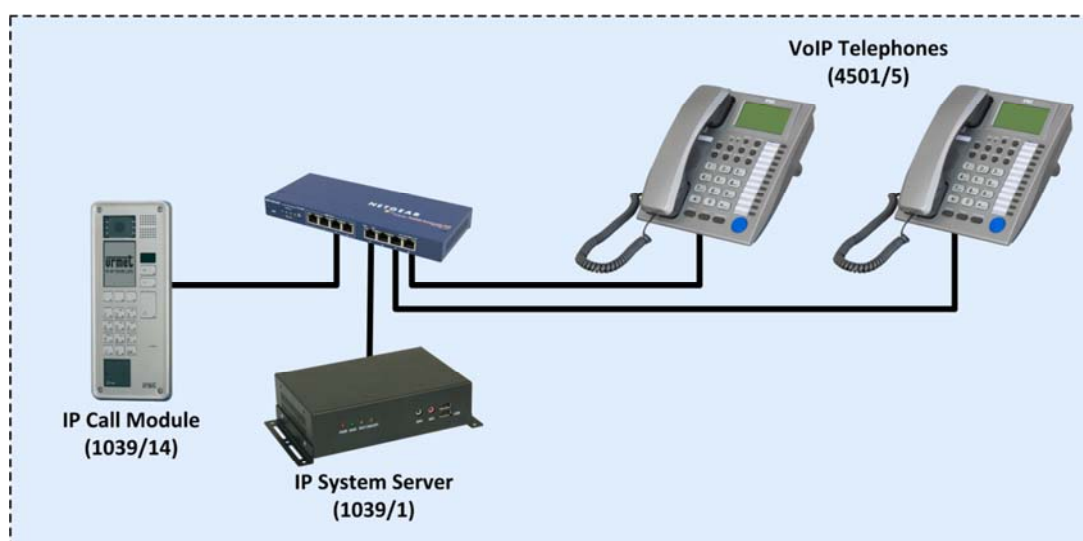


Figure 13: Video door phone service –VoIP “Apartment stations”

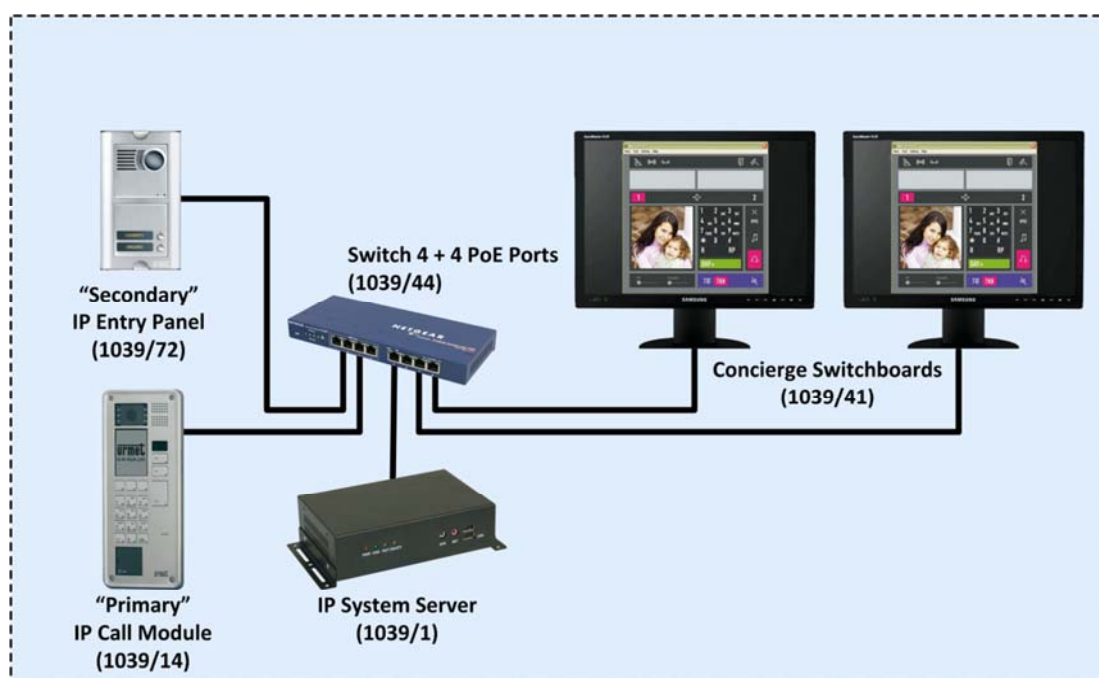


Figure 14: Video door phone service – “Configuration with concierge switchboards”

## 5.1.1 SERVICES FUNCTIONS

The main functions provided by the video door phone service are the following:

- Call code configuration (topologic or logic).
- Call priority, off-hook waiting time and assured communication time
- Call module lock management
- Intercom function between the apartments
- Floor call management
- Ringer and call source management
- Audio channel management on the riser column (choice methods)
- Communications to the IP network
- Call forwarding
- Intercom function inside the apartment

### CALL CODE CONFIGURATION

To “call” an apartment, a concierge switchboard, a VoIP telephone or simply a system user, these devices must be uniquely identified; this identifier is named “call code”. IPervice provides the installer with two modes for assigning the call codes. The first one is based on the system topologic diagram, and it is also the system internal logic; the second one, used as an alternative method, makes it possible to associate every topologic code to an arbitrary name which has a clear meaning for the user. Letters and numbers can be used to create the code; both the codes can contain 8 digits max.

In the model based on the topologic code, the eight digits are divided into 4 pairs; each pair is used to identify a hierarchical portion of the system, as shown in Figure 15.

In the example, the first pair identifies the building or block (**B1**), the second the stair (**S2**), the third the floor (**F4**) and the fourth and last the apartment (**A1**). If the system is properly structured and the apartment position inside the system is known, the code for calling an apartment is easy to find.

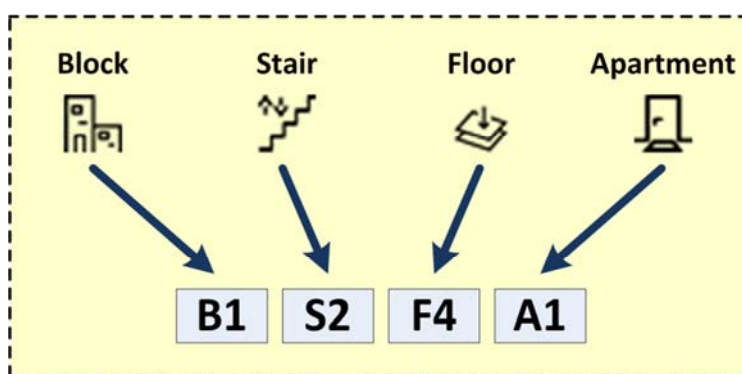



Figure 15: Call code – Topologic diagram

The “logic” model is totally independent from the system structure; in this case, the diagram is totally free and can be adapted to any requirement.

 **Warning:** the system accepts the call codes only in the selected mode. Nevertheless, by changing the mode, the codes defined in the mode not being used are not deleted from the system and can be used again by restoring the previous mode.

## RINGER MANAGEMENT AND CALL SOURCE

Every door phone or video door phone has a set of 5 different ring tones, which can be freely selected by the user<sup>6</sup>. For example, the first ring tone can be associated to the incoming door phone call and one of the other four ring tones to the floor call. In this case, the floor call will ring using the selected tone for three consecutive seconds. For the door phone call, in order to identify its source, i.e. from the main or secondary call module, from the switchboard or another apartment station, the selected ring tone is emitted by inserting a series of pauses, according to the diagram shown in the next Table 1. This table contains the tone and pause times and a graphic scheme, useful to identify the call ring tone according to its source.

<sup>6</sup> The procedure used to select the tone is described in the user manual provided with each device.





Source	Audio/video call	Audio call
Main Call Module	 Selected door phone ring tone for 3 consecutive seconds	Addition of a “beep-beep” at the end of the ring tone sequence
Secondary Call Module	 0,4 sec ON 0,2 sec OFF repeated for 5 times	Addition of a “beep-beep” at the end of the ring tone sequence
Switchboard	 0,1 sec ON 0,5 sec OFF for 3 times, pause 0,2 sec repeated for 5 times	Addition of a “beep-beep” at the end of the ring tone sequence
Intercom apartment station	 0,5 sec ON 0,5 sec OFF for 3 times	Addition of a “beep-beep” at the end of the ring tone sequence

Table 1: Door phone call source

## RING DELAY

When more than one derived station is installed inside the apartment, after receiving a call, the system does not make the derived stations ring at the same time, but in sequence, by inserting a 1 second pause between a station and the next.

If there are one or more intercom interfaces 1039/36 (as shown in Figure 10 at page 35), another variation is introduced: the derived stations ring in sequence according to the interface to which they are connected, and in parallel on different interfaces. In a condition of maximum expansion, there are 16 derived stations connected to 4 interfaces 1039/36, according to the following diagram, that contains the number of the station to be connected to the different ports of the interfaces.

Intercom Interface 1039/36	Der. 1 Port	Der. 2 Port	Der. 3 Port	Der. 4 Port
First interface	1	2	3	4
Second interface	5	6	7	8
Third interface	9	10	11	12
Fourth interface	13	14	15	16

Table 2: Assignment of derived stations to the intercom interfaces

After a call, the derived stations 1, 5, 9, 13 will ring at the same time, then the stations 2, 6, 10, 14, then the 3, 7, 11, 15 and finally the 4, 8, 12, 16.

## CALL PRIORITY, CALL PICKUP TIME AND GUARANTEED CONVERSATION TIME

IPervoice system manages 7 call priority levels, as shown in Table 3. A higher number means that the call is more important and has higher priority.

Priority	Type of communication with the apartment station
7	Switchboard during “Room monitor”
6	IP call module or IP video door unit
5	Switchboard during standard communication, VoIP telephone
4	Apartment station (outside the apartment)
3	Apartment station (inside the apartment)
2	Auto-on, CCTV Cyclic
1	Video door phone answering machine

Table 3: Call priority

To define the logic implemented in the priority table, it is necessary to consider the different phases of a call during its life cycle. These three phases are the following:

### Call pickup time (Time T1)

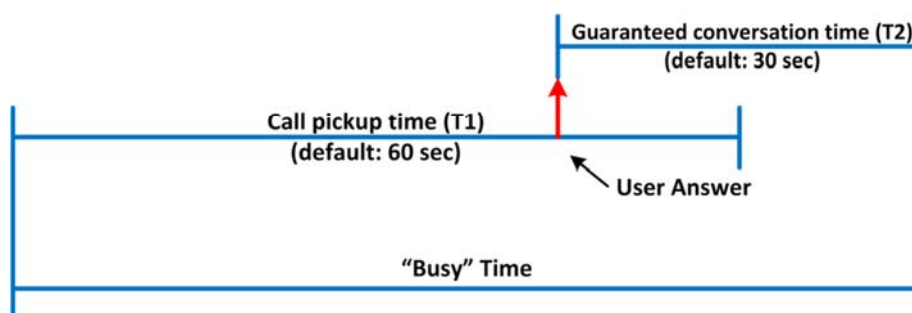
The call has been forwarded to the apartment station, which has emitted the ringer tone selected by the user; the system is waiting for the user to answer. This time can be configured by the installer via web frontend resident on the IPervoice server. By default its value is 60 seconds. Starting from this moment, the communication is “UNINTERRUPTIBLE”, i.e. it cannot be interrupted by a communication with the same or lower priority.

### Guaranteed conversation time (Time T2)

If the user answers, the call enters in this state for a time that can be configured. By default 30 seconds. When this time is elapsed, the communication is defined as “INTERRUPTIBLE”, i.e. it can be interrupted by a communication with the same or higher priority.

### Maximum communication length (Time T3)

When the user answers, a “timeout” timer starts, after which the communication is always closed by the system. This time is fixed and is equal to 10 minutes.



**Note:** the sum of time T1 (call pickup time) and time T2 (Guaranteed conversation time) is the “Busy time”.

The Table 4 shows the call management according to priority, call state and related timeout.

Priority	Type of communication with the apartment station	Call pickup time (T1)	Guaranteed conversation time (T2)	Maximum communication length (T3)
7	Switchboard during "Room monitor"	0	10 min <sup>7</sup>	10 min
6	IP call module or IP video door unit	Max: programmed T1	Max: programmed T2	10 min
5	Switchboard during standard communication, VoIP telephone	Max: programmed T1	Max: programmed T2	10 min
4	Apartment station (outside the apartment)	Max: programmed T1	Max: programmed T2 / 2	10 min
3	Apartment station (inside the apartment)	Max: programmed T1	0	10 min
2	Auto-on, CCTV cyclic	Not available	Max: programmed T1	10 min
1	Video door phone answering machine	0	0	10 min

Table 4: Priority and call state diagram

During Call pickup time (T1) and Guaranteed conversation time (T2):


- A priority 7 communication cannot be interrupted
- A priority 5 or 6 communication can only be interrupted by a priority 7 communication
- A priority 1, 2, 3, 4 communication can only be interrupted by a priority 5 or higher communication

After the Guaranteed conversation Time (T2) is elapsed:

- a priority 7 communication cannot be interrupted
- a priority 6 communication can only be interrupted by a priority 5 communication or higher
- a priority 5 communication can only be interrupted by a priority 5 communication or higher
- a priority 4 communication can only be interrupted by a priority 4 communication or higher
- a priority 3 communication can only be interrupted by a priority 3 communication or higher
- a priority 2 communication can only be interrupted by a priority 3 communication or higher
- a priority 1 communication can always be interrupted

## AUDIO CHANNEL MANAGEMENT ON THE RISER COLUMN (CHOICE METHODS)

IPer voice allows a second audio channel to be wired on each riser column. This optional function is useful in order to increase the number of simultaneous communications in the same riser column (Figure 6 at page 28), in particular when a video door phone call and an apartment station call for the switchboard occur at the same time.

 **Warning:** to make the second audio channel available, a telephone cable twisted pair or a pair of a CAT5 cable must be installed in the riser column, starting from the IP/CAT5 riser column gateway to the first 4-user decoder, from which the pair restarts to the next decoder and so on.

<sup>7</sup> T2 and T3 times are reduced to 45 seconds in case of room monitor on an apartment station of a CAT5 analogue riser.

In any case, the use of the second audio channel, if present, or the closing of a communication on the main channel in case of a new incoming call, is managed by the system using a series of choice methods. There are two application diagrams: the first is used if the incoming call is a video door phone call (audio and video), the second if the call is a door phone call (audio only).

The Table 5 e la Table 6, indicate the application of the choice methods for the two conditions described above. Typically, the system tries to establish the new communication with the same required characteristics, i.e. if the incoming call is a video door phone type, the system will try to establish an audio/video communication, closing, if possible, another communication in progress on the channel 1. If this is not possible, the system will degrade the incoming call to an audio only call and will use the second audio channel, if present. Only if this method cannot be applied, the system will notify to the user the busy state.

**Diagram 1: Video door phone incoming call (audio/video)**

Channel 2 Channel 1	In standby	Interruptible	Uninterruptible Not available
In standby	Channel 1	Channel 1	Channel 1
Interruptible	Channel 1	Channel 1	Channel 1
Uninterruptible	Channel 2 (audio)	Channel 2 (audio)	Busy

*Table 5: Choice method in case of video door phone call*

**Diagram 2: Door phone incoming call (audio only)**

Channel 2 Channel 1	In standby	Interruptible	Uninterruptible Not available
In standby	Channel 2	Channel 2	Channel 1
Interruptible	Channel 2	Channel 2	Channel 1
Uninterruptible	Channel 2	Channel 2	Busy

*Table 6: Choice method in case of door phone call*




## MANAGEMENT OF CALL MODULE LOCKS AND DOOR LOCK RELEASE CODES


The call modules 1039/13 and 1039/18 have two separate lock outputs. The first output can be used to directly activate a fail locked type electric release. The second output is via a relay contact and can be used to control for example an automatic gate or barrier.


On the call modules, two door lock release modes are available:

**Free** In this case, by pressing the “door lock release” button on the apartment station, all the doors of the associated call modules are opened, even if there are no calls in progress with that apartment station.

 **Note:** if the call module is a secondary one, the door is opened only if the command comes from an apartment station of the same riser, but the “main” call modules always open the door.

**Secret** The door lock release function can only be activated by the apartment station which has received a call; only the door managed by the call module from which the call comes will be opened.

 **Note:** this is the default and suggested system configuration

 **Warning:** in installations with main and secondary call modules, or if there is more than one main call module, the main modules door lock release function must be configured in “secret” mode.

The opening of the call module door can also be performed by a door lock release numeric code, or “Door Code”. For each user enabled for this function, a unique code can be defined that must be associated to the passages to be opened<sup>8</sup> on the relevant call modules.

---

<sup>8</sup>A code can be programmed to allow the opening of the pedestrian door only, of the driveway gate only or both.

### AUTOMATIC DOOR LOCK RELEASE

This function is managed by the user from his apartment station<sup>9</sup> and allows to automatically open the door of the call module that issued the call; the communication is active for the call pickup time, after which it is interrupted, if the user has not answered.

### DOOR OPEN SIGNALLING

Some apartment stations, such as 1707/1 (IMAGO) or 1717/11 (MODO), are able to signal to the user that the door is open. This information is sent from the door unit through a suitable input, that can be connected to a magnetic micro-contact installed on the entrance door. When the visitor opens the door and comes in, the micro-contact is opened, and the call module immediately sends the state information to the apartment station in communication. On the apartment station, the led that signals the open door is on until the door is closed.

### COMMUNICATIONS TO THE IP NETWORK

The audio and video door phone calls are mainly originated by the call modules installed on the IP network, such as the 1039/18, and reach the selected apartment station such as the 1740/40 on the CAT5 riser. An inverse communication can also be performed, i.e. from a device installed on the CAT5 riser column to a device of the IP network. For example, the user can call a concierge switchboard or a VoIP telephone.

### CALL FORWARDING

Video door phone calls from a call module to an apartment station, can be forwarded to a mobile device, such as a smartphone or tablet. The IPerVoice system must be permanently connected to the Internet via a **broadband**<sup>10</sup> to use this function. Install the Urmet app available free of charge for iPhone, iPad and Android devices on your smartphone to use the call forwarding function. See paragraphs 11.3.1, 11.7.1 and **Errore. L'origine riferimento non è stata trovata.** on pages 194, 221 and **Errore. Il segnalibro non è definito.** for how to configure the system.

<sup>9</sup>The configuration modes can be different according to the model of the installed apartment station. Please refer to the booklets provided with the device-

<sup>10</sup> A broadband connection (ADSL or VDSL) is needed to ensure good audio-video transmission quality.

## INTERCOM FUNCTION BETWEEN THE APARTMENTS

Besides communications to the IP network, a communication between two apartments of the same riser column can be established<sup>11</sup>. The call is managed according to the priority diagram of Table 4 on page 50; since it is a door phone call (audio only), the second audio channel will be used, if available.

## INTERCOM FUNCTION INSIDE THE APARTMENT

In this case, the call is established inside the apartment, and so the intercom door phone communication does not use the riser column, leaving it available for other communications. This function is available using the intercom interface modules 1039/36. (See the diagram on Figure 10 on page 35). Each interface can manage 4 derived stations and up to 4 interfaces for each apartment can be installed, allowing 16 derived stations. The intercom function is available between derived stations connected to the same interface 1039/36 or also between derived stations connected to different interfaces.

## FLOOR CALL

On the 4-user decoder 1039/34, 4 inputs are available, used for the floor call function for the four apartments. When a visitor presses the doorbell button outside the apartment (connected to the related floor call input), the apartment station emits the dedicated ring tone<sup>12</sup>.

## 5.2 THE SWITCHBOARD SERVICE

In the IPervoice system, the service that makes it possible to manage the Concierge Switchboard is performed by a software application called “Switchboard”, developed for Windows Vista and Windows 7<sup>13</sup> operating systems (Figure 16).

<sup>11</sup>All the apartments connected to the decoders which are connected to the same IP/CAT5 gateway belong to the same column.

<sup>12</sup>The floor call does not change the audio channel state, which remains in the same condition as before the call.

<sup>13</sup>Windows Vista Home Premium version – Windows 7 Home Premium, Professional e Ultimate version



Figure 16: "Switchboard" application

IPervoice is unlimited regarding the number of switchboards that can be present in the system, so, if required by operative requirements, the concierge service can be distributed to more units, according to competence areas.

The personal computer minimum requirements are described in the product list at page 20; for the configuration of the optional devices, two solutions are available. The first one, described in Figure 17, uses the provided USB door phone; the second one, described in Figure 18, uses a traditional "handset", composed by headset and embedded microphone. In both cases a common webcam is also used, that must be compatible with Windows Vista, in order to send also the video signal during the conversation.



Figure 17: Concierge switchboard – use of USB door phone

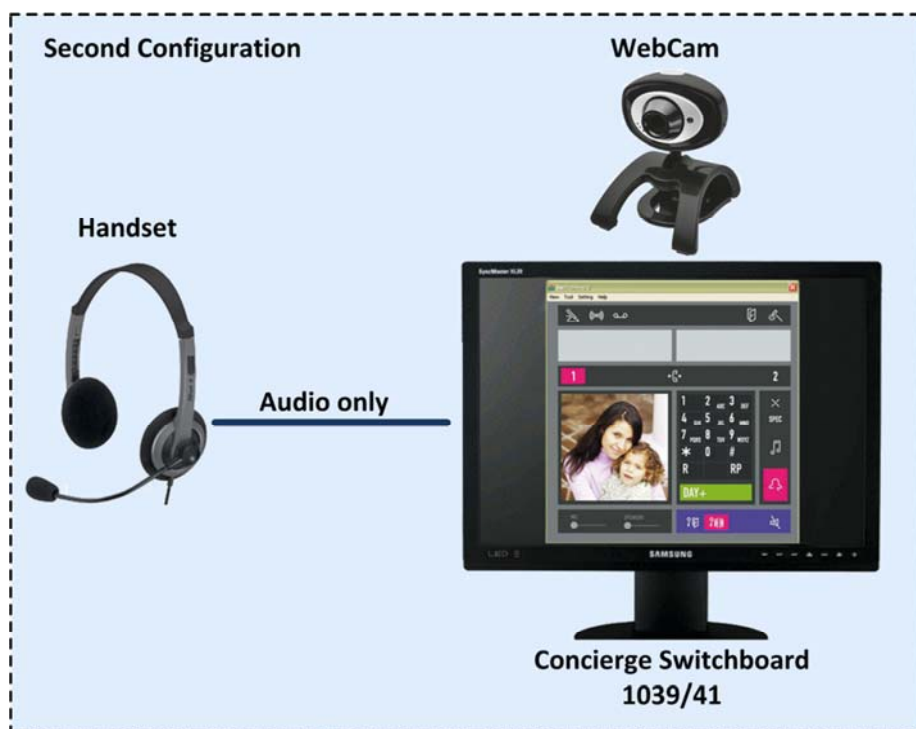


Figure 18: Concierge switchboard – use of handset (headset + microphone)

## 5.2.1 SERVICE FUNCTIONS

### CALLS TO THE SWITCHBOARD

The concierge switchboard is identified by a “topologic code” or a “logic code”, so it can be reached by the devices installed on the IP network, such as call modules, VoIP telephones and other switchboards, or by the stations installed inside the apartments. In case of IP devices, the call is directly performed by entering the identifier code from the keypad, or searching in the address directory. If the call comes from an apartment station, a call button must be configured to associate it to the selected switchboard<sup>14</sup>.

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<sup>14</sup>This operation is performed by the installer via the configuration web frontend, present on the IPer voice server

## CALLS FROM THE SWITCHBOARD

The switchboard can call any other system user, a resident, a VoIP telephone or also another switchboard. The call is performed by entering the code or using the address directory, that can be read by the switchboard software. By using the “auto-on” function, the switchboard can at any time establish an audio/video communication with a call module.

## COMPETENCE AREAS

For each switchboard a competence area can be defined, in which can be added a group of call modules, and/or VoIP telephones logically combined with a group of apartment stations. In this way, the switchboard will have “competence” over the calls coming from the call modules or VoIP telephones addressed to an apartment station in the previously defined zone, or also over the call coming from an apartment station included in the same zone. The switchboard attendant can activate the concierge service and the management of the competence area, by enabling the switchboard “Day” mode, or can deactivate it by enabling the switchboard “Night” mode.

If a switchboard in “Day” mode receives a call that meets the competence requirements, the call is not sent to the user, but managed by the switchboard. The attendant can speak to the visitor and decide to directly forward the call to the called user, or act as an “intermediary” and speak to both of them.

By enabling the switchboard “Night” mode, the attendant can also transfer its competence area to another switchboard; the competence area will be returned to the first switchboard, when it goes back in “Day” mode.

## CONCIERGE SERVICE

The switchboard can perform the concierge service in the three different modes, as follows:

- DAY
- NIGHT
- STAND BY

The switchboard attendant can activate, as needed, the concierge service by selecting one of the above mentioned modes; the switchboard competence area will be managed according to the area configurations.

In DAY mode, all the calls addressed to apartment stations, coming from main and secondary call stations, VoIP telephones or other apartment stations, are routed to the switchboard which has competence on that apartment station area. In this way, each call is not sent to the user, but it is



intercepted by the switchboard. The attendant can speak with the visitor and transfer the communication to the user or act as an intermediary, speaking with the user and the visitor.

In NIGHT mode, the switchboard does not perform the concierge service for main call stations, that will directly send the call to the desired apartment station<sup>15</sup>. Calls coming from apartment stations are normally forwarded. Alternatively the attendant, after selecting NIGHT mode, can transfer its competence area to another switchboard present in the system. By selecting DAY mode, the transferred competence area will be automatically restored on the first switchboard.

In STANDBY mode, the concierge service is disabled and calls directed to apartment stations are not intercepted. Calls coming from apartment stations are not forwarded to the switchboard (an alert tone on the apartment station notifies the user that the call has not been sent). Nevertheless it is possible to directly call the switchboard using its logic or topological code. The switchboard can call apartment stations, VoIP phones or other switchboards. In this mode, the switchboard acts as an apartment station.

## CALLS LOG

Storage of calls performed by apartment stations, VoIP telephones and other switchboards is another available system function. All the switchboard unanswered calls are saved in a list, containing the call date and time, the device identifier code (i.e. the topologic or logic code), and the name, if the call comes from an apartment. The switchboard attendant can read this list and recall the users.

---

<sup>15</sup> If "Concierge Call in Night Mode" has been selected in site configuration (for further details, see paragraph "Site Configuration" on page 98), the Switchboard will receive anyway the competence call.

## 5.3 PANIC SERVICE (PANIC ALARM)

The Panic Service present in IPervoice system allows to send a rescue request from apartment stations to their competence area switchboards. This alarm has no effects on audio/video communications active in the column from which it comes; the alarm sent to the switchboard is stored in the system log, in order to allow the attendant to manage it according to the system configuration. The alarm log is available for future browsing. The alarm activates the local alarm output on the 4-user decoder (1039/34) associated to the apartment.

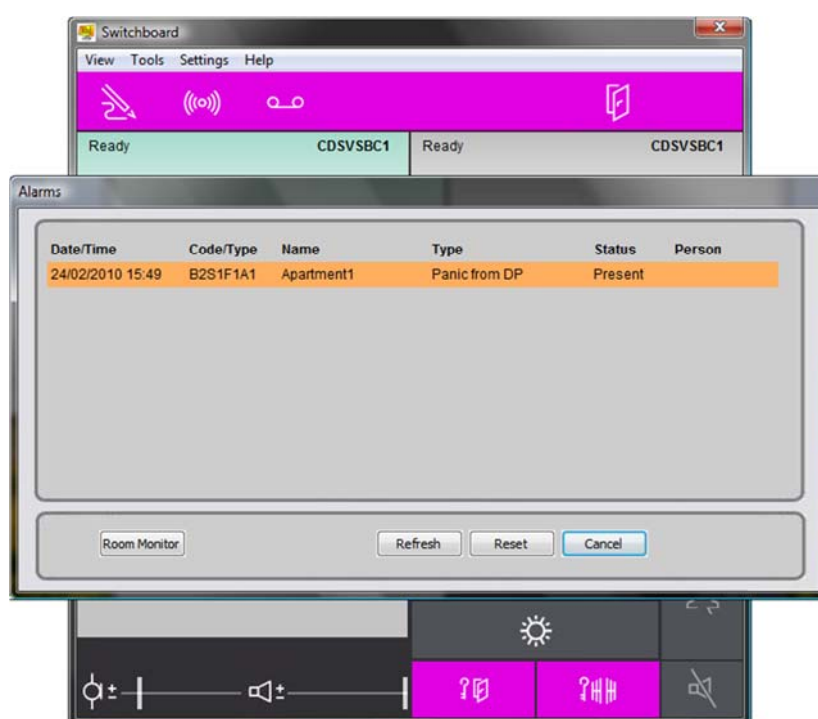



Figure 19: Panic Service – Alarm displaying on the Concierge Switchboard

The operations performed by the switchboard attendant to “reset” the panic alarm indication depend on the mode selected during the system configuration (“Site Configuration” on page 100). These operations can be:

- Unconditional reset
- Conditional reset
- Conditional reset with timeout

In the first case, to reset the indication, the attendant must only press the button “reset” in the alarm window (as shown in Figure 19); in the second case he must first pressing “pre-reset” button and then complete the procedure by pressing the reset button present on the decoder of the apartment from which the alarm comes (keep the reset button pressed for at least 5 seconds). Therefore the attendant

can perform the reset operation only after going to the alarmed apartment. In the last case, all the procedure must be completed within the time specified in configuration. If this time is not respected, the alarm will be activated again and the attendant must repeat all the reset procedure.

 **Note:** All URMET door phone or video door phone apartment stations are provided with an input dedicated to panic alarm management. A simple button or a remote control 1033/212 can be connected to this input. The remote control is composed by a radio transmitter with a button<sup>16</sup> and a receiver with an output contact to be connected to that input.

### ROOM MONITOR ACTIVATED BY PANIC ALARM

After a panic alarm, the switchboard attendant can activate the “room monitor” function, that allows to listen what it is happening inside the apartment from which the alarm has been sent. This service, described below, can be activated if the corresponding option has been enabled on the apartment station (“Apartment Stations Configuration” on page 216) and only after an alarm indication. **The attendant cannot deliberately activate the room monitor inside an apartment.**

## 5.4 ROOM MONITOR SERVICE

The room monitor service allows the switchboard attendant to establish an audio communication with an apartment, in order to listen what happens inside. The attendant can establish an audio communication with an apartment station only if the following conditions are met:

- A panic or intrusion alarm has been sent from the apartment.
- In the apartment there is at least one “hands-free” station, as for example the model 1707/1.
- The room monitor has been enabled on the apartment station by IPervoice FrontEnd.
- The hands-free apartment station, enabled for "room-monitor" feature, must be configured as "Master" door phone

The audio communication can be mono-directional (from apartment station to switchboard), both in case of panic alarm and intrusion alarm; in all cases the audio communication is activated with the hands-free apartment station configured as “Master”.

<sup>16</sup> To facilitate the use in case of need, the radio transmitter can be hung around the neck of the person that needs help.

## ACTIVATION, DEACTIVATION, PRIORITY, ENGAGE

As above described, room monitor activation<sup>17</sup> is performed by the switchboard attendant; after the communication has been established, this can be interrupted only by the attendant that has activated it; the “off-hook” button on the apartment station has not any effect.

Room monitor priority is the highest available in the system, because it must not be interrupted by any other audio or video communications (for further information “Call priority, Call pickup time and Guaranteed conversation time” on page 49).

If more than one Switchboard is defined in the system, the alarm will be sent to all the switchboards belonging to the same “competence” area. Only the switchboard who will activate room monitor will take charge of managing the alarm, silencing the acoustic signal on the other switchboards; no one is entitled to reset or re-activate room monitor for this alarm. Any other alarms received from other apartments, may be handled by other switchboards.

## 5.5 LOCAL ACTIVATIONS SERVICE

This service allows to activate relay outputs according to events that can occur in IPervoice system. The devices with usable relays are the “special decoder” modules 1039/80, that have two independent relay outputs, also associated to two inputs which allow the local control of outputs. Modules 1039/80 are directly connected to the IP network and so can be installed in any place of the residential building.

There are many sources that can generate an event to be associated to one or more outputs; the most important are described in Table 7.

Source or Device	Events (Special Functions)
All IP call stations ( <i>for example: 1039/13, 1039/18 or 1039/72</i> )	Call, Duress, Tampering, Special code, Door Opening (main and secondary)
Concierge switchboard ( <i>1039/41</i> )	Call, Special Code
IP key reader ( <i>1039/88</i> )	Door Opening
Apartment (by apartment stations)	Special Buttons, Passage opening (pedestrian and driveway gate), Auto-on, Absence/Presence Status, Alarm (Panic or Intrusion)

Table 7: Local Activations Service - Main command events

<sup>17</sup> If the room monitor is activated on an indoor station belonging to a CAT5 analog riser, the duration will be limited to 45 seconds, whereafter the system will perform the deactivation in an automatic way. The switchboard operator can still reactivate it, whenever it deems it necessary.

## 5.6 THE CCTV SERVICE

Through the CCTV service, the users can display on their video door phones the images captured by the system cameras. The cameras can be the call module cameras or those connected via the IP servers. The displaying is performed in cyclic mode: by pressing the “auto-on” button on the apartment station, the user can see the images coming from the first camera, then the second one and so on. If the camera is also provided with a microphone, as in the call modules, the user, by picking the handset up or pressing the listening button in case of hands-free apartment station, can perform an “environmental listening” function or also open a bidirectional communication.

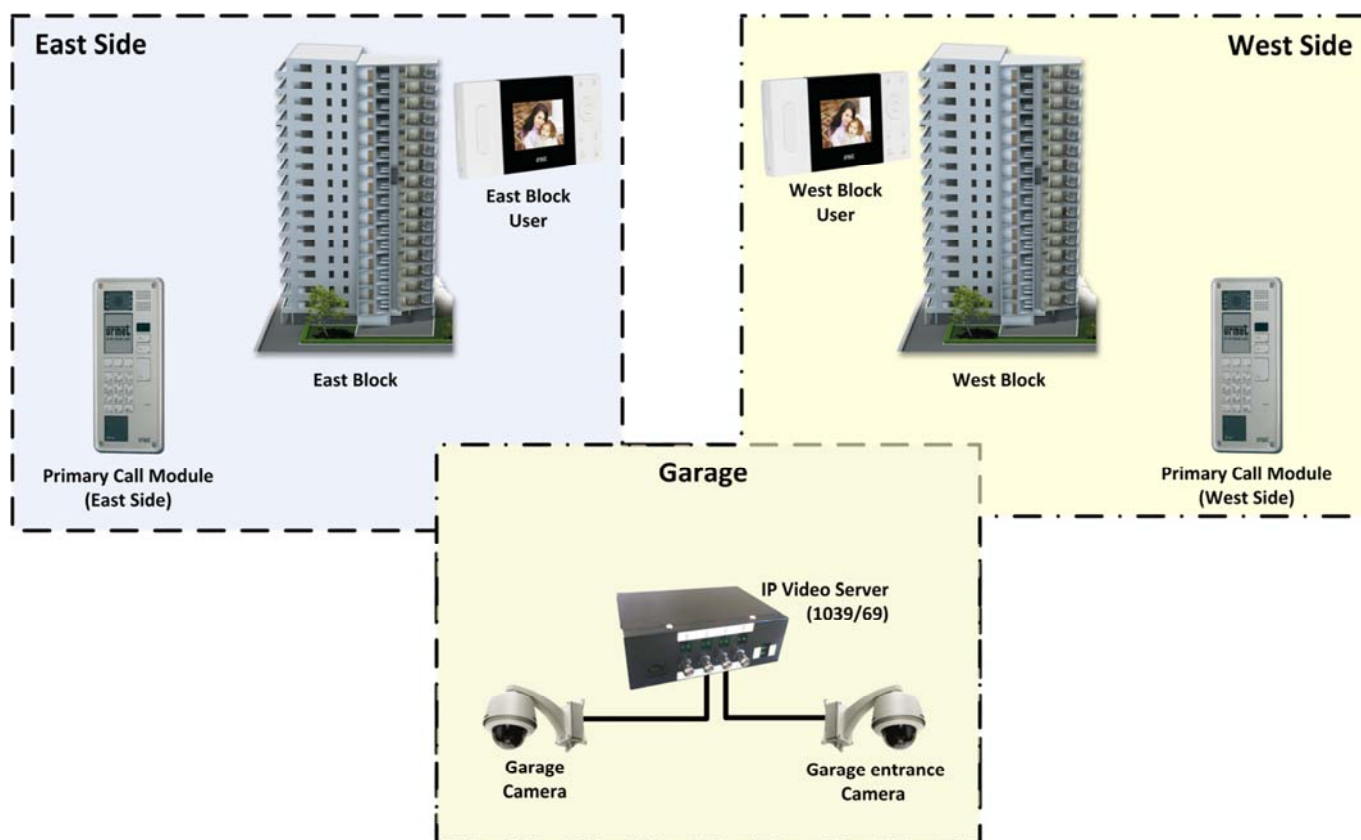


Figure 20: CCTV service


## CAMERA SELECTION

The association among cameras and users or groups of users is configured by the installer with the configuration web frontend present on the IPervoice server. By pressing the button on his apartment station, the user will request the system to select the next camera present in the list associated to that user. Groups of cameras specific for some users and other groups shared among different users can be defined. The Figure 20 shows a typical example:

<b>East Side</b>	The users living in this zone, i.e. in the East building, can see the images coming from the camera of their main call module and the images coming from the cameras installed inside the garage and on the garage entrance.
<b>West Side</b>	The users living in the West building can see the images coming from the camera of their main call module and the images coming from the cameras installed inside the garage and on the garage entrance.

## AUTO-ON, CYCLIC, MONO AND BIDIRECTIONAL AUDIO

The CCTV service is activated by pressing the auto-on button; by pressing again the button again, the user performs the cyclic displaying of the next configured camera. To perform the “environmental listening” function with a selected camera, the user can activate the mono-directional audio by picking the handset up or pressing the specific button of a hands-free apartment station. By pressing the auto-on button for at least 3 seconds (a beep will confirm this operation), the user can activate the bidirectional audio, in order to speak with the person who is in front of the camera.

-  **Warning:** once activated, the audio communication remains active with the selected call module, even if the user presses the button to proceed with the cyclic display. To explain this feature, two different examples can be used:
- A visitor arrives at the main entrance and calls an apartment. The user answers and speaks to the visitor before opening the door; by pressing repeatedly the auto-on button on the apartment station, the user activates the cyclic mode to perform a video control on the other cameras. The audio communication remains locked with the call module to allow the conversation with the visitor. After the control, the user can decide whether or not to press the door lock release button to let the visitor in.
  - The user activates the auto-on function to perform a check with the system cameras. If the user sees somebody, he picks the handset up to activate the mono-directional audio. Then he presses again the button and proceeds with the cyclic function, the audio link does not move to the other cameras. By pressing for 3 seconds the auto-on button, he activates the bidirectional audio, the video link is moved back to the visitor camera and he speaks with him.

## 5.7 THE ACCESS CONTROL SERVICE

The IPervoice system is provided with an embedded access control service, used to control the opening of different passages, such as doors, gates, barriers and so on, after identification of proximity keys 1125/50. To control the way opening, both the call modules 1039/13 and 1039/18 can be used, which are provided with an embedded proximity reader or the IP key reader 1039/88 can be used.

In Figure 21 a typical example for the reader location is shown: on the left there is a main call module, placed near the pedestrian gate on the building perimeter and a secondary call module, installed on the building entrance door. The IP key reader, on the right, is used to open the parking barrier placed in front of the garage entrance.

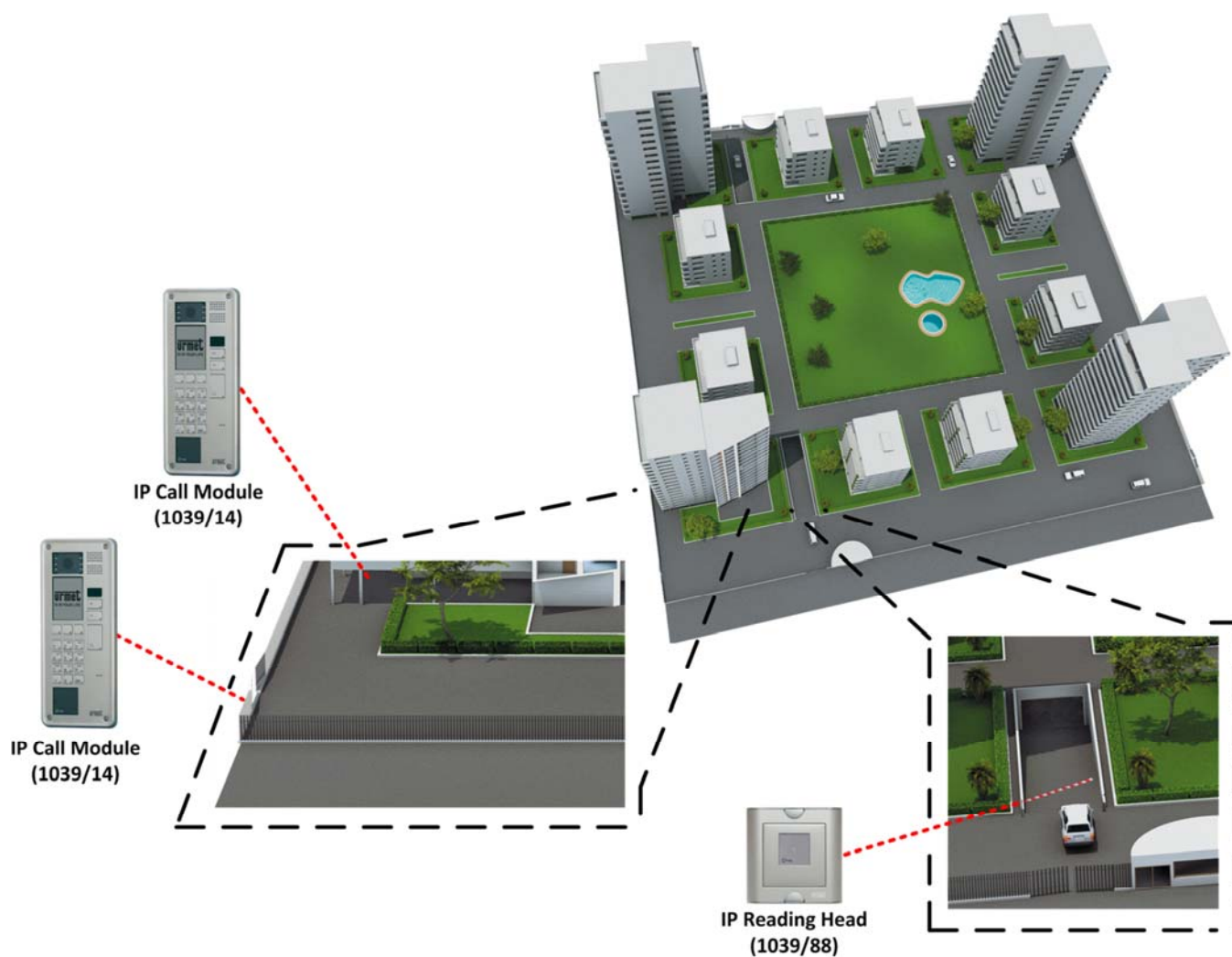


Figure 21: Control Access Service – Position of controlled passages



The devices used and their functions are shown in the following Figure 22.

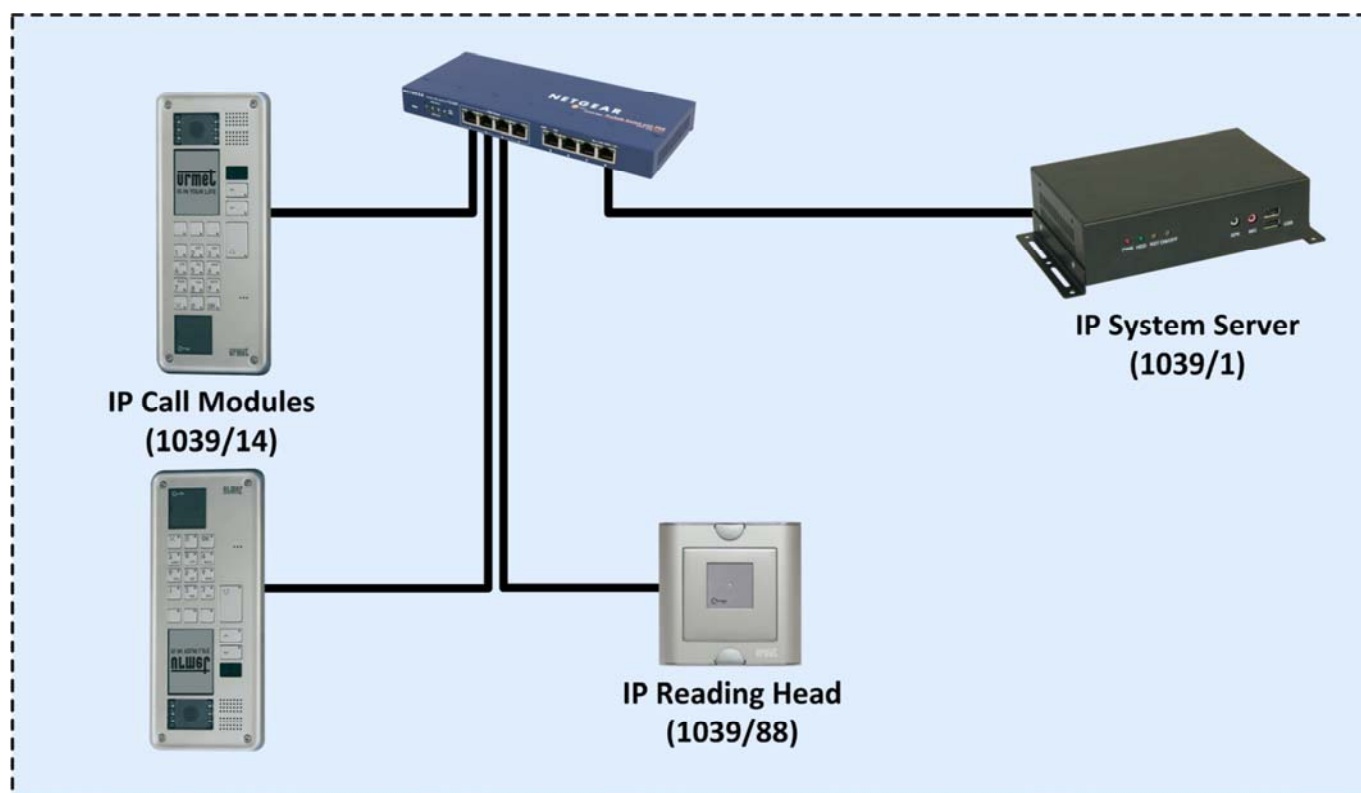


Figure 22: Control Access Service – Used devices

### 5.7.1 PROXIMITY KEY MANAGEMENT

A passage is opened only if the proximity reader (embedded in the call module or stand-alone) identifies a valid key. A key is valid and enabled to open a passage if its identification code is associated to a resident or an external person authorized to come into the building (for example a maintenance man or a supplier); the passages that can be opened must be specified for each key<sup>18</sup>. In this way, the accesses can be individually managed, for example allowing the service staff to come in only using a reserved entrance door.

### 5.7.2 TIME BANDS

IPer voice makes it possible to define one or more time bands to limit the access to the building. For example, the maintenance men must not be enabled to enter during the night, weekends or holidays. Three time profiles can be configured:

<sup>18</sup>The management operations of keys and associated passages are performed using the web application available through the system server.


<b>Door Profile</b>	These profiles are used to define the time band in which a passage can be opened. For every profile more time bands can be defined (for example, morning, afternoon and evening). Each profile is week based, so different operating modes can be defined for every day. These profiles can be associated to one or more doors of the building.
<b>Access Profile</b>	With the same methods used for passages, it is possible to define profiles associated to door lock release codes, proximity keys or both of them.
<b>Holiday Profile</b>	These profiles, which are used in the previous profiles, allow defining of specific dates in which the standard time profile can be changed.

### 5.7.3 ANTI PASS-BACK

With this feature one or more zones in the system can be created, where “entry” and “exit” passages will be defined; so, if a user comes into the building using a passage defined as “entry” in an anti pass-back zone, he will not be able to get through that door again before he has left the zone through an “exit” door. With this feature, it is not possible to come into a zone using a key, if the user has not left that zone using the same key.

## 5.8 THE TELEPHONY SERVICE (VoIP)

In the IPervoice system one or more VoIP telephones must be installed, as for example the model 4501/5<sup>19</sup>. These telephones, installed on the IP network, can be called with their logic or topologic code from the call modules, the apartment stations and the concierge switchboards present on the system, by associating one of the auxiliary buttons present on the video door phone. The telephones can be used as IP apartment stations, for example in a bar or swimming pool, or also as a switchboard with reduced functions, installed in a porter’s lodge for night surveillance.

 **Warning:** The VoIP telephones cannot read the user directory as the call modules (1039/13 and /18), but, as described later, a local directory can be configured, using the configuration web application embedded in each telephone 4501/5.

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<sup>19</sup> IPervoice system supports only VoIP telephones certified by Urmet; other telephone types could not work or make the whole system work incorrectly.

## 6 TECHNICAL PRESCRIPTIONS

IPervoice system, as already described in the chapter “System Architecture” on page 14, is structured in two different levels: the external level, where the IP network is implemented, and the internal level, composed by risers. Even though the two networks are different for topology, max. allowed distance and extension, in both cases it is suggested to follow the information below, in order to make the system reliable and assure correct operation also in large buildings.

### 6.1 PRESCRIPTIONS FOR EXTERNAL LEVEL

IPervoice “Street Side” is composed by a 100 Mb/s Ethernet network, so the topology is star point-to-point. In each centre there is a PoE switch (1039/44 or 1039/45). Each star centre is the PoE switch (1039/44 or 1039/45), where all IP IPervoice devices are connected.

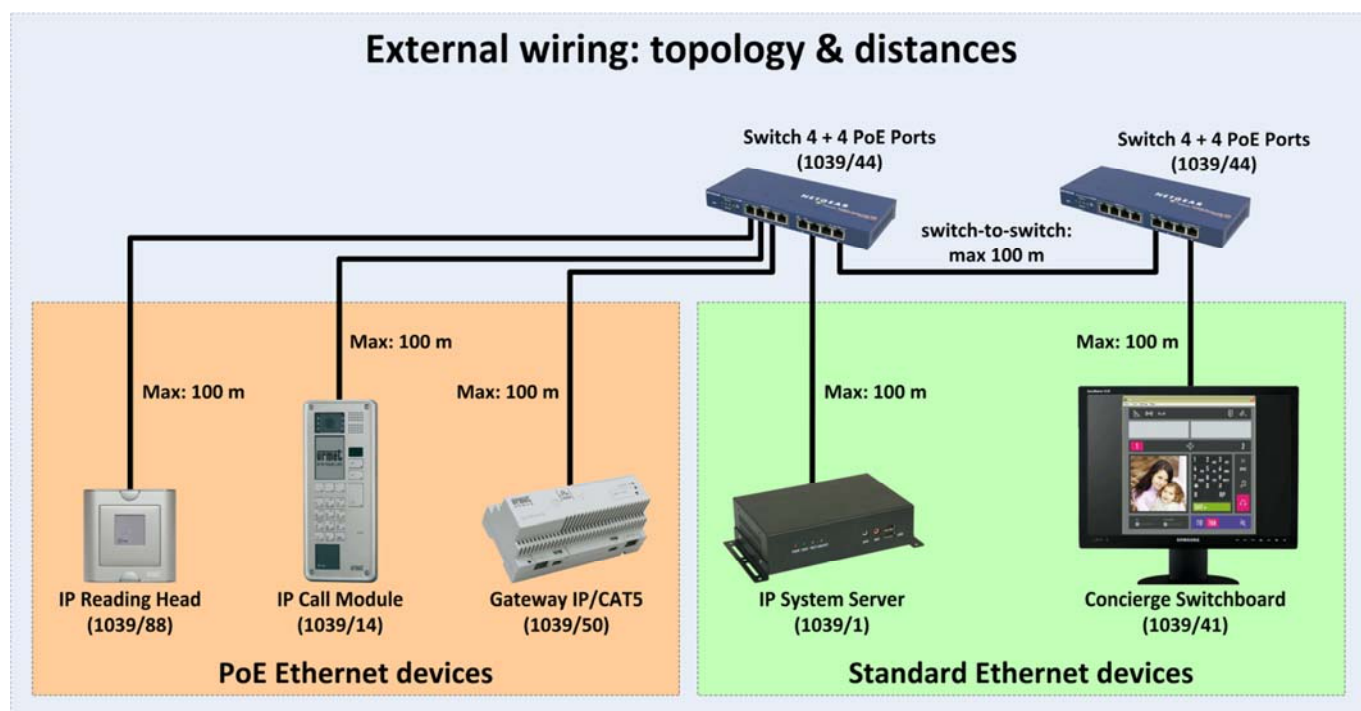


Figure 23: External level, IP network – topology and distances

In the Figure 23 different kinds of branch are shown:

- PoE devices branch, as the Call module 1039/18 or the IP Gateway 1039/50.
- Standard Ethernet devices branch, as the Concierge switchboard 1039/41 or the IPervoice Server 1039/1.

- Switch-to-switch branch, used to connect PoE switches in order to extend the Ethernet network.

In all cases, the max. allowed distance is that defined by IEEE 802.3 standards for Fast Ethernet networks (100 Mb/s), connected with UTP CAT5 cable: according to these standards, the distance between two Ethernet devices must not be longer than 100 m<sup>20</sup>.

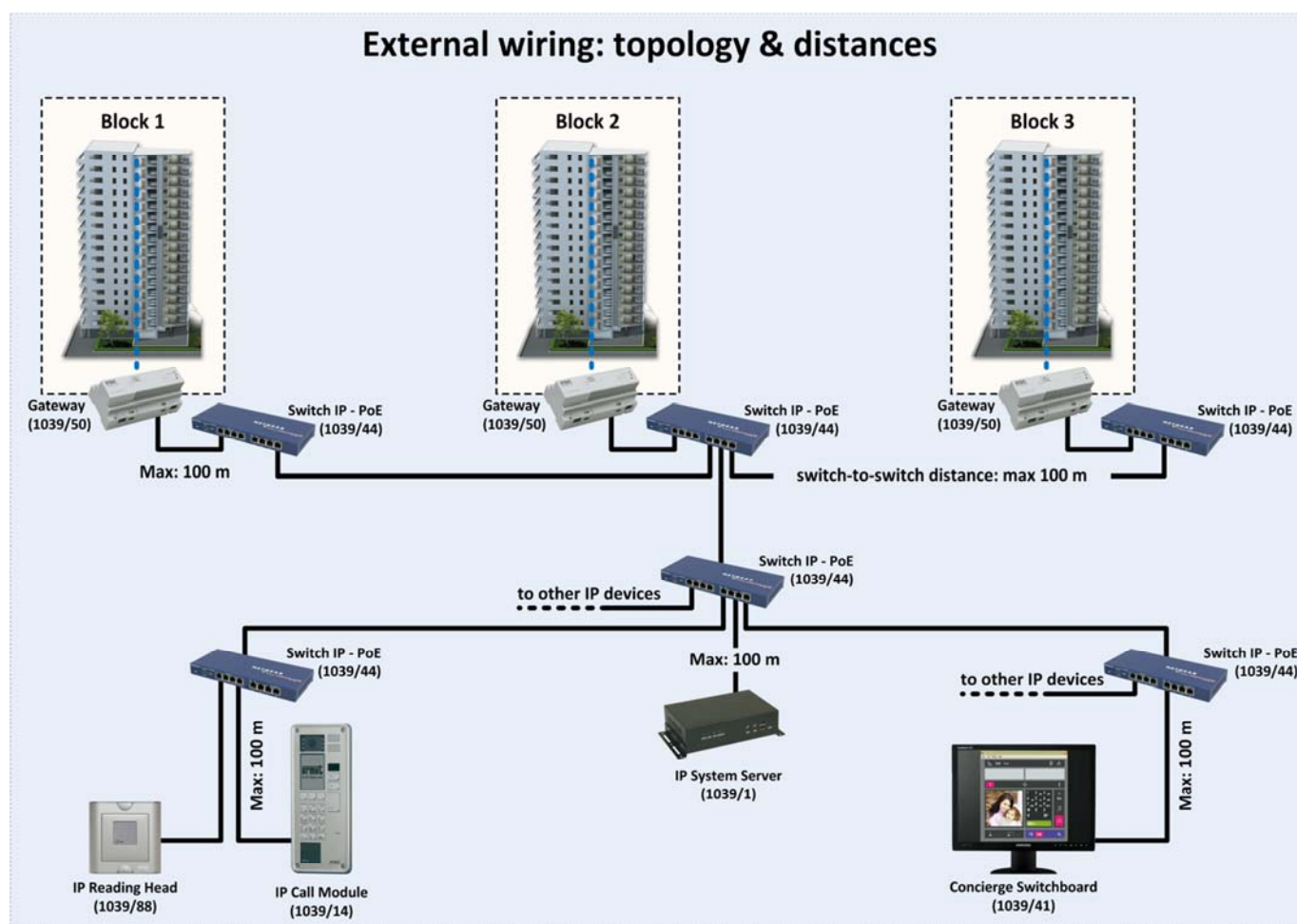


Figure 24: External level, IP network – topology and distances, extension

<sup>20</sup> However, as shown in the Figure 24, more Ethernet switches can be daisy-chain connected, in order to connect, for example, more buildings among them. In this way, long distances can be reached, because from each switch output another 100m segment can start to reach another switch, and so on. It is recommended not to exceed the maximum number of 10 Ethernet switches daisy-chain connected over the entire IP network. For larger network configurations, please contact the URMET Technical Service.

## 6.2 PRESCRIPTIONS FOR INTERNAL LEVEL

As regards the “Riser side”, devices are connected in series: in each device there is one “input” and one “output” RJ45 socket; the last one is used to connect the next device. This is the mode generally used on all the riser, except for intercom interfaces (1039/36) used inside the apartments, that use a star topology for their connected apartment stations.

To correctly perform the riser dimensioning, verify that the constraints concerning the following values are respected:

- **Max Distance**            it defines the max “length” for a network branch.
- **Extension**                the extension is the sum of all branches lengths that compose a specific network section. Three extensions are important: the riser extension, the extension after 4-user decoders (1309/34) and the extension after intercom interfaces (1039/36).
- **Devices number**        it is the max. allowed number of devices that can be connected to riser and derived stations.

The Figure 25 shows a typical riser with the main constraints to be respected; the following two figures highlight relevant details if a decoder 1039/54 is installed at a riser base (Figure 26), or when one or more intercom interfaces are used (Figure 27).

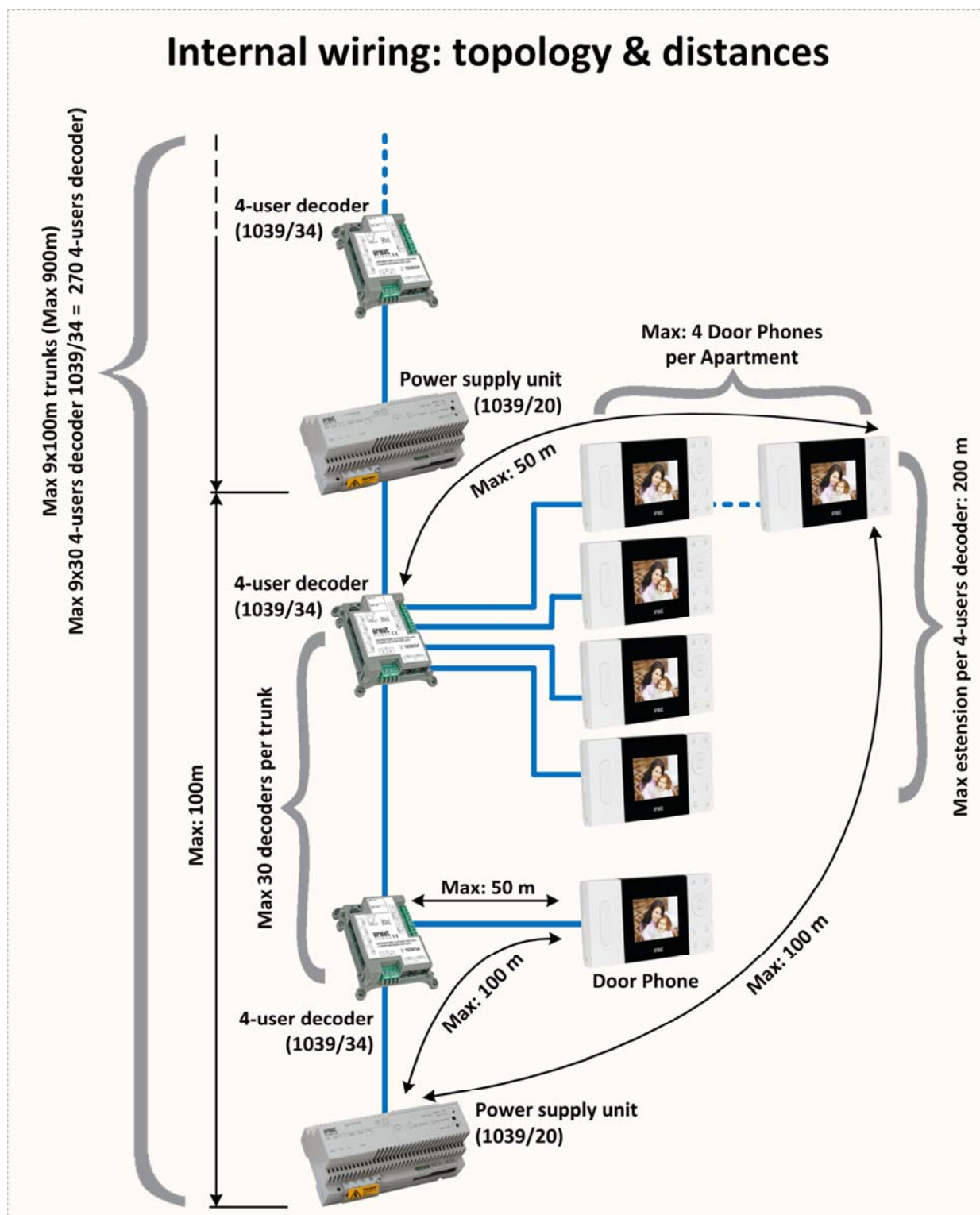


Figure 25: Internal level, riser – topology and distances

The main rules to be respected that are always valid are the following:

- The max. extension of a riser, except derived stations inside apartments, must not be greater than 900 m.

- On the riser, the max. distance between a power supply (1039/20) and the next one must be shorter or equal to 100 m.
- The max. number of power supply units that can be installed in a riser is 9.
- The max. number of 4-user decoders (1039/34) that can be installed between a power supply and the next one (i.e. for each segment) is 30, so the max. number of decoders allowed in each riser is 270.
- Each power supply unit can power 30 decoders and 120 apartment stations, so this is the max. number of apartment stations that can be installed in each segment.

#### **Notes concerning segment dimensioning**

- If only one apartment station can be connected to each derived branch, the max. segment extension will be composed by 30 decoders and 120 Apartment Stations (AS).  

$$(120 \text{ AS} / 4) = 30.$$
- If 2 video door phone apartment stations are connected to each derived branch, i.e. for each apartment, the max. number of decoders that can be installed will be:  

$$(120 / 2) / 4 = 15$$
- In brief, the main constraint depends on the apartment station number, that cannot be higher than 120; if the number of AS needed for each apartment is known, it is possible to define the number of decoders that can be installed on that segment and the number of apartments.
- The max. number of video door phone apartment stations that can be installed on each 4-user decoder derived branch is 4.
- The max. number of door phone apartment stations (1139/2) that can be installed on each 4-user decoder derived branch or intercom interface is 1<sup>21</sup>.
- The max. distance between a column power supply and the last apartment station installed on the same segment is 100 m. (in case of several video door phone apartment stations installed in series on the same derived branch, the calculation for distance must be done starting from the last apartment station of the series).
- The max. distance between a 4-user decoder output and the last of its apartment stations must be shorter or equal to 50 m.
- The max. extension between all the devices connected to a 4-user decoder derived branch must not exceed 200 m.

<sup>21</sup> Contrary to video door phones 1707/1, 1717/11, 1740/1 and 1740/40, the door phone 1139/2 is not equipped with an RJ45 output connector, so it is not possible to connect in series another apartment station.



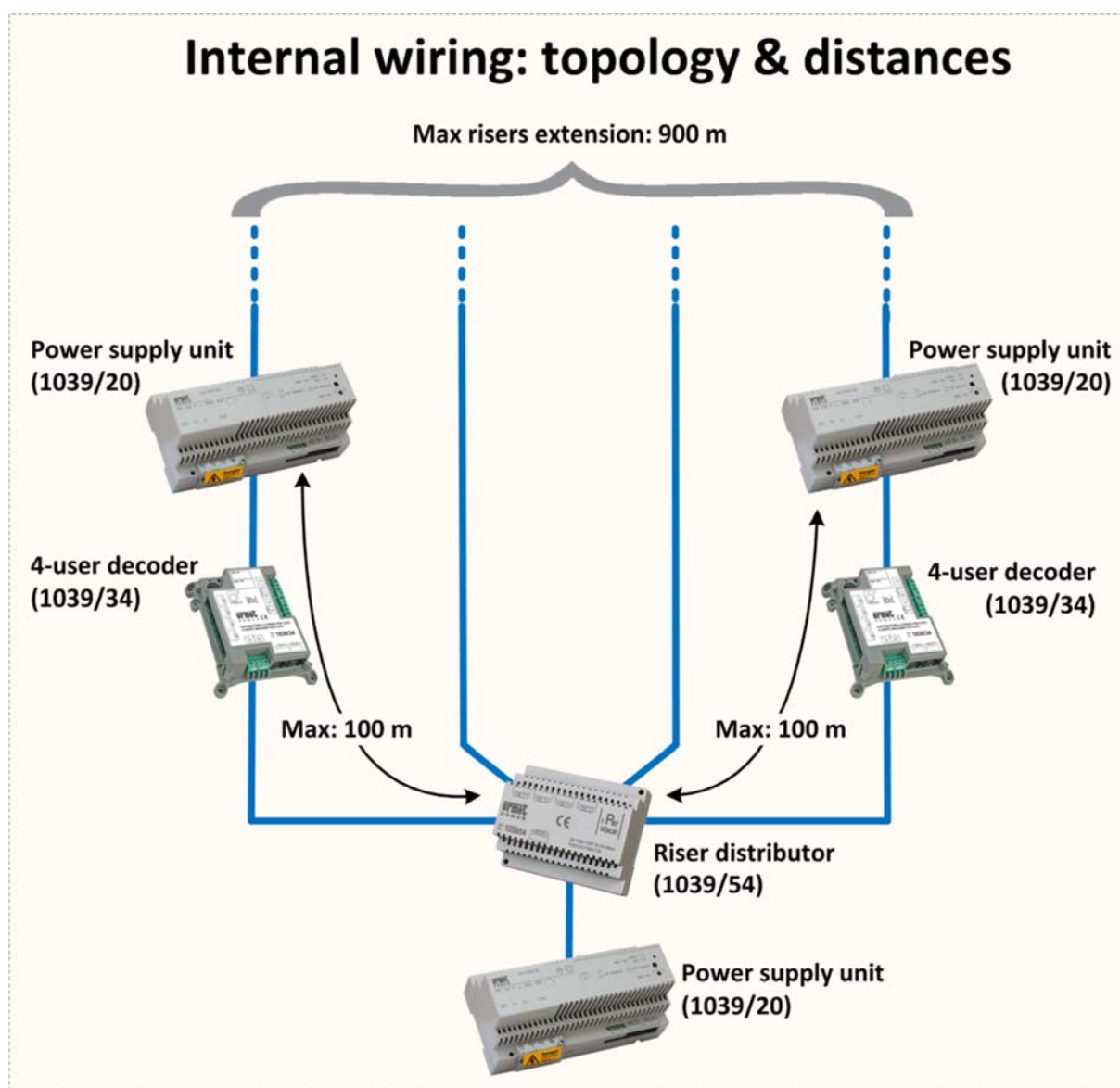


Figure 26: Internal level, riser – topology and distances with riser distributor

If more than one riser is needed, a riser distributor (1039/54) can be installed on the output of the first power supply. Even though the available risers are four, remember that the distributor, that is a passive component, does not change riser dimensioning parameters, that remain the same.

For example, the total extension must be calculated by adding all the four risers distances and is always 900 m.; the same for the max. number of 4-user decoders, that is always 270.

**Note:** The riser distributor 1039/54 distributes a staircase on four columns (it does not create four stairs).

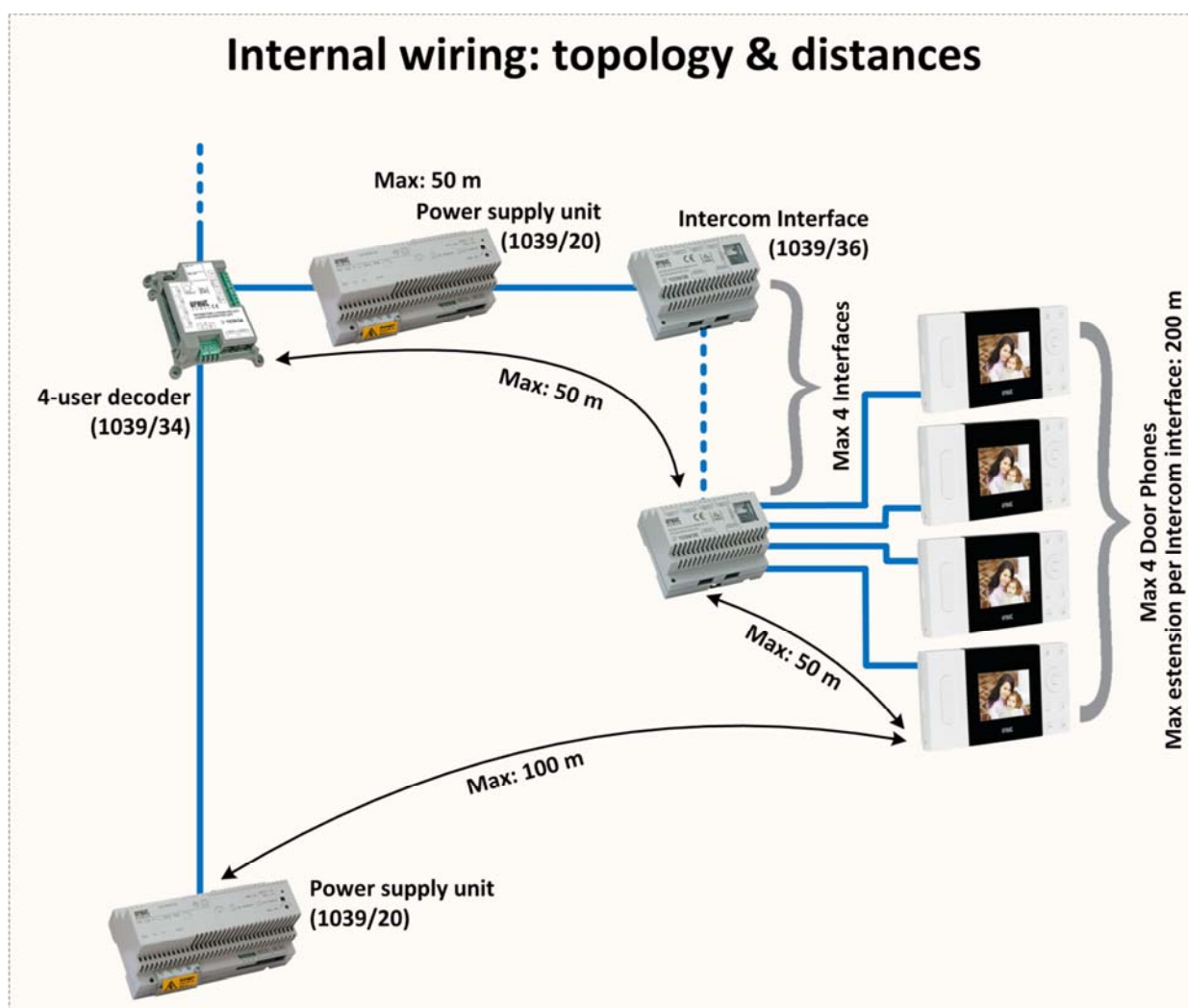


Figure 27: Livello interno, colonna montante – topologia e distanze con interfacce intercomunicanti

If in apartments one or more intercom interface 1039/36 is needed, install a power supply 1039/20 on the derived branch of the 4-user decoder. This in order to power apartment stations and intercom interfaces. Besides the constraints above described, consider the following specific rules:

- The max. number of apartment stations that can be installed on each intercom interface derived branch is 4, so the number of apartment stations is extended to 16 max.
- The max. distance between an intercom interface output and an apartment station is 50 m.
- The max. extension among all the devices connected on each intercom interface derived branch must be shorter or equal to 200 m.

The Table 8 summarizes all the above mentioned constraints.

<b>Riser distances and extensions</b>	
Max. distance between two column power supply units (1039/20)	100 m
Max. distance between IP Gateway (1039/50) and the last 4-user decoder (1039/34)	900 m
Max. distance between IP Gateway and the last apartment station	900 m
Riser max. extension, also if a riser distributor 1039/54 is present	900 m
Max. distance between the riser power supply and the last apartment station connected without intercom interface (1039/36)	100 m
<b>Apartment derived branch distances and extensions</b>	
Max. distance between 4-user decoder and apartment station or intercom interface	50 m
Max. distance between intercom interface and apartment station	50 m
Max. extension among devices connected on derived branches of a 4-user decoder	200 m
Max. extension among devices connected on derived branches of an intercom interface	200 m
<b>Max. number of devices on the riser and on the apartment derived branch</b>	
Max. number of 4-user decoders	270
Max. number of 4-user decoders installed between two riser power supply units	30
Max. number of apartment stations that can be installed on 30 decoders max.	120
Max. number of video door phone apartment stations for each derived branch without intercom interface	4
Max. number of door phones (e. g. 1139/2) that can be installed on each derived branch <sup>22</sup>	1
Max. number of alarm interfaces 1039/61 for each apartment derived branch, associated to alarm control panel 1061/004 or 1061/006	1

Table 8: Technical prescriptions – distances, extensions and max. number of devices in a riser

<b>Max. distances of main auxiliary connections<sup>23</sup></b>		
<b>Description</b>	<b>Wire section (minimum)</b>	<b>Max Distance</b>
4-user decoder: floor call buttons	0.5 mm <sup>2</sup>	50 m
4-user decoder: floor alarm signaling device	0.5 mm <sup>2</sup>	50 m
Call module: pedestrian door electric lock (main passage) <sup>24</sup>	1.5 mm <sup>2</sup>	100 m
Call module: entrance hall button	0.5 mm <sup>2</sup>	100 m
Call module: open door sensor	0.5 mm <sup>2</sup>	100 m
IP key reader: entrance hall button	0.5 mm <sup>2</sup>	100 m
IP key reader: open door sensor	0.5 mm <sup>2</sup>	100 m

Table 9: Technical prescriptions – max. distances of main auxiliary connections

<sup>22</sup> This because the door phone is not provided with an RJ45 port used to connect another device in series.

<sup>23</sup> For further information, refer to user manuals of each device.

<sup>24</sup> Referred to capacitive discharge output, with 12Vac electric lock.


## 7 INSTALLATION PRESCRIPTIONS

In order to ensure correct operation of IPervoice system, the following installation prescriptions must be respected; they will be described in this chapter. However, besides this specific information, standard rules for a “good” installation must be followed, for ensuring a sufficient protection against noise and a good system reliability. All devices must be correctly installed and wired, according to national installation standards. Pay special attention to wiring operations and particularly to crimp operations of RJ45 connectors on CAT5 cable, in order to ensure a correct and reliable electric connection, that is fundamental for correct operation of the system.

### 7.1 EXTERNAL LEVEL (STREET SIDE)

IPervoice “External level”, composed by IP network, typically concerns the street side, that is the part of the system placed outside the building or referred to the external perimeter of the building (chapter “The External Level: the IP network” on page 15). The cable used for the data is usually laid in conduits buried under the road surface, so more exposed to humidity and seepage.

It is suggested to use a black Urmet cable 1039/90 protected by a humidity-proof polyurethane sheath, that provides the strength needed to install it in road pipes. Other cables can be used only if they are CAT5<sup>25</sup> certified. Please remember that the standard CAT5 cable normally used (contrary to Urmet cable 1039/90), can NOT be placed inside conduits where other 230V cables are laid. The use of a cable with characteristics different from those described below is not allowed.

 **Warning:** The cable 1039/90 must always be laid in suitable pipes, it must never be directly buried.

In the following Table 10 are summarized all the main characteristics of 1039/90 cable:

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<sup>25</sup> Or a higher category, as for example CAT5e.

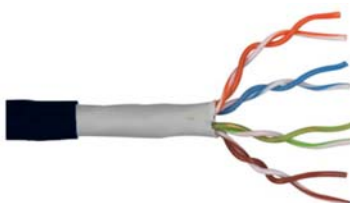
	<p><b>Cable type</b></p> <ul style="list-style-type: none"> <li>• Double sheathed cable with 4 unshielded twisted pairs UTP CAT 5E</li> <li>• External polyurethane sheath</li> <li>• Use allowed also in pipes containing 230 V conductors</li> </ul> <p><b>Electric and physical characteristics</b></p> <ul style="list-style-type: none"> <li>• External sheath diameter and colour: 5,7 ± 0,25mm / BLACK</li> <li>• Solid copper wires</li> <li>• Red copper wire diameter: 0,51mm - 24AWG</li> <li>• Min. radius of curvature: 80 mm</li> </ul>
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Table 10: Technical prescriptions – Cable 1039/90 technical characteristics

Even though the double sheath allows the coexistence with 230V cables, ensuring the correct electric insulation, it is suggested not to lay the CAT5 cable near 230V and 400V power supply cables, that generate strong electromagnetic fields. If the above mentioned rules are not respected, the following problems may occur, typical of all video door phone systems, that cannot be foreseen:

- Errors during data transmission among devices, resulting in impossibility to perform calls
- Poor image quality with loss of details, double image, etc.
- Noisy video image
- Noisy audio signal

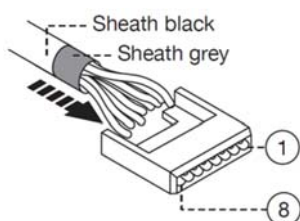
### 7.1.1 WIRING INSTRUCTIONS

To crimp RJ45 connectors on IP 1039/90 black cable, it is necessary to follow some advices, in order to ensure a correct electric connection for all conductors. Follow the procedure below:

- Crimp the black cable 1039/90 only on RJ45 connectors with “URMET” logo (1039/100).
- Remove the black insulating sheath by pulling the two rip cords in order to crimp the RJ45 connector and easily insert the cable into the flush mounting box.

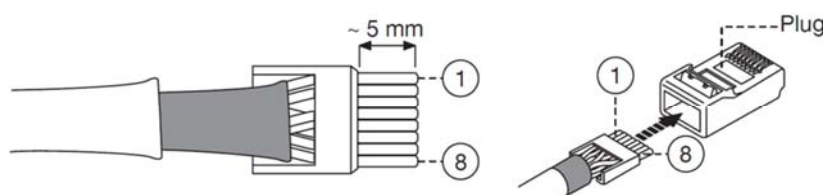


- Insert the conductor into the wire guide, respecting indicated colours (EIA/TIA-568B Standard).



Cable No.	Cable Colour	Cable No.	Cable Colour
1	White - Orange	5	White - Blue
2	Orange	6	Green
3	White - Green	7	White - Brown
4	Blue	8	Brown

- Cut the cables, in order they stick out about 5mm. from the wire guide, insert the guide into the plug and crimp the plug using the suitable tool.



- Verify that the grey sheath is inside the plug.

## 7.2 INTERNAL LEVEL (RISER SIDE)

The “Internal level” is the IPervoice network referred to building risers or apartments. In this case, cables are laid in ducts inside the structure, in shaft for the riser and in pipes inside apartments or for floor distribution. URMET 1069/91 blue cable also allows cables to be laid in ducts with 230V cables inside. However, it is suggested not to lay data wire with other 230V cables together for long distance, in order to keep a high level of immunity to electromagnetic noise.

Other cables can be used, only if they are CAT5<sup>26</sup> certified. Warning: standard CAT5 cable in the market can NOT be laid in ducts with other 230V cables inside. The use of cables with characteristics different from the following is not allowed.

Main characteristics are described in Table 11:

<sup>26</sup> Or of a higher category, as for example CAT5e.

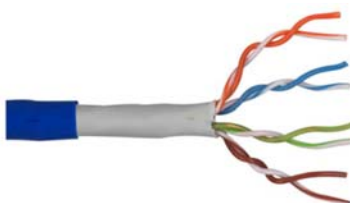
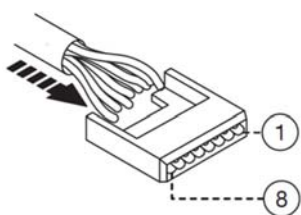
	<p><b>Cable type</b></p> <ul style="list-style-type: none"> <li>• Double sheathed cable with 4 unshielded twisted pairs UTP CAT 5E</li> <li>• External PVC sheath</li> <li>• Use allowed also in pipes containing 230 V conductors</li> </ul> <p><b>Electric and physical characteristics</b></p> <ul style="list-style-type: none"> <li>• External sheath diameter and colour: 5,7 ± 0,25mm / RAL 5017</li> <li>• Solid copper wires</li> <li>• Red copper wire diameter: 0,51mm - 24AWG</li> <li>• Min. radius of curvature: 45 mm</li> </ul>
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Table 11 Technical prescriptions – Cable 1039/91 technical characteristics

## 7.2.1 WIRING INSTRUCTIONS

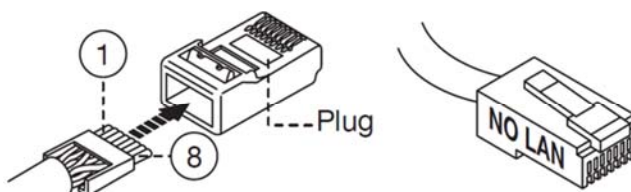
The instructions to correctly use the blue CAT5 1069/91 cable are similar to those already described for IP black cable: also in this case it is suggested to follow them carefully in order to ensure the correct operation of column devices.

- Crimp the black cable 1039/91 only on RJ45 connectors with “NOLAN” logo (1039/101).
- Insert the conductor into the wire guide, respecting indicated colours (EIA/TIA-568B Standard).



Cable No.	Cable Colour	Cable No.	Cable Colour
1	White - Orange	5	White - Blue
2	Orange	6	Green
3	White - Green	7	White - Brown
4	Blue	8	Brown

- Cut the cables, in order they stick out about 5mm. from the wire guide, insert the guide into the plug and crimp the plug using the suitable tool.



- Verify that the blue sheath is inside the plug.




## 7.3 WARNING ABOUT RJ45 CONNECTORS USE

CAT5 Ethernet cables have 8 conductors inside that can be:

- stranded wire (also named flexible conductors)
- solid plain copper wire

Cables with stranded conductors (flexible) are those normally used for mobile cables that allow a personal computer to be connected to a wall socket. These cables are flexible, but not suitable for fixed installations. Cables with solid copper conductors are normally used for installations in raceways or inside corrugated tubings.

 **WARNING:** 1039/90 and 1069/91 cables, as the other commercial cables, are cables with solid copper wires

Modular connectors (RJ45 Plug) that are commonly on the market, are suitable only for cable with stranded wire (flexible) and must not be used for cable with solid plain copper wire because they not ensure electric contact. The use of male connectors (RJ45 Plug) for cable with stranded wire (flexible) on cables 1039/90 and 1069/91 or on other cables CAT5 with solid plain copper wire IS NOT ALLOWED and automatically voids system guarantee.

Urmet provides male connectors (RJ45 Plug) specially designed to be crimped on cable with solid plain copper wire. These RJ45 Plugs have been tested and certified by Urmet; they are suitable (if properly used) to ensure the correct operation of electric connection.

This plugs can be easily identified by the customer and Urmet technical service because they are silk-printed with a non-erasable mark “URMET” – 1039/100 connectors – and “NOLAN” – 1039/101 connectors.

## 7.4 ADVICES FOR DEVICES INSTALLATION

As already mentioned, all devices must be correctly wired, according to national standards in force. Also the position of “command modules”, as for example call modules and apartment stations, is important for the correct operation, especially for an easy use of IPervoice system.

### 7.4.1 CALL MODULES AND ACCESS CONTROL INSTALLATION

The Figure 28 shows the correct installation from the ground level of call modules and IP key reader.

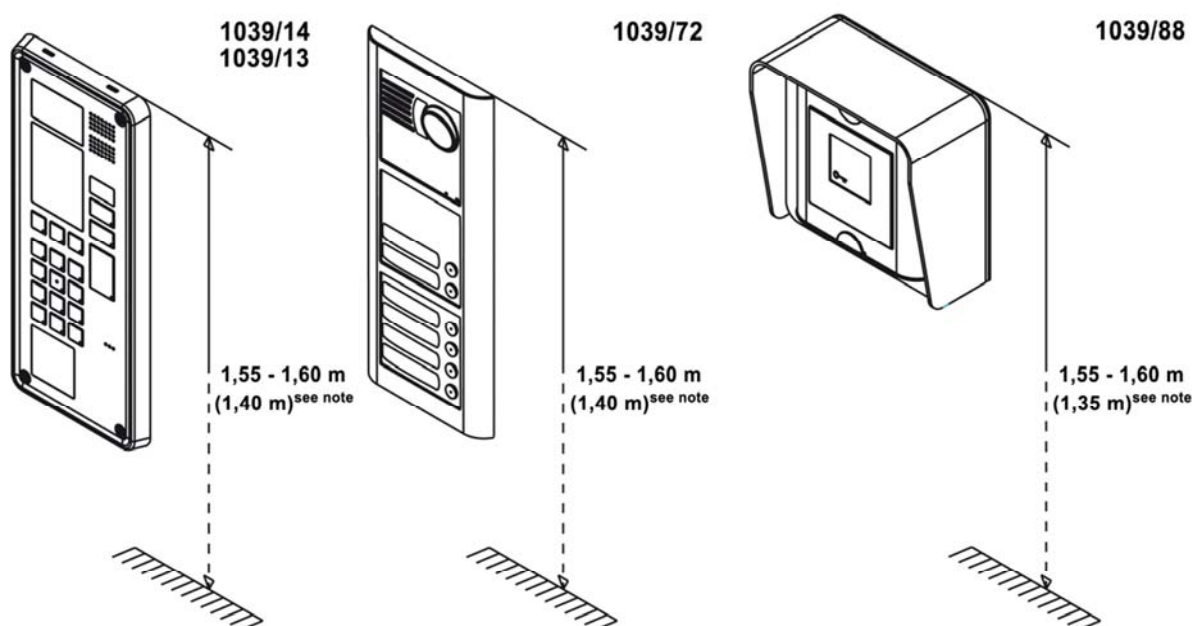


Figure 28: Devices Installation – Call modules and access control installation

1039/18 and 1039/13 devices are provided with special functions for helping disabled people (wide-angle lens, specific audio repeater device for the hard of hearing, simplified call). If these features are required, for correct installation refer to standards in force in the country where the system<sup>27</sup> will be installed. When these features are not required, it is suggested to install the modules 1039/18 and /13 at a height of about 1,55 – 1,60 m, as for the other devices shown in the figure.

<sup>27</sup> 1,40 m (1039/13 and 1039/18) and 1,35 m (1039/88) from the floor is the measure to be respected according to Directive for disabled people (for example, in France these norms are included in Law 2005-102 of 11/02/2005, in Decree 2006-555 of 17/05/2006 and following amendments of 1/08/2006, 26/02/2007 and 21/03 2007).

## 7.4.2 APARTMENT STATIONS INSTALLATION

As regards installation of wall mounting door phones and video door phones inside apartments, it is suggested to follow the instructions shown in the Figure 29.

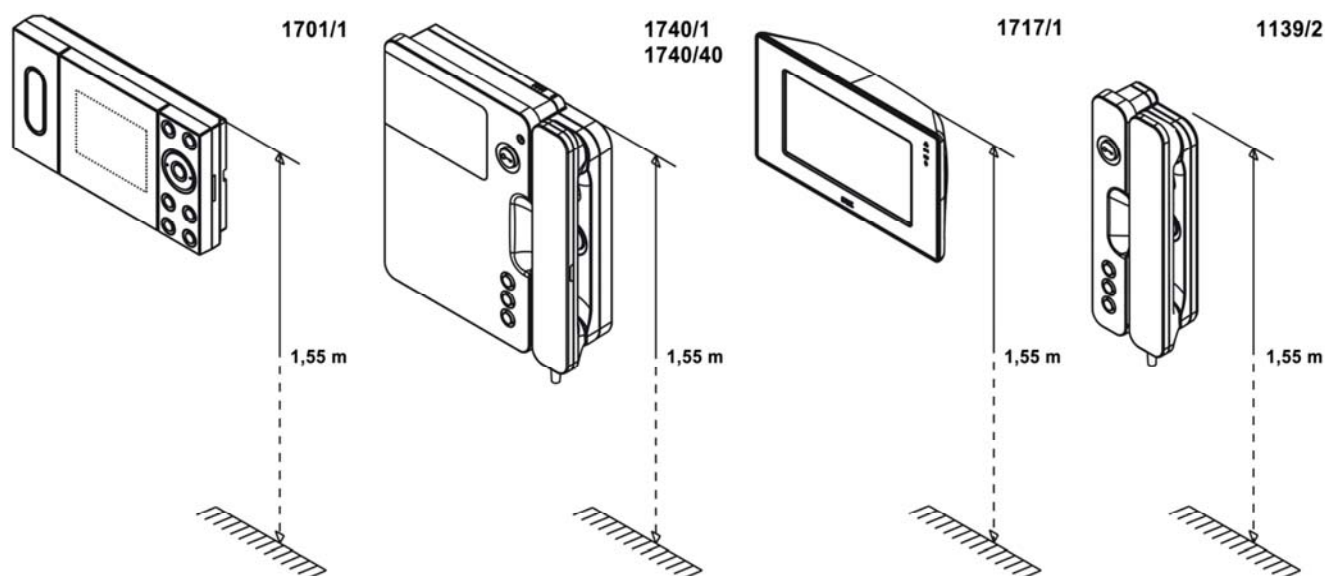
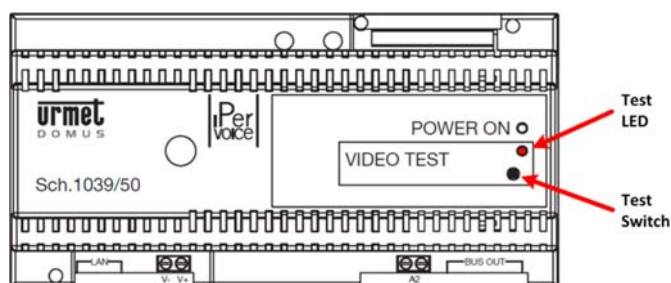


Figure 29: Devices installation – Apartment stations installation

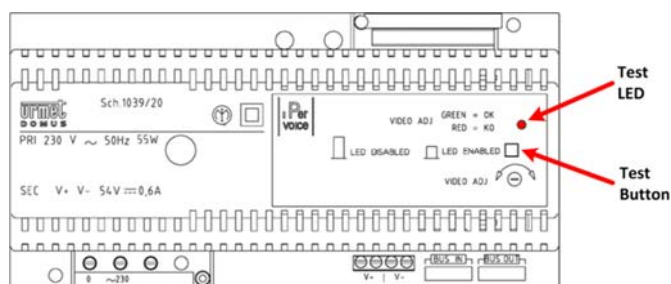
## 7.5 VIDEO SIGNAL ADJUSTMENT

Before riser startup, the video signal must be adjusted. This procedure is used to ensure the correct signal level of all system devices. To adjust the video signal, the installer must do all necessary electrical connections; once this operation is completed, he must follow the procedure below:

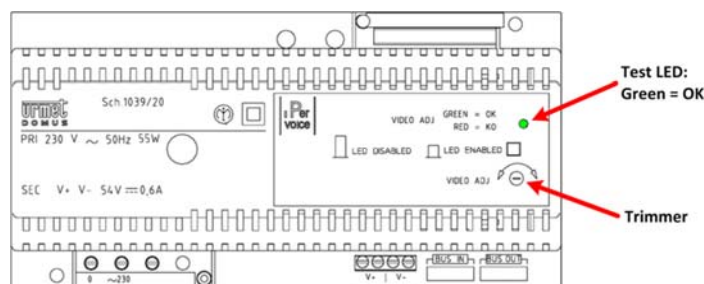
- 3) Put the riser to be adjusted in “Video adjustment” mode: to do this, on the IP Gateway 1039/50 press the button placed on the gateway top, to activate the test signal. The red led on the button starts blinking to indicate that test mode is active



- 4) Perform the following adjustment operations, starting from the 1039/20 power supply nearest to the gateway, up to the most distant
- 5) Press the bistable button used for adjustment operations on the power supply top to switch on the bicolour led (red-green) (the button will stay pressed)



- 6) Rotate the adjustment trimmer “Video-Adj”, as shown in the following figure, until the bicolour led becomes green: in this way the output video signal amplified by the power supply will be correctly adjusted



- 7) Once the adjustment procedure is completed, release the bistable button on the power supply to switch the led off
- 8) Repeat steps 3, 4, 5 for each riser power supply
- 9) Once the adjustment procedure is completed, press the switch placed on the IP gateway to exit from "Video adjustment" mode.

**Warning:** if the system is not in "Video adjustment" mode, after releasing the button on power supply units, the test led will always turn on red, even if the video signal has been correctly adjusted. For this reason, during the normal operation, keep the button on the power supply units pressed, in order to disable the led.

## 7.6 APARTMENT STATIONS CONFIGURATION

As described in the next chapters, IPervoice system configuration is almost totally performed with a laptop and a PDA<sup>28</sup> Phone or a Netbook, except for apartment stations, that are provided with micro switches (dip-switches on the video door phone bracket) that must be locally programmed on the device. Apartment stations are also provided with buttons that can be associated to specific functions; in some models additional button modules can also be installed to perform other functions.

### 7.6.1 DIP SWITCH CONFIGURATION

All door phones and video door phones available at the moment for IPervoice<sup>29</sup> are provided, in their wall mounting bracket, with two dip-switch groups, that the installer must correctly set, in order to allow the system to correctly "address" video/door phones.

The first group is composed by two dip-switches, used to set the number of 4-user decoder port to which the apartment station is connected; the second group, composed by four dip-switches, allows to assign to the apartment station the identification number inside the apartment (from 0 to 15).

<sup>28</sup> PDA: acronym of Personal Digital Assistant.

<sup>29</sup> These models are the following: MODO 1717/11, IMAGO 1701/1, SIGNO 1740/1 and 1740/40 and door phone 1139/2

In both cases, the numbering follows the binary system: the Figure 30 and the Figure 31 show the possible configurations concerning decoder and apartment.

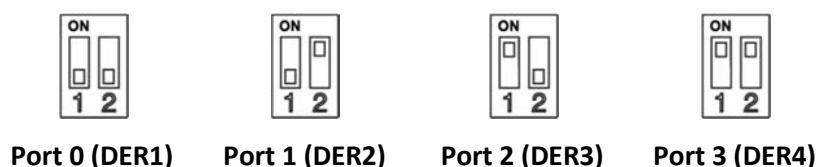


Figure 30: Apartment stations configuration – Dip-switch for programming 4-user decoder port number

**Warning:** if in the apartment there is only one apartment station, its identification number must always be 0 (zero), because it is the Master station. If there are no intercom interfaces 1039/36, 3 apartment stations max. can be added; their identification number must be between 1 and 3

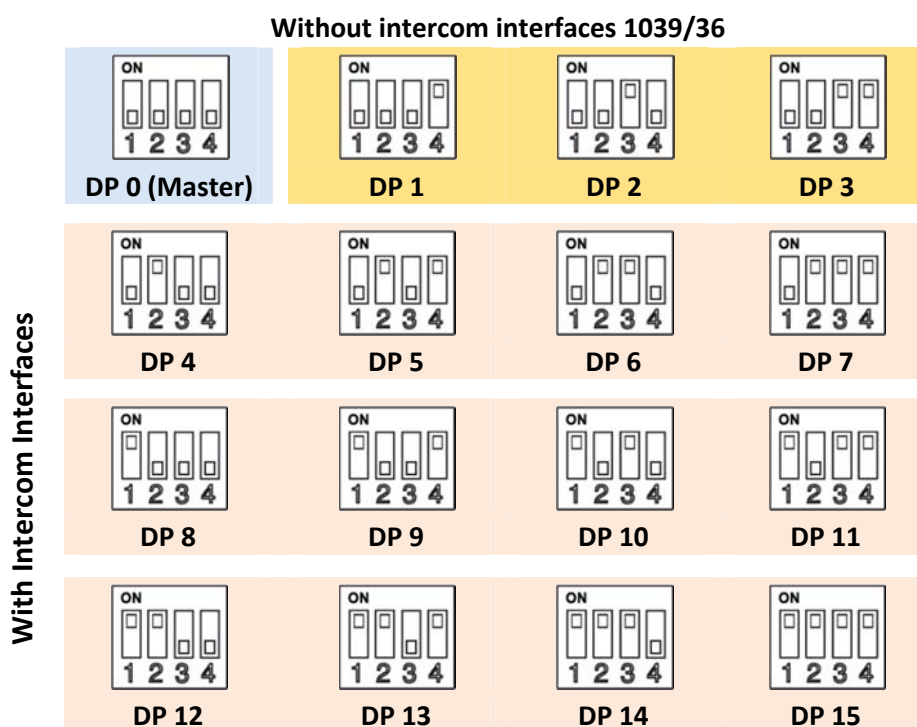


Figure 31: Apartment stations configuration – Dip-switch for programming apartment station number

## 7.6.2 BUTTON FUNCTION ASSIGNMENT

In IPervoice system, apartment stations are provided with some buttons, used to perform special functions. For some buttons, these functions are configured by default and cannot be changed; other buttons, as described in the chapter “Apartments Configuration”, paragraphs “Call Buttons” on page 198 and “Special Functions” on page 199, can be programmed according to user requirements. If more buttons are needed, an additional button module (1083/96) can be added to video door phones SIGNO 1740/1 and 1740/40. The Figure 32 shows the position of each function button for the three apartment stations models in use<sup>30</sup>.

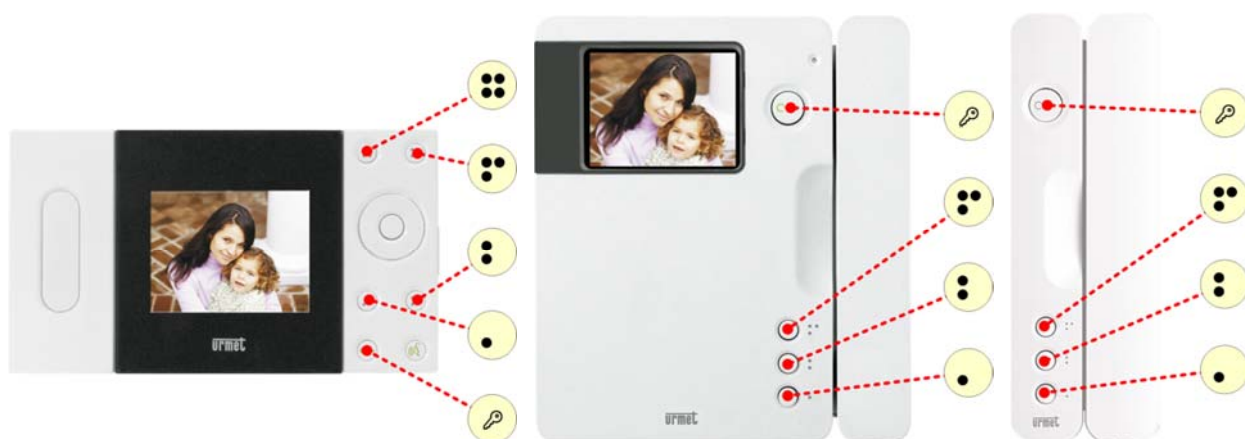


Figure 32: Apartment stations configuration – Main buttons position

Each button can be associated to two different functions, that are activated according to current operating status. In idle state, when the apartment station is not in communication with other devices, two different conditions are possible:

- Handset on-hook
- Handset off-hook<sup>31</sup>

In this way, the number of possible functions is almost twice as the number of available buttons. The Table 12 shows the associations available for each apartment station. The highlighted functions can be changed during system configuration phase, as previously described.

<sup>30</sup> The video door phone MODO 1717/11 is not included, because all functions can be accessed by touch-screen graphic interface.

<sup>31</sup> For hands-free devices, this condition is activated with the dedicated button: “Conversation”.









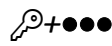
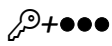
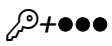
IMAGO 1717/11	SIGNO 1740/1 and /40	SIGNO 1139/2	Idle state Handset on-hook	Idle state Handset off-hook	Audio/Video communication with Handset off-hook
			Door lock release 1	Door lock release 1	Door lock release 1
•	•	•	Door lock release 2	Call button 7	Door lock release 2
••	••	••	Special button 6	Call button 6	Special button 6
•••	•••		Auto-on, next camera cycle	Video answering machine	Bidirectional audio on Auto-on
		•••	Special button 5	Call button 5	Special button 5
••••	ND	ND	Presence/Absence button	Call button 5	Presence/Absence button
			Floor call ring tone change <sup>32</sup>	NA	NA
			Video door phone call ring tone change <sup>32</sup>	NA	NA

Table 12: Apartment stations configuration – Functions assigned to main buttons

The Table 13 shows the functions available in presence of additional button module 1083/96; as in the previous case, the highlighted functions are those that can be programmed by the installer.

Additional buttons SIGNO 1740/1 and /2	Idle state Handset on-hook	Idle state Handset off-hook	Audio/Video communication with Handset off-hook
■	Automatic door lock release	Automatic door lock release	Automatic door lock release
1	Special button 1	Call button 1	Special button 1
2	Special button 2	Call button 2	Special button 2
3	Special button 3	Call button 3	Special button 3
4	Special button 4	Call button 4	Special button 4
5	Special button 5	Call button 5	Special button 5
6	Presence/Absence button	Presence/Absence button	Presence/Absence button

Table 13: Apartment stations configuration – Functions assigned to additional buttons

<sup>32</sup> For call ring tones programming (floor and video door phone calls), refer to user manuals of each device.

## 8 IPERVOICE CONFIGURATION


After describing the IPervoice system installation, it is possible to deal with the system functions configuration, according to specific customer requirements.

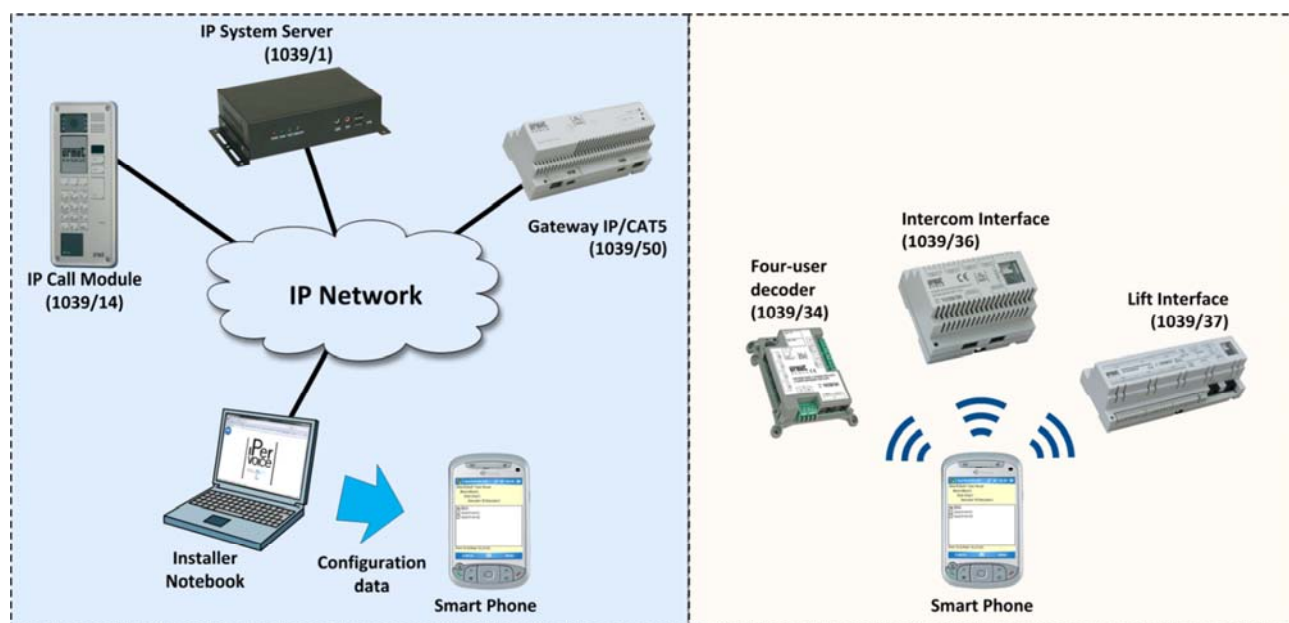
### 8.1 GENERAL INFORMATION

For IPervoice system set-up, the installer must perform some configurations, to make the system work as required. In particular, two main steps are needed:

1. Configuration of the devices on the IP network.
2. Configuration of the column devices.

The first phase is performed using a personal computer, which allows all the devices connected to the IP network to be installed and configured by the same unit; at the same time the configuration data for the column devices is defined. This data is then downloaded to a PDA or to a *SmartPhone* provided with a Bluetooth interface, used to perform the second phase of configuration. This is performed on each column device that needs configuration parameters for its operation, for example the 4-user decoder 1039/34 or the intercom interface module 1039/36.

 **Multi-Server:** IPervoice Multi-Server configuration will follow the same diagram used for Mono-Server standard systems; setup of IP network and column devices will be performed in a similar way.



First config Step —————→ Second config Step

Figure 33: IPervoice configuration steps

## 8.2 THE FRONTEND

The fundamental tool used to configure the IPervoice system is a Web based application resident on the server 1039/1, called “**FrontEnd**”. To use this application, connect a laptop (Notebook or Netbook)<sup>33</sup> to the IPervoice IP network, and access to the **FrontEnd** with a browser<sup>34</sup> commonly used for Internet. The installation is easy, no additional specific programs are needed on the installer’s computer, and, in case of server software update, the last system version is always available. If the system includes at least one concierge switchboard 1039/41, it can also be used for configuring operations.

To access to the IPervoice **FrontEnd**, enter in the browser address bar the following address: **http://192.168.1.1**; as shown in Figure 34, , the login page of the configuration software will be displayed: by entering username and password<sup>35</sup> the user is authorized to access to the main page.

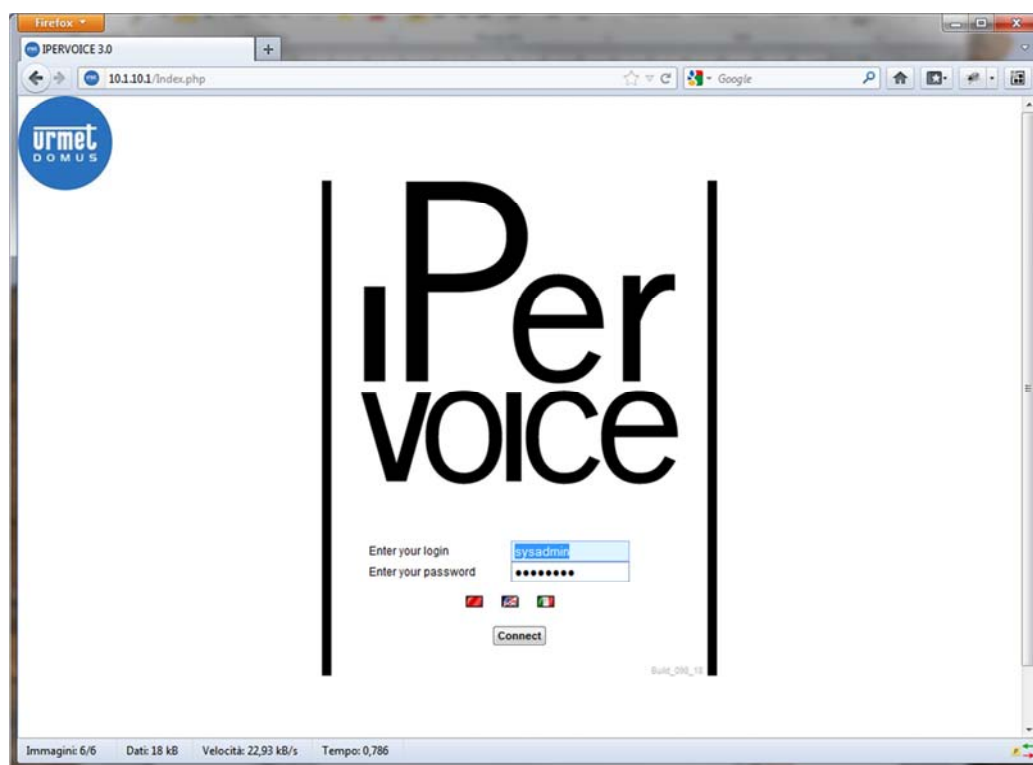


Figure 34: Login page of IPervoice Frontend

<sup>33</sup> The PC used to connect to the FrontEnd must have the network interface configured for IP address automatic assignment, otherwise the IPervoice server cannot be reached.

<sup>34</sup> It is suggested to use Microsoft Internet Explorer 7 or greater or Mozilla Firefox 3 or greater.

<sup>35</sup> Default username and password for a user with installer rights are: **installer** and **dacirrye**. Enter them in login and password fields and press the button “Connect”. To access with different user name and password, see paragraph “Software Users Configuration” on page 243.

**Warning:** for the **FrontEnd** correct operation, the browser must support “javascript” features, that must be activated. Also “Cookies” must be enabled.

The **Frontend** web page structure is split into three main areas (see Figure 35). The first area, indicated by number **1**, is dedicated to the application menu, where all the Frontend functions can be called; the second area, indicated in the figure by number **2**, is on the left side of the page. In this zone there is the functions tree related to the selected menu item or the list of system devices, hierarchically organized; finally in the centre of the page, indicated by number **3**, the contents of the selected function or the device under configuration are displayed. In login page, shown in the figure, the root element of zone **2** contains the site name; the central area (zone **3**) shows the system basic information.

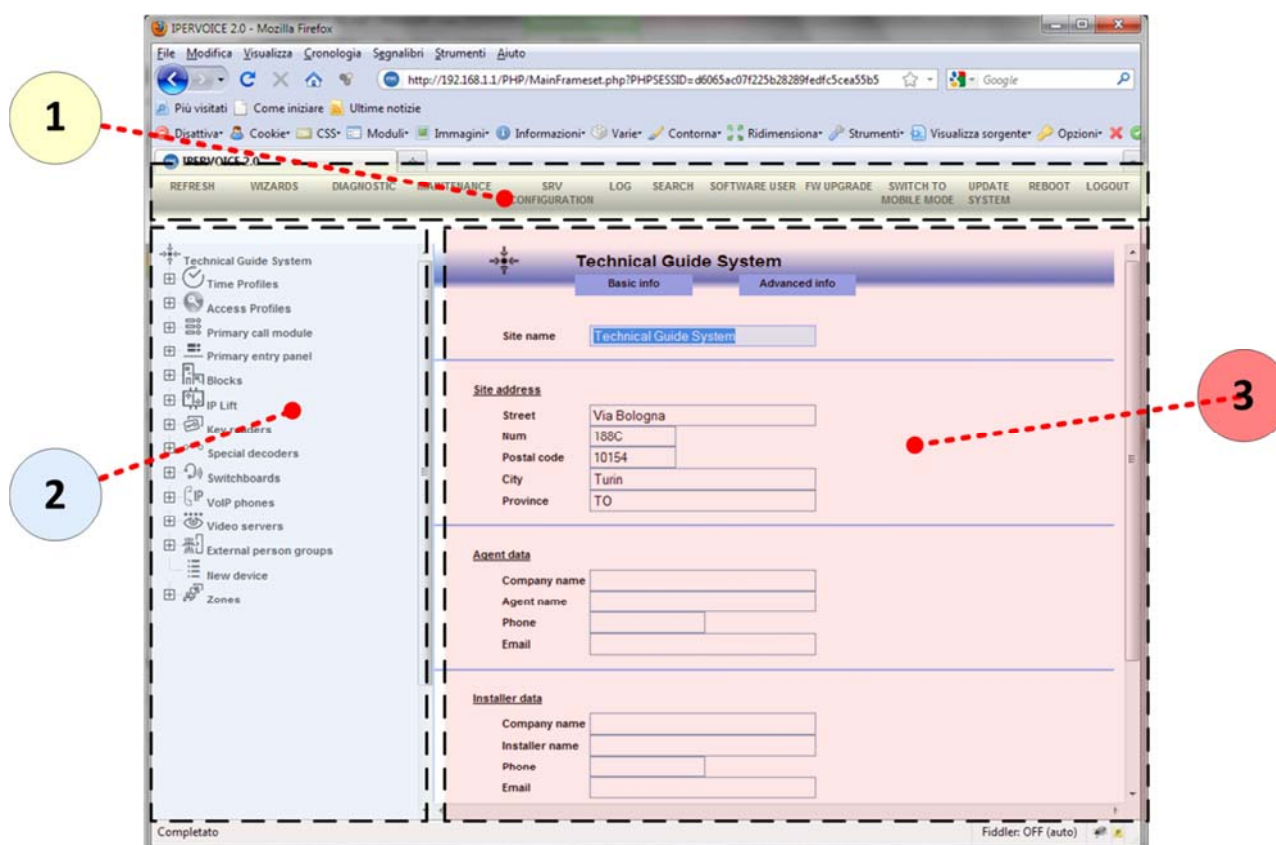


Figure 35: Frontend – user interface

## 8.2.1 FRONTEND IN MULTI-SERVER MODE

The page shown after login has the above described structure, with different contents when in Multi-Server mode. As shown in Figure 36, the functions tree indicated by number **2** has a different structure: the single system is not the first element of the list, but a part of the Multi-Server system. The root is one of the features extended to all the system and is managed in a centralized mode, regardless of the server. The central area of the page, indicated by number **3**, shows the related detailed content.

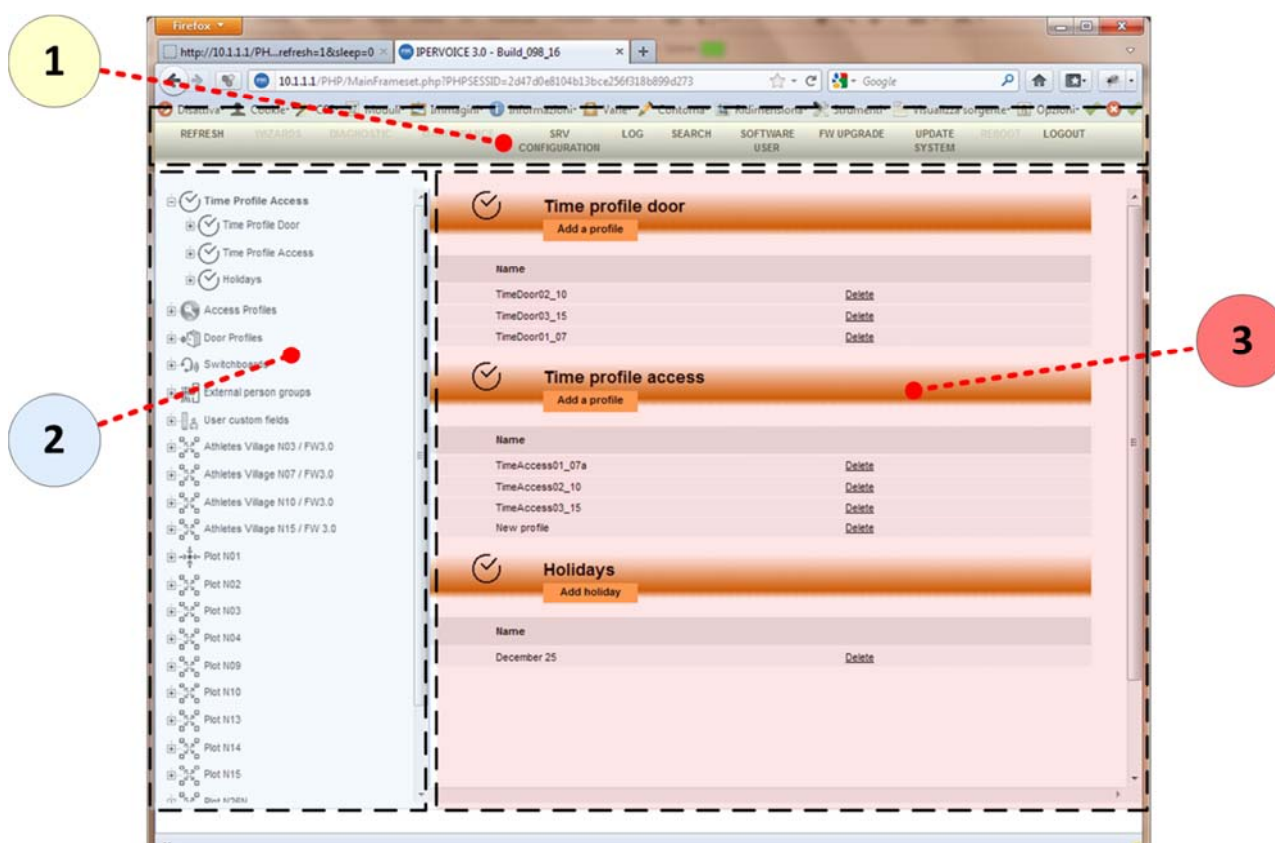



Figure 36: Multi-Server mode - Frontend – User interface

## 8.2.2 THE MAIN MENU

From the main menu the following functions can be accessed:

<b>REFRESH</b>	It forces the update of contents displayed in the page.
<b>WIZARD</b>	<p>It shows the submenu of the following configuration functions:</p> <ul style="list-style-type: none"> <li>• <b>Startup wizard:</b> starts the guided configuration of IPervoice system</li> <li>• <b>Automatic Key Code wizard:</b> starts the guided configuration of proximity keys.</li> </ul> <p> <b>Warning:</b> in Multi-Server mode, Startup Wizard is not available</p>
<b>DIAGNOSTIC</b>	It recalls the system Automatic and Manual diagnostic functions.
<b>MAINTENANCE</b>	<p>It shows the submenu of the functions dedicated to the system maintenance, i.e.:</p> <ul style="list-style-type: none"> <li>• <b>Device change:</b> access to replacement functions for damaged devices</li> <li>• <b>Backup and restore:</b> backup and restore of system configuration data (also available in FW UPGRADE menu)</li> <li>• <b>Write to Mobile:</b> download of column devices configuration data to Netbook or PDA Phone</li> <li>• <b>Import Data:</b> activation of data import function (resident and external)</li> <li>• <b>Export template:</b> export of data template for resident and external</li> </ul>
<b>SRV CONFIGURATION</b>	Change of IPervoice server date and time and configuration of system remote management.
<b>LOG</b>	It displays the system log.
<b>SEARCH</b>	It activates the search functions available in the IPervoice system, for example: search of a resident, of a device by topological or logic code, by key code and so on.
<b>SOFTWARE USER</b>	Access to user management functions.

<b>FW UPGRADE</b>	<p>It shows the submenu of the functions dedicated to the update of the system application software (firmware):</p> <ul style="list-style-type: none"> <li>• <b>Check System consistency:</b> checking of firmware versions on the configured devices</li> <li>• <b>Upgrade system firmware:</b> update of the IPervoice server firmware</li> <li>• <b>Backup and Restore:</b> backup and restore of the system configuration data (also available in MAINTENANCE menu).</li> </ul>
<b>UPDATE SYSTEM</b>	System data update
<b>SWITCH TO MOBILE MODE</b>	Switch of FrontEnd operating mode (Mobile and Server)
<b>REBUILD ADDRESS BOOKS</b>	Rebuild of residents address books.
<b>REBOOT</b>	IPervoice server reboot.
<b>LOGOUT</b>	Exit from Frontend.



In Multi-Server systems, some main menu FrontEnd items will not be enabled if operating outside a specific system, for instance when the function “Time Profile Access”, “Door Profiles” or “External person groups” is selected. Disabled items will be the following:

- **WIZARD**
- **DIAGNOSTIC**
- **MAINTENANCE**
- **REBOOT**



### 8.2.3 DEVICES TREE

On the left side of **Frontend** user interface, the system hierarchical structure is shown, associated to a list of system configuration functions. Beside each item there is an icon, to make the identification easier.

At the top of the list there is the name assigned to the system, in this specific example “*Technical Guide System*”, that is the starting root; then the items allowing the access to the respective functions are displayed. Because the structure is a “tree”, each menu item can contain other items, as in “**Blocks**”, shown in the figure on the left. This condition is represented by the icon  beside the item: by clicking on this icon, the tree will be expanded, showing its contents; to close it, click the icon .

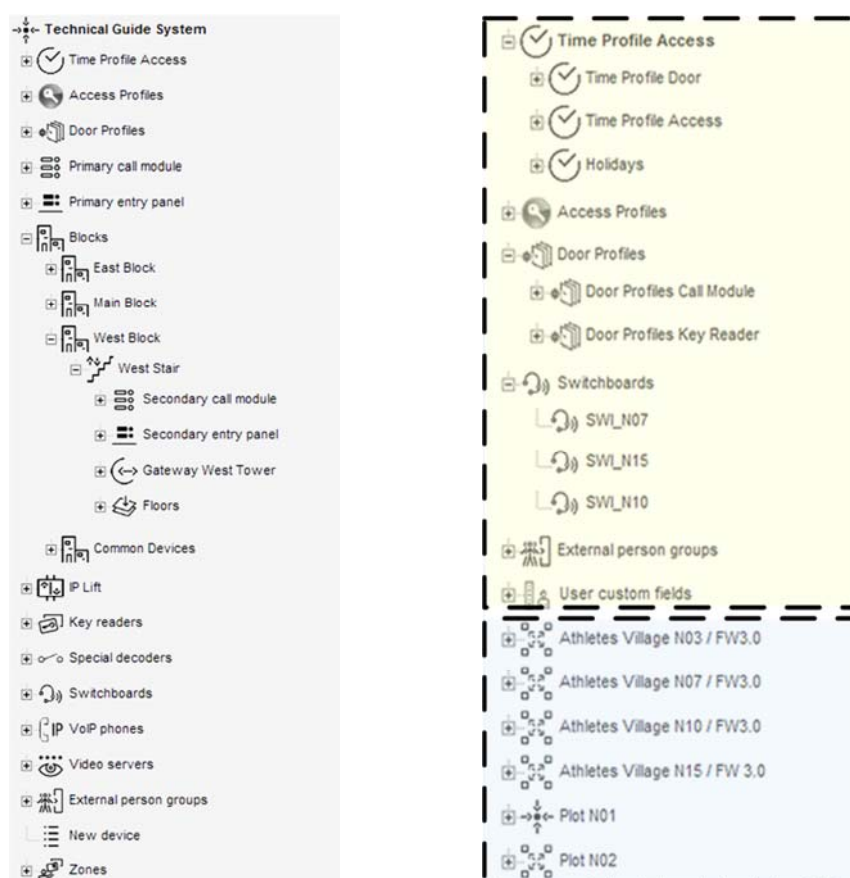





















Figure 37: Devices tree in Mono- and Multi-Server mode

As shown in Figure 37, the contents of the devices tree in Multi-Server mode are the same, but the hierarchical structure is different: in the upper side of the page there are all the features extended to system internal level (i.e. they operate across each server limit and are hierarchically higher); on the bottom there is the list of the single system.

The first level items, present on the tree structure, are the following:

	Return to Frontend main page containing identification data.
 <b>Time Profiles</b>	Functions concerning the time profiles management (Passages and Users).
 <b>Access Profiles</b>	Functions for access profiles management (doors and users)
 <b>Door Profiles</b>	Functions concerning door management (Call modules and IP key readers)
 <b>Primary call module</b>	Management of Primary Call Modules (1039/13 and 1039/18), present in the system.
 <b>Primary entry panel</b>	Management of Primary IP video entry panels (1039/72).
 <b>Blocks</b>	Management of the system topologic structure (Buildings, Stairs, Floors), of associated devices (including the secondary call modules 1039/13 and 1039/18 and the residents).
 <b>IP Lift interface</b>	Configuration of IP lift interface modules.
 <b>Key readers</b>	Management of IP key readers (1039/88).
 <b>IP Modules</b>	Module configuration for advanced access control on IP network.
 <b>Special decoders</b>	Configuration of Special Decoder Modules (1039/80).
 <b>Switchboards</b>	Configuration of concierge switchboards (1039/41).
 <b>VoIP phones</b>	Management of VoIP telephones (4501/5).
 <b>Video servers</b>	Management of video server devices (1039/69).
 <b>External person group</b>	Configuration of groups and external people (maintenance men and suppliers) authorized to access to the residential building.
 <b>User custom fields</b>	Configuration of additional fields used in management of users belonging to the External person group
 <b>New device</b>	Access to the search functions for new IP devices to be configured.
 <b>Zones</b>	Definition of access zones with specific functions (Anti pass back, user count and so on).
 <b>Time Profile Trade</b>	Call module automatic door opener profile configuration.

## 8.2.4 SYSTEM STRUCTURE

The IPervoice Frontend allows the system information to be entered, according to the system topologic structure. The result is a hierarchical structure that contains the buildings (**Blocks**), the stairs inside each block (**Stairs**), and the respective **Floors** (Figure 38). This figure shows the different devices that are

associated to their position. Knowing the system topological location of a device, it is easy to identify a gateway, a 4-user decoder or also the single apartments and the devices present inside them.

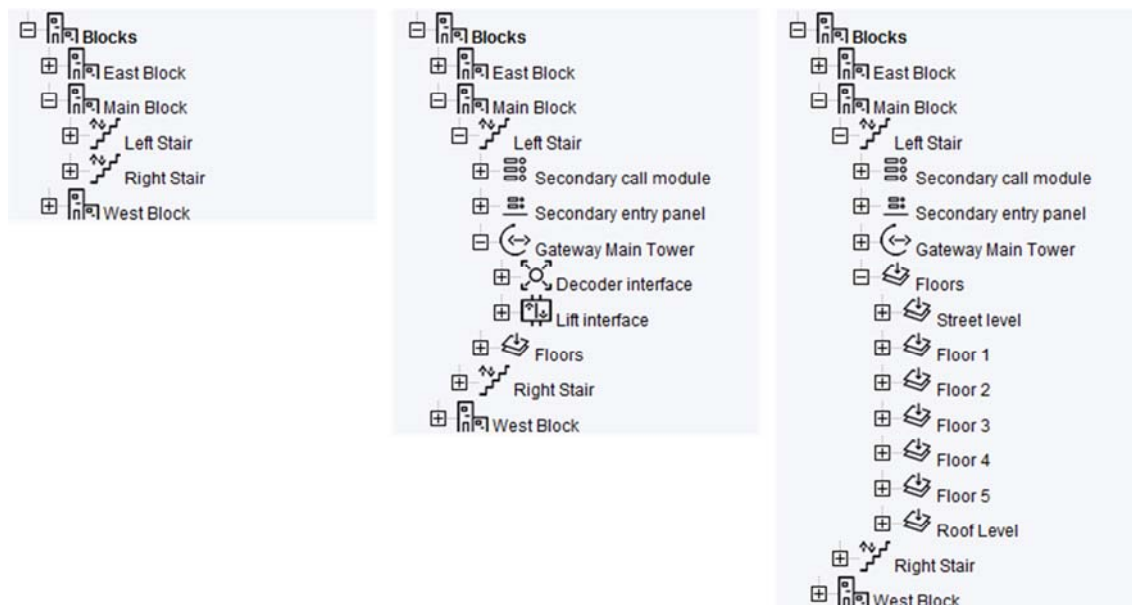


Figure 38: System structure - Blocks, Stairs, Floors

Other devices, such as main call modules, video servers or IP key readers, are not associated to a specific building. They are placed on the building perimeter or in areas external to the buildings and they can be seen on the root, i.e. on the structure first level.

The hierarchical structure defined above is also used to fill in the residents data (i.e. people living in the apartments), for populating the user directory. In the IPervoice system, the residents are “included” in the apartments, so the data entry is performed apartment by apartment and is more user-friendly. The link between the residents and the hierarchical and topologic system structure (block, stair, floor, apartment) can be used, as shown later, to make visible on the main and secondary call modules, only the related residents. In this way, when the visitor uses the functions available on the call module to scroll the residents address book, he will see only the residents associated to that module, so the search will become easier.

## 8.2.5 PRELIMINARY CHECKING


Before starting IPervoice system configuration and start-up, make sure that all the system checking described in chapters “Installation Prescriptions” on page 76 and “Advices for devices installation” on page 81 have been performed.


The following points must also be checked:

- To have the MAC address list of IP devices to be configured, specifying their location in the system (the MAC Address is printed on the device identification label).
- The procedure, described in the paragraph “VoIP Telephone Configuration - Preliminary Operations for VoIP 4501/5 telephone registration ” on page 118, has been performed on the VoIP telephones 4501/5 or VOIP-ATA interfaces 4501/30 to be configured. This procedure gets the telephones IP address, in order to associate it to the telephone location.
- If in the system there are concierge switchboards, make sure that the “Switchboard” application that performs the switchboard functions is running on all the PCs dedicated to that service.

### 8.3 THE “STARTUP WIZARD”

To make the system configuring operations easier, especially for the first system start-up, the IPervoice system provides a guided procedure that, once activated from the *Frontend*, helps the user, “step by step”, to set up the data necessary for the correct operation of the system. This procedure is called **StartUp Wizard** and is launched by clicking with the mouse on the respective menu item (Paragraph “The main menu” on page 92).

 **Warning:** the *StartUp Wizard* makes it possible to perform the basic configuring operations of the IPervoice system IP devices, following the best pre-ordered sequence and leading the user through a series of steps to be performed. To make the system functions active, it will be necessary, at the end of “Wizard”, to configure the single devices with additional settings.

 **Multi-Server:** When the system is in Multi-Server mode, the *StartUp Wizard* is not available. So it is suggested, when possible, to use the *StartUp Wizard* during system configuration preliminary phase, before activating the Multi-Server support or before adding the new system into the Multi-Server installation.

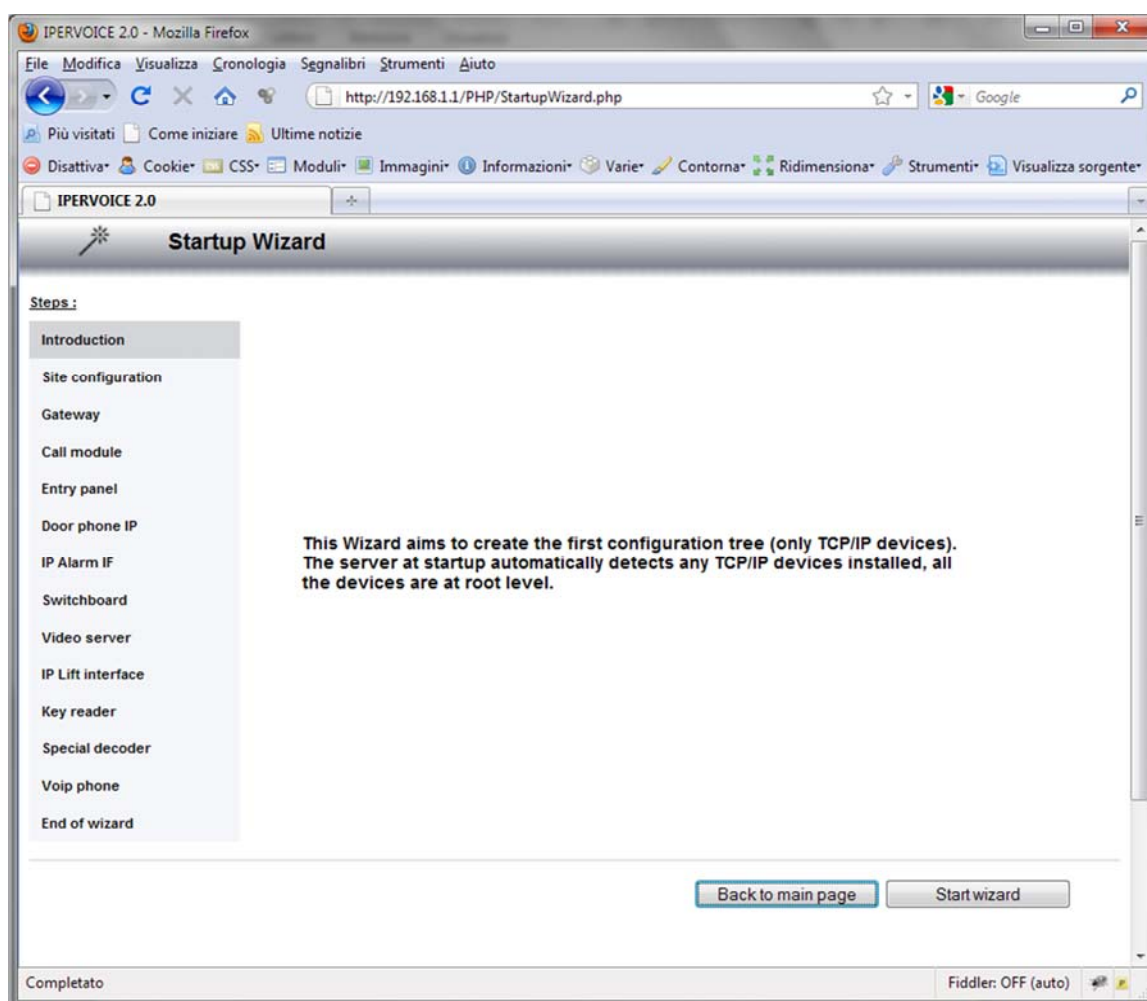



Figure 39: Startup Wizard – Procedure splash screen

Once launched, the StartUp Wizard will present its main page, where the installer is reminded that the guided procedure will create the system basic structure only for the system IP devices. As shown in Figure 39, the user interface displays the list of steps on the left side, following a specific order (the current step is highlighted); in the centre the detailed information concerning the step in progress is displayed. By pressing the button “Start Wizard”, the procedure starts.

 **Warning:** If there are VoIP telephones 4501/5 in the system, they need some preliminary settings, in order to be detected by the IPervoice server and be available in the list of the new devices to be configured. These operations are described in the chapter “VoIP Telephone Configuration - Preliminary Operations for VoIP 4501/5 telephone registration” on page 118.

Although the StartUp Wizard is a guided procedure, the user can “move” inside it with a certain flexibility. At the bottom of each page there are three buttons, that allow you to return to the previous step (**Previous Page**), stop the wizard and return to the main page (**Back to main page**) and finally go to the next step (**Next page**) (Figure 40).



Figure 40: Startup Wizard – Command buttons

## CONFIGURATION CONSTRAINTS

As described later, the *Startup Wizard* defines a fixed order for installation and configuration of the system devices. It is suggested to follow this order, even if the installation is performed without the Wizard. In particular, there are some devices that cannot be installed if they depend on other ones; this is the case of devices present in the building riser column and inside the apartments. The following table can be useful to check the dependencies between the different devices and the system structure.

Device	Depends on
IP/CAT5 Gateway (1039/50)	Associated Block and Stair
Secondary IP Call Module (1039/13 or 1039/18)	IP/CAT5 Gateway
IP secondary video door unit (1039/72)	IP/CAT5 Gateway
4-user decoder (1039/34)	IP/CAT5 Gateway and associated Floor
Apartment devices (door phones, video door phones, alarm interfaces, intercom interfaces)	Associated 4-user decoder
Concierge switchboard (1039/41)	Associated Block, Stair and Floor
Lift interface (1039/37)	IP/CAT5 Gateway
Main IP Call Module (1039/13 or 1039/18)	None
Main IP video door unit (1039/72)	None
VoIP Telephone (4501/5)	Associated Block, Stair and Floor
Video Server (1039/69)	None
IP key reader (1039/88)	None
IP Special Decoder (1039/80)	None

Table 14: Dependency constraints for IPervoice devices configuration



## 8.3.2 SITE CONFIGURATION

Once the wizard has started, the first step to be performed concerns the input of system configuration parameters.

**Note:** the information required by the Startup Wizard during this configuration step can also be changed later in the Frontend main page.

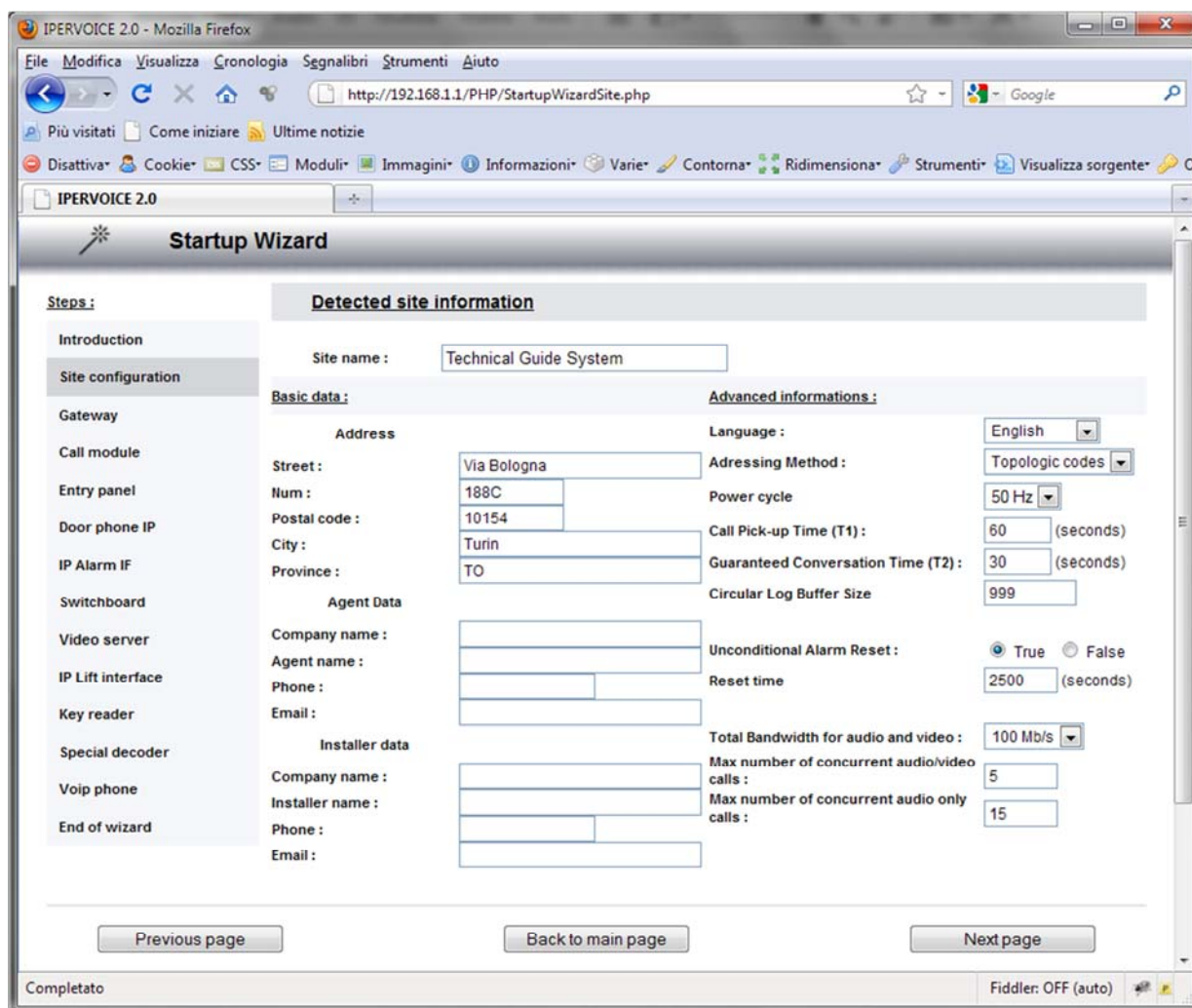


Figure 41: Startup Wizard – Configuration of system identification data

Besides the site name, which is compulsory to go on with the procedure, the required data is split into two sections: Basic and Advanced Information. The first are optional, but it is suggested to enter them for maintenance purposes; this data concerns the system location and the business and technical reference. The second makes it possible to set the function behaviours and some data that affects the system performance. The Table 15 includes all the data and their default values.



Parameter	Meaning	Default value
Language	Language used by the system. It can be selected from the pull-down menu. Refer to Frontend to get the updated list of supported languages.	English
Addressing method	Method used to determine the devices addressing in the call codes. It can be selected from the pull-down menu. <b>Allowed values: Topological codes, Logic codes</b>	Topologic codes
Use a prefix	This option is only available when “Numeric Codes” addressing is enabled. If set to “Yes”, it allows to assign a numeric prefix to each system “Block” to speed up the selection from call module <b>Allowed values: No, Yes</b>	No
Concierge Call in night mode	Call to switchboard is enabled also in night mode <sup>36</sup> . <b>Allowed values: Enabled, Disabled</b>	Disable
Power cycle	Frequency (in Hertz) of power supply mains. It can be selected from the pull-down menu. <b>Allowed values: 50 Hz, 60 Hz</b>	50 Hz
Call Pickup time (T1)	Call Pickup time. <b>min: 30, max: 540 seconds</b>	60 seconds
Guaranteed conversation time (T2)	Guaranteed conversation time. <b>min: 1, max: 540 seconds</b>	30 seconds
Circular log buffer size	Size of circular log buffer. <b>min:1, max: 100.000 events</b>	999 events
Unconditional Alarm Reset	Alarm reset without local actions. <b>Allowed values: True, False</b>	True
Reset time	Time available for the switchboard attendant to reset the alarm where it is generated. The value is used only if the previous condition is set to <b>False</b>	2550 seconds
Total Bandwidth for audio and video	IP network bandwidth used for audio and video communications. It can be selected from the pull-down menu. <b>Allowed values: 10 Mb/s, 100 Mb/s, unlimited</b>	100 Mb/s
Max number of concurrent audio/video calls	Maximum number of concurrent audio/video communications. <b>Allowed values: from 1 to maxV: where “maxV” is calculated by the system according to the assigned bandwidth on the IP network</b>	5
Max number of concurrent audio only calls	Maximum number of concurrent audio communications. <b>Allowed values: from 1 to maxA: where “maxA” is calculated by the system according to the assigned bandwidth on the IP network</b>	15

Table 15: “Advanced” parameters for system configuration

Once all the required data has been entered, by clicking the button “Next page” the wizard goes to the IP/CAT5 Gateways configuration step.

<sup>36</sup> To change this feature, the user must access the FrontEnd with **System Administrator** rights. For further details, see paragraph “Software Users Configuration” on page 246.

### 8.3.3 IP/CAT5 GATEWAY CONFIGURATION

With the IP/CAT5 gateways configuration, the Startup Wizard starts the real devices installation. The list displayed to the installer is shown in Figure 42. Only devices not yet configured are in the list: to configure them, select the desired device and click the button “Next page”. The system will display in sequence, for each selected gateway, the detail page where all the required data can be entered.

New Devices : Gateway list				
Configure Gateway	Mac adress	IP adress	FW version	Device Status
<input checked="" type="checkbox"/>	00:1E:E0:00:0C:1C	192.168.2.4	0.4.2-5	UNKNOWN
<input type="checkbox"/>	00:1E:E0:00:0C:1E	192.168.2.5	0.4.2-5	UNKNOWN
<input type="checkbox"/>	00:1E:E0:00:0C:1B	192.168.2.6	0.4.2-5	UNKNOWN

Figure 42: Startup Wizard - List of new detected Gateways


**Startup Wizard : Configure a Gateway**

1

Name: Gateway East Tower  
IP address: 192.168.2.4  
MAC address: 00:1E:E0:00:0C:1C  
FW version: 0.4.2-5  
Device status: UNKNOWN

2

Gateway Code: Block code: [v] Add a block  
Stair code: [v] Add a stair (Stair will be added on current block)

3

Number of connected Decoders: 0 Apply  
Decoder List  

Name	Code	Number of connected apartment
------	------	-------------------------------

Previous page Back to main page Next page

Figure 43: Startup Wizard - Configuration of a new Gateway

In the configuration page there are three sections, highlighted in Figure 43 with the areas indicated by numbers 1, 2 and 3. In the first one there are status and identification data, in the second one the gateway data related to the system physical structure and in the third one there are the riser column devices connected to this gateway.

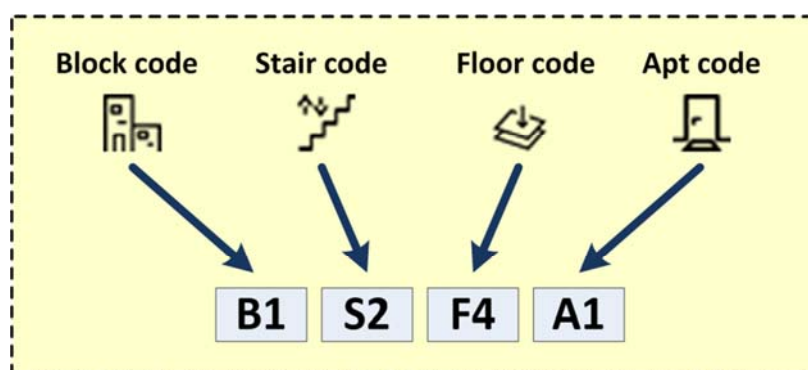


Figure 44: “Topological code” structure

The “Block code” and the “Stair code” assigned to the gateway specify its block and stair. These codes are the first part of the system “Topological code”, as shown in Figure 44.

## IDENTIFICATION DATA

In this section, the only data required to be entered by the installer is the “name” assigned to the gateway; this name must be unique in the system. The other information, shown in Table 16, is some technical data.

<b>Name</b>	Gateway identifier, required field. Max. length: 32 characters
<b>IP address</b>	IP address automatically assigned by the system server to the gateway.
<b>MAC address</b>	Device <u>unique</u> physical address. Used to identify each device during the configuration phase.
<b>FW version</b>	Version of gateway application Firmware.
<b>Device status</b>	Device status detected by the system. The status can be: <ul style="list-style-type: none"> <li>• <b>UNKNOWN:</b> The device is not configured or not yet polled by the system.</li> <li>• <b>POLL IN PROGRESS:</b> The server is polling the device to obtain the status information.</li> <li>• <b>ALIVE:</b> The device has been configured and operates correctly.</li> <li>• <b>DEAD:</b> The device has been configured, but it does not communicate with the server.</li> </ul>

Table 16: IP/CAT5 Gateway – identification data

## GATEWAY - BLOCK AND STAIR ASSIGNMENT

Each gateway is always associated to a building (Block) and to a Stair, so it is necessary to select from the two pull-down lists the “Block Code” and the “Stair Code”, that identify the block and the stair. If the block code, the stair code or both of them are not included in the lists, they need to be added and then selected. If the system is completely new, the first time both lists will be empty, so the block must be added first and then the stair. By clicking the button “Add a block”, the area “New block” (Figure 45) will be displayed, where the block name and code can be entered.

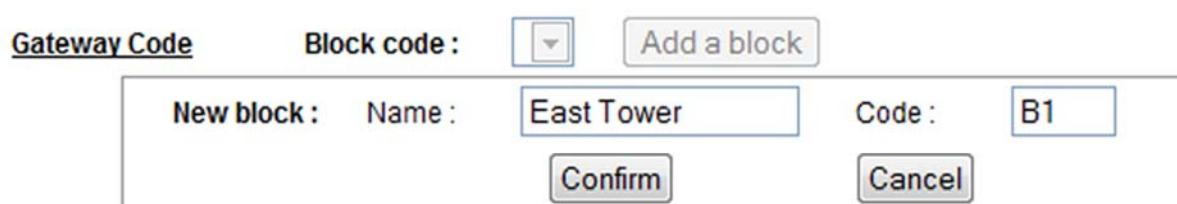


Figure 45: Startup Wizard – Block adding

<b>Name</b>	Block identifier, required field. Maximum length: 32 alphanumeric characters
<b>Code</b>	Block code, required field. It must be unique in the system. It is the first two characters for the topological call code. Fixed length: 2 alphanumeric characters (e.g. B1, 01, 1B, etc.)

Table 17: Identification data of a new building (Block)

By clicking the button “Confirm”, the block is saved and a new stair can be added. The procedure is the same; by clicking the button “Add a stair”, in the area “New stair” the required information can be entered. The following Figure 46 and Table 18 show in detail the necessary data.

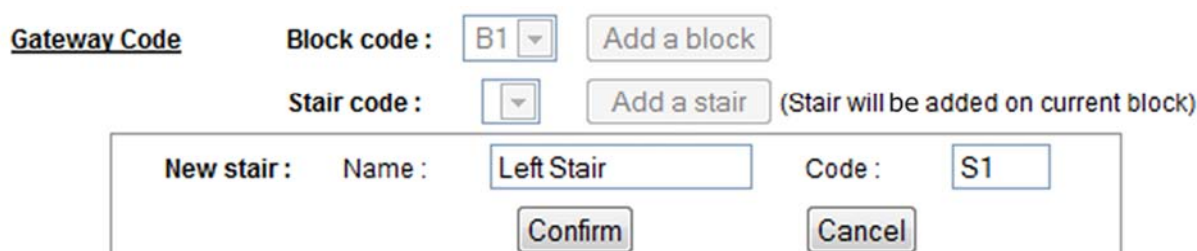



Figure 46: Startup Wizard - Aggiunta di una Scala (Stair)


<b>Name</b>	Stair identifier, required field. Maximum length: 32 alphanumeric characters
<b>Code</b>	Stair code, required field. It must be unique for each block. It is the second pair of characters for the topological call code. Fixed length: 2 alphanumeric characters (for ex. S1, 01, 1S, etc.)

*Table 18: Identification data of a new Stair*

 **Warning:** To add a new stair, a block, identified by the item “Block code”, must be selected from the pull-down list.

## COLUMN DEVICES DEFINITION

The third last phase needed to completely configure the gateway concerns the column devices that it manages. The data to be entered concerns many aspects of the column structure.

 **Warning:** Once saved, all the data concerning the devices installed on the riser columns is not directly sent to the column devices. The data will be transmitted later with a SmartPhone, as described in the paragraph “Column ” on page 165.

In this section the riser column structure is defined, composed by:

- Number of 4-user decoders (1039/34), present on the column (for example one decoder for each floor).
- Number of apartments managed by each 4-user decoder (from 1 to 4).
- Presence of alarm interface (1039/61) in the apartment.
- Number of door phones and/or video door phones in each apartment.
- Number of intercom interfaces (1039/36) in the apartment.
- If in the system there are one or more intercom interfaces, number of door phones and/or video door phones associated to each interface.

The Figure 47 shows the section **3**, concerning the column devices, that is split into three areas identified as follows:

- **A** Area dedicated to the definition of 4-user decoders connected to the gateway.
- **B** Area for adding new floors.
- **C** Area dedicated to the definition of apartments and respective internal devices.

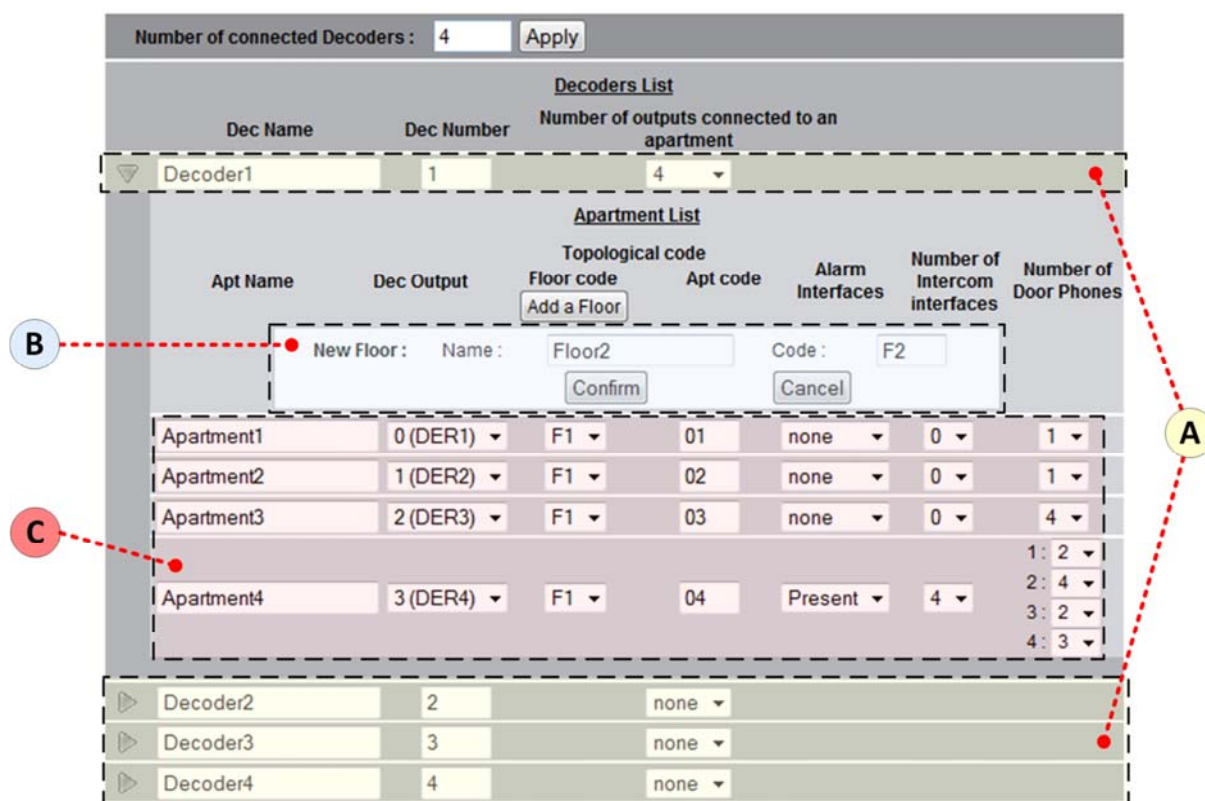


Figure 47: Startup Wizard – Configuration of column devices associated to the gateway

In order to configure the column devices, enter the number of 4-user decoders. This operation is performed by entering the decoder number in the respective text field named “*Number of connected Decoders*” and clicking the button “*Apply*”.




**Note:** The maximum number of decoders for each gateway is 270.

Once this operation has been performed, the system updates the page and displays the list of the requested decoders (**A**). For each element there are the following fields:

<b>Dec Name</b>	Decoder name. Required field. The system assigns a default name like <i>Decoder n</i> , where <b>n</b> is a progressive number .
<b>Code</b>	Decoder code, mandatory, unique in its gateway domain. It is a numeric identifier; also in this case the system assigns a progressive default value. Values between <b>1</b> and <b>270</b> .
<b>Number of outputs connected to an apartment</b>	It defines the decoder output (ports) number to which the apartments are physically connected. The value can be selected by a pull-down menu; the available values are: <b>none, 1, 2, 3, 4</b>

Table 19: 4-user decoder identification data

To expand the detail section of each 4-user decoder, click on the image  near “Dec Name”. The list of the outputs (ports) connected to the apartments will be displayed for the user.

To configure each apartment, select the Floor to which it must be associated. If the desired floor has not been added yet, it is possible to add it during the apartment definition, by pressing the button “Add a floor”. As before, the system will display the area where it can be added.

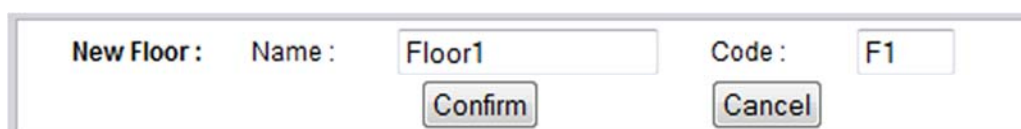




Figure 48: Startup Wizard – Floor adding

<b>Name</b>	Floor identifier, required field. Maximum length: 32 alphanumeric characters.
<b>Code</b>	Floor code, required field. It must be unique in the respective Block-Stair codes. It is the third pair of characters for the topological call code. Fixed length: 2 alphanumeric characters (e.g. F1, 01, 1F, etc.).

Table 20: Identification data of a new floor

 **Note:** the new floor will be added in the Block-Stair assigned to the gateway during the configuration phase.

After adding the requested floors, it is possible to enter information concerning the structure of each apartment (C). For each of them there are the following fields:

<b>Port</b>	The decoder port to which the apartment is connected. It is an RJ45 socket called DER1, DER2, DER3, DER4. The value can be selected from a pull-down menu, the available values are: <b>0(DER1), 1(DER2), 2(DER3), 3(DER4)</b> .
	 <b>Warning:</b> The selected value must be different for each decoder apartment .
<b>Floor Code</b>	Code of the apartment floor. Required field, that can be selected from the pull-down menu .






<b>Apt Name</b>	Name of the apartment. Required field. The system assigns a default name like <i>Apartmentn</i> , where <b>n</b> is a progressive number .
<b>Apt code</b>	Code of the apartment. Required, numeric and unique field in the assigned floor. Fixed length: 2 alphanumeric characters (e.g.. 01, A1, 1A, AB).
<b>Alarm Interface</b>	Alarm interface 1039/61 installed in the apartment. The value can be selected from a pull-down menu; the available values are: <b>none, present</b> .
<b>Number of Intercom Interfaces</b>	<p>Number of intercom interfaces 1039/36 installed in the apartment. The value can be selected from a pull-down menu; the available values are: <b>0, 1, 2, 3, 4</b>.</p> <p> <b>Warning:</b> If in the apartment there are more than one intercom interface, a column power supply 1039/20 must be installed inside the apartment .</p>
<b>Number of Door Phones</b>	<p>Number of door phones/video door phones installed in the apartment. The value can be selected from a pull-down menu; the available values are: <b>0, 1, 2, 3, 4</b>.</p> <p> <b>Warning:</b> If there are two or more intercom interfaces, for each of them the number of connected door phones/video door phones must be defined .</p>

Table 21: Apartment configuration data

Once all required information has been entered, by clicking the button “Next page”, the Startup Wizard saves the data and goes to the next step.


 **Warning:** The Startup Wizard does not require the type of each configured apartment station (door phone, video door phone, hands-free). This information must be entered by changing the settings of each device, as described in the chapter “Apartment Stations Configuration” on page. 215.

### 8.3.4 IP CALL MODULE CONFIGURATION

After configuring the IP/CAT5 gateways, the next Wizard step displays the list of detected Call Modules (Figure 49). They are configured using the previously described procedures.

New Devices : Call module list				
Configure Call module	Mac adress	IP adress	FW version	Device Status
<input checked="" type="checkbox"/>	00:1E:E0:00:0B:A9	192.168.2.2	0.4.2-6	ALIVE

Figure 49: Startup Wizard – List of new IP Call Modules


**Startup Wizard : Configure a Call module**

Name
Main Entrance Call Module

IP address
192.168.2.2

MAC address
00:1E:E0:00:0B:A9

FW version
0.4.2-6

Device status
ALIVE

Call Module type
Primary

Previous page

Back to main page

Next page

Figure 50: Startup Wizard – Configuration of a new IP Call Module

To configure Call Modules with the StartUp Wizard, enter only the main data concerning identification and type. This is the minimum required data for the configuration; to obtain the correct operation, the installer must complete the configuration by entering the other data, as described in the chapter “IPervoice Devices advanced Configuration - IP Call Module ” on page 128.

<b>Name</b>	Call Module identifier, required field. Max. length: 32 characters
<b>IP address</b>	IP address automatically assigned by the system server to the call module.
<b>MAC address</b>	Device <u>unique</u> physical address. Used to identify each device in the configuration phase.
<b>FW version</b>	Version of application Firmware on the call module.


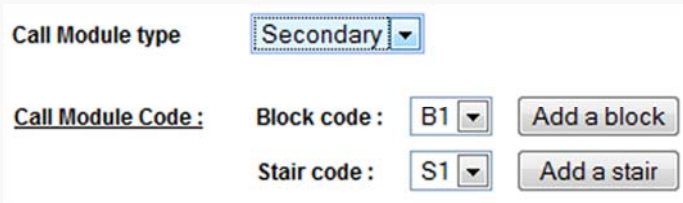

<b>Device status</b>	<p>Device status detected by the system. The status can be:</p> <ul style="list-style-type: none"> <li>• <b>UNKNOWN:</b> The device is not configured or not yet polled by the system.</li> <li>• <b>POLL IN PROGRESS:</b> The server is polling the device to obtain status information.</li> <li>• <b>ALIVE:</b> The device has been configured and operates correctly.</li> <li>• <b>DEAD:</b> The device has been configured, but it does not communicate with the server.</li> </ul>
<b>Call Module type</b>	<p>Call module use mode, that can be selected from a pull-down menu; the available values are: <b>Primary, Secondary</b></p> <p> <b>Warning:</b> if the option “Secondary” is selected, the respective block and stair must be added, as shown in the following figure:</p> <div data-bbox="742 985 1428 1187">  </div>

Table 22: IP Call Module – identification data


 **Warning:** in order to activate the electrical lock of the passage to be controlled, the “Door” must be added to the IP Call Module. Perform this operation following the procedure described in the chapter “IPervoice Devices advanced Configuration - IP Call Module, Doors” on page 133.

### 8.3.5 IP VIDEO DOOR UNIT CONFIGURATION (ENTRY PANEL)

After the call module configuration has been completed, Wizard shows the list of IP Video door units 1039/72, also called Entry Panel (Figure 51). As in the previous case, select the devices from the list shown by the system, click on “Next page” button to start configuration.

New Devices : Entry panel list				
Configure Entry panel	Mac address	IP address	FW version	Device Status
<input checked="" type="checkbox"/>	00:1E:E0:FF:FF:31	192.168.2.14	2.0.0-21	ALIVE

Figure 51: Startup Wizard – List of new IP Video door units


**Startup Wizard : Configure a Entry panel**

Last Name

Secondary Entrance

IP address

192.168.2.14

MAC address

00:1E:E0:FF:FF:31

FW version

2.0.0-21

Device status

ALIVE

Entry panel type

Primary

Previous page

Back to main page

Next page

Figure 52: Startup Wizard - Configuration of a new IP Video door unit

For the first “Entry Panel” configuration made with StartUp Wizard, only the data used to identify the device and its type are needed. In order to use this device in the system, the installer must complete the configuration by entering other data, as described in the chapter “iPer voice Devices advanced Configuration - IP Video Door Unit (Entry Panel)” on page 128.

<b>Name</b>	Entry panel identifier, required field. Max. length: 32 characters
<b>IP address</b>	IP address automatically assigned by the system server to the call module
<b>MAC address</b>	Device <u>unique</u> physical address. Used to identify the devices during configuration
<b>FW version</b>	Application software version of the call module


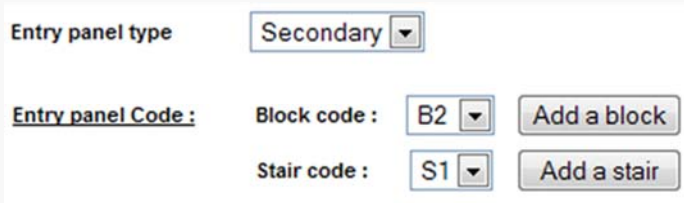

<b>Device status</b>	<p>Device status detected by the system; the status can be:</p> <ul style="list-style-type: none"> <li>• <b>UNKNOWN:</b> The device is not configured or not yet polled by the system.</li> <li>• <b>POLL IN PROGRESS:</b> The server is polling the device to obtain status information.</li> <li>• <b>ALIVE:</b> The device has been configured and operates correctly.</li> <li>• <b>DEAD:</b> The device has been configured, but it does not communicate with the server.</li> </ul>
<b>Entry panel type</b>	<p>Kind of call module use; it can be selected from a pull-down menu; available values are: <b>Primary, Secondary</b></p> <p> <b>Warning:</b> if the option “Secondary” is selected, enter the belonging block and the stair as shown in the figure below.</p> <div data-bbox="738 949 1425 1151">  </div>

Table 23: IP Video door unit – Identification data

 **Warning:** in order to activate the electric lock of doors or gates to be controlled, it is necessary to add the “Door” to the IP Video door unit. This operation must be performed as described in the chapter “IPervoice Devices advanced Configuration - IP Video Door Unit (Entry Panel) - Doors” on page 141.

## 8.3.6 CONCIERGE SWITCHBOARD CONFIGURATION

### New Devices : Switchboard list



Configure Switchboard	Mac adress	IP adress	FW version	Device Status
	00:23:5A:1E:B8:62	192.168.2.6	1.0.9-5	DEAD
	00:21:6B:4F:DA:E0	192.168.1.132	1.0.9-5	UNKNOWN

Figure 53: Startup Wizard – List of new Concierge Switchboards


The Wizard next step is the concierge switchboards configuration (Figure 53). If in the system there is more than one installed switchboard, their locations must be identified with the “MAC address”, as for the other devices. This address is displayed in the Switchboard application main page in the area dedicated to calls, as shown in Figure 54<sup>37</sup>. If the switchboard has already been configured, that field will contain the Identification code (Topological code or Logic code).



Figure 54: Startup Wizard – Switchboard, MAC address highlighting

To configure the concierge switchboards, the StartUp Wizard requires the associated name and the identifier used in the topological code to be entered. The data entry form also displays some information shown for the other IPervoice devices described above.

<sup>37</sup> After configuration, it is always possible to know the switchboard MAC Address, by selecting from the menu the item “Help” and then “About”.

 **Startup Wizard : Configure a Switchboard**

Name

Firstname

IP address

192.168.1.132

MAC address

00:21:6B:4F:DA:E0

FW version

1.0.9-5

Device status

UNKNOWN

Switchboard code

Block code :

B0

Add a block

Stair code :

S1

Add a stair

(Stair will be added on current block)

Floor code :

F0

Add a floor

(Floor will be added on current block)

Switchboard code :

C1

Previous page

Back to main page

Next page

Figure 55: Wizard – Configuration of a new switchboard


<b>Name</b>	Name assigned to the switchboard, required field. Maximum length: 32 characters									
<b>Firstname</b>	First name of the concierge, if both first name and surname must be entered. This is an optional field. Maximum length: 32 characters									
<b>IP address</b>	IP address automatically assigned by the system server to the switchboard.									
<b>MAC address</b>	Device <u>unique</u> physical address. Obtained as shown in the previous Figure 54.									
<b>FW version</b>	Application software version of the concierge switchboard.									
<b>Device status</b>	Device status detected by the system; the status can be: <b>UNKNOWN, POLL IN PROGRESS, ALIVE, DEAD.</b>									
<b>Switchboard code</b>	<p>Even though a switchboard usually does not belong to a Block, a Stair and a Floor, it must be provided with a topological code, in order to be called by the other system devices. The switchboard code is composed by all the four parts of the “Topological code”: Block, Stair and Floor can be selected from the pull-down menus displayed near the single item (to add an element, click the respective button, for ex “Add Floor”), the last part must be entered by the installer and is composed by a unique alphanumeric code associated to the respective floor. Fixed length: 2 alphanumeric characters (e.g. 01, C1, 1C, CS).</p> <p> <b>Note:</b> it is suggested to create a virtual Block, Stair and Floor, where all the system switchboards will be included. For example:</p> <table style="margin-left: 40px; border: none;"> <tr> <td style="padding-right: 10px;">Block:</td><td style="padding-right: 20px;">Common Devices</td><td><b>CD</b></td></tr> <tr> <td>Stair:</td><td>Switchboards</td><td><b>SB</b></td></tr> <tr> <td>Floor:</td><td>Switchboard Floor</td><td><b>SF</b></td></tr> </table>	Block:	Common Devices	<b>CD</b>	Stair:	Switchboards	<b>SB</b>	Floor:	Switchboard Floor	<b>SF</b>
Block:	Common Devices	<b>CD</b>								
Stair:	Switchboards	<b>SB</b>								
Floor:	Switchboard Floor	<b>SF</b>								

Table 24: Concierge Switchboard – identification data

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As for the Call Modules, the entry of configuration data with the *StartUp Wizard* may not be enough for the required operation; the installer must complete the configuration by entering the other data, as described in the chapter “IPer voice Devices advanced Configuration - Concierge Switchboard” on page 142.

### 8.3.7 VIDEO SERVER CONFIGURATION

As for the other devices, to start the configuration select the desired video server from the list of new detected devices and press the button “Next” to access the details page where to enter the requested configuration data. Table 25 describes data to be entered and their meaning.

New Devices : Video server list				
Configure Video server	Mac address	IP address	FW version	Device Status
<input checked="" type="checkbox"/>	00:1E:E0:00:14:51	192.168.2.12	2.0.0-21	ALIVE

Figure 56: Startup Wizard: List of new Video Servers


**Startup Wizard : Configure a Video server**

Last Name

Garage Video Server

IP address

192.168.2.12

MAC address

00:1E:E0:00:14:51

FW version

2.0.0-21

Device status

ALIVE

Previous

Back to main page

Next

Figure 57: Startup Wizard – Configuration of a new Video Server

<b>Name</b>	Device identifier, required field. Max. length: 32 characters.
<b>IP address</b>	IP address automatically assigned by the system server to the reader
<b>MAC address</b>	Device <u>unique</u> physical address. Used to identify the devices during configuration.
<b>FW version</b>	Application software version of the Video Server.
<b>Device status</b>	Device status detected by the system; the status can be: <b>UNKNOWN, POLL IN PROGRESS, ALIVE, DEAD</b>

Table 25: Video Server - Identification data

### 8.3.8 IP KEY READER CONFIGURATION

Also in this case, the procedure is the same: select from the list the devices to be configured and press the button “Next” to go to the detail page, where the required configuration data must be entered. The Table 26 describes the required data and its meaning.

#### New Devices : Key reader list

Configure Key reader	Mac address	IP address	FW version	Device Status
<input checked="" type="checkbox"/>	00:1E:E0:00:10:C0	192.168.2.7	0.0.0-1	ALIVE

Figure 58: Startup Wizard – List of new IP key readers



#### Startup Wizard : Configure a Key reader

Name

IP address 192.168.2.7

MAC address 00:1E:E0:00:10:C0

FW version 0.0.0-1


Device status ALIVE

Previous

Back to main page

Next

Figure 59: Startup Wizard – Configuration of a new IP key reader

 **Warning:** in order to activate the electrical lock of the passage to be controlled, the “Door” must be added to the IP Key reader. This operation must be manually performed, as shown in the chapter “IPervice Devices advanced Configuration - IP Key Reader ” on page 148.

<b>Name</b>	Device identifier, required field. Maximum length: 32 characters.
<b>IP address</b>	IP address automatically assigned by the system server to the key reader.
<b>MAC address</b>	Device <u>unique</u> physical address. Obtained to identify the devices in the configuration phase.
<b>FW version</b>	Application software version of the IP key reader.
<b>Device status</b>	Device status detected by the system; the status can be: <b>UNKNOWN, POLL IN PROGRESS, ALIVE, DEAD</b>

Table 26: IP Key reader – identification data


### 8.3.9 SPECIAL DECODER CONFIGURATION

After configuring the IP key readers, press the button “Next” to access the list of the new special decoders detected in the system. Select from the list the devices to be configured and press the button “Next” to access the detail page to enter the required configuration data. Required data and their meaning are summarized in Table 27 on page 117.

#### New Devices : Special decoder list

Configure Special decoder	Mac address	IP address	FW version	Device Status
	00:1E:E0:00:10:98	192.168.2.5	2.64.1-0	UNKNOWN

Figure 60: Startup Wizard- List of new Special decoders


**Startup Wizard : Configure a Special decoder**

Last Name

West Block, Main corridor

IP address

192.168.2.5

MAC address

00:1E:E0:00:10:98

FW version

2.64.1-0

Device status

ALIVE

Previous

Back to main page

Next

Figure 61: Startup Wizard – Configuration of a new Special Decoder

<b>Name</b>	Device identifier, required field. Maximum length: 32 characters.
<b>IP address</b>	IP address automatically assigned by the system server to the special decoder.
<b>MAC address</b>	Device <u>unique</u> physical address. Used to distinguish devices during configuration procedure.
<b>FW version</b>	Application firmware version of the special decoder.
<b>Device status</b>	Device status detected by the system; the status can be: <b>UNKNOWN, POLL IN PROGRESS, ALIVE, DEAD</b>


Table 27: Special Decoder – configuration data

### 8.3.10 VoIP TELEPHONE CONFIGURATION

IPervoice system allows to connect VoIP devices in two different modes: using VoIP 4501/5 digital telephone or VoIP-ATA 4501/30 interface, which allows to transform a standard analog telephone into a VoIP telephone. In both cases, before configuration, perform a preliminary procedure to register the device to the SIP server present in IPervoice server. This operation is necessary to make telephones<sup>38</sup> visible in the list of new devices shown by the FrontEnd.

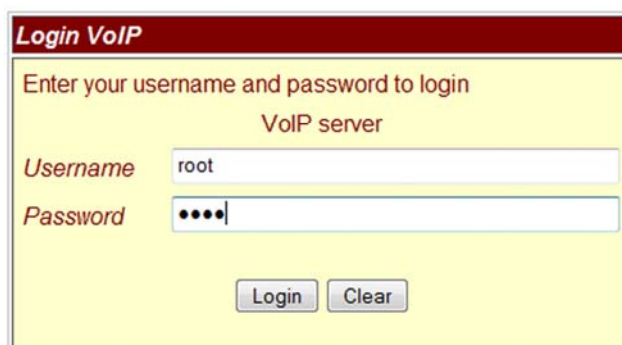
#### PRELIMINARY OPERATIONS FOR VoIP 4501/5 TELEPHONE REGISTRATION

To perform this operation, access 4501/5 telephone web server. First of all, the IP address assigned to the VoIP telephone by the IPervoice server must be known. To obtain this data, the VoIP telephone must be correctly powered and the LCD display must show the message “No Service”; press the button “Menu” and then the buttons **4** and **5** on the telephone keypad. Read the IP address shown in the first display row, beside the letter **W**: for example 192.168.2.8; use this address to access to the web server, by entering it in the browser address bar, followed by the server listening “port” (9999); for example: **http://192.168.2.8:9999**; the installer will see the login page of the VoIP telephone web configurator (Figure 62). For access, enter default username and password<sup>39</sup> and click the button “Login”; the browser will show the system information page (Figure 63).

 **Warning:** the IP address is dynamic, and is assigned by the IPervoice server to the VoIP telephone; this address can change, if the server is switched off or the server software is updated. So it is important to complete the registration procedure without switching off the server. It is suggested to note the MAC Address (printed on the identification label under the telephone base), because it could be useful later, also using the FrontEnd, to uniquely identify a device.

<sup>38</sup> Both VoIPhone 4501/5 and VoIP-ATA 4501/30 interface are managed as VoIP telephones by IPervoice system.

<sup>39</sup> username: **root**, password: **test**



**Login VoIP**

Enter your username and password to login  
VoIP server

Username:

Password:

Figure 62: VoIP Telephone 4501/5 – Access to configuration

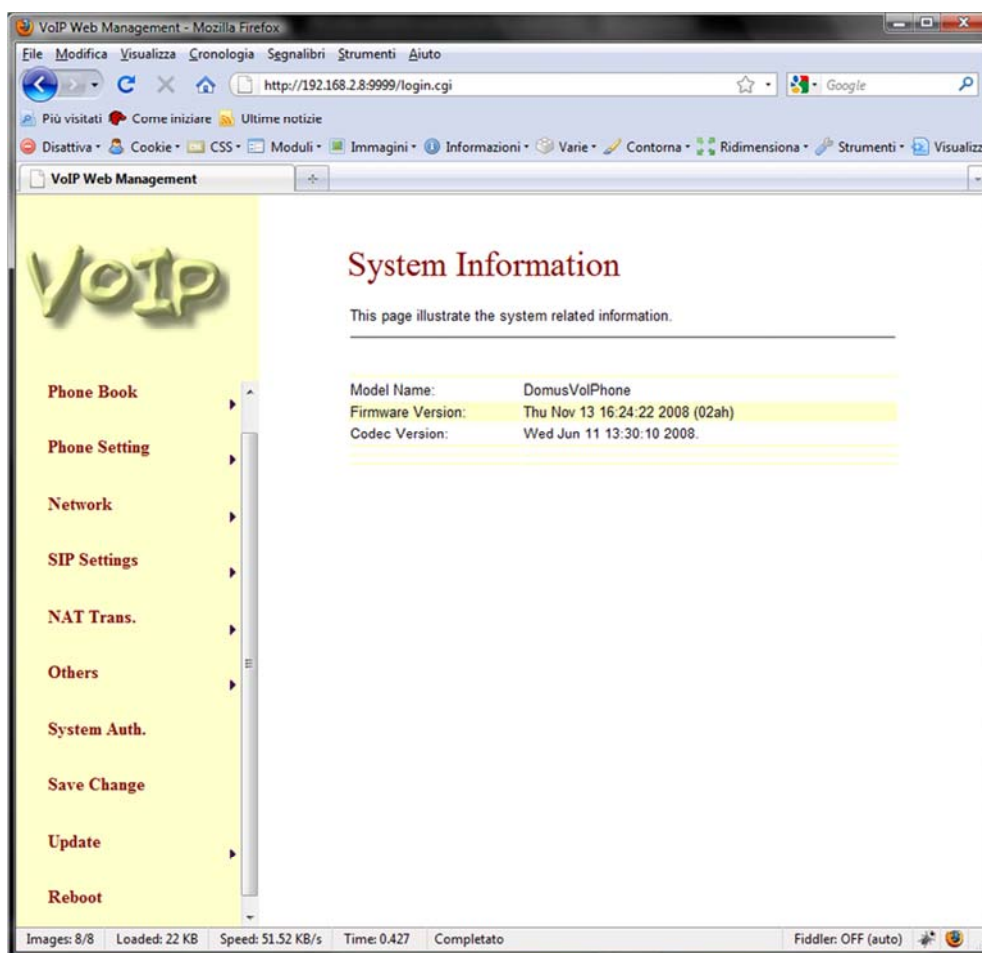


Figure 63: VoIP Telephone 4501/5 – System information and main menu

## PRELIMINARY OPERATIONS FOR VoIP-ATA 4501/30 INTERFACE REGISTRATION

To register 4501/30 interface, perform the following operations:

Disconnect from the LAN network the PC used to configure the 4501/30 device. Check that the PC is configured to operate in DHCP client<sup>40</sup> mode.

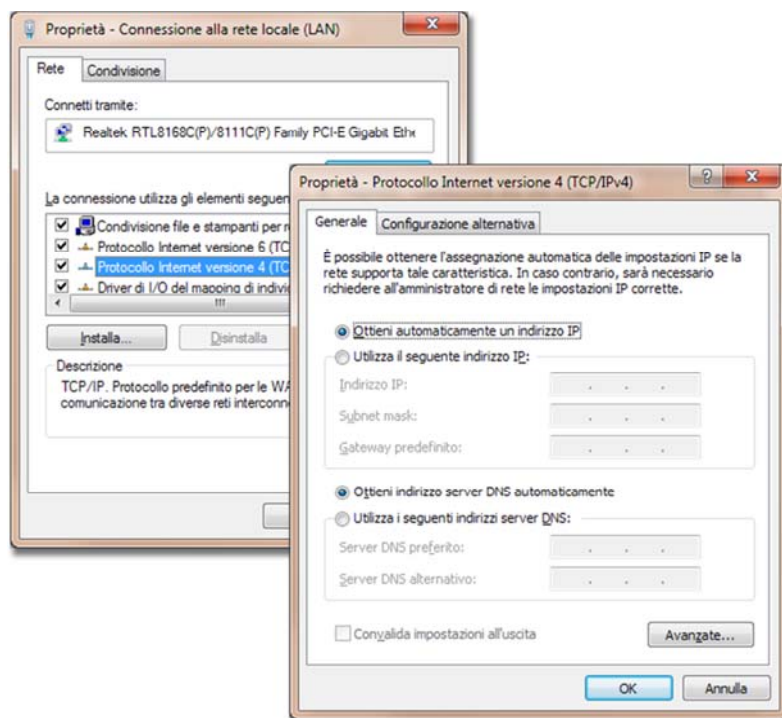


Figure 64: VoIP-ATA 4501/30 interface – DHCP settings

Connect the LAN port of VoIP-ATA interface to the PC LAN port, as shown in Figure 65:

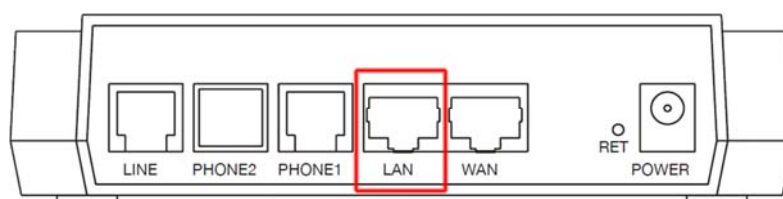


Figure 65: VoIP-ATA 4501/30 interface – LAN connection

Open the Internet browser and enter the address **http://192.168.123.1:9999**; as for 4501/5 telephone, the display will show the same page of the web configurator login (Figure 62). Enter the predefined<sup>41</sup>

<sup>40</sup> This DHCP configuration mode is referred to the procedure to be used with Microsoft Windows 7; with other operating systems the procedure could be different. To change TCP/IP configuration the user must have administrator rights.

<sup>41</sup> username: **root**, password: **test**

username and password and press the button “Login” to access. The browser will show the system information page (Figure 66).

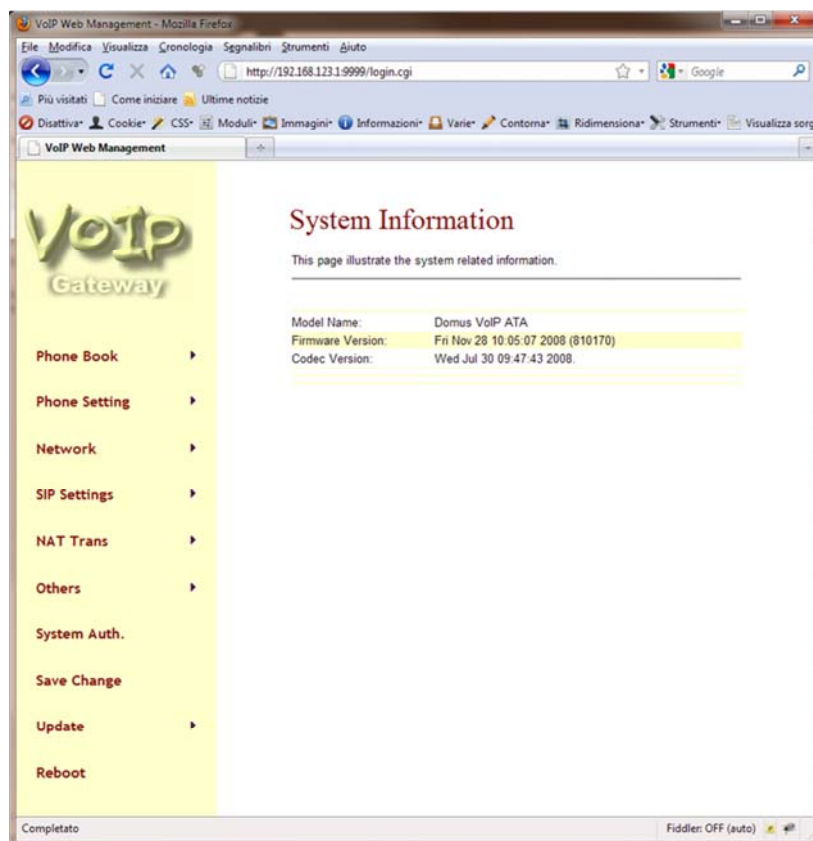


Figure 66: VoIP-ATA 4501/30 interface – System Information and main menu

## REGISTRATION TO IPERVOICE SIP SERVER

After these preliminary operations have been completed, the registration procedure is the same for both devices. Starting from the information page, displayed after login, set in the left column the network configuration with **SIP Settings** menu item. Remember that, to confirm and activate settings, they must be saved clicking on the menu item “Save Change” and then on the Save button; after this operation, the telephone or the ATA interface will “reboot” with the new settings.



## Service Domain Settings

You could set information of service domains in this page.

Realm 1 (Default)	
Active:	<input checked="" type="radio"/> On <input type="radio"/> Off
Display Name:	<input type="text" value="voip"/>
User Name:	<input type="text" value="voip"/>
Register Name:	<input type="text" value="voip"/>
Register Password:	<input type="text"/>
Domain Server:	<input type="text" value="192.168.1.1"/>
Proxy Server:	<input type="text" value="192.168.1.1"/>
Outbound Proxy:	<input type="text"/>
Subscribe for MWI:	<input type="radio"/> On <input checked="" type="radio"/> Off
Status:	Not Registered

Figure 67: VoIP Telephone 4501/5 – SIP server settings

The VoIP telephone allows max 3 different SIP servers to be registered: to use this telephone with the IPervoice system, fill in only the fields concerning the first server (“Realm 1”)<sup>42</sup>. The settings are shown in Figure 67, the data to be entered is indicated in the following table:

<b>Active</b>	Select the option <b>On</b> .
<b>Display Name</b>	Enter the <b>voip</b> value, during the configuration phase, IPervoice will set the correct value.
<b>User Name</b>	Enter the <b>voip</b> value, during the configuration phase, IPervoice will set the correct value.
<b>Register Name</b>	Enter the <b>voip</b> value, during the configuration phase, IPervoice will set the correct value.
<b>Register Password</b>	Leave the field empty.
<b>Domain Server</b>	Enter IPervoice server IP address: <b>192.168.1.1</b>
<b>Proxy Server</b>	Enter IPervoice server IP address: <b>192.168.1.1</b>
<b>Outbound Proxy</b>	Leave the field empty.
<b>Subscribe for MWI</b>	Select the option <b>Off</b> .

Table 28: VoIP Telephone 4501/5 – “Service Domain Settings”

<sup>42</sup> VoIP 4501/5 telephone allows registration to the SIP server also with the keypad. For further information see the device user manual.

If 4501/5 telephone is used, after reboot this will perform the SIP registration to the 1039/1 server; on the telephone, the green led called “REG” will turn on to confirm the operation. If using the 4501/30 interface, after reboot caused by the save of the new settings, the interface must be disconnected from the PC used for configuration and connected to IPervoice system with the WAN port, present on the rear side of the interface (Figure 68). Also in this case, the green led “REG” on the device front panel will turn on to confirm the SIP registration.

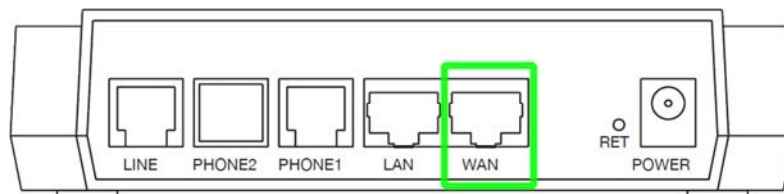


Figure 68: VoIP-ATA 4501/30 interface - WAN connection for operation with IPervoice

## CONFIGURATION WITH THE WIZARD

Once the preliminary procedure is completed, the StartUp Wizard shows the list of the new VoIP telephones in a specific section: select the devices to be configured and click the button “Next page” to access to the detail page, where the required configuration data must be entered.

### New Devices : Voip phone list

Configure Voip phone	Mac adress	IP adress	FW version	Device Status
<input checked="" type="checkbox"/>	00:1E:E0:00:08:2F	192.168.2.8		POLL IN PROGRESS

Figure 69: Startup Wizard – List of new VoIP telephones



### Startup Wizard : Configure a Voip phone

Name   
 Firstname   
 IP address 192.168.2.8  
 MAC address 00:1E:E0:00:08:2F  
 FW version -  
 Device status POLL IN PROGRESS  
Voip Phone code  
 Block code :    
 Stair code :   (Stair will be added on current block)  
 Floor code :   (Floor will be added on current block)  
 Voip Phone code :

Figure 70: Startup Wizard – Configuration of a new VoIP telephone

VoIP devices do not have specific configuration parameters, as shown in Figure 70 and, in detail, in Table 29; the data to be entered is the name and the identification code.



Name	Name assigned to the telephone, required field. Maximum length: 32 characters									
Firstname	The First name, if the fields are used to enter the first name and the surname. The field is optional. Maximum length: 32 characters									
IP address	IP address automatically assigned by the system server to the telephone.									
MAC address	Device <u>unique</u> physical address.									
FW version	Application software version of the telephone.									
Device status	Device status detected by the system; the status can be: <b>UNKNOWN, POLL IN PROGRESS ALIVE, DEAD.</b>									
VoIP Phone code	<p>When a VoIP telephone is installed in a common building area (for example a gym, a bar or a swimming pool) and it does not belong to a Block, a Stair and a Floor, it must be provided with a topological code, in order to be called by the other system devices. The telephone code is composed by all the four parts of the “Topological code”: Block, Stair and Floor code can be selected from the pull-down menus displayed near the similar items (to add an element, press the respective button, for ex “Add Floor”), the last part must be entered by the installer and it is composed by a unique alphanumeric code of the respective floor. Fixed length: 2 alphanumeric characters (e.g. 01, V1, 1V, VT).</p> <div><div></div><div><b>Note:</b> it is suggested to create a virtual Block, Stair and Floor, where all the system telephones will be included. For example:</div></div> <table><tr><td>Block:</td><td>Common Devices</td><td><b>CD</b></td></tr><tr><td>Stair:</td><td>VoIP phones</td><td><b>VP</b></td></tr><tr><td>Floor:</td><td>VoIP Floor</td><td><b>VF</b></td></tr></table>	Block:	Common Devices	<b>CD</b>	Stair:	VoIP phones	<b>VP</b>	Floor:	VoIP Floor	<b>VF</b>
Block:	Common Devices	<b>CD</b>								
Stair:	VoIP phones	<b>VP</b>								
Floor:	VoIP Floor	<b>VF</b>								

Table 29: VoIP telephone – identification data

 **Warning:** if alphanumeric codes have been used to identify blocks, stairs, floors, apartments and so on, these cannot be directly called from the 4501/5 telephone keypad. In this case, it is necessary to program the telephone directory or the speed dialing numbers of each telephone. Please refer to “iPer voice Devices advanced Configuration - VoIP Telephone” on page 157.

### 8.3.11 END OF CONFIGURATION WITH STARTUP WIZARD

By clicking the button “Next page”, the StartUp Wizard displays the page that informs the user that the guided configuration has been completed. By pressing the button “Back to main page”, the browser goes back to the main page. Here, it will be possible to access to the single devices to complete the configuring operations, as previously described.

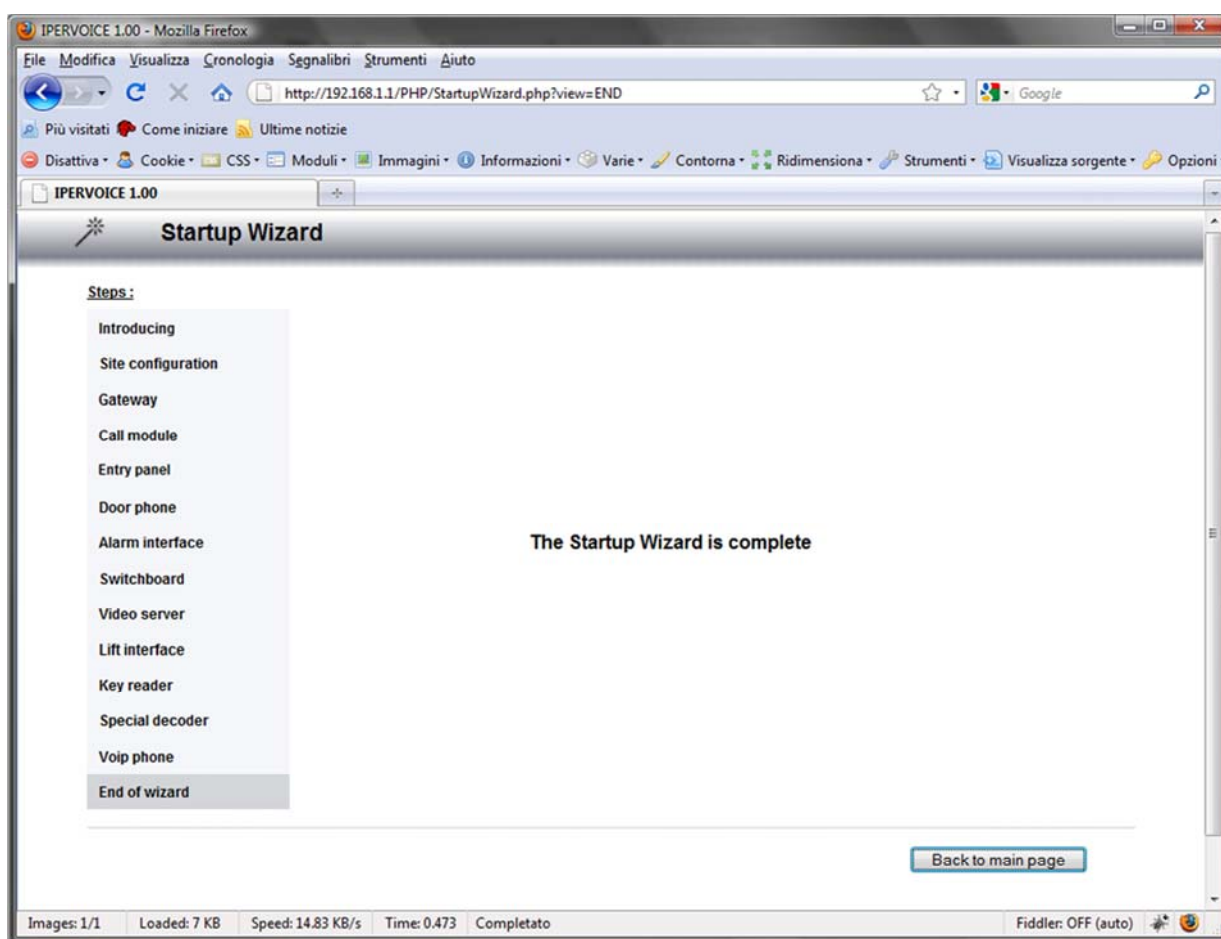


Figure 71: Startup Wizard – End of configuration

## 9 IPERVOICE DEVICES ADVANCED CONFIGURATION

All the IPervoice devices have some “advanced” configuration parameters, that must be explicitly set for the correct operation of the system. This chapter describes these parameters showing, for each device, its meaning and programming mode.

### 9.1 IP/CAT5 GATEWAY

Differently from other devices, described later, IP Gateways (1039/50) do not need any direct configuration of further parameters in order to operate correctly, except if the second audio channel is installed in the building riser. To add this feature, access the configuration page by selecting the desired module from the devices tree, as shown in Figure 72.

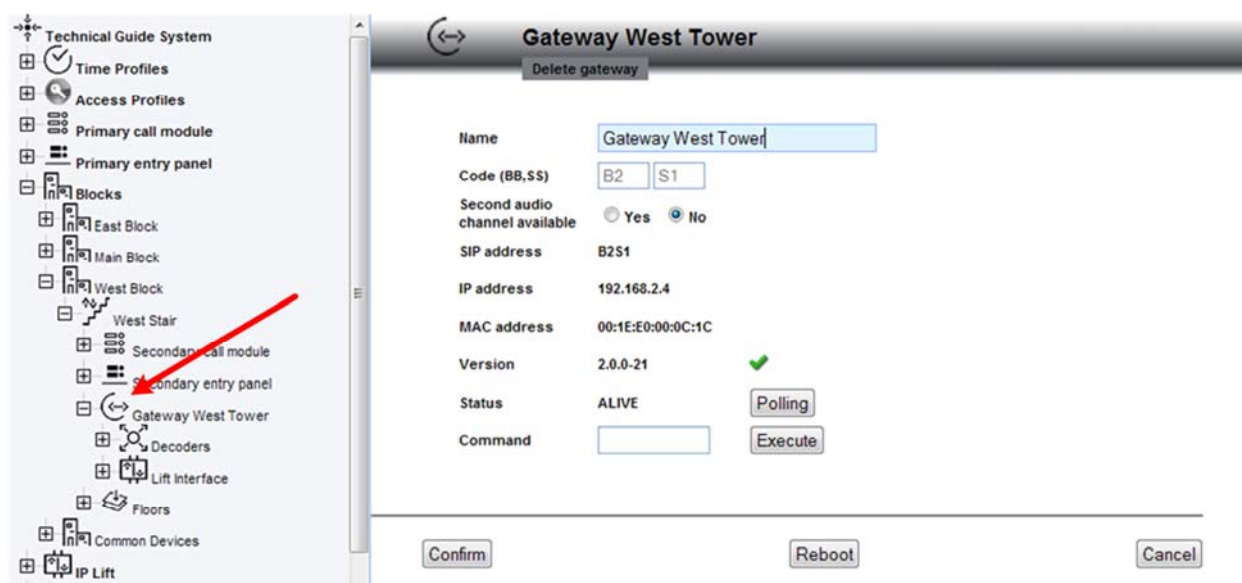


Figure 72: Advanced Configuration - IP/CAT5 Gateway

The presence/absence condition of the second audio channel is defined by the setting of the option near “Second channel available”. Select the desired option, press the button “Confirm” to save the change.

Remember that, as described in the paragraph “Audio channel management on the riser column (Choice methods)” on page. 50, in order to make the second audio channel available, a telephone pair must be installed on the riser, or use one of the CAT5 cable pairs, from the IP/CAT5 column gateway to the first 4-user decoder. The pair starts from this decoder and connects the next decoder and so on.

**Warning:** the change of this parameter requires to program again, via Bluetooth, all 4-user decoders 1039/34 present on that riser column.

## 9.2 IP CALL MODULE

IP call modules (such as 1039/13 or 1039/18) have a large number of parameters that can be changed by the installer. To access to the parameters configuration page, select the desired module in the devices tree (Figure 73).

**Warning:** if the operations concern a main module, it must be searched in the section “Primary Call Module”, in the first tree level; if the operations concern a secondary module, it must be searched in the respective block/stair, in the item “Blocks”.

The advanced configuration parameters are grouped in three different sections: the **1<sup>st</sup>**, only present in primary modules, used for the association of one or more residents directories; the **2<sup>nd</sup>**, dedicated to the call module user interface and the **3<sup>rd</sup>**, used to deal with the IP special decoders (1039/80).

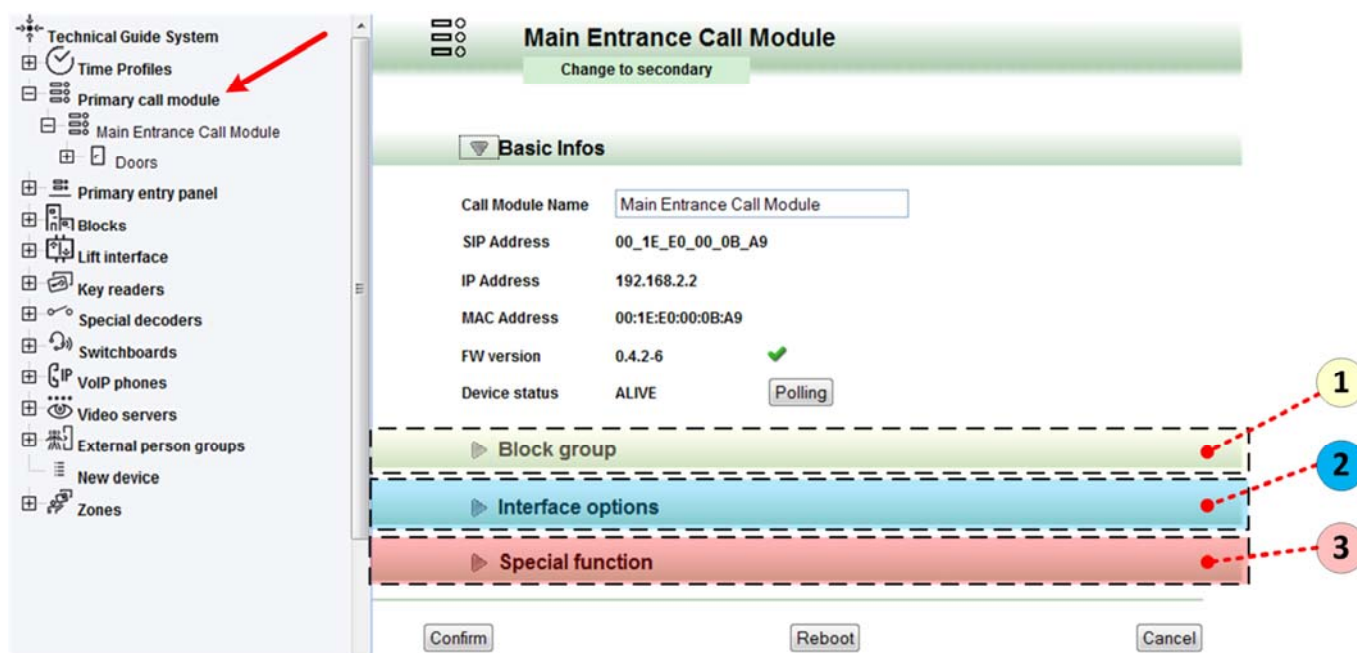


Figure 73: Advanced configuration – IP Call Module



## 9.2.1 BLOCK GROUP

As already mentioned, this section can be configured only if the call module is specified as Main; it allows the rules used by the system to assign residents address books to system call modules to be defined<sup>43</sup>.

In a large complex there may be thousands of residents, so call modules must manage only their specific part of the residents directory. A practical example can be useful to explain this:

In the complex there are three buildings called “*East Block*”, “*Main Block*” and “*West Block*”. The visitors of the ***East Block*** come in through the gate controlled by the call module “*Primary East Call Module*”, the visitors of the other two buildings go through the door managed by the module “*Primary Main Call Module*”. In this scenario, the ***Primary East Call Module*** must have access to ***East Block*** residents address book, but the ***Primary Main Call Module*** only to ***Main Block*** and ***West Block*** address book.

To associate a call module to its respective buildings, as shown in the example, in the section “*Block Group*” (Figure 74), select the desired item/s and click the button “*Confirm*” on the bottom side of the page. All the residents associated to the apartments included in the selected buildings (Blocks) will be automatically accessible for the call module and for the visitors that will use this module.

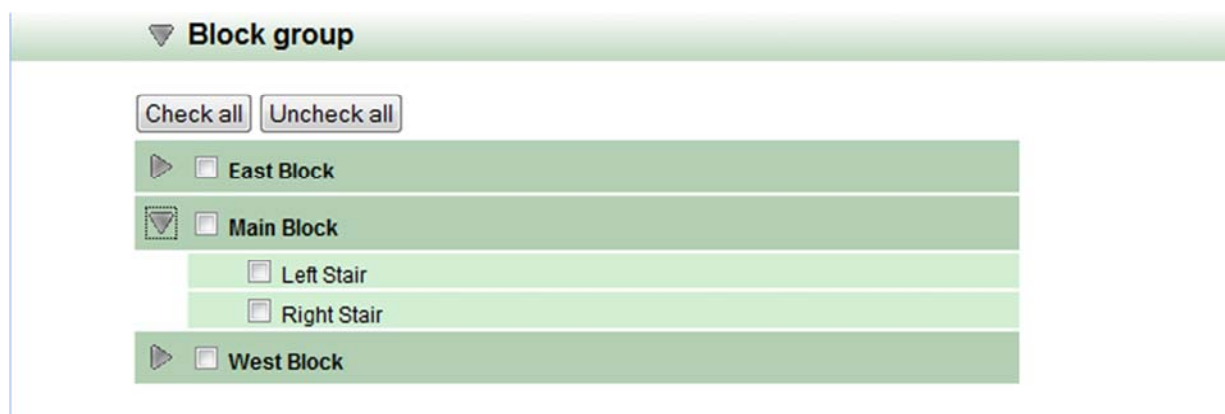



Figure 74: Configurazione Avanzata – Gestione gruppi sui Moduli di Chiamata Principali

 **Note:** for buildings with more than one stair, the residents of a specific stair can be associated to a call module.

<sup>43</sup> In the IPervoice system, contrary to the usual procedure, the resident names are associated to the apartments and so the “residents address books” are block and stair lists. For further details concerning the resident names/apartments association, see the paragraph “Resident Management” on page 134.

## 9.2.2 REMARKS ABOUT SECONDARY CALL MODULES

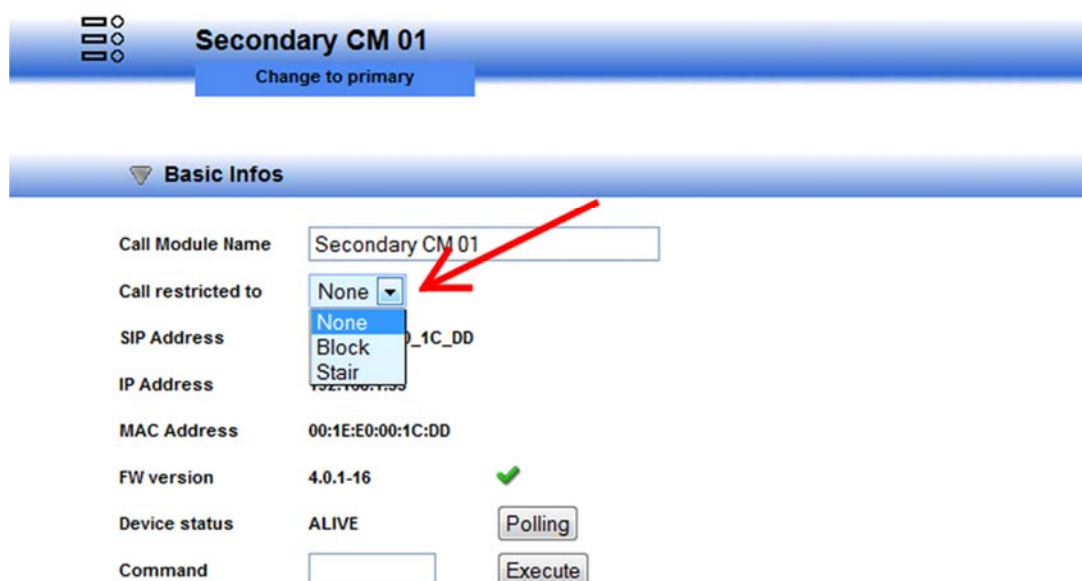
The “Secondary” call modules are automatically configured by the system in order to show only the names of residents associated to the competence Block or Stair. If the visitor knows the code (logic/topological), he can call any system apartment, in any Block – Stair.

For this reason, a resident of Stair A, called by the Secondary Call Module of Stair B, can also open the door of Stair B. In some systems, this feature is not accepted and so it is possible to disable this function with a suitable setting on the secondary call module configuration page.

The system allows to set two call restriction levels, according to needs:

- **Call restricted to Block**
- **Call restricted to Stair**


By selecting the item from the pull-down menu “**Call restricted to**” as shown in Figure 75, calls are restricted according own needs.



The screenshot shows the configuration interface for 'Secondary CM 01'. The 'Call restricted to' dropdown menu is expanded, showing three options: 'None', 'Block', and 'Stair'. A red arrow points to the 'Block' option. The 'Call Module Name' field is set to 'Secondary CM 01'. The 'SIP Address' field is empty. The 'IP Address' field is empty. The 'MAC Address' field is set to '00:1E:E0:00:1C:DD'. The 'FW version' field is set to '4.0.1-16' with a green checkmark. The 'Device status' field is set to 'ALIVE'. There are 'Polling' and 'Execute' buttons.

Figure 75: Advanced Configuration – Secondary Call Module call restriction

### 9.2.3 INTERFACE OPTIONS

This section is dedicated to the configuration parameters setting of the IP call modules user interface. The Figure 76 shows on the Frontend the dedicated section, after it has been expanded with the button  placed beside “Interface options”.

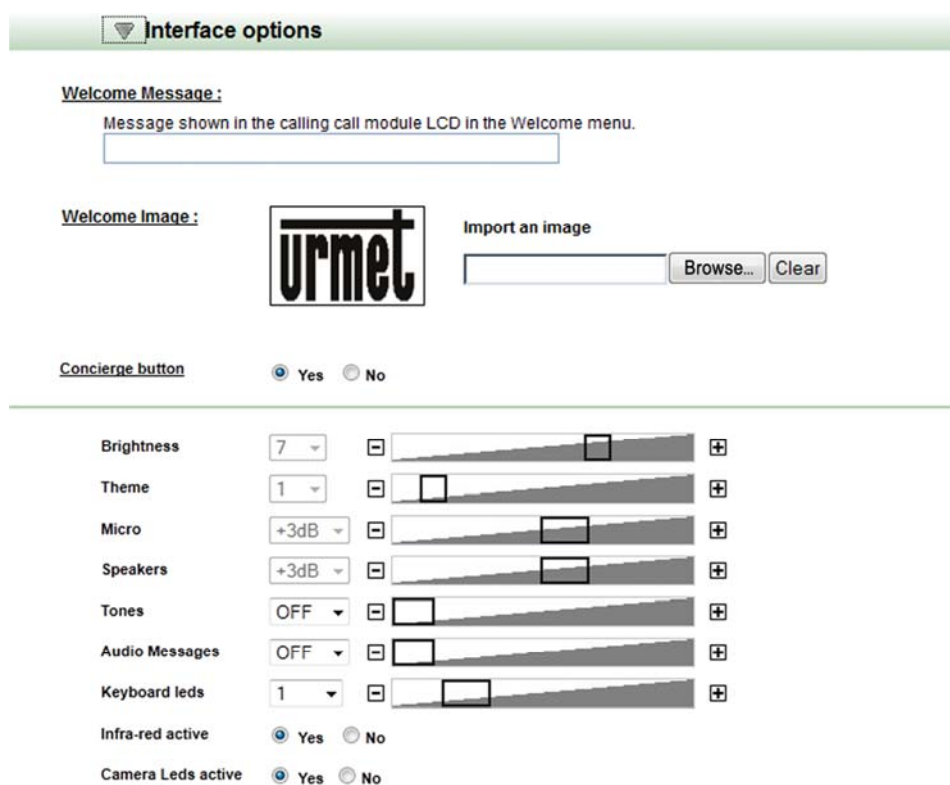


Figure 76: Advanced Configuration – User interface options for the IP Call Module

The section is split into two parts: the first one is dedicated to the user interface customization, the second one concerns the user interface operating settings. The Table 30 describes all the information.

Parameter	Meaning	Default value
Welcome Message	Text message shown by the call module in the welcome display. <b>Max. dimension: 60 characters</b>	None
Welcome Image	Image in png format <sup>44</sup> (Portable Network Graphics) shown by the call module in the welcome display. <b>Image max. size: 110 x 170 pixel</b>	Urmet Logo
Concierge button	Enabling the call to the competence area switchboard. <b>Allowed values: Yes, No</b>	Yes

<sup>44</sup> To convert from other graphic formats, as jpeg, gif or bmp to png, it is possible to use the application "Paint" provided with Windows operating systems, or other similar utilities.

Brightness	Camera brightness, it cannot be changed <b>min: 0, max: 10</b>	7
Theme	Identifier of colour theme used by the user interface, it cannot be changed	1
Micro	Microphone audio level, it cannot be changed. <b>Available values: -5dB, -3dB, 0dB, +3dB, +4dB, +5dB</b>	+3dB
Speakers	Loudspeaker audio level, it cannot be changed. <b>Available values: -5dB, -3dB, 0dB, +3dB, +4dB, +5dB</b>	+3dB
Tones	Key-click volume. <b>Allowed values: OFF, -5dB, -3dB, 0dB, +4dB +3dB, +5dB</b>	OFF
Audio Messages	Audio messages volume. <b>Allowed values: OFF, -5dB, -3dB, 0dB, +4dB +3dB, +5dB</b>	OFF
Keyboard leds	Keyboard backlight intensity <b>Allowed values: OFF, 1, 2, 3, 4, 5</b>	1
Infra-red active	User presence detection with embedded infra-red sensor enabling. <b>Allowed values: Yes, No</b>	Yes
Camera Leds active	Camera led illuminator enabling. <b>Allowed values: Yes, No</b>	Yes

Table 30: Advanced Configuration – Meaning of “interface options” parameters

## 9.2.4 SPECIAL FUNCTIONS

Almost all the devices that generate an event after a status change, an alarm or an action, can activate a command for one or more system outputs. These outputs are usually on the IP special decoders (1039/80).

▼
Special functions

Drive output on Call

☒ Not assigned.
☐ Outputs :

Output List

☐ Main Light
☐ ON
☐ OFF
☐ TOGGLE

☐ Side Light
☐ ON
☐ OFF
☐ TOGGLE

Drive output on Hold-up Alarm

☒ Not assigned.
☐ Outputs :

Output List

Drive output on Tamper Alarm

☒ Not assigned.
☐ Outputs :

Output List


Drive output on Special Code

☒ Not assigned.
☐ Outputs :

Output List

Figure 77: Advanced configuration – Special Decoder Functions that can be associated to the IP call module

Each command function can have two operating states:

<b>Not assigned</b>	Default condition, the function has no effect on the system outputs.
<b>Outputs</b>	<p>The function is active: if it occurs, the outputs selected from the list “Output List” are activated (Figure 77). The available command modes are the following:</p> <ul style="list-style-type: none"> <li>• <b>ON:</b> when the event occurs, the output is activated</li> <li>• <b>OFF:</b> when the event occurs, the output is deactivated</li> <li>• <b>TOGGLE:</b> when the event occurs, the output changes its status</li> </ul> <p> <b>Warning:</b> the options ON and OFF are valid only if the output on the command device has been configured in bistable mode</p>

The special functions that can activate a command event for the configured outputs are the following:

<b>Drive output on call</b>	The system performs the command on the configured outputs when a video door phone call occurs.
<b>Drive output on Hold-up Alarm</b>	The system performs the command on the outputs when a hold-up alarm is generated.
<b>Drive output on Tamper Alarm</b>	The system performs the command in case of call module tampering (available on 1039/18 and 1039/13) (e.g. opening attempt).
<b>Drive output on Special Code</b>	The system performs the command if a “special code” is entered on the call module keypad.

## 9.2.5 DOORS

The IP call modules can manage two on-board outputs, which are used to open for example a pedestrian door or control automation equipment. To enable the call module to perform these operations, access to the Frontend function in order to add the doors to be controlled. This operation must be performed for each call module that must be enabled to use these functions. To access to these functions, expand in the devices tree the concerned call module<sup>45</sup> and select the item “Doors”. The Figure 78 shows the doors list before and after the configuration.


<sup>45</sup> The operation must be performed both for the main call modules included in the item “Primary call modules” and for the secondary ones, included in the related item “Blocks”.

Door List		
Add a door		
Door name	Door Number	
Door List		
Door name	Door Number	
Pedestrian	0	<a href="#">Delete</a>
Vehicle entrance gate	1	<a href="#">Delete</a>

Figure 78: Advanced configuration – List of doors managed by the IP Call Module

By pressing the button “Add a door”, access to the page where the configuration data can be entered (Figure 79 – Main door; Figure 80 - Vehicle entrance); the installer has two options:

- Enter the required data: this is the typical case, the system will create a new door with the data entered by the user
- Press the button “Use existing door”: this case is used in case of advanced functions dedicated to the access control. In particular, it is used if there are zones where it is necessary to have entry and exit doors sharing the same control unit, that is the call module output or the IP key reader output.


**New door**

Use existing door

Name

Pedestrian

Number

0-Main door

Door profile

Custom

Type

Secret

Door time

2 s

Door Forced Alarm

☒

Max Door Opening Time

☒ 30 s

Time profile

Special functions

Drive output on Door Opening

☒ Not assigned.
 ☐ Outputs : [Output List](#)

Drive output on Forced Alarm

☒ Not assigned.
 ☐ Outputs : [Output List](#)

Drive output on Max door opening time

☒ Not assigned.
 ☐ Outputs : [Output List](#)

Confirm

Cancel

Figure 79: Advanced configuration – Adding a new pedestrian door to the IP Call Module


**New door**

Use existing door

Name

Vehicle entrance gate

Number

1-Gate

Door profile

Custom

Type

Secret

Door time

2 s

Door Forced Alarm

☐

Max Door Opening Time

☒ 30 s

Time profile

Special functions

Drive output on Door Opening

☒ Not assigned.
 ☐ Outputs : 

Output List

Drive output on Forced Alarm

☒ Not assigned.
 ☐ Outputs : 

Output List

Drive output on Max door opening time


☒ Not assigned.
 ☐ Outputs : 

Output List

Confirm

Cancel

Figure 80: Advanced configuration – Adding a new vehicle entrance gate to the IP Call Module

<b>Name</b>	Door identifier, alphanumeric required field. Maximum length: 32 characters.
<b>Number</b>	<p>Number of the door of the call module. The value can be selected from a pull-down menu; the available values are: <b>0-MainDoor, 1-Gate.</b></p> <p> <b>Warning:</b> the door number 0-MainDoor must be used to activate a pedestrian door electrical lock (terminal pins SE+/SE- if capacitive type or terminal pins C/NO/NC if the call module relay is used). The door number 1-Gate is used to open a vehicle entrance gate (terminal pins SE2/SE2). This opening must always be performed by an automation equipment control unit dedicated to this purpose. In no case the opening must be directly activated.</p>
<b>Door Profile</b>	Selection of door profile (if available). The value can be selected from a pull-down menu. For information about door profile definition refer to chapter “Advanced functions configuration - Door Profiles” on page 234. Default value: <b>Custom</b> .





<b>Type</b>	<p>Type of door opening. The value can be selected from a pull-down menu, the available values are:</p> <ul style="list-style-type: none"> <li>• <b>Secret:</b> the apartment station door lock release button will only activate the electrical lock if the apartment is in audio conversation or in video connection with the call module, or has been called and is waiting to be answered.</li> <li>• <b>Free:</b> if the apartment station door lock release button is pressed, the call module electrical lock can be activated if the call module is configured as main or is configured as secondary and the user belongs to the same column as the call module. This feature is typically used in the secondary call.</li> </ul> <p>Default value: <b>Secret</b>.</p>
<b>Door Time</b>	<p>Lock relay time. Default value: 1 second. Each door is independent, so different values can be assigned to each one. <b>min: 1 sec, max: 999 sec</b></p> <p>Default value: <b>1 sec</b></p>
<b>Door Forced Alarm</b>	<p>If selected, this means that the door generates an alarm if it has been forced. Default value: <b>Not selected</b>.</p> <p> <b>Warning:</b> to use this function, connect an open door sensor to the call module.</p>
<b>Max Door opening Time</b>	<p>It defines the max. time of door opening, after which a door open signal is generated. <b>Min: 1 sec, max: 999 sec</b> Default value: <b>not enabled</b>.</p> <p> <b>Warning:</b> to use this function, connect an open door sensor to the call module.</p>
<b>Time Profile</b>	<p>Selection of Time Profile assigned to the passage (if available) (See chapter “Time Bands” on page 66). The value can be selected from a pull-down menu which contains other profiles previously programmed. For information about time profiles definition, refer to chapter “Advanced functions configuration - Time Profile Door” on page 228. Default value: <b>No time profile applied</b></p>

Table 31: Advanced configuration – Programming of IP call modules door

## 9.3 IP VIDEO DOOR UNIT (ENTRY PANEL)

IP Video door units, also called “Entry Panel” (1039/72), have the same functions as IP call modules previously described, but they have no graphic display and numeric keyboard. To access the configuration page, select the desired module from the devices tree, as shown in the following Figure 81.

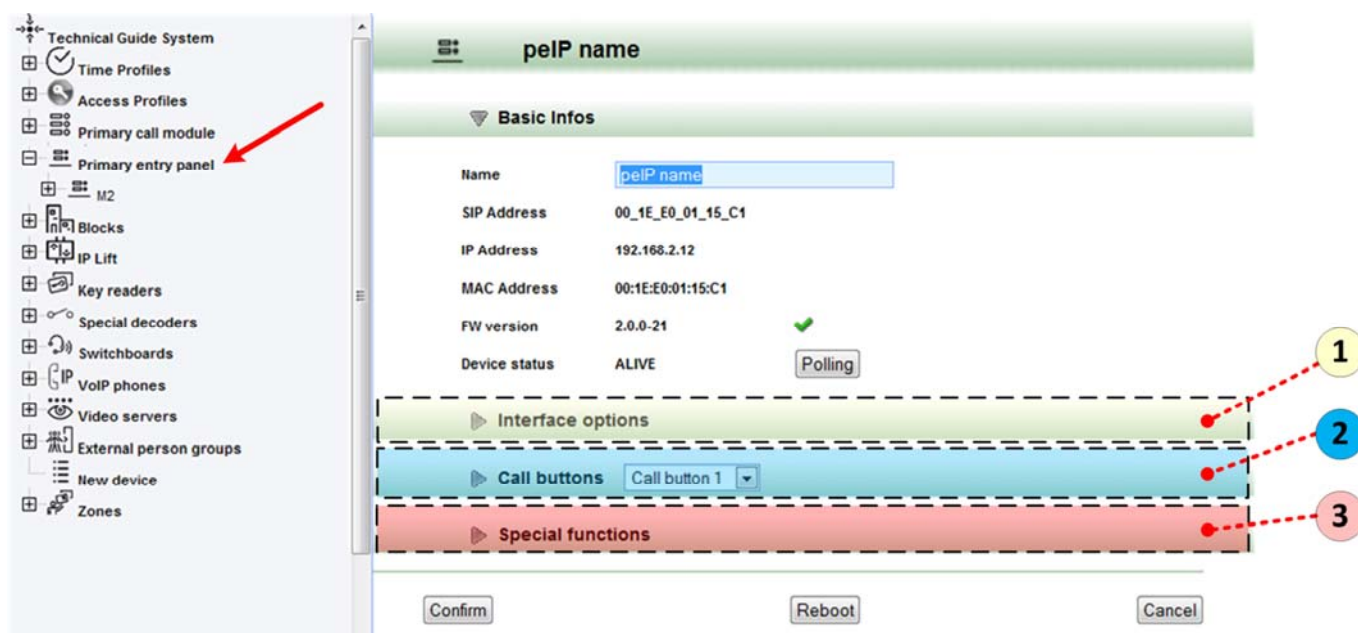



Figure 81: Advanced Configuration – IP Video Door Unit

**Warning:** If operations concern a main module, search for the desired module in the section “Primary entry panel” in the first level of the tree; if operations concern a secondary module, search for it in the belonging block/stair, in the item “Blocks”.

As for IP call module, advanced configuration parameters are grouped into three different sections: the 1<sup>st</sup> one, dedicated to the user interface of the video door unit, the 2<sup>nd</sup> section used to assign “Call buttons” on the device and the 3<sup>rd</sup> section, used to operate with IP special decoders (1039/80).

### 9.3.1 INTERFACE OPTIONS

This section is used to set configuration parameters of IP Video door unit user interface. The next one shows the dedicated section on the FrontEnd, when it has been expanded with the button  near “Interface options”.

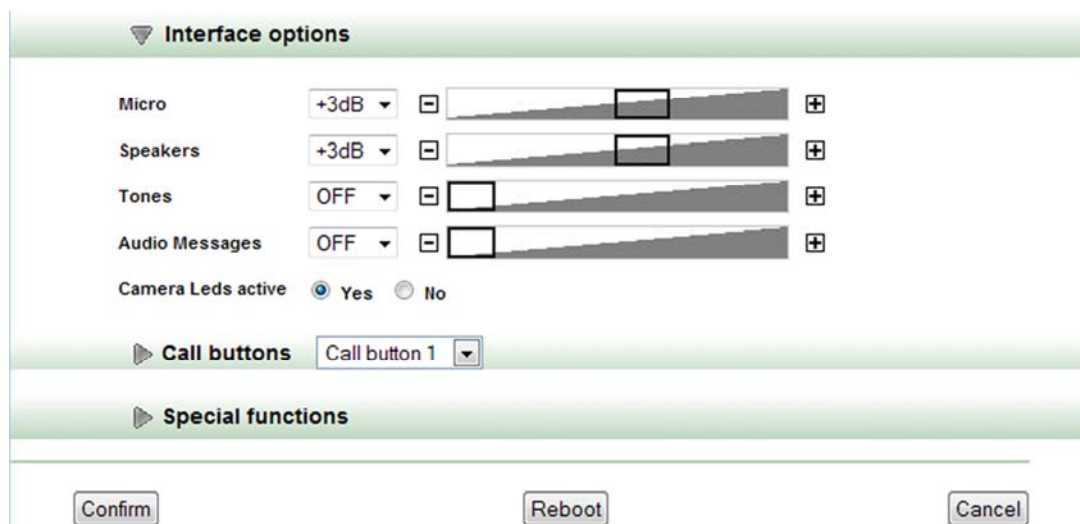


Figure 82: Advanced Configuration – Options of IP video door unit user interface

Table 32 describe information present in this section and respective values which can be changed.

Parameter	Meaning	Default value
Micro	Microphone audio level; it can't be changed <b>Available values:</b> -5dB, -3dB, 0dB, +3dB, +4dB, +5dB	+3dB
Speakers	Loudspeaker audio level; it can't be changed <b>Available values:</b> -5dB, -3dB, 0dB, +3dB, +4dB, +5dB	+3dB
Tones	Button tone volume <b>Available values:</b> OFF, -5dB, -3dB, 0dB, +4dB +3dB, +5dB	OFF
Audio Messages	Audio message volume <b>Available values:</b> OFF, -5dB, -3dB, 0dB, +4dB +3dB, +5dB	OFF
Camera Leds active	Enabling of camera led illuminator <b>Available values:</b> Yes, No	Yes

Table 32: Advanced Configuration – Entry Panel – Meaning of “Interface Options” parameters

## 9.3.2 CALL BUTTONS

Each module 1039/72 is provided with 2 call buttons, that can be up to 32 max. by installing modules 1038/17. In order to associate the desired function to each button, select, from the pull-down menu in the section header, the button to be configured and expand the section “Call buttons” (Figure 83).

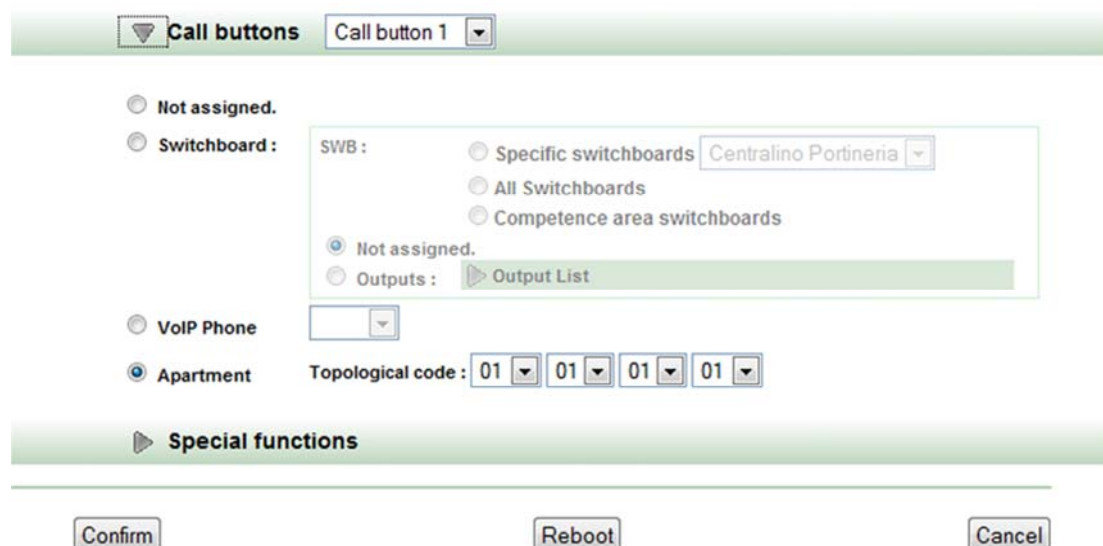


Figure 83: Advanced Configuration – Call Button setting on the IP video door unit

Table 33 describes call button configuration programming.

<b>Call Buttons</b>	The system executes the command configured when the call button, selected from the pull-down menu, is pressed. Available values are from <b>Call button 1</b> up to <b>Call button 34</b> max <sup>46</sup>
<b>Not assigned</b>	Default condition, when the button is pressed, the system doesn't send any command.
<b>Switchboard</b>	<p>This command is used to call a switchboard or activate special decoder outputs. For switchboards there are three different options:</p> <ul style="list-style-type: none"> <li>➤ <b>Specific Switchboard</b> select from the pull-down menu the switchboard to which the call must be sent</li> <li>➤ <b>All Switchboards</b> The call is sent to all switchboards</li> <li>➤ <b>Competence area switchboards</b> The call is sent only to switchboards which have competence in the apartment</li> </ul>

<sup>46</sup> The max. number of available buttons depends on expansion modules 1038/17 installed on the IP video door unit.

<b>VoIP Phone</b>	The call is sent to the VoIP telephone selected from the pull-down menu.
<b>Apartment</b>	This is the most used function. In this case the call is sent to a special apartment. The selection is made by indicating the apartment topological code with the respective pull-down menus.

Table 33: Advanced Configuration - Call Button configuration parameters on IP video door unit

### 9.3.3 SPECIAL FUNCTIONS

Also the IP video door unit can send special commands when a specific event occurs, which in this case is linked to a call button press. The outputs which can be controlled are the IP special decoder ones (1039/80).

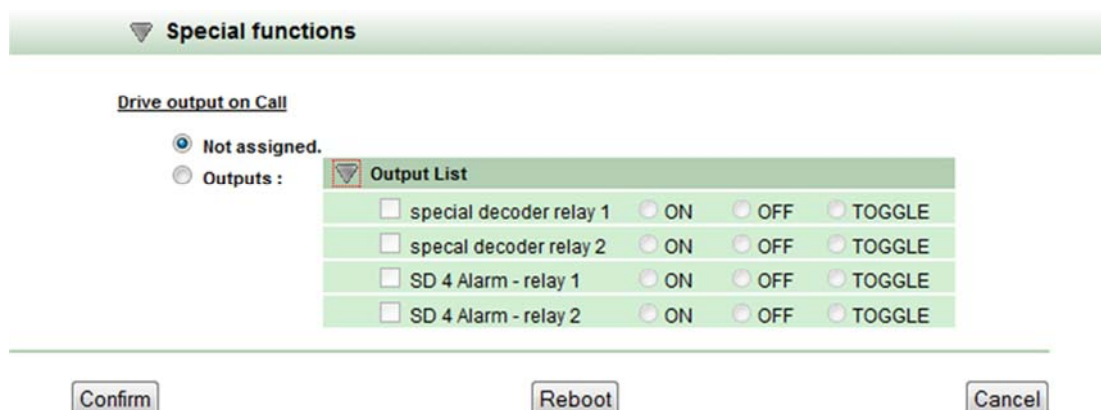



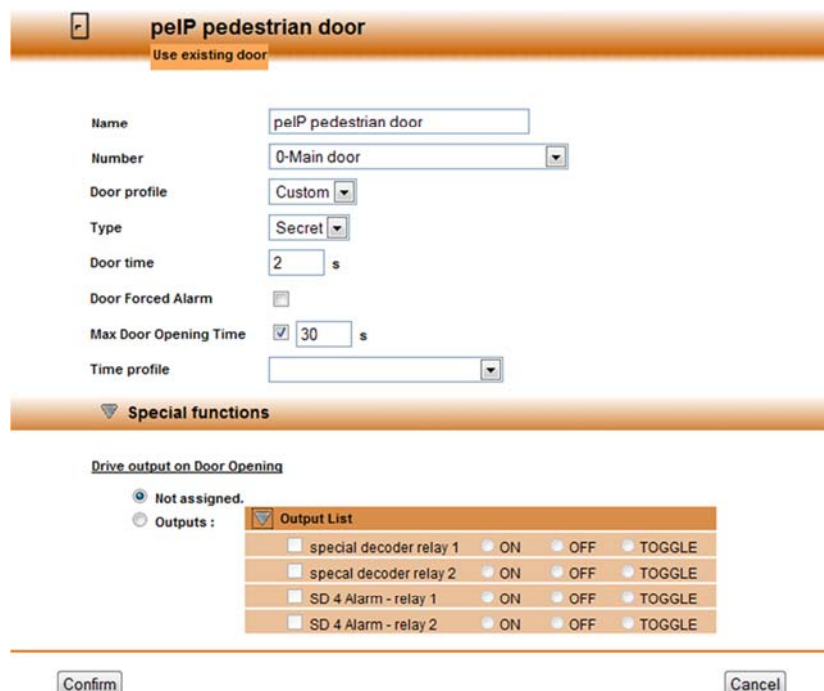
Figure 84: Advanced Configuration – Special Functions configuration on IP video door units

The available commands and respective configuration parameters are the following:

<b>Drive output on call</b>	The system executes the command on the configured outputs after a video door phone call.
<b>Not assigned</b>	Default condition, this function doesn't affect system outputs.
<b>Outputs</b>	<p>The function is active: when it occurs, the outputs selected from the list "Output List" (Figure 84) are activated. Command modes can be:</p> <ul style="list-style-type: none"> <li>• <b>ON:</b> the output is activated when the event occurs</li> <li>• <b>OFF:</b> the output is deactivated when the event occurs</li> <li>• <b>TOGGLE:</b> when the event occurs the output toggles its status</li> </ul> <p> <b>Warning:</b> ON and OFF options are available only if the output has been configured in bistable mode</p>

### 9.3.4 DOORS

Also the IP video door unit can command two doors (usually pedestrian door and gate) with the same modes and characteristics as the previously described IP call module. For programming procedures, see the paragraph 9.2.5 “Doors” on page 133. Figure 85 shows the mask used to configure passages on module 1039/72.



**peIP pedestrian door**  
Use existing door

Name:

Number:

Door profile:

Type:

Door time:  s

Door Forced Alarm: ☐

Max Door Opening Time: ☒  s

Time profile:

**Special functions**

Drive output on Door Opening

☒ Not assigned.

☐ Outputs :

Output List			
<input type="checkbox"/> special decoder relay 1	<input type="radio"/> ON	<input type="radio"/> OFF	<input type="radio"/> TOGGLE
<input type="checkbox"/> special decoder relay 2	<input type="radio"/> ON	<input type="radio"/> OFF	<input type="radio"/> TOGGLE
<input type="checkbox"/> SD 4 Alarm - relay 1	<input type="radio"/> ON	<input type="radio"/> OFF	<input type="radio"/> TOGGLE
<input type="checkbox"/> SD 4 Alarm - relay 2	<input type="radio"/> ON	<input type="radio"/> OFF	<input type="radio"/> TOGGLE

Figure 85: Advanced Configuration – Door programming of IP video door units

## 9.4 CONCIERGE SWITCHBOARD

The concierge switchboard advanced configuration parameters are split into two sections: the 1<sup>st</sup>, where the “Competence Area” is defined, and the 2<sup>nd</sup>, used to define the interactions with the IP special decoders (1039/80). Select in the devices tree the section “Switchboards”, as indicated by the red arrow, choose the switchboard to be configured and access the page shown in Figure 86.

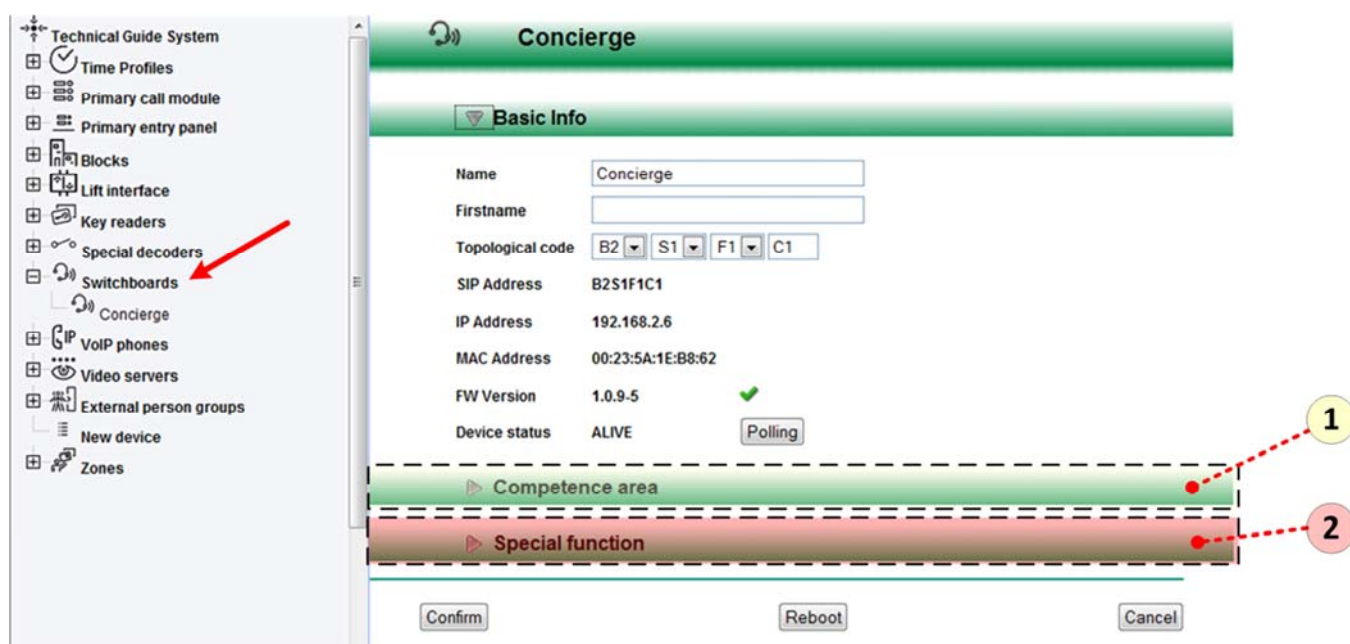


Figure 86: Advanced configuration – Concierge switchboard

### 9.4.1 COMPETENCE AREA

The competence area, as described in the chapter “Competence Areas” on page 58, allows a logic group to be defined, in which to add main and secondary call modules, VoIP telephones and also apartments. These are now included in the switchboard competence area. The selection can be performed by single selection: only one apartment, one VoIP telephone and so on, or by category groups: all the main call modules or all the devices of a single stair or a building. The section shown in Figure 87 is a useful example.



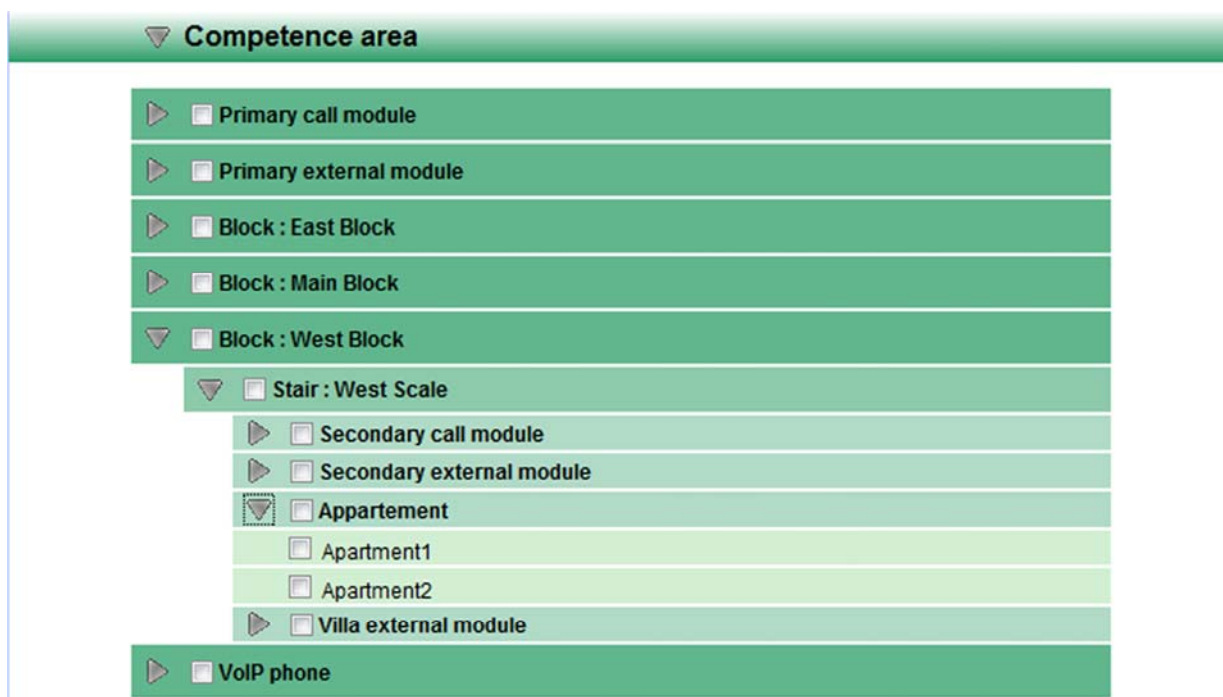


Figure 87: Advanced configuration – Management of concierge switchboard competence areas

## 9.4.2 SPECIAL FUNCTIONS

Also the switchboard can activate one or more system outputs, if an event occurs.

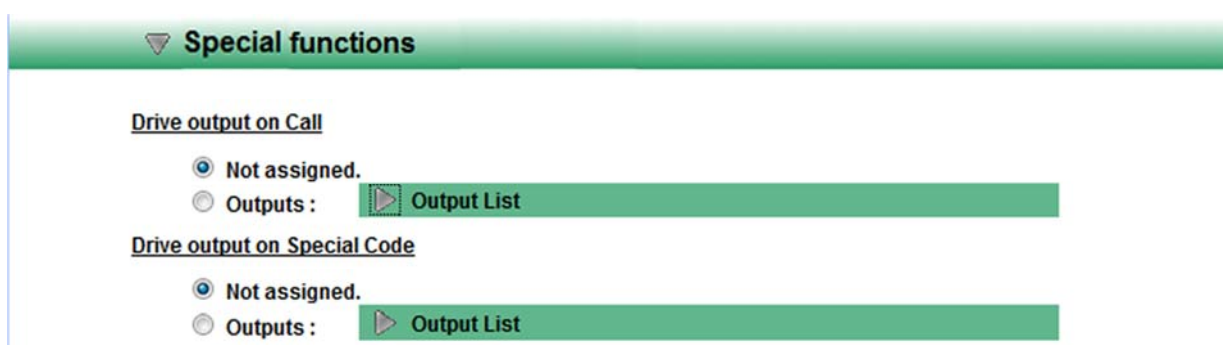


Figure 88: Advanced configuration – Special Decoder Functions that can be associated to the IP call module

The outputs operating modes are the same as those indicated in the section concerning the call module, but the special functions that can activate a command for the configured outputs are the following:

<b>Drive output on call</b>	The system executes the command on the configured outputs when a video door phone call occurs.
<b>Drive output on Special Code</b>	The system executes the command in case of a “special code” entered from the call module keypad.

### 9.4.3 SWITCHBOARD IN MULTI-SERVER MODE

In Multi-Server mode, the switchboard configuration needs some additional steps in order to work properly. The switchboard becomes the central control node of the whole Multi-Server system, because it can receive/send information from/to all IPervoice servers that it can manage. In Multi-Server mode, the switchboards are in the first hierarchic level of the devices tree and over the single systems (Figure 89).

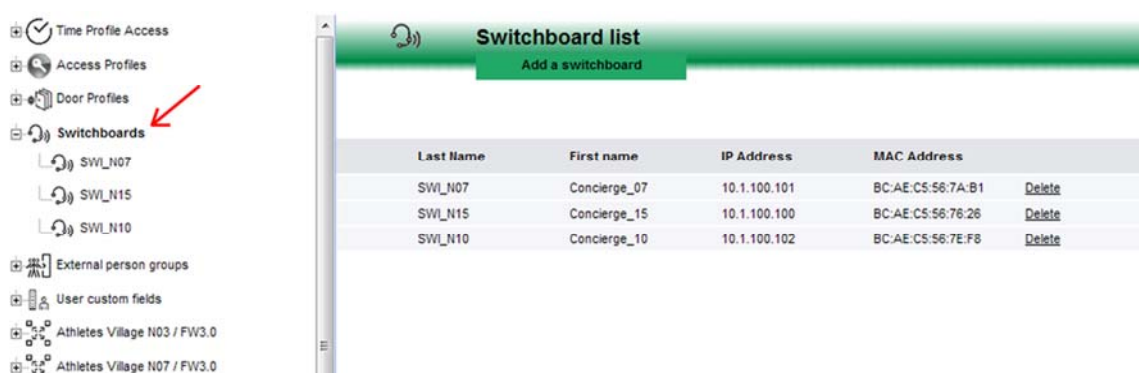


Figure 89: Multi-Server mode – Advanced configuration – Switchboard list

Of course, according to system dimension and operative requirements, it is possible to configure more than one switchboard with different functions and competence areas.

### 9.4.4 REGISTERED SERVERS

In order that the Switchboards can operate in a Multi-Server system, they must be registered on IPervoice<sup>47</sup> servers. To do this, access switchboard configuration page and select the desired servers in the area “**Registered servers**”, as shown in Figure 91 on page 145.

It is also important to perform, with the suitable function on the switchboard, the “**multiserver configuration**” as described in the respective “User manual”.

<sup>47</sup> The Switchboard must be registered at least on the servers that it will manage.

**Warning:** in order to complete the registration, the server must be active and online, otherwise the FrontEnd will not allow the selection (Figure 90).

Registered servers

<input checked="" type="checkbox"/> Athletes Village N03 / FW3.0	<input checked="" type="checkbox"/> Athletes Village N07 / FW3.0	<input checked="" type="checkbox"/> Athletes Village N10 / FW3.0
<input checked="" type="checkbox"/> Athletes Village N15 / FW 3.0	<input checked="" type="checkbox"/> Plot N01	<input checked="" type="checkbox"/> Plot N02
<input checked="" type="checkbox"/> Plot N03	<input checked="" type="checkbox"/> Plot N04	<input checked="" type="checkbox"/> Plot N09
<input checked="" type="checkbox"/> Plot N10	<input checked="" type="checkbox"/> Plot N13	<input checked="" type="checkbox"/> Plot N14
<input checked="" type="checkbox"/> Plot N15	<input checked="" type="checkbox"/> Plot N26N	<input checked="" type="checkbox"/> Plot N26S

Athletes Village N03 / FW3.0

Athletes Village N07 / FW3.0

Figure 90: Multi-Server mode – Advanced Configuration – Switchboard registration, server offline

SWI\_N07

Basic Info

Last Name

SWI\_N07

First Name

Concierge\_07

Topological code

BS SW FS 87

SIP Address

BSSWFS87

IP Address

10.1.100.101

MAC Address

BC:AE:C5:56:7A:B1

FW Version

1.5.2-6

Device status

ALIVE

Polling

Call divert

none

Registered servers

<input checked="" type="checkbox"/> Athletes Village N03 / FW3.0	<input checked="" type="checkbox"/> Athletes Village N07 / FW3.0	<input checked="" type="checkbox"/> Athletes Village N10 / FW3.0
<input checked="" type="checkbox"/> Athletes Village N15 / FW 3.0	<input checked="" type="checkbox"/> Plot N01	<input checked="" type="checkbox"/> Plot N02
<input checked="" type="checkbox"/> Plot N03	<input checked="" type="checkbox"/> Plot N04	<input checked="" type="checkbox"/> Plot N09
<input checked="" type="checkbox"/> Plot N10	<input checked="" type="checkbox"/> Plot N13	<input checked="" type="checkbox"/> Plot N14
<input checked="" type="checkbox"/> Plot N15	<input checked="" type="checkbox"/> Plot N26N	<input checked="" type="checkbox"/> Plot N26S

Athletes Village N03 / FW3.0

Athletes Village N07 / FW3.0

Figure 91: Multi-Server mode – Advanced Configuration – Switchboard registration

## 9.4.5 COMPETENCE AREA E SPECIAL FUNCTIONS IN MULTI-SERVER MODE

“Competence areas” and “Special functions” configuration in a Multi-Server system is similar to the one above described (paragraphs 9.4.1 e 9.4.2 and on page 142 and following); before performing the desired configurations, select the server. Competence areas to which a switchboard belongs and special functions that it can manage are specific for each server and they must be configured in this site. Figure 92 shows a typical example of both the features.

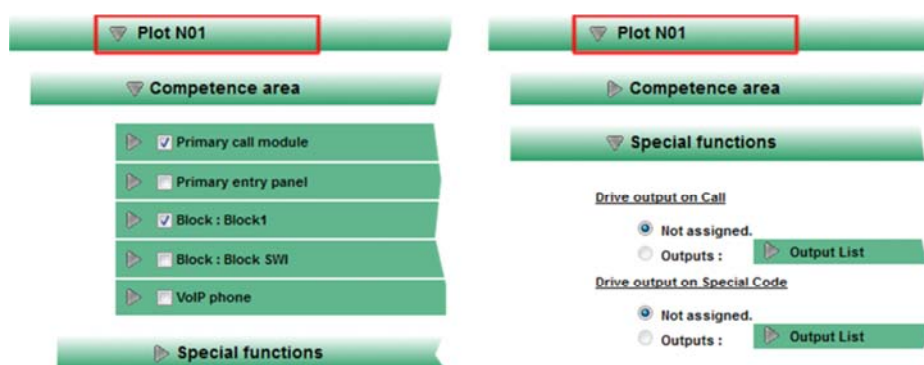


Figure 92: Multi-Server mode – Advanced Configuration – Switchboard Competence Areas and Special Functions

## 9.5 VIDEO SERVER

In order to activate a video server (1039/69), enable on the device the controlled cameras; to perform this operation, access IPervoice system advanced configuration. Select the item “Video Server” from the devices tree and choose the desired device, then press the button “Add a camera” near the item “Camera list”, as shown in Figure 93.

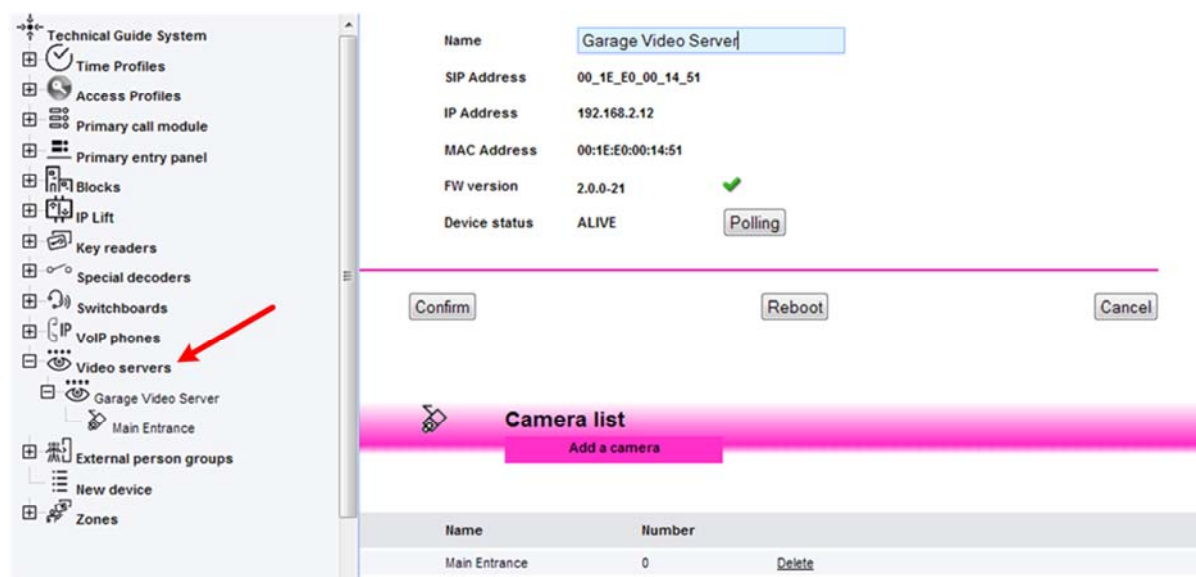


Figure 93: Advanced Configuration - Video Server

The next page (Figure 94), allows to assign a mnemonic name to the camera and select the video input which it is connected to. Table 34 shows meaning and values of each parameter.



Figure 94: Advanced Configuration – Adding a new camera to the Video Server


<b>Name</b>	<p>Camera identifier, required alphanumeric field. Max. length: 32 characters.</p> <p> <b>Note:</b> it is suggested to assign to each camera an identifier which contains also the reference to the belonging module, so it will be easier to identify the camera during selection.</p>
<b>Number</b>	<p>Video input number. The value can be selected from the pull-down menu. Available values are: <b>0, 1, 2, 3.</b></p>

Table 34: Advanced Configuration – Configuration data of the camera associated to the Video Server

## 9.6 IP KEY READER

The IP key reader has no direct parameters to be configured. As for the call module, the door controlled by the device must be added to the configuration to allow its opening. To add a door, after selecting the item “Key Readers” and the desired device from the devices tree, click the button “Add a door”, in the upper side of the page (Figure 95).

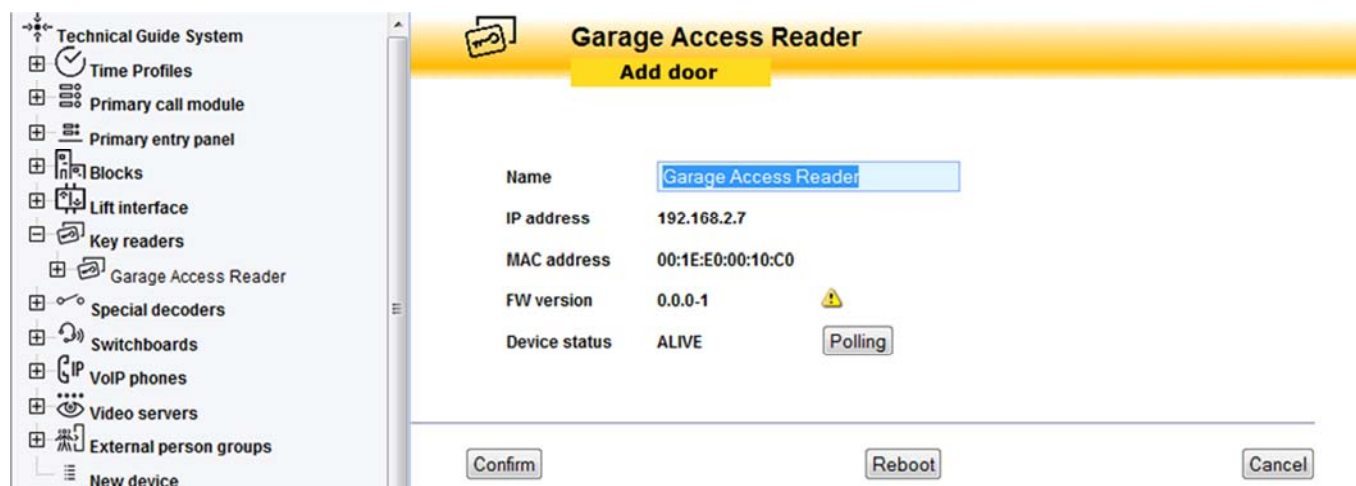


Figure 95: Advanced configuration – IP key reader

Setting and entry modes are the same as those described in the chapter “IPer voice Devices advanced Configuration - IP Call Module , Doors” on page 133, even if in this case, as shown in Figure 96, there are fewer parameters.

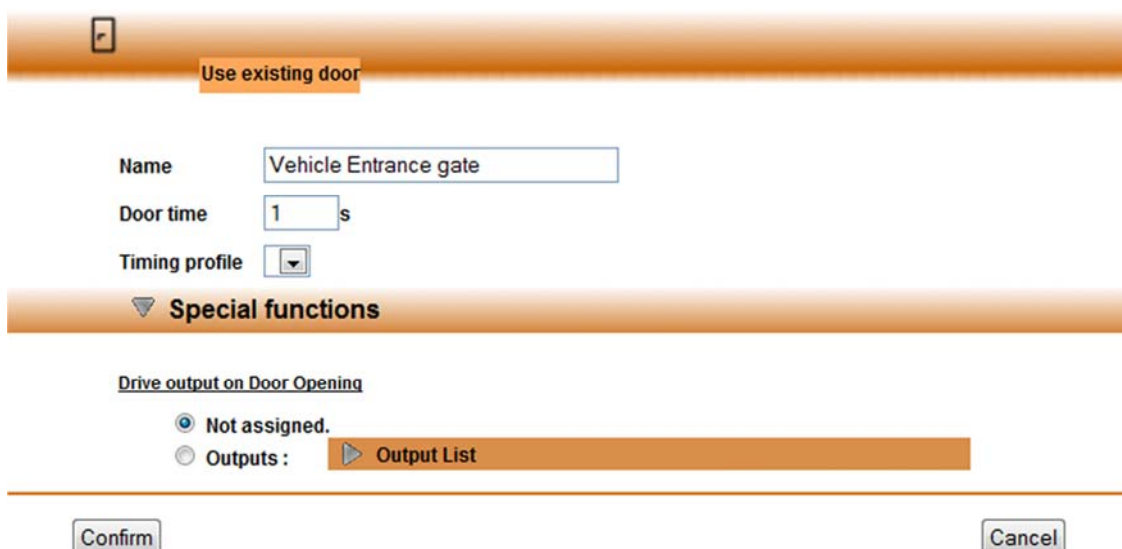


Figure 96: Advanced configuration – Adding a new door to the IP Key Reader

**warning:** the relay output of 1039/88 can directly drive an electrical lock, but if the relay is used to open a vehicle entrance gate, for security reasons, the command must always be carried out by an automation equipment control unit dedicated for this purpose. The gate opening must never be directly activated by the relay output.

### 9.6.1 SPECIAL FUNCTIONS

The special command performed by the IP key reader is the following:

#### Drive output on Door Opening

The system executes the function on the configured outputs when the door lock release command is sent (using the proximity key or the “Exit switch” input).

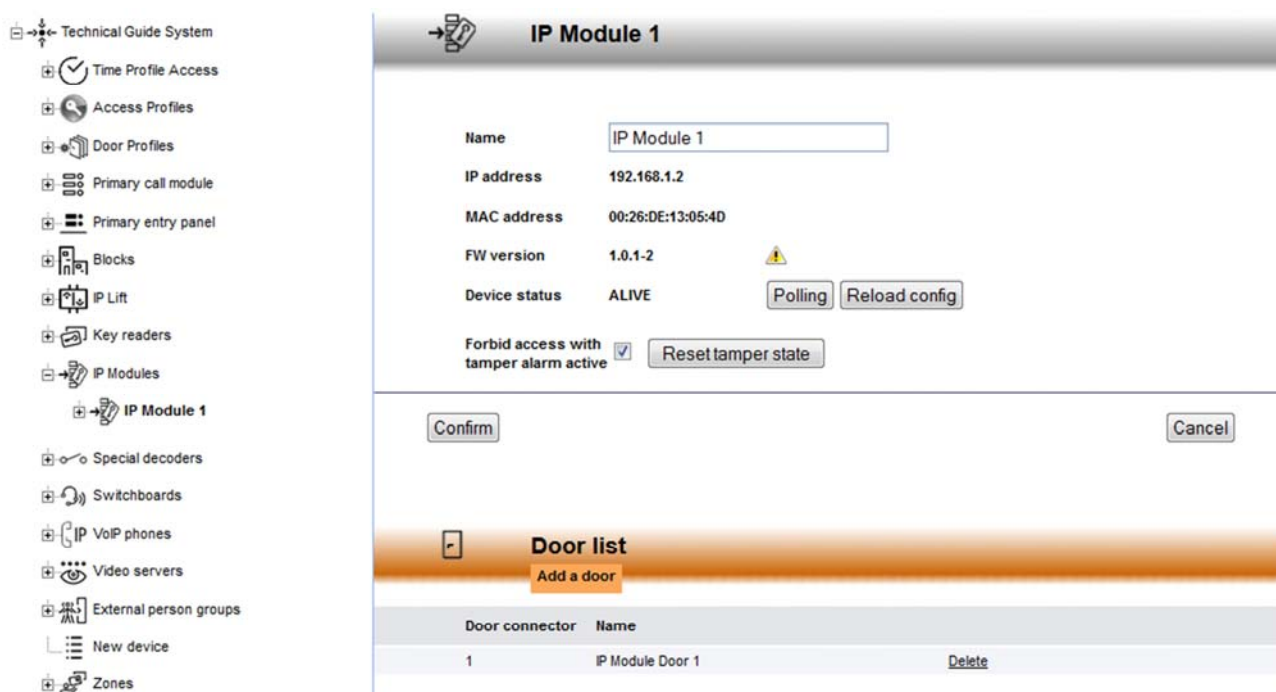


## 9.7 ADVANCED ACCESS CONTROL ON IP NETWORK (IP MODULES)

The IPerVoice has two more devices, in addition to the IP key reader described above, which can be used to implement an access control system with superior features. In brief, each functional unit consists of a controller connected to the IPerVoice IP network (IP Module), and a door control unit (PIO Module). The latter can manage up to four doors and four proximity readers. The main functions are:

- 12 Vdc power with possibility of installing backup battery in case of blackouts
- Control unit on IP network with local key and access profile database
- Internal clock for autonomously managing access time profiles
- Local storage of access ledger
- Control of up to four doors which can be connected to the IP Module on the bus RS485
- RFD MIFARE proximity readers<sup>48</sup>

From the IPerVoice Frontend point of view, each functional unit is configured via the IP Module. To access configuration after having added the device to the system using the same procedure used for all the other IP devices, simply select “IP Modules” on the Devices Tree and click on the required device to select it: the page like the one shown below will appear (Figure 97).



Door connector	Name	
1	IP Module Door 1	<a href="#">Delete</a>

Figure 97: Advanced Configuration – IP Modules

The meaning of the various available fields is shown in the following table.

<sup>48</sup> MIFARE is one of the most common contactless smart card in the world. It is based on the ISO 14443 standard, type A (passive RFID at 13.56 MHz).


<b>Name</b>	Device ID, mandatory field. Maximum length: 32 characters.
<b>IP address</b>	IP address automatically attributed by the system server to the IP Module.
<b>MAC address</b>	<u>Univocal</u> physical address of the device. This is used to discriminate the devices from one another during configuration.
<b>FW version</b>	Application firmware version installed on the device.
<b>Device status</b>	Operating state, detected by the system. The possible states are: <b>UNKNOWN, POLL IN PROGRESS, ALIVE, DEAD.</b>
<b>Forbidden access with tamper alarm active</b>	In case of tamper alarm detected by the IP Module, opening of the door is deactivated until the device is reset by the operator. Default setting: <b>Selected.</b>

The following buttons are provided in addition to the typical “Confirm”, “Cancel” and “Polling”, which behave as seen for the other devices:

- **“Reload config”**      this is used to download the configured key, time profile and access database to the IP module.
- **“Reset Tamper State”**      this resets the tamper alarm on the device to restore door control operation.

### 9.7.1 ADDITION OF A NEW DOOR

The doors to be controlled can be added by means of the control unit. Each device can manage up to four in entirely independent manner. To add a new door, press “Add a door” in the “Door list” section (Figure 97). A page similar to the one shown in Figure 100 will open.


 **New door**

Name	<input style="width: 90%;" type="text" value="IP Module Door 1"/>
Door access type	<div style="border: 1px solid #ccc; padding: 2px; display: inline-block;">Key code ▼</div>
Number	<div style="border: 1px solid #ccc; padding: 2px; display: inline-block;">1 ▼</div>
Door profile	<div style="border: 1px solid #ccc; padding: 2px; display: inline-block;">Custom ▼</div>
Door time	<div style="border: 1px solid #ccc; padding: 2px; display: inline-block;">1</div> s
Door Forced Alarm	<input type="checkbox"/>
Max Door Opening Time	<input type="checkbox"/> <div style="border: 1px solid #ccc; padding: 2px; display: inline-block; width: 50px;"></div> s
Time profile	<div style="border: 1px solid #ccc; padding: 2px; display: inline-block;">▼</div>

Confirm

Cancel

Figure 98: Advanced configuration – Adding a new door to the IP Module

<b>Name</b>	Door ID, mandatory alphanumeric field. Maximum length: 32 characters.
<b>Door access type</b>	Door type. The possible settings are: <ul style="list-style-type: none"> <li>• <b>Key Code:</b> access by means of proximity key</li> <li>• <b>Door Code:</b> access by means of keypad</li> </ul>
<b>Number</b>	Number of the door on the call module. The setting can be selected from a drop-down menu. The possible settings are: <b>1, 2, 3, 4</b> .
<b>Door Profile</b>	Door profile to which the door must be associated (if available). The setting can be selected from a drop-down menu. For more information on door profile definition, see “Advanced functions configuration” on page 223. Default setting: <b>Custom</b> .
<b>Door Time</b>	Control relay pulse time. Each door is independent, which means that different settings can be assigned to each one. <b>min: 1 sec, max: 999 sec</b>  Default setting: <b>1 sec</b> .
<b>Door Forced Alarm</b>	If selected, this means that the door will generate an alarm if it is forced opened. Default setting: <b>Not selected</b> .  <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;"></div> <div> <b>Warning:</b> An appropriate open door sensor must be connected to the door control module to use this function. </div> </div>
<b>Max Door opening Time</b>	This is the maximum opening time of the door after which an open door


	<p>notification is generated.  <b>min: 1 sec, max: 999 sec</b></p> <p>Default setting: <b>Not enabled.</b></p> <p> <b>Warning:</b> An appropriate open door sensor must be connected to the door control module to use this function.</p>
<b>Time Profile</b>	<p>Time profile to be assigned to the door (if available) (see “Time Bands” on page 66 The setting can be selected from a drop-down menu containing the previously programmed profiles. For more information on time profile definition, see “Time Profile Door” on page 228.</p> <p>Default setting: <b>No applied time profile</b></p>

Tabella 35 Configurazione Avanzata - Programmazione Porte IP Modules

## 9.8 SPECIAL DECODER

The special decoder advanced configuration concerns operation modes of the two relay outputs present in the device. To access the configuration page, select the item “Special decoders” from the devices tree, identify the desired device and select the number of the output to be configured (Figure 99).

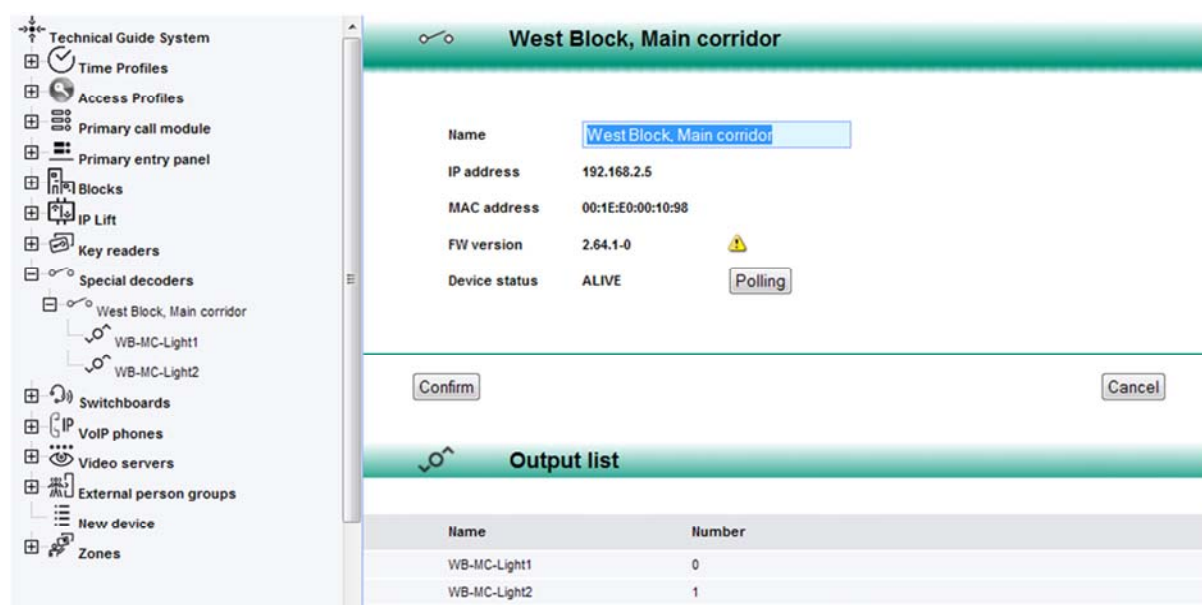


Figure 99: Advanced Configuration – Special Decoder

### OUTPUT LIST

Each special decoder is provided with 2 independent relay outputs, the first one with identification number 0, the second one with identification number 1. To configure the behaviour of each output, access the configuration page shown in Figure 100, ; the following table describes configuration specific data. Outputs can be activated by the system when one or more events occur, as for example the opening of a passage on a call module, a command sent by the concierge switchboard and so on<sup>49</sup>. The device is also provided with two inputs that can be activated by buttons or switches installed near the device; the inputs can locally manage the respective outputs. A typical example where a local command can be useful is the stair light management: the opening of the entrance door by the electric lock of the call module generates the event which activates an output on the special decoder and turns the stair light on. Also a button installed in the entrance hall and connected to the input of the same special decoder allows to turn the light on.

<sup>49</sup> For the configuration of events able to activate special decoder 1039/80 outputs, see “IP call modules advanced configuration” on page 104, “Concierge Switchboard” on page 109, “IP key reader” on page 111 and “Apartment Configuration” on page 149.

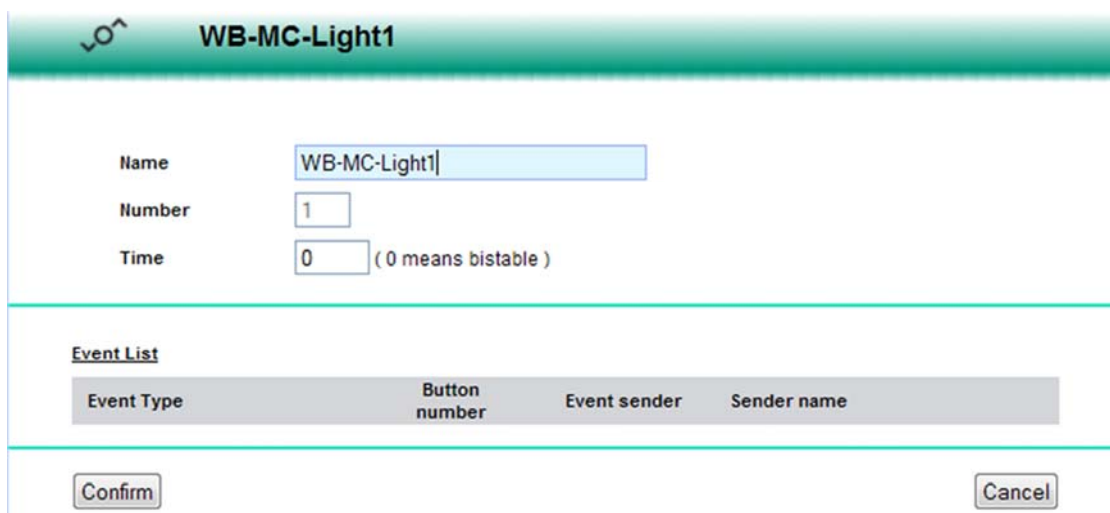



Figure 100 : Advanced Configuration – Special Decoder outputs configuration

<b>Name</b>	<p>Output identifier, required alphanumeric field. Maximum length: 32 characters.</p> <p> <b>Note:</b> it is suggested to assign an identifier to each output, which must contain the reference to the belonging module, for an easier identification during the procedure used to associate it to the command event. For example, to define the name of an output used to switch a light of the special decoder “<i>West Block, Main corridor</i>”, its identifier could be: <b><i>WB-MC-Light1</i></b>.</p>
<b>Number</b>	<p>Output number. Read only field. Allowed values: <b>0, 1</b></p>
<b>Time</b>	<p>Pulse length of the relay output. Each output is independent, so it is possible to assign different values for each of them. <b>min: 0 sec, max: 999 sec</b></p> <p>Default value: 0, in this case the output operates in bistable mode.</p>

## EVENT-OUTPUT ASSOCIATION

The procedure used to associate an output to an event used to control the output status consists in some steps. For example, to activate an output of a decoder with a “special code” entered on the keypad of a call module, follow the four steps shown in Figure 101. First of all, select the Special Decoder to which the command must be sent (Step 1) and then define the desired output with its timing parameters (Step 2). Identify the Call Module where the user will enter the special code, select in the section “Special Functions” the previously defined output and the command type to be sent (Step 3). At the end, go back to the Special Decoder and enter the special code<sup>50</sup> entered by the user on the keypad<sup>51</sup> of the Call Module (Step 4).

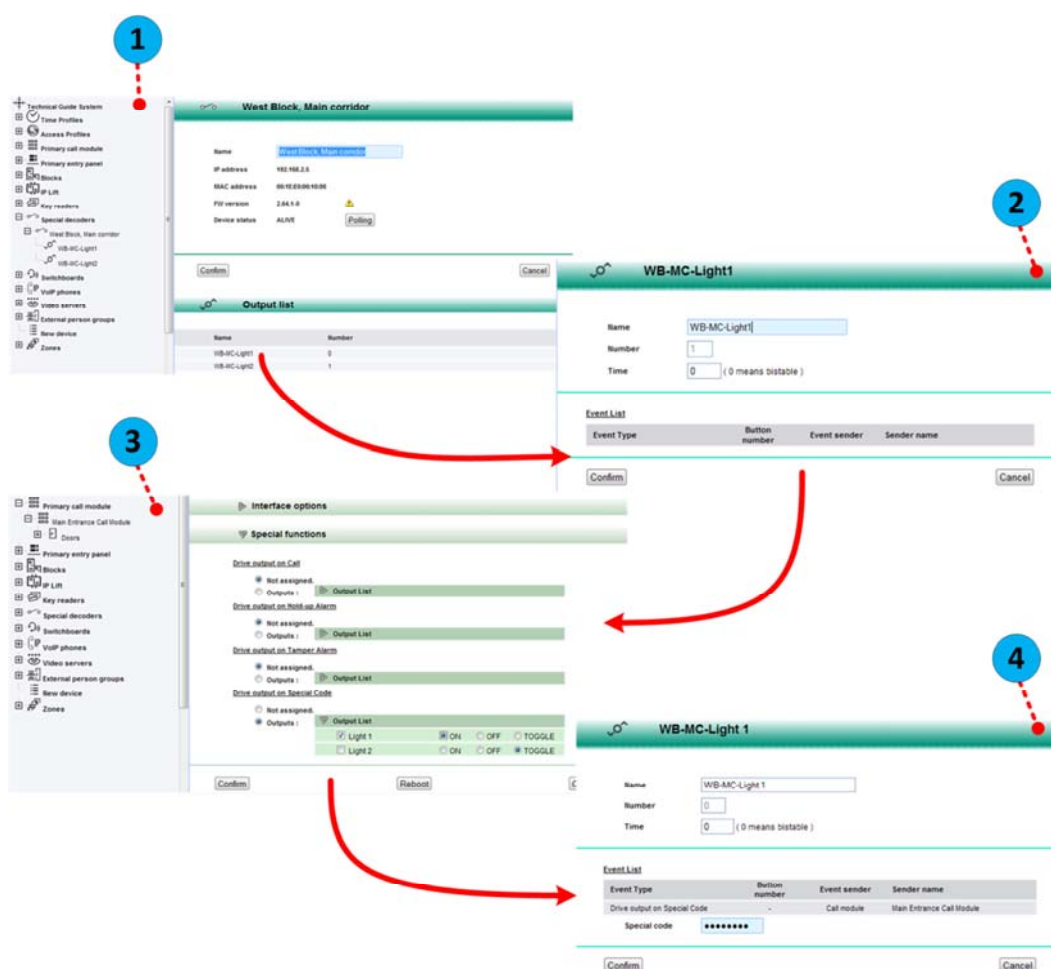


Figure 101: Advanced Configuration - Association of the Command Event to the Special Decoder

<sup>50</sup> The special code must be numeric; its length must not exceed 8 digits.

<sup>51</sup> To activate the special code entering mode on the Call Module, press at the same time the button **X** and the button **0**.



## 9.9 VoIP TELEPHONE

The VoIP telephone 4501/5 has no other parameters to be configured, besides those described in the respective section of the StartUp Wizard. No alphanumeric codes can be entered from the telephone keypad; if the logic or topological codes defined in the system contain non-numeric characters, to call a switchboard, another VoIP telephone or the apartments, these codes must be entered in the telephone directory. In this way, to perform a call, the telephone directory or the speed dialling can be used. The programming procedure is performed by accessing the web server<sup>52</sup> of each unit 4501/5 or VoIP-ATA 4501/30 (see “Preliminary Operations for VoIP 4501/5 telephone registration ” on page 118 for login procedure) and must then be repeated for each system device.

Two memory banks are available, that can be programmed for the following purposes:

- The directory (“Phone Book”)
- The speed dialling numbers (“Speed Dial Settings”)

The programming modes are the same in both cases, so only those concerning the speed dialling numbers will be described.

After accessing the VoIP telephone web server, select from the menu on the left side of the page (as shown in Figure 63 at page 119), the item “Phone Book - Speed Dial Settings” to activate the function; the page shown in Figure 102 will be displayed.

---

<sup>52</sup> To obtain the IP address of each VoIP telephone, select the device with the FrontEnd and read the IP address in its configuration page. Do not note the IP address, because it could change, become invalid or be assigned to another device.

## Speed Dial Phone List

You could set the speed dial phones in this page.

Phone	Name	Number or URL	Select
0			<input type="checkbox"/>
1			<input type="checkbox"/>
2			<input type="checkbox"/>
3			<input type="checkbox"/>
4			<input type="checkbox"/>
5			<input type="checkbox"/>
6			<input type="checkbox"/>
7			<input type="checkbox"/>
8			<input type="checkbox"/>
9	Concierge	B2S1F1C1	<input checked="" type="checkbox"/>

### Add New Phone

Position:  (0~9)  
 Name:   
 Number or URL:

Figure 102: configuration – 4501/5 VoIP telephone numbers programming

10 speed dialling numbers are available, from **0** to **9**; by selecting the respective code, the user can call the programmed number. Besides the fields required to program a new number, described in the following Table 36 , there are some buttons, that make it possible to:

- Delete the selected number: *“Delete Selected”*
- Delete all the stored numbers: *“Delete All”*
- Undo the selection: *“Reset”*

<b>Position</b>	Position to be programmed. Required field. <b>min: 0, max: 9</b>
<b>Name</b>	Mnemonic name for the position to be programmed. Optional alphanumeric field. Maximum length: 31 characters.
<b>Number or URL</b>	Topological code of the device to be called. Required field. For example: <i>B2S1F1C1</i> .

Table 36: Advanced configuration - Programming of 4501/5 VoIP telephone speed dialling numbers

To save the new programmed user or update an existing one, press the button “Add Phone”; to delete information in the entered data field, press the button “Reset”.

## DOOR OPENING WITH VOIP TELEPHONE

If the VoIP telephone 4501/5 is used as apartment station, it must be able to open the passages (pedestrian door and vehicle entrance gate for example) managed by call modules. The default telephone configuration is not suitable for this use, so it must be changed using the telephone web interface. Access to the web server (as already described in the previous paragraph), select from the left menu the item “SIP Settings” and “DTMF Settings”: the configuration page, shown in Figure 103.

In order to open the doors managed by the call modules using the telephone, click on the option “Send DTMF SIP Info” and press the button “Submit” to confirm.

In the following page the user is reminded to save the configuration and reboot the device to make the changes active. To do this, click on the menu item “Save change” and on the save button: the telephone will reboot with the new settings.





Figure 103: Advanced configuration – Settings for door opening with VoIP telephone

Now the VoIP telephone is configured as required; to open passages on call modules, press on the telephone keypad the following buttons:

- Pedestrian door opening (0-MainDoor):      Button ‘1’
- Vehicle entrance gate (1-Gate):              Button ‘2’

 **Warning:** the door opening command is sent by the VoIP telephone to the Call Module only during conversation with the Call Module.

## 9.10 STAIRS PRESET COMMANDS

To make system configurations easier, IPervoice allows to use some preset configurations which will be used by the system if there are no specific settings. For each block and for each stair, a preset profile can be assigned to some types of commands and behaviors. In order to configure the apartment stations of the stair, IPervoice will use the stair profile to automatically assign to the apartment stations the preset parameters. So the installer doesn't need to configure them in manual mode<sup>53</sup>.

Available commands are grouped into three sections: the 1<sup>st</sup> one defines images shown on call modules for the block access; the 2<sup>nd</sup> is used to assign call buttons and the 3<sup>rd</sup> for IP special decoders (1039/80) operations. To access the page shown in Figure 91, select "Blocks" from the devices tree, select the block as shown by the red arrow and then select the stair for which preset parameters must be configured.

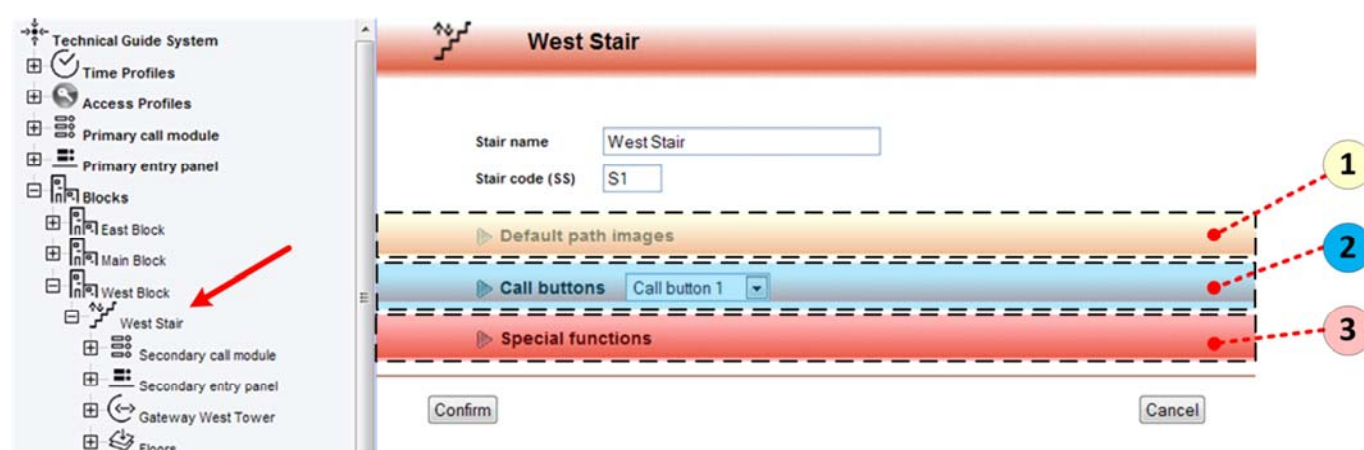


Figure 104: Advanced Configuration – Stairs preset commands

### 9.10.1 DEFAULT PATH IMAGES

This feature helps the visitor to reach the Block where the called apartment is located. For each call module associated to the stair, an image can be selected; this image will be shown on the display when the door is opened to let the visitor in. The image will usually be a graphic map, i.e. a plan, used to highlight the path to be followed to reach the desired block.

<sup>53</sup> Further details about apartment configuration are in the chapter "Apartment advanced configuration" on page 172 and following.

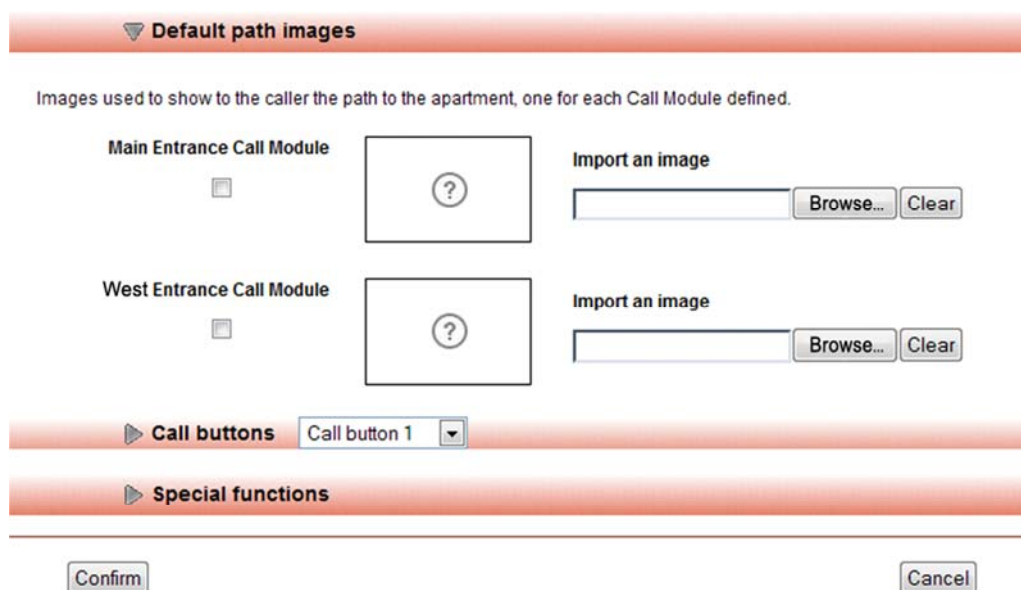


Figure 105: Configurazione avanzata scale – Impostazione mappe grafiche predefinite

The configuration page will contain a list of the call modules where the plan can be set (Figure 105). See the following table to receive information to set required parameters.

<b>Call module name</b>	Under the call module item (in the example of Figure 105 “ <i>Main Entrance Call Module</i> ” or “ <i>West Entrance Call Module</i> ”) there is a selection box; if selected, this enables the display of the map (the system doesn’t allow to save if the file is not present and the box is selected).
<b>Import an image</b>	Field used to load the image in png, jpeg or gif <sup>54</sup> format, shown by the call module after the entrance door has been opened. As in other similar cases, press the button “Browse” to select the desired image file. Press the button “Clear” to delete the selected image. Image max. size: 240 x 250 pixel.

Table 37: Stair advanced configuration – Access path graphic maps – Meaning of configuration parameters

## 9.10.2 CALL BUTTONS

On apartment stations there are some configurable buttons<sup>55</sup>, which can send commands also outside the apartment. They are usually used when the handset of the apartment station has been picked up (or the conversation button has been pressed on hands-free models) to call a switchboard, another apartment of the same riser column (connected to the same IP gateway) or a VoIP telephone (Figure 106).

<sup>54</sup> In order to convert from other graphic formats, use the application “Paint” provided with Windows operating systems or other similar utilities.

<sup>55</sup> The number of available buttons can change according to apartment station model used in apartments; in this case the system uses the max. number of 250, specific for Modo and iModo Touch models.

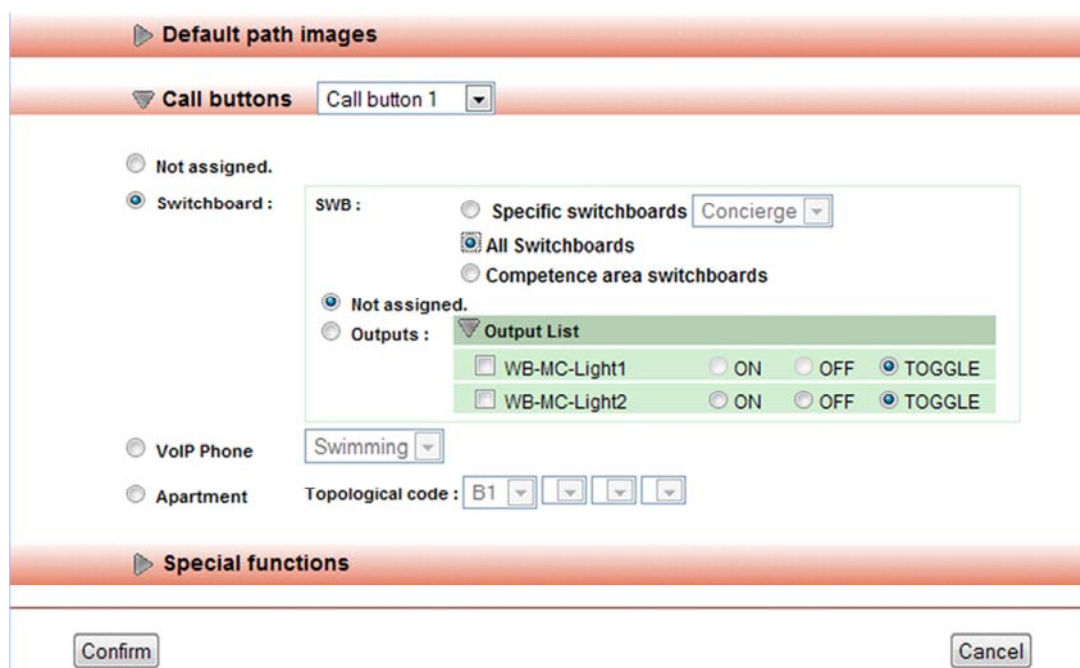


Figure 106: Stair advanced configuration – Preset call buttons

Programming information are in Table 46.

<b>Call Buttons</b>	The system executes the command configured below when the call button, selected from the pull-down menu, is pressed. Available values are from <b>Call button 1</b> to <b>Call button 250</b> . These are configurable buttons <sup>56</sup> used <u>when the apartment station handset is picked up (or the conversation button on hands-free models has been pressed).</u>	
<b>Not assigned</b>	Default condition, when the button is pressed the system doesn't send any command.	
<b>Switchboard</b>	<p>This command is used to call a switchboard or activate outputs of a special decoder. For switchboards there are three different choices:</p> <ul style="list-style-type: none"> <li>➤ <b>Specific Switchboard</b> select from the pull-down menu the switchboard to which the call must be sent</li> <li>➤ <b>All Switchboards</b> The call is sent to all switchboards</li> <li>➤ <b>Competence area switchboards</b> The call is sent only to switchboards which have competence in the apartment</li> </ul>	

<sup>56</sup> For information about button on apartment stations, see the paragraph "Button Function Assignment" on page 76.

<b>VoIP Phone</b>	The call is sent to the VoIP telephone selected from the pull-down menu.
<b>Apartment</b>	In this case the call is sent to an apartment. The selection is made by indicating the topologic code of the apartment, which must belong to the same IP Gateway.

Table 38: Stair Advanced Configuration, call buttons – Configuration parameters meaning

### 9.10.3 SPECIAL FUNCTIONS

The last section is dedicated to commands which an apartment can execute to one or more system outputs: Figure 107 shows the options available.

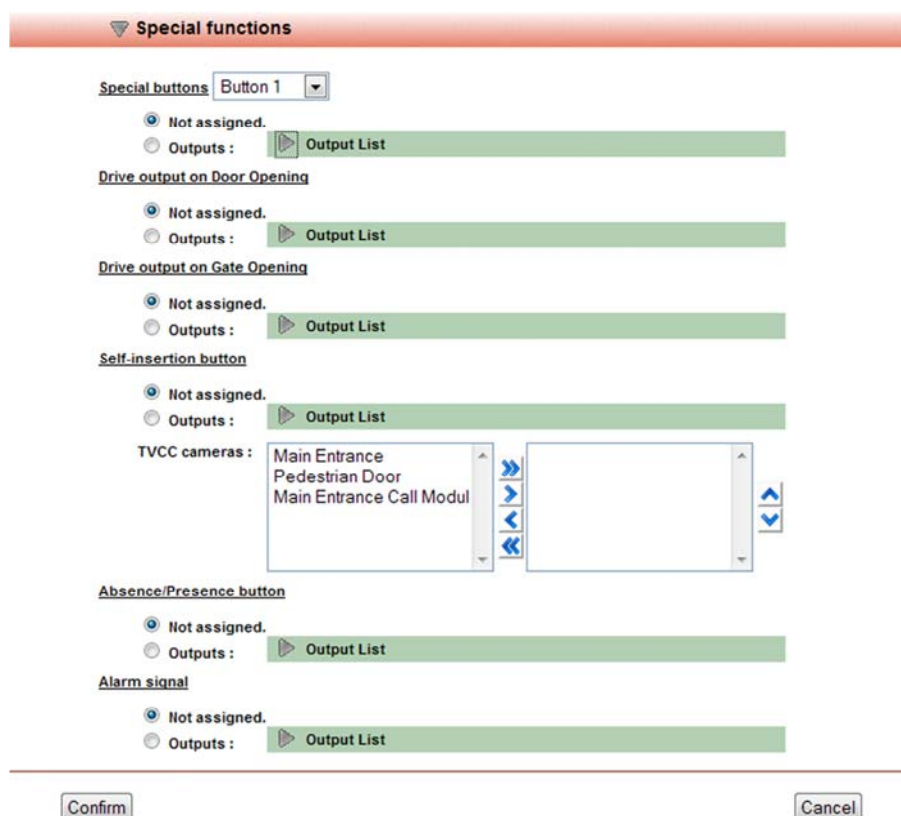


Figure 107: Stair Advanced Configuration – Setting of special preset commands

Command types for outputs of 1039/80 special decoder are similar to the previously described ones (for ex: page 132 or 143), but there are other commands specific for apartments. The following table shows the list of different options.



<b>Special buttons</b>	The system executes the command on the configured outputs when the special button, selected from the pull-down menu, is pressed. The available values are: <b>Button 1</b> to <b>Button 250</b> <sup>57</sup> . These are configurable buttons.
<b>Drive output on Door Opening</b>	The system executes the command when the user in the apartment station requests a door lock release. <b>Note:</b> The output of the special decoder will not be operated if the door opening command is sent from a mobile device via the Call2U application.
<b>Drive output on Gate Opening</b>	Command similar to the previous one, executed when the vehicle entrance gate is opened. <b>Note:</b> The output of the special decoder will not be operated if the gate opening command is sent from a mobile device via the Call2U application.
<b>Self-insertion button</b>	The system executes the command when the auto-on button is pressed (see the paragraph “Auto-on, cyclic, mono and bidirectional audio” on page 64 for more information about the auto-on function). In this section it is possible to configure the cameras; the images coming from these cameras are displayed in the apartment during the auto-on “cyclic” function. There are two lists: the left one contains the cameras available in the system (call modules and video servers cameras), the right one contains the selected cameras.
<b>Absence/Presence button</b>	When the user changes the resident absence/presence status, by pressing the absence/presence button in the apartment, the system executes the command on the configured outputs.
<b>Alarm signal</b>	The system executes the command in case of alarm event coming from the apartment (issued from the “panic alarm” button of apartment stations or alarm interface 1039/61).

Table 39: Stair advanced configuration – Meaning of configuration parameters of preset special commands

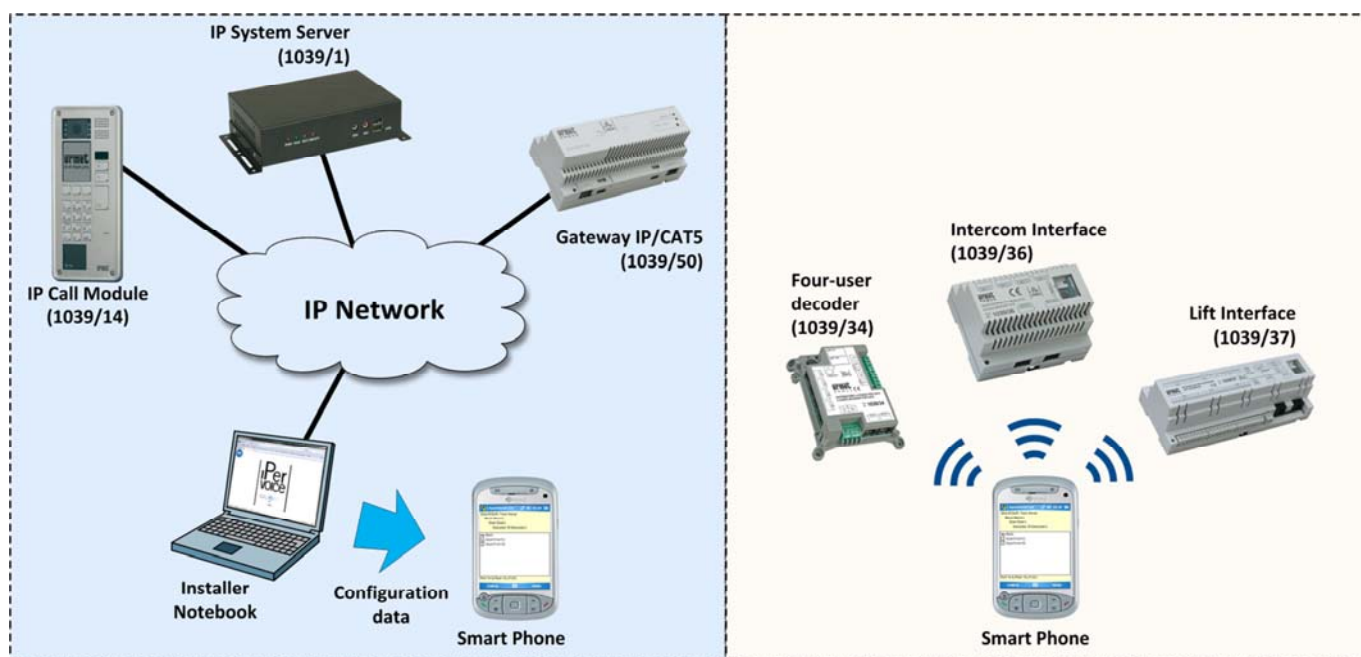
<sup>57</sup> The number of available special buttons depends on the station model used in the apartment; in this case the max. number is 250, specific for Modo and iModo Touch models.

## 10 COLUMN DEVICES CONFIGURATION

The configuring operations performed with the StartUp Wizard, described in the chapter “IPervice Devices advanced Configuration” on page 127, do not exhaust the subject of the devices belonging to IPervice system riser columns. In particular, this chapter describes how to program the column devices by means of SmartPhone or Netbook, how to configure the column lift interface 1039/37 and how to add new 4-user decoders.

### 10.1 COLUMN DEVICES PROGRAMMING

The operations concerning the configuration data download to “column devices”, such as decoders 1039/34, intercom interfaces 1039/36 and lift interfaces 1039/37, must be performed on each device. The system configuration data stored on the server and collected by the Frontend must be downloaded to a “Mobile” device. The required data is sent to each single device by Bluetooth.




**First config Step** — — — — — **Second config Step**

Figure 108: Column devices programming procedure – configuration steps

At present, the following “*Mobile*” products are supported by IPervoice:

- PDA or PDAPhone with Symbian operating system<sup>58</sup> (e.g. Nokia)
- PDA or PDAPhone with Windows Mobile<sup>59</sup> operating system (e.g. HTC, Samsung)
- Netbook and Notebook with Windows operating system (XP, Seven)

 **Warning:** all the listed products must be provided with a Bluetooth communication interface, in order to download data to column devices by means of the Bluetooth programming device 1039/56; PDA phones must also have a USB port for connection with the PC used to access the FrontEnd.

### 10.1.1 SOFTMOBILE SOFTWARE INSTALLATION

Data download from the PDA Phone to the column device is performed with a software application, that must be available on the PDA. If this operation is performed for the first time, or if a new “*Mobile*” device must be used, the “*SoftMobile*” software must be installed. With the IPervoice FrontEnd, it is possible to select the version suitable for the PDA being used, and then download it to the PC for the installation. To perform this operation, select the item “MAINTENANCE” from the main menu and then “Write to Mobile” (Figure 109). A page is displayed, where, besides the button used to download the config.dat file, described later in this document, there are two other buttons: the first one is used to download the version for Symbian PDA, the second one to obtain the software dedicated to Windows Mobile devices (Figure 110).



Figure 109: SoftMobile Software installation – Procedure start-up

<sup>58</sup> Warning: Current version of *SoftMobile* application support only UIQ 3 and S60 3rd Edition, Feature Pack 1 and S60 5th edition (AKA Symbian^1), of Symbian operating system. For this last one, on “touch-screen” devices, the *SoftMobile* application only operates in “keyboard emulation” mode.

<sup>59</sup> Warning: Devices using WIDCOMM implementation for Bluetooth interface, as iPAQ Hewlett Packard (HP) devices or PDA HTC Touch2 are not compatible with the current *SoftMobile* application.

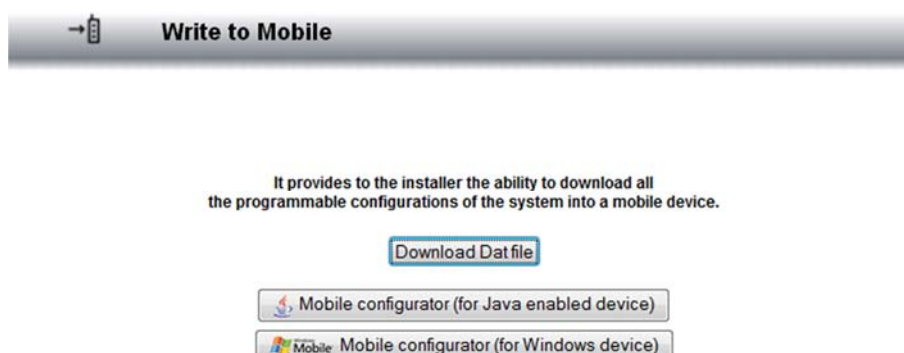



Figure 110: Column devices programming procedure – SoftMobile Software Installation

The installation procedure can be different according to the device type; please refer to the user manual provided with the Netbook or PDA used. In any case, consider the following information:

<b>PDA with Symbian operating system</b>	<i>SoftMobile</i> software installation must always be performed on the “ <i>memory card</i> ”, never on the device main memory. Also the file containing the system data (config.dat), used to program the column devices, must be saved on the “ <i>memory card</i> ”, not in the application folder (e.g. in a folder named IPervoice).
<b>PDA with Windows Mobile operating system</b>	There are no constraints for <i>SoftMobile</i> software installation, nor for the folder of config.dat file containing the system data (e.g. IPervoice). At present, the IPervoice system supports Classic or Professional Version 6 of Windows Mobile operating system, the standard version is not yet supported.
<b>Netbook or Notebook</b>	There are no constraints, they are portable Personal Computers. Windows XP and Vista operating systems are supported in the available versions.

Table 40: *SoftMobile* Software – Installation and use information

 **Warning:** At present there is no “*SoftMobile*” software version for Netbook and Notebook, but it will be soon available.

### 10.1.2 SYSTEM DATA DOWNLOAD TO PDA AND SMARTPHONE DEVICE

Once the configuration made by means of the FrontEnd is completed, the system data can be collected to be sent to the PDA. This operation must be performed with the same PC used until now to access to the FrontEnd. Leaving the PC connected to the FrontEnd, the configuration data must be downloaded from the IPervoice server to the “Mobile” device that will be used to program the riser columns. Because a direct download is not possible, the data must be first downloaded from the IPervoice server to the PC by means of the FrontEnd specific function, then from the PC to the Mobile device. So, connect the PDA to the PC with the USB cable provided with the PDA. If the operation has been correctly performed, after few moments, the “Mobile” device will be available like any other removable device<sup>60</sup> (Figure 111).

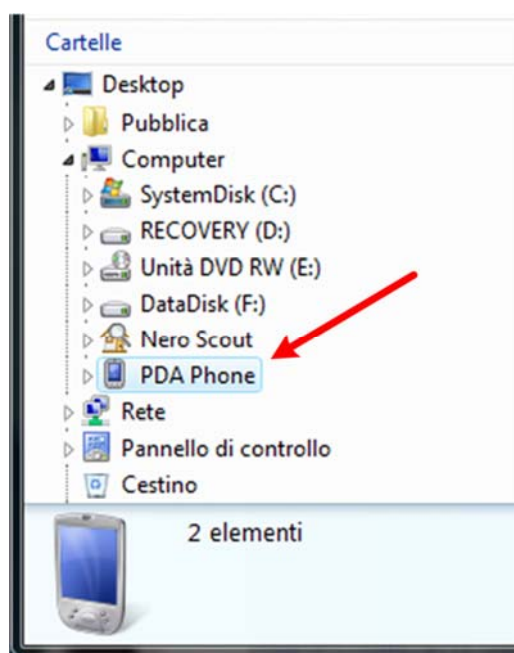


Figure 111: Column devices programming procedure – PDA/PC connection

After this preliminary checking, the system configuration file can be downloaded from the IPervoice server, saved for example on the PC<sup>61</sup> “Desktop” folder and then copied to the PDA. To perform this operation, select from the FrontEnd main menu the item “MAINTENANCE” and then “Write to Mobile” (Figure 112).

<sup>60</sup> To make the PDA visible a removable device in “Explorer”, it may be necessary to install some specific software drivers on the PC. Please refer to the manuals provided with PDA device or SmartPhone.

<sup>61</sup> Warning: the configuration file cannot be saved directly on the *Mobile* device, so it must be saved in a PC folder and then moved to the PDA.



Figure 112: Download of system data to PDA – Procedure start-up

The FrontEnd shows the page where the download can be started (Figure 113): by clicking the button “Download Dat file” the browser opens a dialog window to choose the destination folder: for example, select the folder “Desktop” and press “Save” without changing the file name suggested by IPervoice<sup>62</sup>.

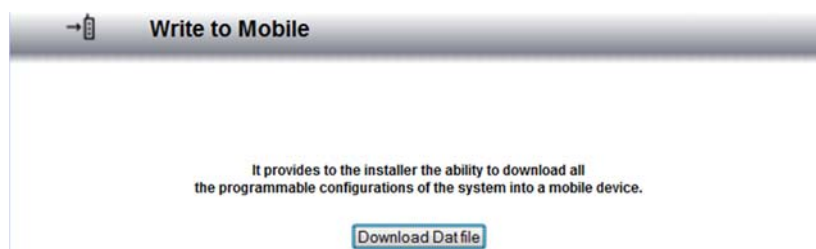


Figure 113: Download of system data to PDA – config.dat file download

The last step consists of moving the **config.dat** file, now saved on PC, to a specific PDA folder. The Figure 114 shows an example, where the file has been saved in the “IPervoice” folder on the PDA memory card. To perform this operation, use the functions of Windows “Explorer” to copy a file from one folder to another.

**Warning:** as previously described, “Symbian” Mobile devices impose some limitations on the destination folder to be used for the config.dat file: it must be on the “memory card”, not in the PDA internal memory, it must not be the same used to install the application software for column devices programming. PDA based on Windows Mobile do not have these limitations. However, it is suggested to use the same procedure for both the device types: always save the config.dat file on the memory card, for example in a folder named **IPervoice**.

<sup>62</sup> The configuration file is called **config.dat**. This name cannot be changed, in order to be identified and loaded correctly by the PDA software.

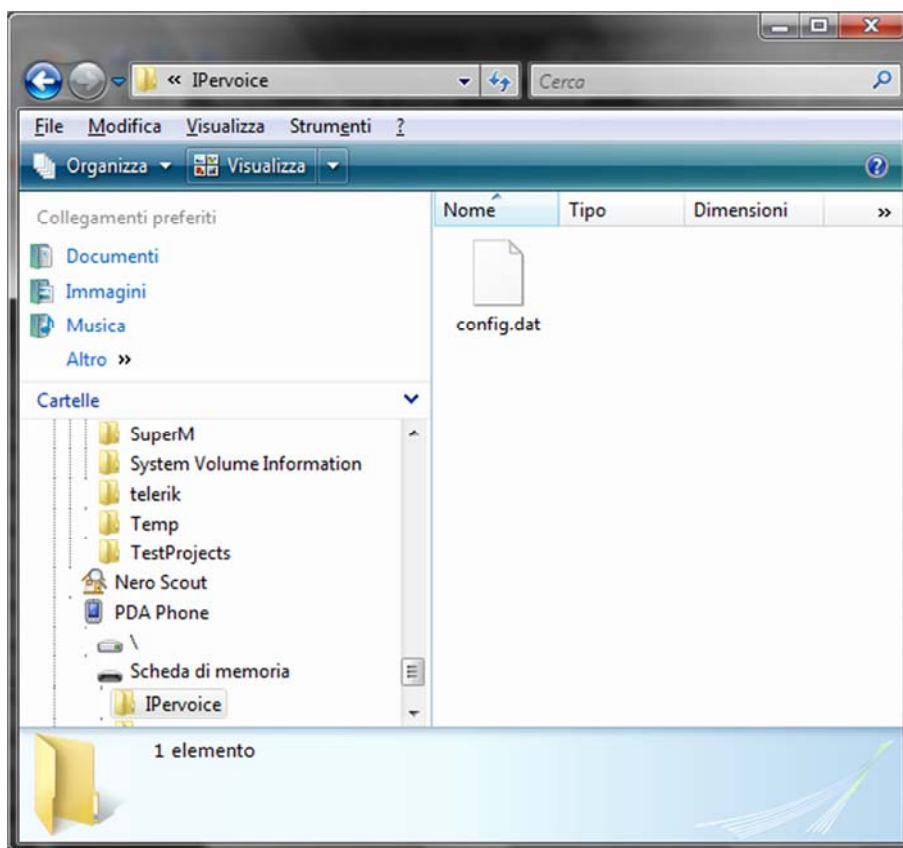


Figure 114: System data download to PDA – Destination folder

Once the copy is completed, the USB connection between PC and PDA is not needed any more. The PDA can be disconnected and used to download system data to column devices.

### 10.1.3 DOWNLOAD OF SYSTEM DATA TO COLUMN DEVICES

To download system data, the *SoftMobile*<sup>63</sup> application, installed on PDA<sup>64</sup> is used. First of all, launch the application: if it starts for the first time, the screen displayed is shown in Figure 115<sup>65</sup>.

<sup>63</sup> In some versions, the application could be named *VisioSoftMobile* (Windows Mobile) or *Client Midlet* (Symbian).

<sup>64</sup> For details concerning the application installation on PDA, refer to Appendix.

<sup>65</sup> The images show: on the left the version for Windows Mobile, on the right the version for Symbian (Nokia Navigator 6110).



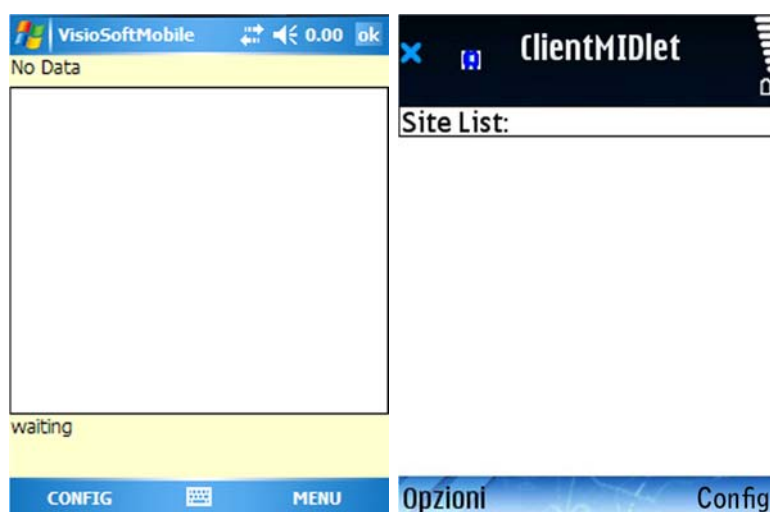
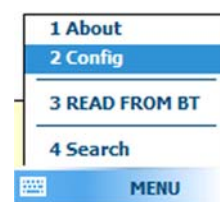


Figure 115: System data download to column devices – SoftMobile application start-up

In the upper side of the display appears the message “No Data” in Windows Mobile version, or “Site List” in Symbian version, to indicate that data included in the **config.dat** file, previously downloaded to the PDA, is not yet available for the application. The file must be selected; because its download modes are different for the two operating systems, both the examples will be described.

### CONFIG.DAT FILE SELECTION AND DOWNLOAD (WINDOWS MOBILE)

Select the config.dat file by clicking on the item “MENU” and then on “Config”, as shown in the figure on the right. The next step is shown in Figure 116: the user sees the screen shown on the left side of the figure. Press the button “select” to gain access to the page on the right side of the figure, where the config.dat<sup>66</sup> file can be selected from the list. In the example the *IPervoice* file row is selected in the folder. After selecting the file, the application goes back to the previous screen; press the button “Submit” to download the config.dat<sup>67</sup> file. After the download is completed, the file is shown as a simplified devices tree.



<sup>66</sup>The application searches all the “memory card” files that have .dat extension.

<sup>67</sup>The selection of the config.dat file must be performed only the first time, or if it must be selected from a folder different from the previously configured one. The application saves the selection and automatically loads its contents each time it is executed.

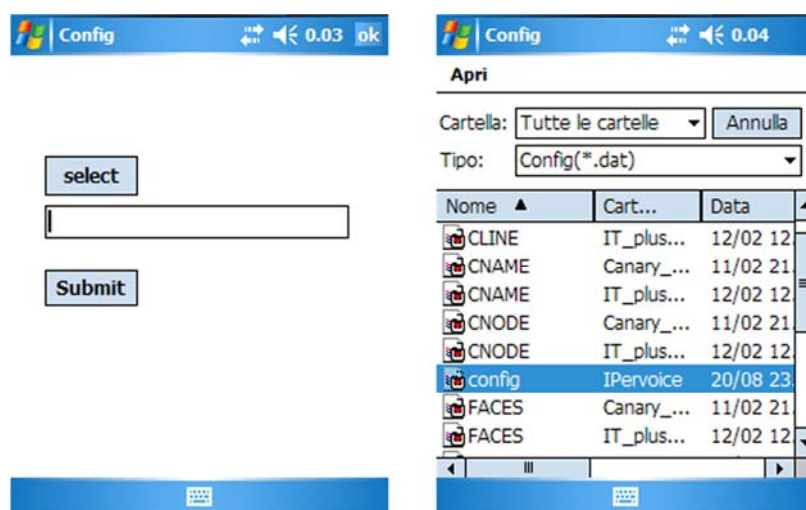


Figure 116: SoftMobile, Windows Mobile version - config.dat file selection

## CONFIG.DAT FILE SELECTION AND DOWNLOAD (SYMBIAN)

The *SoftMobile* application, in Symbian version, uses an external utility to download the config.dat file. This application is called “*Database Manager*”<sup>68</sup> and is installed in the same folder containing the *SoftMobile* main application. To load the config.dat file, first of all the user must close the *SoftMobile* application, if open on the PDA, then launch the *Database Manager* application. After this, a page as shown in Figure 117 will be displayed. The available options as follows:

<b>Change Path</b>	Allows selection of the folder in which the config.dat file has been downloaded.
<b>Fill Database</b>	Once selected the desired config.dat file, this option makes it possible to load or update the internal database, containing the system structure.
<b>Bluetooth</b>	Makes it possible to receive the configuration through a Bluetooth <sup>69</sup> connection.
<b>Exit</b>	Ends the Database Manager application.

<sup>68</sup> Database Manager application is an integral part of SoftMobile software for Symbian; they are automatically installed together .

<sup>69</sup> This function will be available in next PDA software versions.

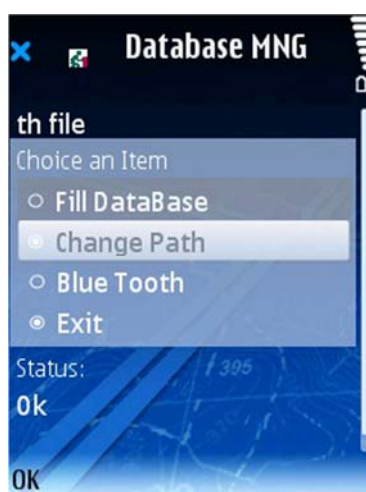


Figure 117: Database Manager – Application start-up

The first step consists of selecting the config.dat file, that must be saved (as already described in “SoftMobile software Installation” on page 166) on the PDA “memory card”, and not in the *SoftMobile* application folder. To start this operation, select the item “Change Path” and click “OK”: the file search function will be activated. Using this function, select the folder where the config.dat file was previously downloaded. After this operation, the application will go back to the main screen, by highlighting the item “Fill Database”; confirm to make *SoftMobile* application data available. The images of Figure 118, show the two steps required for loading.



Figure 118: Database Manager – configuration file download

This operation is needed each time a configuration file is downloaded to the PDA. Once this operation has been completed, the *Database Manager* application can be closed and the main application (*SoftMobile*) can be launched again, to start the programming procedure.

## DEVICE SELECTION AND SYSTEM DATA DOWNLOAD

Every time system data must be downloaded to column devices, the Bluetooth interface 1039/56 must be connected to the device to be configured.



Figure 119: Bluetooth programming interface

For the connection, use the provided cable without down powering the device to be programmed<sup>70</sup>. If the connection is correct, the green led on the interface, near the connector, turns on.

The procedure used to download configuration data to a column device, for example a 4-user decoder, is very easy. First of all, select the Block or Stair in which the device to be programmed is included; from the devices tree, click twice on the Block and then on the Stair (step 1 of Figure 120). A list will be displayed, that shows the IP gateway and all the associated 4-user decoders. Click twice on the desired decoder<sup>71</sup> (step 2) to select it. Now it can be programmed. With a Windows Mobile PDA (upper side of the figure), by clicking on the item "MENU" and on "WRITE TO BT" (step 3), the download procedure is activated; with a Symbian PDA, select the item "Options" and then "Write To BT" (lower side of the figure).

<sup>70</sup> The device must be powered in order to perform the programming procedure.

<sup>71</sup> The installer must select the right device to be programmed and connect the Bluetooth programming interface to it. The system is not able to identify a wrong selection, so the parameters will be downloaded to the device in any case.

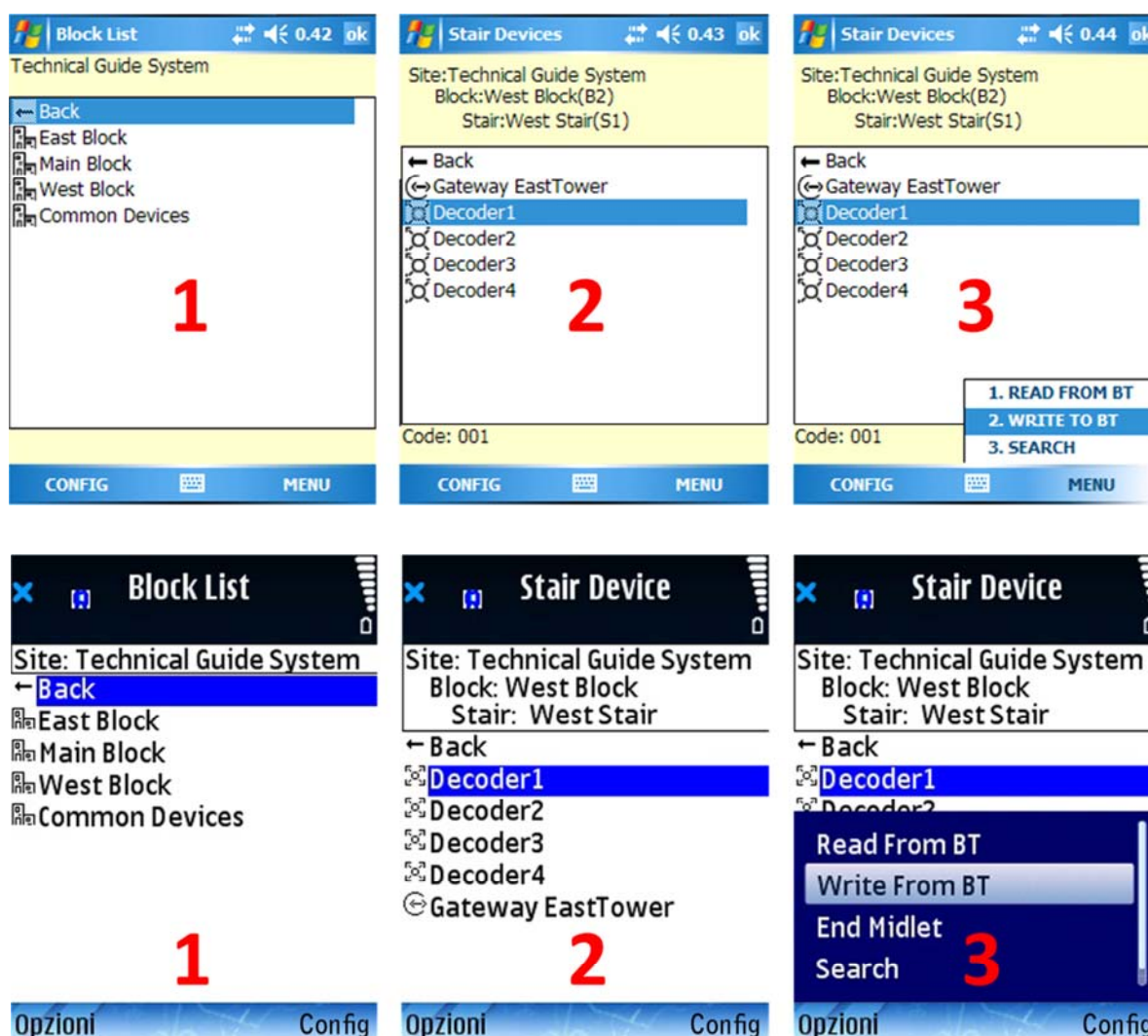


Figure 120: SoftMobile, Windows Mobile and Symbian versions – System data download to the 4-user decoder

The next page is shown in Figure 121 on the left: here press the button “Search Device”: for the first time, if the Bluetooth device has not been identified yet, the PDA automatically shows the identification procedure (“Pairing with Bluetooth programming interface (Windows Mobile)” on page 177 e “Pairing with Bluetooth programming interface (Symbian)” on page 177).

If the Bluetooth device is already paired with the PDA, its name will appear in the pull-down menu in the centre (Figure 121, on the left): press the button “Connect” (Windows Mobile), or select the item “Conn” (Symbian) to download data to the 4-user decoder; if the operation has been successful, in case of Windows Mobile device, a popup window will be displayed, with the message “Write successfully”<sup>72</sup> on the right upper side of Figure 121.

<sup>72</sup> Displayed only in case of PDA SoftMobile application with Windows Mobile. In case of Symbian PDA, once the download phase is completed, if no errors have occurred, the application goes back to the page containing the list of 4-user decoders.

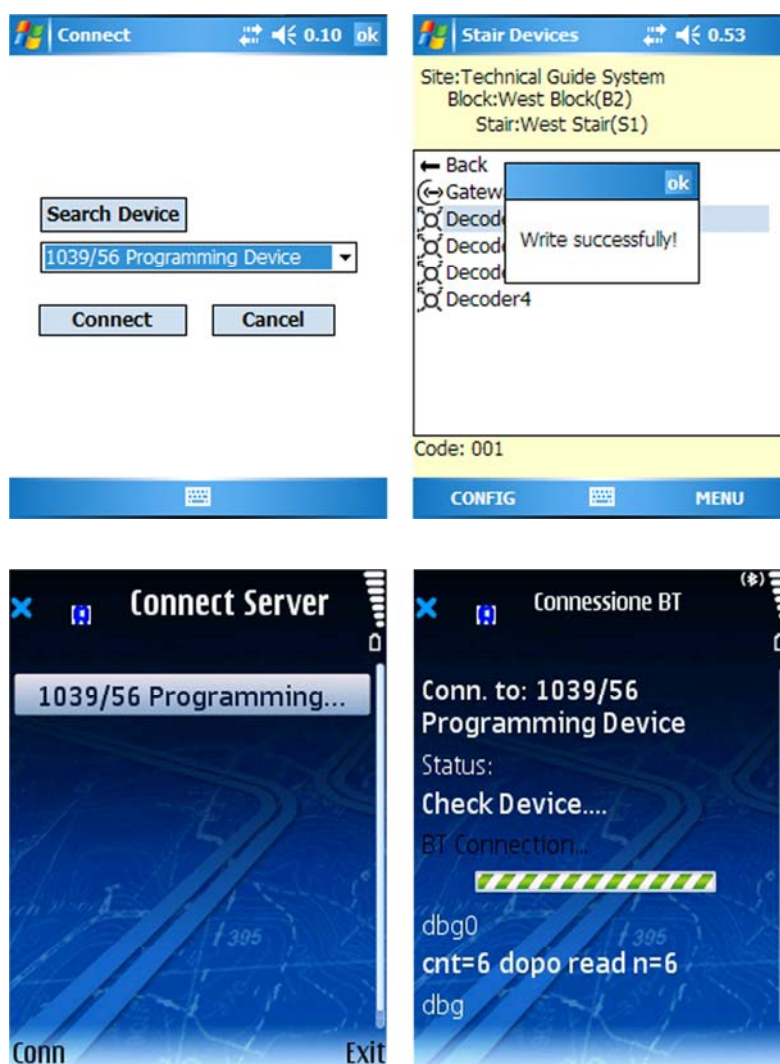


Figure 121: SoftMobile, Windows Mobile and Symbian versions – Bluetooth device selection and data download

The download procedure is now completed, the Bluetooth programming interface 1039/56 can be disconnected; repeat the same procedure to configure the next column device.

**Note:** if the programmed 4-user decoder manages apartments equipped with intercom interfaces (1039/36), these must also be configured, to complete the apartment programming procedure. Otherwise, the configuration can be considered complete and the next decoder can be programmed.



## PAIRING WITH BLUETOOTH PROGRAMMING INTERFACE (WINDOWS MOBILE)

If the Bluetooth device 1039/56 is used for the first time, the identification procedure is automatically activated. Figure 122 shows the procedure to be used in this case: first of all the user is informed that a new Bluetooth device has been detected and is asked to confirm if it must be added to the list of devices known by the PDA. If accepted, it is possible to go on with the procedure and the “passkey”, **0000**, must be entered. After this, click the button “Next” to complete the identification procedure; from this moment, the interface 1039/56 is known by the PDA and the identification procedure is not needed any more<sup>73</sup>.

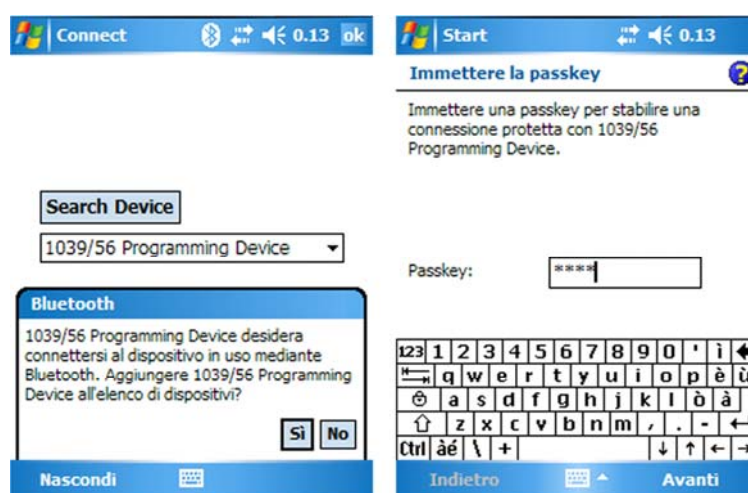


Figure 122: SoftMobile, Windows Mobile version – Bluetooth programming interface identification and pairing

## PAIRING WITH BLUETOOTH PROGRAMMING INTERFACE (SYMBIAN)

The automatic identification procedure of the Bluetooth device 1039/56, in case of Symbian Mobile device, is shown in the three images of Figure 123. Once the Bluetooth programming interface<sup>74</sup> has been detected, it is shown to the user: select the item “Conn” to try a connection to the Bluetooth device. In some cases, as shown in the image on the centre, the PDA could require a confirmation to the user before going to the next step; by answering “yes”, the security code will be requested (like the previous passkey, i.e. **0000**), to establish the connection. Once the code has been entered, select the item “OK” to complete the operation and include the Bluetooth interface “1039/56 Programming Device” in the known devices.

<sup>73</sup> If the interface 1039/56 is replaced, the identification procedure must be repeated. It is also suggested to use a single programming interface: the PDA cannot distinguish different units of the same type, and so the download could not work properly.

<sup>74</sup> Make sure the Bluetooth interface is activated on the PDA before starting the search operation.



Figure 123: SoftMobile, Symbian version – Bluetooth programming interface identification and pairing

## CHECKING OF PARAMETERS DOWNLOADED TO THE COLUMN DEVICE

Even though the application has confirmed the correct download of configuration parameters, it can be useful to check the data already downloaded to the device. To perform this operation, click on the item “MENU”, if Windows Mobile PDA is used, or on the item “Options” for Symbian PDA. In both cases, after this operation select the item “READ FROM BT”. The application will require connection to the Bluetooth interface using the previously described modes. After reading, a page will be displayed, as shown in Figure 124.

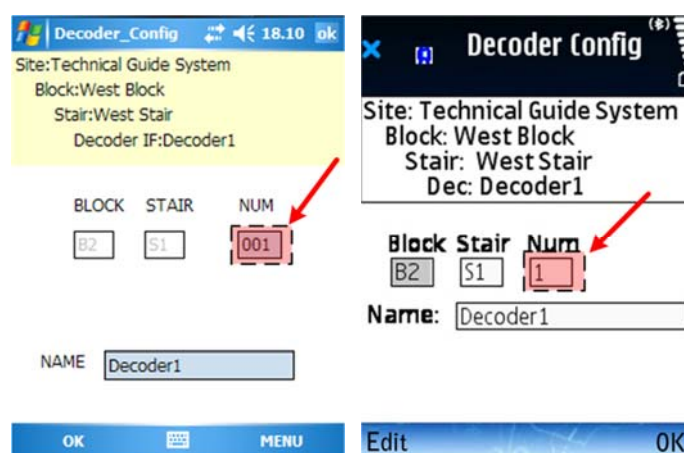


Figure 124: SoftMobile, Windows Mobile and Symbian versions – 4-user decoder parameters reading

Mnemonic names used in the FrontEnd are not downloaded to column devices (in the example, “Decoder1”), so the PDA will read this name from its database and show the data to the user. It follows that the name cannot be used to check if data has been downloaded to the right device. The checking



must be performed, for the 4-user decoder, comparing the number assigned to the device; regarding an apartment, using its special parameters, for example those highlighted in , i.e. the lower part of topological code (Floor and Apt), and the call codes assigned to the apartment stations buttons; this subject will be dealt with in the chapter “Apartment advanced configuration - Call Buttons” on page 198.

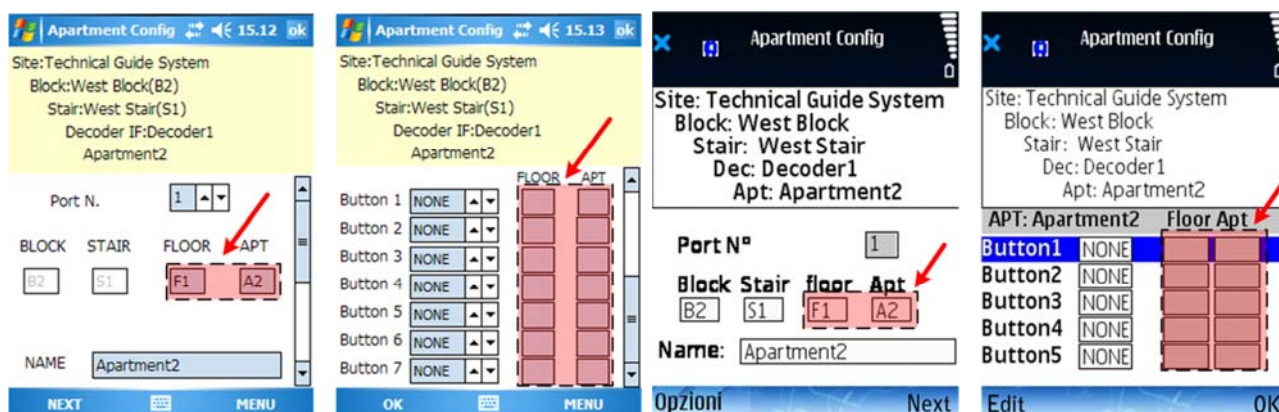


Figure 125: SoftMobile, Windows Mobile and Symbian versions – Apartment parameters reading

## SEARCH FEATURE

The SoftMobile application is provided with a search function that allows to easily identify a device in the system. To use this function, the procedure changes, according to Windows Mobile or Symbian version. In the first case, click on the “MENU” item (right bottom) and then on the “Search” item. In the second case, click on the item “Options” (left bottom) and then on the “Search” item. Figure 126 shows both the situations.

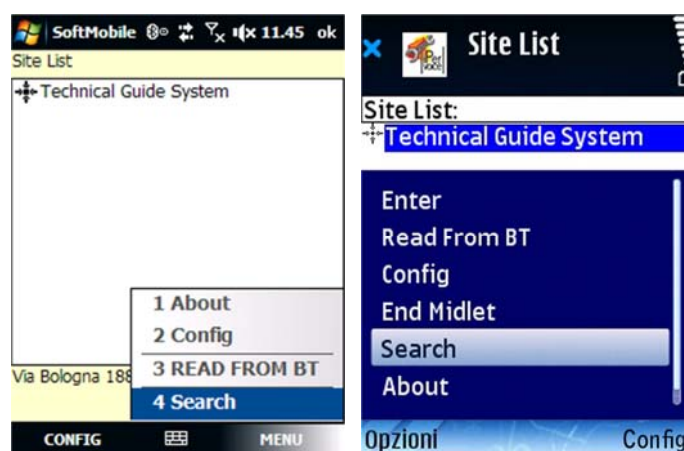


Figure 126: SoftMobile, Windows Mobile and Symbian versions – Device search feature

For both PDA models, the search can be performed by “Topological Code” and by “Device Name and Type” (Figure 127). To start searching, select the item “Search”.



Figure 127 : SoftMobile, Windows Mobile and Symbian versions – Search mode

The list displayed depends on the search mode<sup>75</sup>: in the first case, the display will show the items identified by a Topological Code according to the configured search method, typically Blocks, Stairs, Floors and Apartments. Double click on the desired item to access the list of its devices<sup>76</sup>. In the second case<sup>77</sup> the list of devices belonging to the selected type will be directly accessed: in this case, double click on the desired item to directly display its detailed data.

<sup>75</sup> System elements can be searched also by filling partially the search field; for example, the first two digits of the topological code or the first characters of the device name.

<sup>76</sup> When accessing a stair item, the display will show its gateways, 4-user decoders and lift interfaces.

<sup>77</sup> On Symbian devices, to select the search mode by “Topological code” or by “Type and device name” press the button “Selection” (in models with joystick, this is the central button of the device).

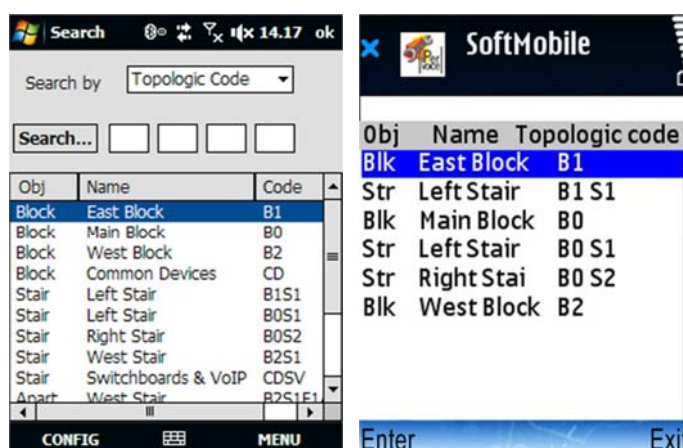


Figura 128 : SoftMobile, versioni Windows Mobile e Symbian - Risultati ricerca per Codice Topologico

## 10.1.4 PARAMETERS FOR COLUMN DEVICES CONFIGURATION

IPer voice configuration data, required for correct operation of the system, is of a different type. It is programmed in the IPer voice server by means of the FrontEnd, as already described.

**Warning:** column devices must be programmed only AFTER all configuration data has been stored in the FrontEnd database. Otherwise, if some system data are changed in the FrontEnd database, many column devices may need to be reprogrammed, in order to operate correctly.

The following table shows what devices need to be reprogrammed, according to changed parameters. If one or more parameters in the table are changed, the column devices configuration file **config.dat** must be regenerated, as described later, and downloaded to the PDA; all the devices subject to changes must be reprogrammed.

Parameter	Concerned device	Configuration at page	Devices to be programmed
<b>Time T1 (Call Pickup time)</b>	1039/34 and 1039/36	Pag. 101 "Site Configuration"	All the devices 1039/34 and 1039/36 in the system
<b>Time T2 (guaranteed conversation time)</b>	1039/34 and 1039/36	Page 101 "Site Configuration"	All the devices 1039/34 and 1039/36 in the system
<b>Decoder Number (4-user decoder identifier)</b>	1039/34	Wizard: page 106 Devices configuration: page 184	The devices 1039/34, where the parameter <i>Number</i> has changed
<b>Floor and Apartment Code</b>	1039/34	Wizard: Page 107 and 108	The devices 1039/34, where the parameters <i>Floor Code</i> and/or <i>Apt Code</i> have changed
<b>Call codes of apartment station programmable buttons</b>	1039/34 and 1039/36	Devices configuration: page 198	There are the following cases: <ul style="list-style-type: none"> <li>• Only the devices 1039/34 of apartments, where the parameters <i>Call Buttons</i> have changed, for apartment stations connected to 1039/34</li> <li>• The devices 1039/34 and 1039/36 of apartments, where the parameters <i>Call Buttons</i> have changed, for apartment stations connected to 1039/36</li> </ul>
<b>Alarm Interface presence</b>	1039/34	Wizard: page 108	The devices 1039/34 of apartments, where the parameter <i>Alarm Interface</i> has been changed
<b>Intercom Number (Intercom interface identifier)</b>	1039/36	Devices configuration: page 218	The devices 1039/36 where the parameter <i>Number</i> has been changed
<b>Decoder Port Number (Apartment identifier)</b>	1039/36	Devices configuration: page 193	The devices 1039/36 of apartments, where the parameter <i>Decoder Port Number</i> has been changed
<b>Lift Interface Code (Lift interface identifier)</b>	1039/37	Devices configuration: page 186	The devices 1039/37 of apartments, where the parameter <i>Code</i> has been changed
<b>Second audio channel present</b>	1039/50	Devices configuration: page 127	All devices 1039/34 present on the involved riser column

Table 41: Column devices programming – table of parameters / devices programming dependencies

## 10.2 4-USER DECODERS CONFIGURATION

4-user decoders are associated to a Block and a Stair and are physically and logically connected to an IP gateway. To select the device to be configured, its respective IP gateway must be identified; then expand the item “Decoders”, that includes the devices 1039/34 (Figure 129).

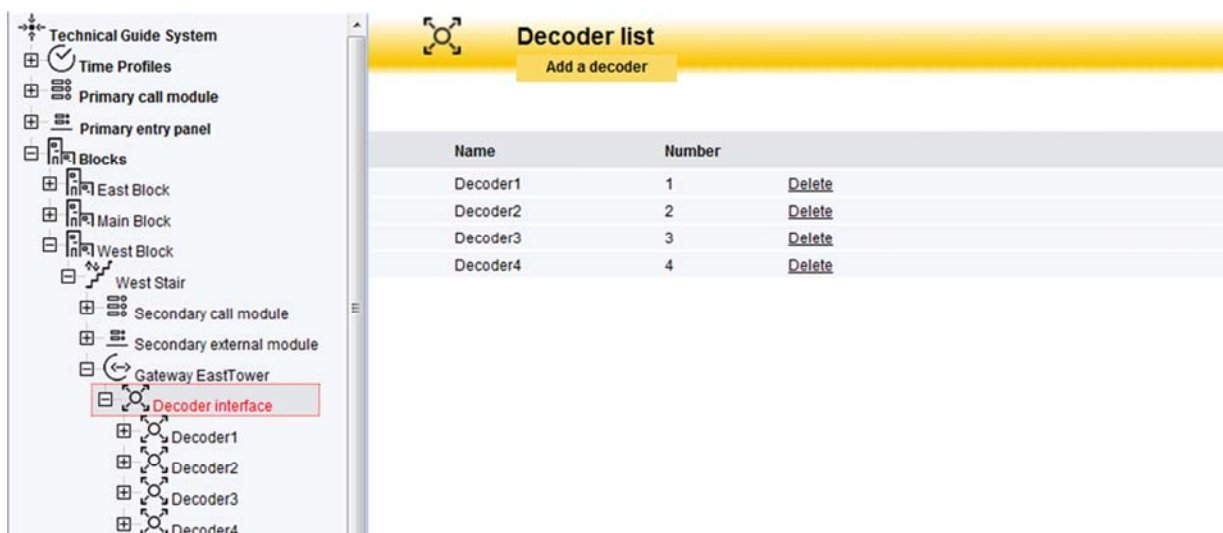


Figure 129: 4-user Decoders configuration – Devices list

Click on the desired decoder name to access to its configuration page, as shown in Figure 130.

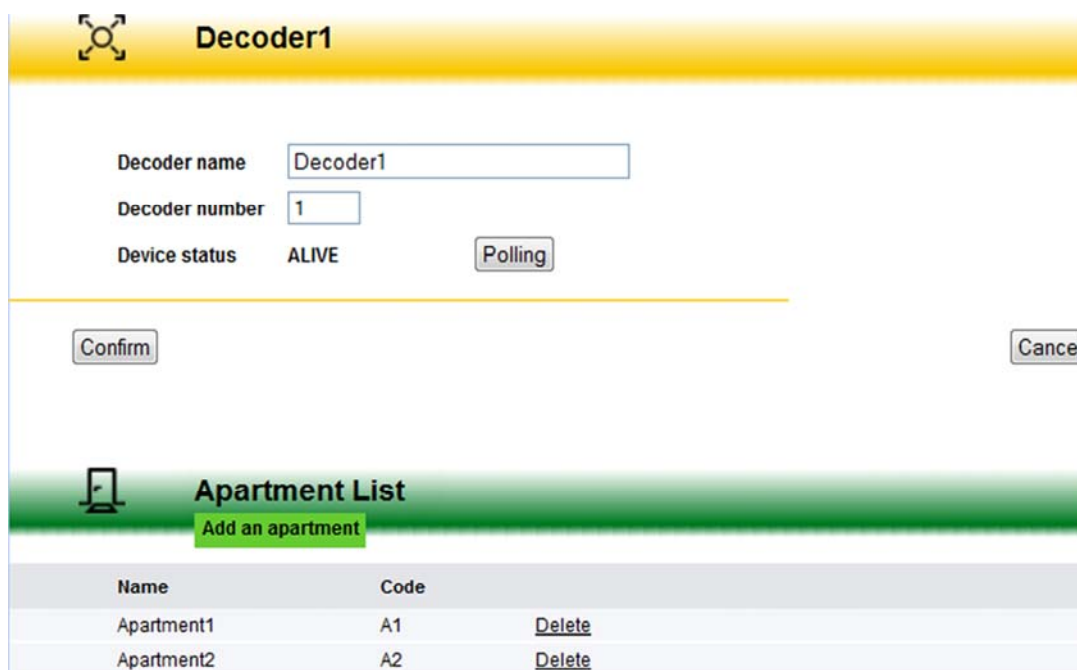


Figure 130: 4-user Decoders configuration – Configuration data

The following table shows the modifiable data, the same data that can be configured with the StartUp Wizard. Up to four apartments can be associated to each decoder; in this configuration page it is possible to add, delete or change data. For all information concerning the apartments configuration, refer to the chapter “Apartments Configuration” on page 190.

<b>Decoder Name</b>	Name assigned to the decoder, required field. Maximum length: 32 characters.
<b>Decoder Number</b>	Decoder unique numeric code, in the respective gateway domain. Required field. Values from <b>1</b> to <b>270</b> .
<b>Device status</b>	Device status detected by the system. The status can be: <b>UNKNOWN, POLL IN PROGRESS, ALIVE, DEAD</b> .

Table 42: 4-user Decoders configuration – Parameters meaning

## 10.3 LIFT INTERFACE CONFIGURATION

Lift interface modules 1039/37 are used to command lift control units, in order to enable visitors to go up only to some floors, according to the called apartment. Lift control units are driven by changing the status of one or more inputs of these control units with corresponding command relays.

### 10.3.1 OPERATING MODE

IPerVoice allows to configure two operating modes for the lift interface:

- **Floor Mode** – default
- **Apartment Mode**

The configuration is performed for each stair, as shown in Figure 131. The first mode (Floor Mode) allows to configure the interface commands according to the apartment floor: in this case, several apartments of the same floor will have the same relay activation diagram. The second mode allows to set a different configuration of commands for each apartment of the same stair: this is useful if there are several apartments on the same floor, each one with its own lift.

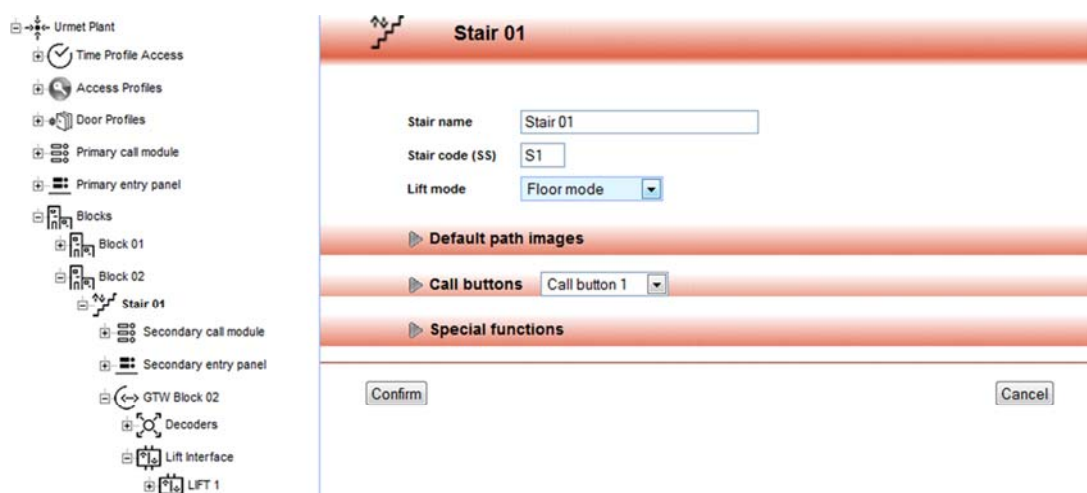


Figure 131: Lift Interface Configuration - Lift mode setting

Also lift interface modules are associated to a Block and a Stair and so they are connected to an IP gateway. To select the device to be configured, identify the IP gateway to which the lift interface is associated, expand the item “Lift Interface” that contains this type of devices and click on the desired module (Figure 132).

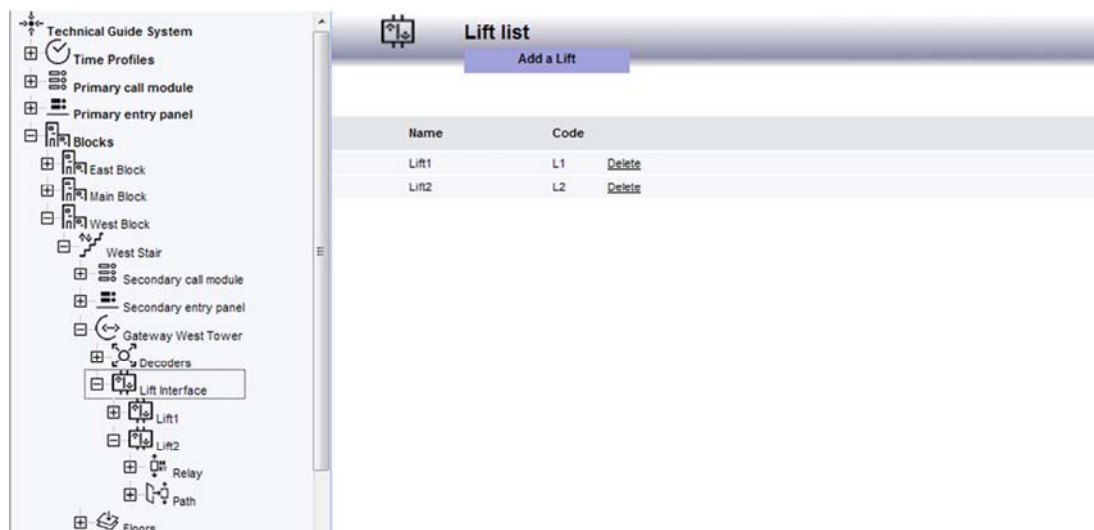


Figure 132: Lift Interface Configuration – Devices List



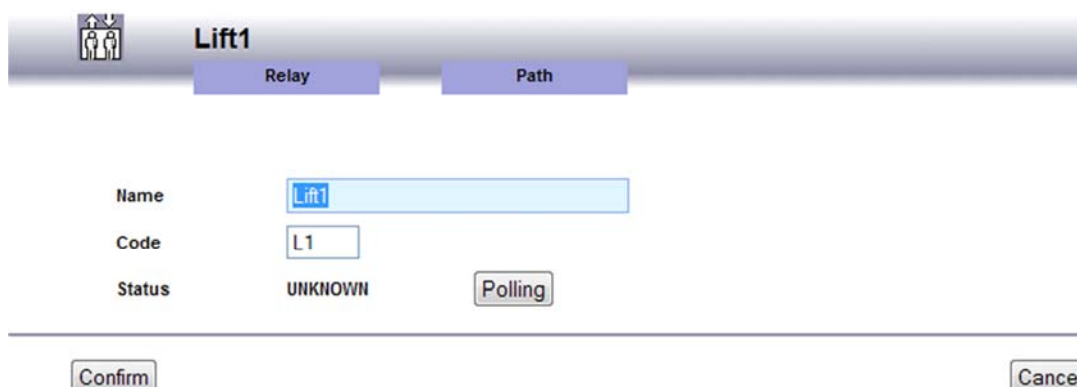


Figure 133: Lift Interface Configuration - Main configuration data

The display shows the configuration page, similar to that shown in Figure 133; besides main data, shown in the following table, to complete the configuration perform the following two operations:

- Creation of access path
- Association of command relays

<b>Name</b>	Name assigned to the lift interface, required field. Maximum length: 32 characters.
<b>Code</b>	Device unique alphanumeric code, composed according to the respective gateway. Required field. Fixed length: 2 alphanumeric characters (ex. L1, 01, 1L, etc.).
<b>Status</b>	Device operating status detected by the system. The status can be: <b>UNKNOWN, POLL IN PROGRESS, ALIVE, DEAD.</b>

## CREATING THE ACCESS PATH

The lift interface is provided with 24 relays which can be configured, with the FrontEnd, in order they close after an event is occurred in the system. A typical case is enabling the visitor, that enters the residential building, to use a lift only to go up to the floor or apartment according to the lift operation mode, where the resident with the selected name lives. To do this, it is necessary to create a path, that is an association between the device used to enter the building (for example a main or secondary call station or an IP key reader placed near a driveway gate) and the destination of the visitor, that is the floor/apartment<sup>78</sup>.

<sup>78</sup> In the example, only the **Floor** o **Apartment** are mentioned, because **Block** and **Stair** depend on the gateway to which this lift interface is connected.

To access the path configuration, click on “Path” item under the device name, as shown in Figure 134: the display will show the page with the list of the paths already configured. To change an existing path, click on the linked device type or name; to add a path, click “Add a path” in the upper side of the page.

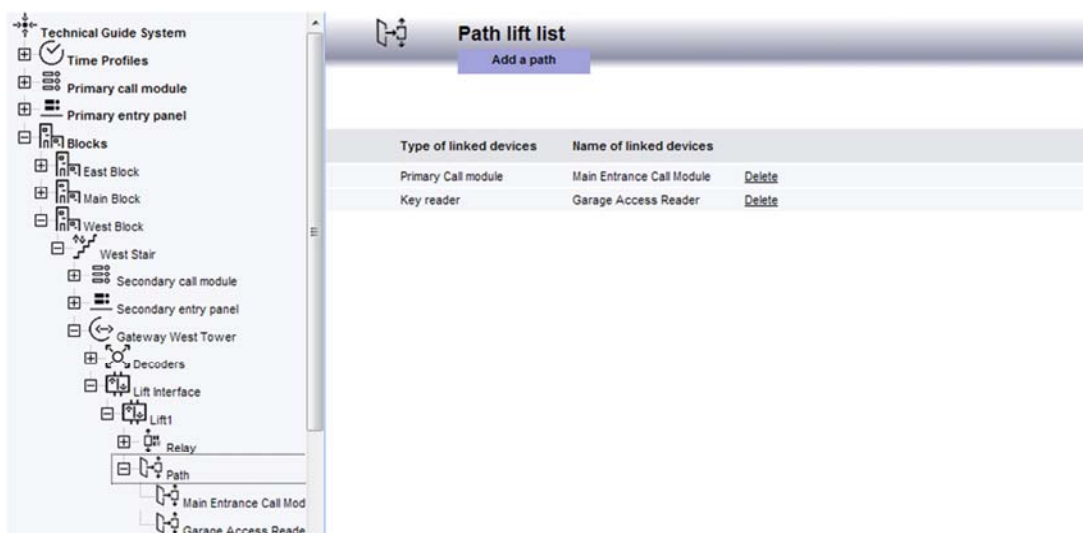


Figure 134: Lift Interface Configuration – Path list

In both cases, the display shows the configuration page, as shown in Figure 135.

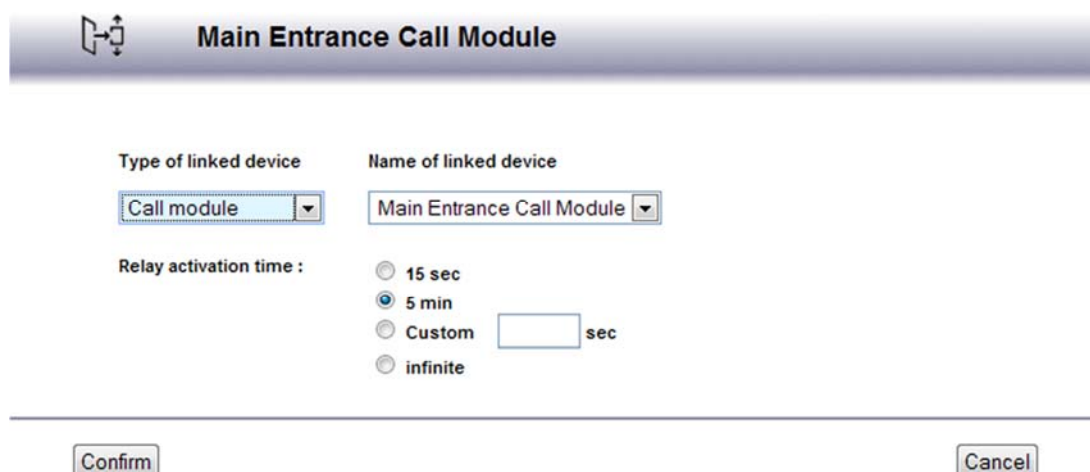



Figure 135: Lift Interface Configuration – Creation of access path

The data available for the configuration are summarized in the following table:

<b>Type of linked device</b>	List of device types to which the path must be linked. Allowed values: <b>Call module, Entry panel, key reader, Switchboard.</b>
<b>Name of linked device</b>	List of system devices of the selected type. The selection of a device is required.
<b>Relay activation time</b>	<p>Activation time of relays associated to the path, in seconds. The following options are available:</p> <ul style="list-style-type: none"> <li>• <b>15 sec</b></li> <li>• <b>5 min</b></li> <li>• <b>Custom</b></li> <li>• <b>Infinite</b></li> </ul> <p>In the third case, it is necessary to specify the relay excitation time, in seconds.</p>

 **Warning:** It is important to remember when creating an access path that the “IP Module” type device cannot differentiate paths according to the door (from 1 to 4). The path will thus be considered “by device” and not “by door”.

## ASSOCIATING COMMAND RELAYS

To complete the lift interface configuration, command relays must be associated to floors/apartments. Both in “Floor mode” and in “Apartment mode”, the association is performed in the same mode, the only difference is the section where the configuration is performed, in the first case in the floor section, in the second case in the apartment section. For each floor/apartment to be enabled, it is necessary to associate the switching of one or more relays, which enable the lift to go up<sup>79</sup>.

### ASSOCIATING IN FLOOR MODE

In order to associate relays to floors, it is necessary to configure the floor parameters: to do this, select from the devices list the desired floor/apartment<sup>80</sup>, identify the interface to be configured and select the relays to be activated. This operation must be repeated for each floor to be managed. Figure 136 shows, for example, the activation of the relay “LIFT RELAY 1” if the lift must be enabled for “Floor 1”.

<sup>79</sup> It is possible to activate more than one relay for each floor/apartment, in order to perform complex selections, if needed by the lift control unit (for example, if a several digits binary code must be used).

<sup>80</sup> Each lift interface operates only on its block/stair, so select only floors of the right block and stair.

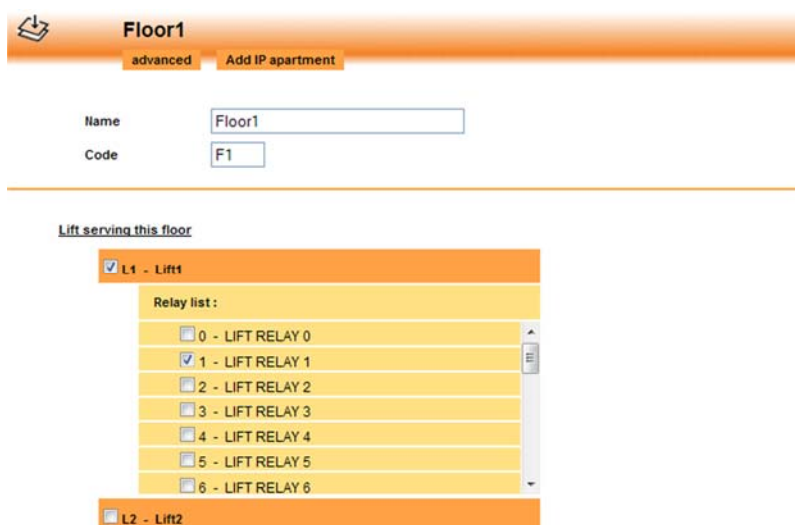


Figure 136 : Lift Interface Configuration – Command relay association in Floor Mode

## ASSOCIATING IN APARTMENT MODE

In this case, the operation is performed by configuring the settings of each apartment. First select the desired apartment <sup>81</sup> from the devices list, then select the interface to be configured in the section “Lifts serving this apartment” and select the relays to be activated. As shown in the previous case, this operation will be repeated for each apartment. Figure 137 shows, for example, the activation of “LIFT RELAY 1, LIFT RELAY 2” relays, if the lift must be linked to “Apartment 1”.

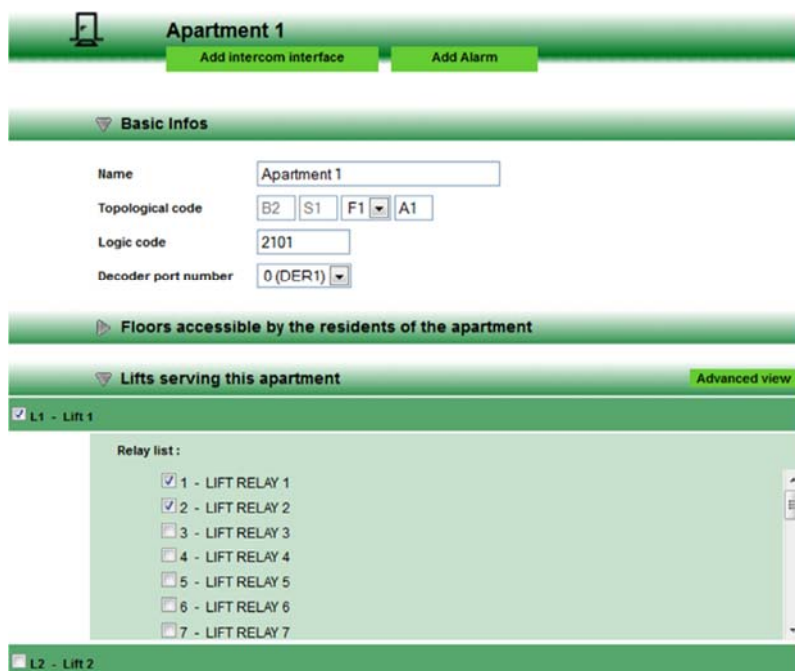


Figure 137: Lift Interface Configuration – Command relay association in Apartment Mode

<sup>81</sup> Each lift interface operates only on its block/stair, so select only apartments of the right block and stair.

## 11 APARTMENTS CONFIGURATION

An important chapter for the IPervoice start-up concerns the apartments configuration. These can be connected to a CAT5 dedicated network or to an IP network, according to the type of riser. The system provides many functions; these will be described by category, starting from the device involved with use in configuration phases. The following subjects will be treated:

- Apartment selection
- Adding of an apartment in minimal configuration
- Advanced configuration of apartment functions
- Management of Residents associated to an apartment
- Apartment stations configuration.
- Intercom interfaces configuration

After the procedures used to configure traditional apartments, the chapter will describe special details about management of apartments composed by IP devices.

### 11.1 APARTMENT SELECTION

To select an apartment in the devices tree, two different modes are available:

- Selection by the respective 4-user Decoder
- Selection by the respective Floor

In the first case, identify, inside the block-stair, the IP Gateway that manages the riser column, then select the 4-user decoder to which the apartment is connected (Figure 138). The same operation must be performed to add a new apartment to an existing decoder.

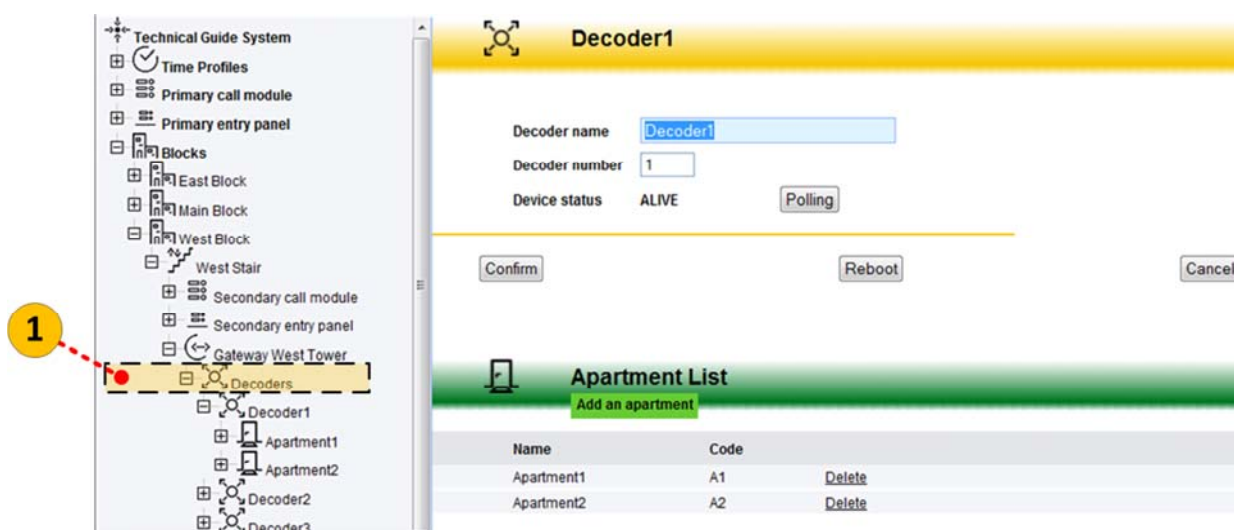


Figure 138: Apartment selection – by 4-user decoder

In the second case, identify the desired floor inside the respective block-stair, then apartments are displayed, as shown in Figure 139.

**Warning:** The function “Add IP apartment”, shown in the page, is used to add an apartment equipped with IP devices only. This function will be soon available; at the moment, to add an apartment, select the 4-user decoder. For further information about “IP apartment” configuration, see the paragraph “IP Apartments Configuration” on page 220.

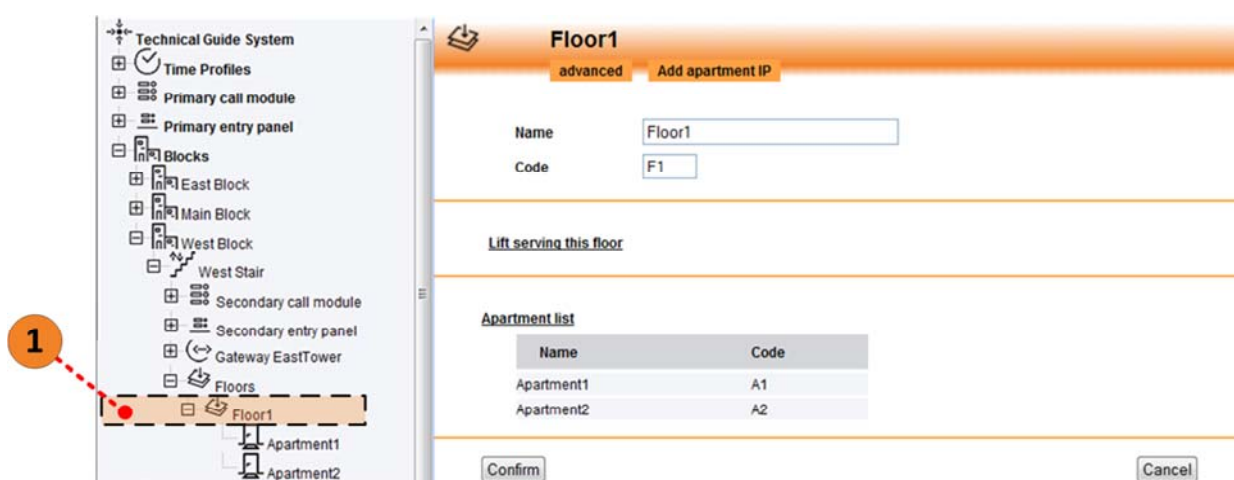


Figure 139: Apartment selection – by respective Floor

## 11.2 ADDING AN APARTMENT

To add an apartment to a 4-user decoder, click the button “Add apartment” under “Apartment List”, as shown in Figure 138.

**Note:** The function “Add apartment” is only available if there are currently one or more free outputs on the selected 4-user decoder.

The FrontEnd displays the data entry page, as shown in Figure 140. Because this paragraph concerns the minimum data that allows IPer voice to manage a new apartment, only the parameters concerning the “Basic Info” section of the configuration page will be described. The other functions will be described later in the section “Apartment advanced configuration” on page 194.

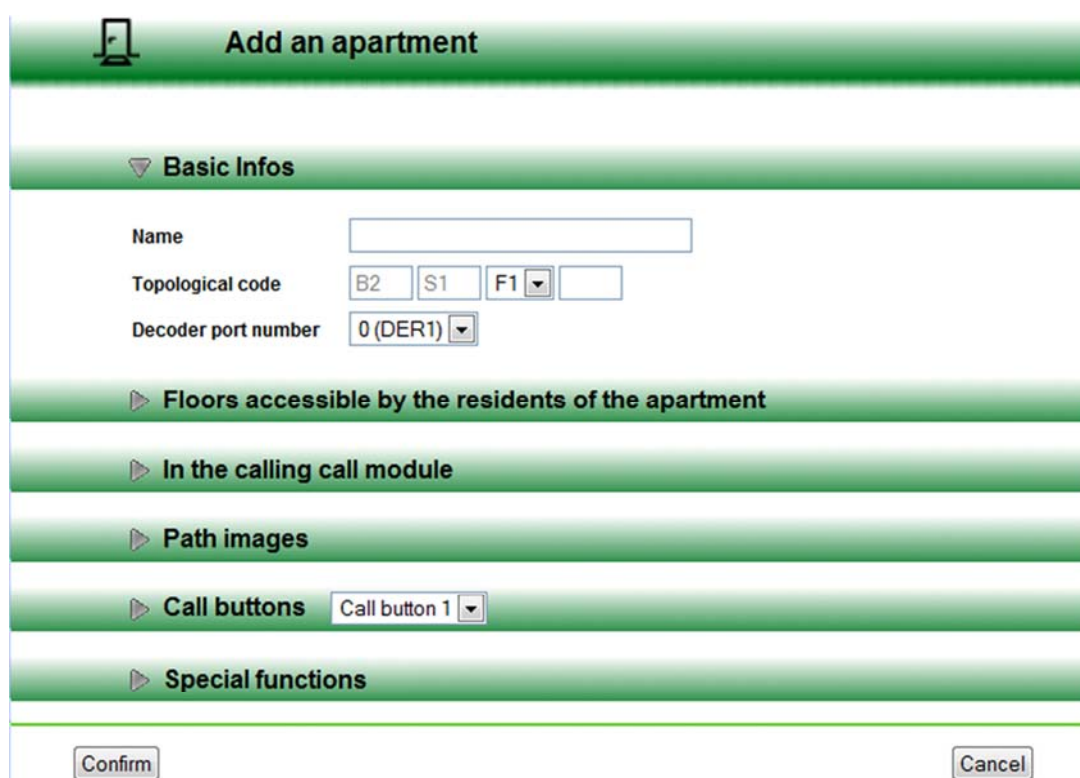


Figure 140: Apartments configuration – adding an apartment

The following table shows the data to be entered. After entering the desired values, press the button “Confirm” to permanently save the information.



<b>Name</b>	Apartment name. Required field. Maximum length: 32 characters.
<b>Topological code</b>	It is the apartment unique code. The user must specify the Floor, by selecting it from the pull-down menu and must enter the last part of the real topological code. Required field. Fixed length: 2 alphanumeric characters (e.g. 01, A1, 1A, AB).
<b>Logical Code</b>	Unique logic code for the apartment. Available only if the system is configured in logic addressing mode. Required field. Length from 2 to 8 alphanumeric characters.
<b>Decoder Port Number</b>	Apartment decoder port. It is an RJ45 socket named DER1, DER2, DER3, DER4. The value can be selected form a pull-down menu, the available values are: <b>0 (DER1), 1 (DER2), 2 (DER3), 3 (DER4)</b> . The FrontEnd only shows the ports not yet assigned.

*Table 43: Adding an apartment – Meaning of basic configuration data*

## 11.3 APARTMENT ADVANCED CONFIGURATION

Even though the previously entered “basic” information is enough to make an apartment active, it is possible to enter other configuration data, concerning the following functions:

- **Call Forwarding**
- Floors that can be accessed by the residents of the specific apartment (**Floors accessible by the residents of the apartment**)
- Interaction with the call module (**In the calling call module**)
- Graphic maps of access paths (**Path Images**)
- Buttons used to call other devices (**Call buttons**)
- Special functions (**Special functions**)

### 11.3.1 CALL FORWARDING

This section, shown in Figure 145, is used to select behaviour of the main terminal in the apartment in case of calls<sup>82</sup>. There are two operating modes:

- Voicemail recording
- Call Forwarding

The first mode is used to forward incoming calls to the video door phone voicemail service. The second is instead used to transfer the incoming call to an SIP device (typically a smartphone or a tablet) connected to the Internet. Enter the SIP name to be contacted in the specific text box to forward the call. The name must be a user registered on the Urmet SIP server at **sip.urmet.com**.

**Note:** An Internet connection with upload bandwidth of at least 1Mbps and a download bandwidth of at least 2Mbps is an essential prerequisite for correct operation of the call forwarding function.


 **Warning:** The two operating modes are mutually exclusively. Both are activated on the apartment station by enabling the voicemail function.



Figure 141: Advanced apartment configuration – Call forwarding setup

<sup>82</sup> This section is only available if the call forwarding function is configured on the IPerVoice system. See “Server Configuration” on page 261. for more information.

### 11.3.2 FLOORS ACCESSIBLE BY THE RESIDENTS OF THE APARTMENT

This section, that is shown expanded in Figure 142, makes it possible to select the floors to which the apartment residents can access. This function is related to the use of the lift interface 1039/37, that allows residents to be associated to a list of floors enabled for the use of the lift. By selecting the box near the name, the installer can add the floors accessible to the residents.

Once the configuration is completed, press the button “*Confirm*” to save information.

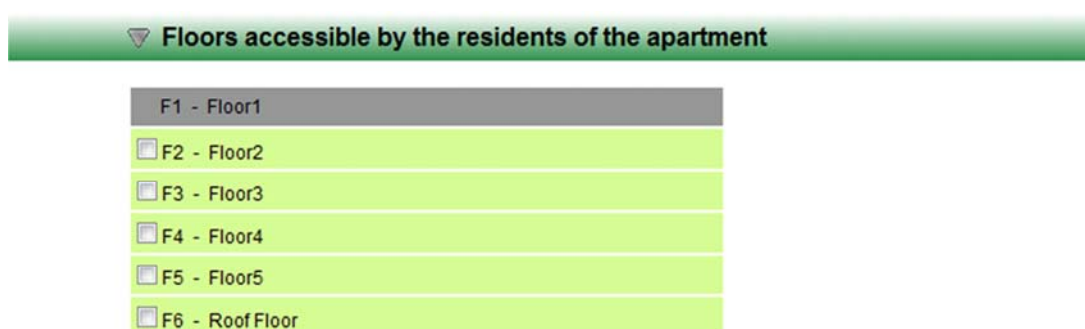



Figure 142: Apartment advanced configuration – Setting of floors accessible by residents

 **Note:** The floor where the apartment is located, in this case F1 – Floor1, is shown, but it cannot be de-selected from the list of floors.

### 11.3.3 IN THE CALLING CALL MODULE

This section describes the configuration data concerning the interaction between apartment and call modules and vice versa. This data is related to two main functions: the first one, provided by the devices 1039/13 and 1039/18, allows some apartment parameters to be changed from the door unit; the second one allows a specific message to be shown to visitors, that will be displayed on the call module when the resident is absent.

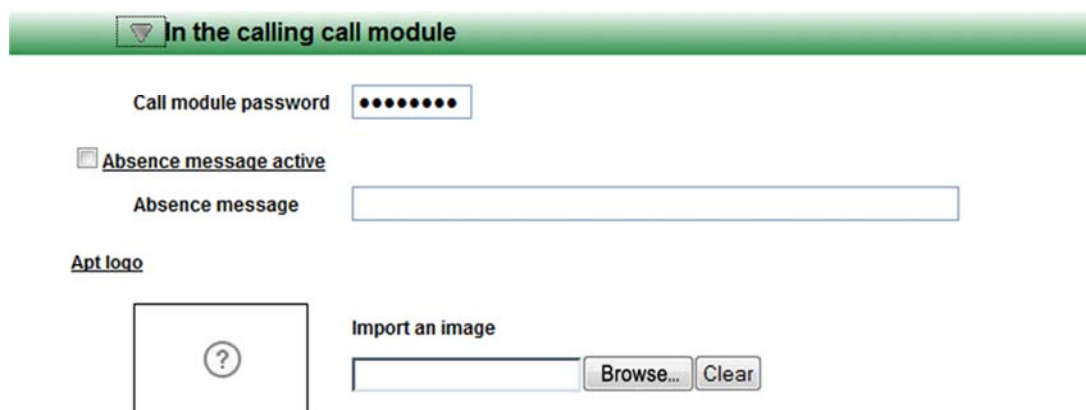


Figure 143: Apartment advanced configuration – Setting of relation parameters between apartment and call modules

The Table 44 shows the meaning of data to be entered.

<b>Call module password</b>	A password can be used on the call module to configure some apartment functions. In this field it is possible to change the password from the default value to the value required. To perform this function on the call module, enter as username the apartment topological code, followed by the password set using this function <sup>83</sup> . Numeric field. Minimum length: fixed, 8 characters.
<b>Absence message active</b>	If selected, an absence message, described below, is displayed on the call module when the apartment is called.
<b>Absence message</b>	Absence message displayed on call modules. Maximum length: 60 alphanumeric characters.
<b>Apt Logo</b>	Image in png <sup>84</sup> format (Portable Network Graphics) shown by the call module when the apartment is called. Image max. size <sup>85</sup> : 110 x 170 pixel

Table 44: Call modules settings – meaning of configuration parameters

<sup>83</sup>The default password is: **12345678** for all the apartments. By changing the default password, the system also allows to configure a different password for each apartment of the building.

<sup>84</sup>To convert an image from other graphic formats, as jpeg, gif or bmp to png, the application “Paint”, provided with Windows operating systems can be used, or other similar utilities.

<sup>85</sup>This is the size of the image shown by the call module display; bigger images will automatically be scaled..

## 11.3.4 PATH IMAGES

This paragraph will deal with subjects already described in the previous section. In this case, the target is the visitor, helping them to visually find the Block that includes the apartment they are visiting. For each call module associated to the apartment, it is possible to choose an image, that will appear on the display when the door is opened to let the visitor in. The image, usually a map, is used to highlight the path to be followed to reach the desired Block.

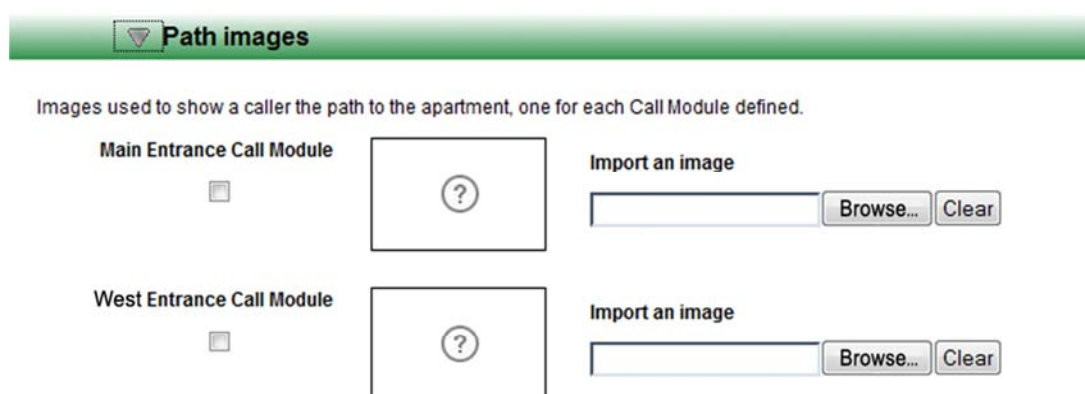


Figure 144: Apartment advanced configuration – Choosing Graphic maps

In the configuration page there is a list of call modules where the help map can be set (Figure 144). The following table contains all the information needed to set the required parameters.

<b>Name of the call module</b>	Under the call module name, shown in the example of Figure 144 “ <i>Main Entrance Call Module</i> ” or “ <i>West Entrance Call Module</i> ”, there is a selection box: if selected, path map visualization is enabled.. (The system disables the saving, if the file is not present and the cell is selected).
<b>Import an image</b>	Field used to import the image in png <sup>86</sup> format (Portable Network Graphics), displayed by the call module after the entrance door has been opened. As for all other similar cases, click the “Browse” button to select the desired image file..

Table 45: Graphic maps of access paths – meaning of configuration parameters

<sup>86</sup> To convert an image from other graphic formats, as jpeg, gif or bmp to png, the application “Paint”, provided with Windows operating systems can be used, or other similar utilities

### 11.3.5 CALL BUTTONS

On the apartment stations there are some configurable buttons<sup>87</sup> (seven max.), that can send commands outside the apartment. They are mostly used, when the apartment station handset is off-hook (or the conversation button has been pressed, in hands-free models), to call a switchboard, to call another apartment in the same riser column (managed by the same IP gateway), or to call a VoIP telephone (Figure 145).

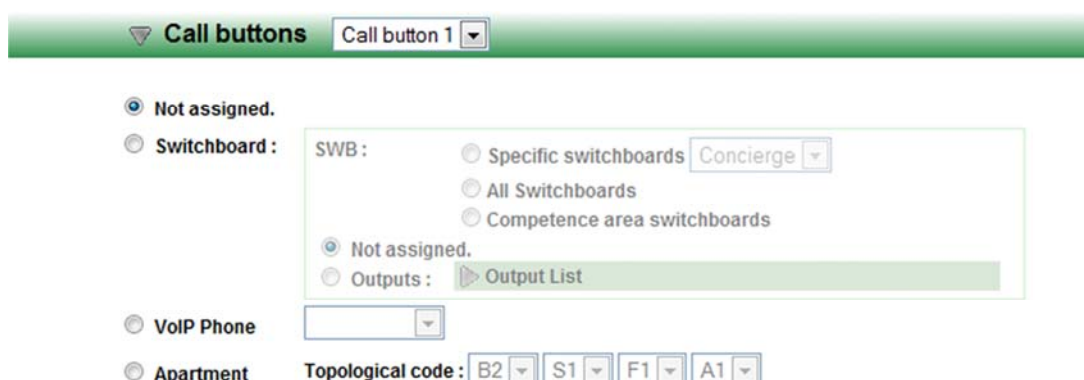


Figure 145: Apartment advanced configuration – Call buttons

The Table 46 contains the programming indications.

<b>Call Buttons</b>	The system executes the command, configured as described below, when the same call button selected from the pull-down menu is pressed. The available values are: <b>Call button 1</b> to <b>Call button 7</b> . These are configurable buttons <sup>88</sup> ; they are active if pressed <u>when the apartment station handset is off-hook (or the conversation button has been pressed, in hands-free models)</u> .	
<b>Not assigned</b>	Default condition, when the button is pressed, the system does not execute any command.	
<b>Switchboard</b>	The command is used to call a switchboard or activate special decoder outputs. Three options are available for switchboards:	
	➤ <b>Specific Switchboard</b>	From the pull-down menu, select the switchboard to be called
	➤ <b>All Switchboards</b>	The call is sent to all the switchboards

<sup>87</sup> The number of available buttons can change, according to the apartment station model the presence of “additional buttons” module.

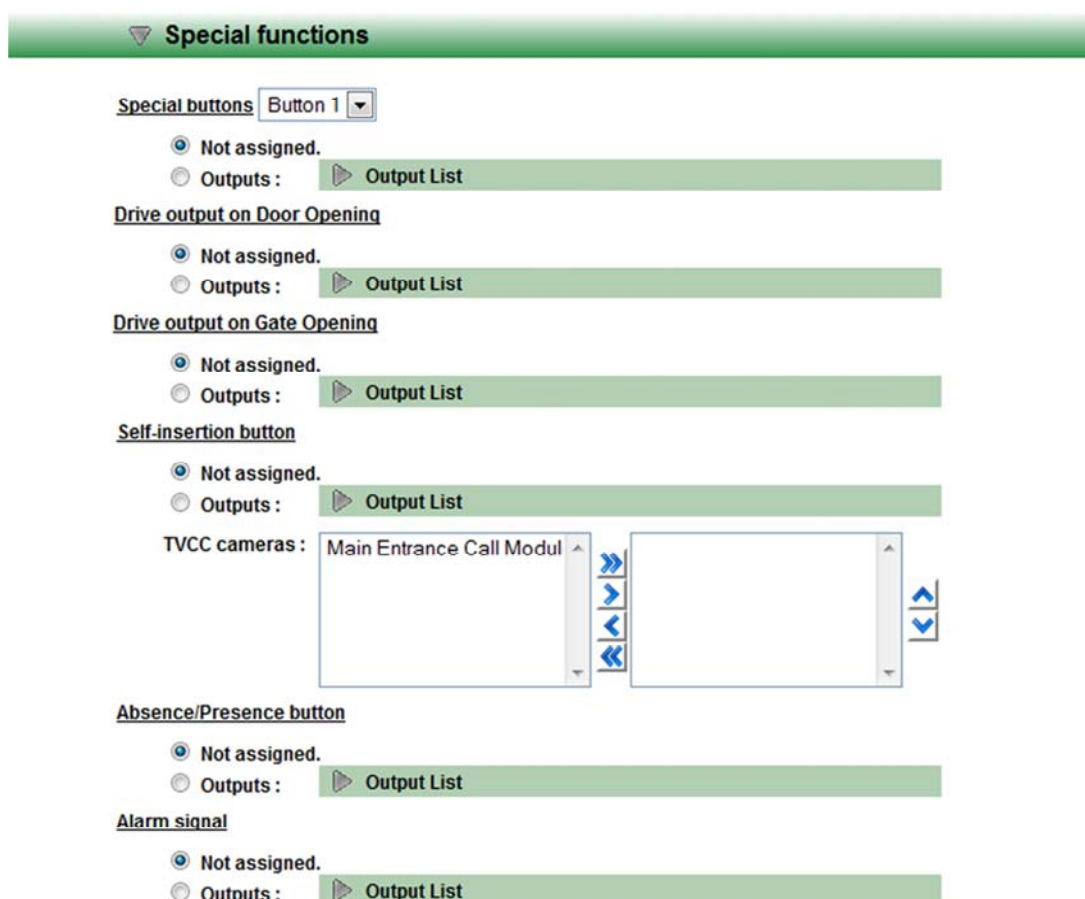
<sup>88</sup> For further information about door phone buttons, please refer to the paragraph “Button Function Assignment” on page 62.

	➤ <b>Competence area switchboards</b> The call is sent only to switchboards with competence on the apartment
<b>VoIP Phone</b>	The call is sent to the VoIP telephone selected from the pull-down menu.
<b>Apartment</b>	In this case, the call is sent to an apartment. The selection is made by entering the topological code of the apartment to be called, which must be managed by the same IP gateway.

Table 46: Call buttons – Meaning of configuration parameters

### 11.3.6 SPECIAL FUNCTIONS

When an event occurs, the commands performed by an apartment station, directed to one or more system outputs, are many and various, as shown in Figure 146.



**Special functions**

Special buttons Button 1

☒ Not assigned.

☐ Outputs : **Output List**

Drive output on Door Opening

☒ Not assigned.

☐ Outputs : **Output List**

Drive output on Gate Opening

☒ Not assigned.

☐ Outputs : **Output List**

Self-insertion button

☒ Not assigned.

☐ Outputs : **Output List**

TVCC cameras : Main Entrance Call Modul

Absence/Presence button

☒ Not assigned.

☐ Outputs : **Output List**

Alarm signal


☒ Not assigned.

☐ Outputs : **Output List**

Figure 146: advanced configuration – Special functions setting



Even though the commands for special decoders 1039/80 outputs are similar to those already described (for example, on page 132 or page 143), there are two options, described in the following table and concerning two new aspects: the “special buttons” and the cameras, activated in auto-on cycle.

<b>Special buttons</b>	The system executes the command on the configured outputs when the special button, the same selected from the pull-down menu, is pressed. The available values are: <b>Button 1</b> to <b>Button 6</b> . These are configurable buttons <sup>89</sup> ; they are active if pressed <u>when the apartment station is in stand-by (the handset is on-hook)</u> .
<b>Drive output on Door Opening</b>	The system executes the command when the user in the apartment station requests a door lock release.
<b>Drive output on Gate Opening</b>	Command similar to the previous one, executed when the vehicle entrance gate is opened.
<b>Auto-on button</b>	The system executes the command when the auto-on button is pressed (see the paragraph “Auto-on, cyclic, mono and bidirectional audio” on page 64 for more information about the auto-on function). In this section it is possible to configure the cameras; the images coming from these cameras are displayed in the apartment during the auto-on “cyclic” function. There are two lists: the left one contains the cameras available in the system (call modules and video servers cameras), the right one contains the selected cameras.
<b>Absence/Presence button</b>	<p>When the user changes the resident absence/presence status, by pressing the dedicated button in the apartment, the system executes the command on the configured outputs.</p> <p> <b>Warning:</b> the absence/presence button is only available on the Master apartment station (i.e. on the apartment station with identification number <b>0</b>).</p>
<b>Alarm signal</b>	The system executes the command in case of alarm event coming from the apartment (issued from the “panic alarm” button of apartment stations or alarm interface 1039/61).

*Table 47: Command setting for special decoders – meaning of configuration parameters*

<sup>89</sup> For further information about door phone buttons, please refer to the paragraph “Button Function Assignment” on page 62.

## 11.4 RESIDENT MANAGEMENT

As already described, the IPervoice system manages the residents data, by associating them to the apartments. So, the system creates “residents address books” linked to their respective blocks and stairs, instead of a single general directory.

To add a new resident, select, in the devices tree, the item “Resident” related to the apartment where the name is to be saved. (Figure 147).

**Note:** Two options are available to select an apartment in the devices tree: select the IP gateway and then the 4-user decoder to which the apartment is connected, as shown in the example, or select the apartment from the floors list (the item “Floors” and then the apartment floor).

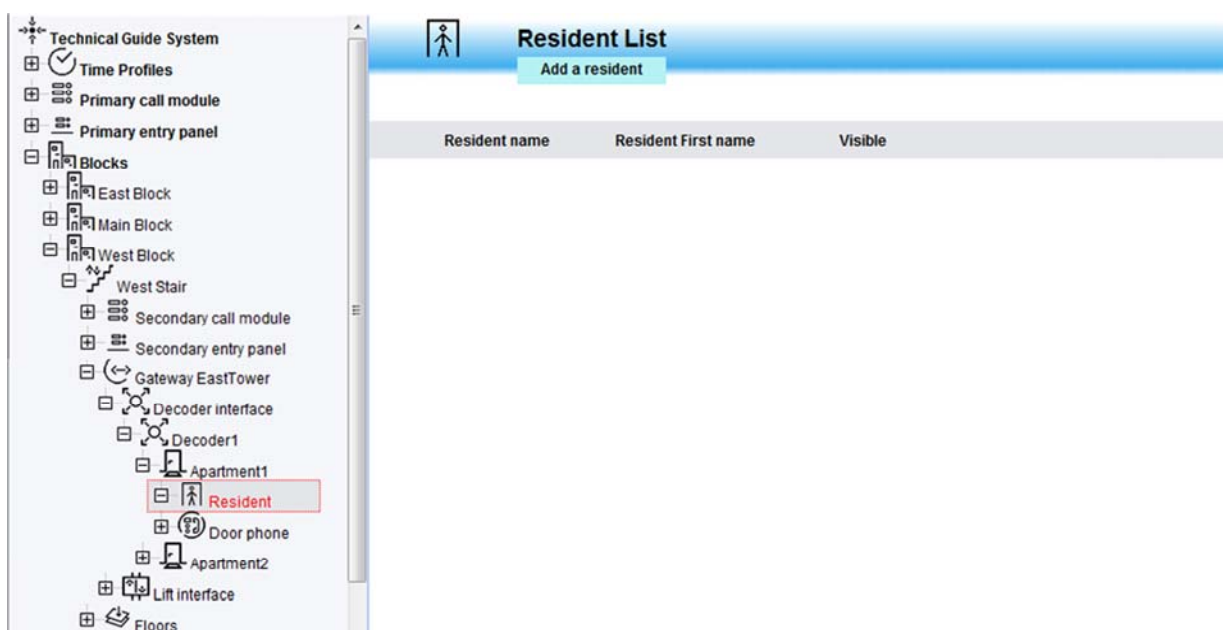


Figure 147: Apartment configuration – Adding a new resident



Figure 148: Apartment configuration – Residents list

Click on “Add a resident”, under the title, to gain access to the data entry page. If some residents have already been added, they will appear in the list, as shown in Figure 148.

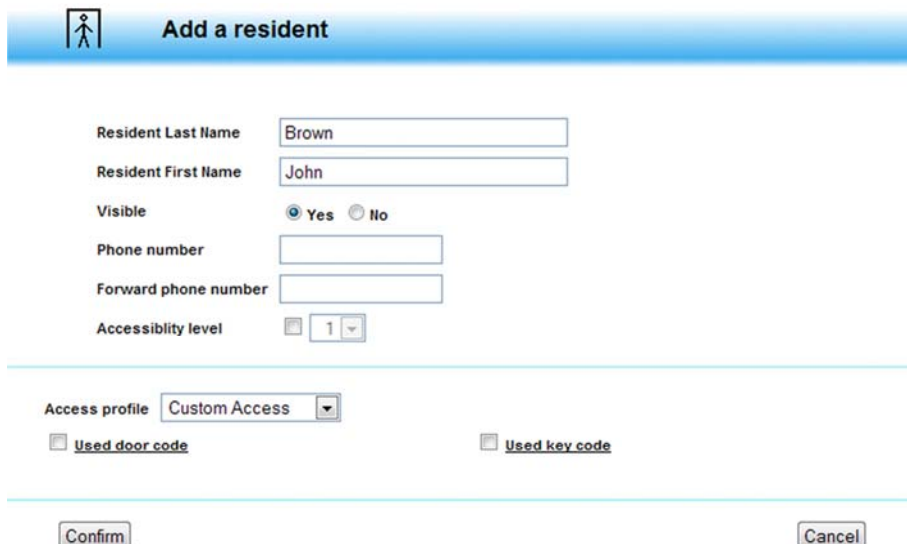


Figure 149: Apartment configuration – Entering the main data of a new resident

Table 48 helps to understand the meaning of the main values to be entered; click the button “Confirm” to add the new resident to the directory.

<b>Name</b>	Name, required field. Maximum length: 32 characters.
<b>Firstname</b>	First name, required field. Maximum length: 32 characters.
<b>Visible</b>	Visible resident: if set to Yes, it allows the name (surname and first name) to be displayed on the call modules. Available values: Yes, No. Default value: <b>No</b> .
<b>Phone number</b>	Telephone number associated to the resident. This field is optional. Maximum length: 16 numeric characters.
<b>Forward phone number</b>	Not used. For future purposes.
<b>Accessibility Level</b>	When selected it allows, from the pull-down menu, to multiply by the indicated factor the door opening time programmed on the device. Allowed values: min: <b>1</b> , max: <b>10</b> . Default value: <b>Not selected</b> .
<b>Free information</b>	Field available for adding notes and information.
<b>Access profile</b>	Selection of user access profile (if available). The value can be selected from a pull-down menu which contains the previously programmed profiles, if present. For information about access profile definition, refer to chapter “Advanced functions configuration - Access Profile” on page 231.



<b>Used door code</b>	If selected, it means that a door lock release code is associated to the resident. For programming procedure, see the paragraph “Door Code Configuration” on page 204. Default value: <b>Not selected</b>
<b>Used key code</b>	If selected, it means that a proximity key is associated to the resident. For programming procedure, see the paragraph “Key Code Configuration” on page 207. Default value: <b>Not selected</b>

Table 48: Residents management – Basic data programming

An image or passport photograph can be associated, if required.

### 11.4.1 RESIDENTS ADDRESS BOOK UPDATING

Once the residents data has been entered, the residents address book must be rebuilt. This operation is performed by the IPervoice server to update the call modules directories. To activate the function, select the item “UPDATE SYSTEM” on the main menu: the result is displayed in a pop-up window, as shown in Figure 150.

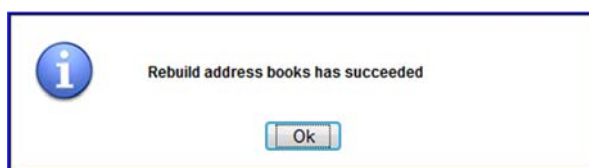


Figure 150: Residents address book updating – operation result

**Warning:** this operation must be performed each time the residents address books are changed. Otherwise, the call modules and the respective switchboards will not show these updates.

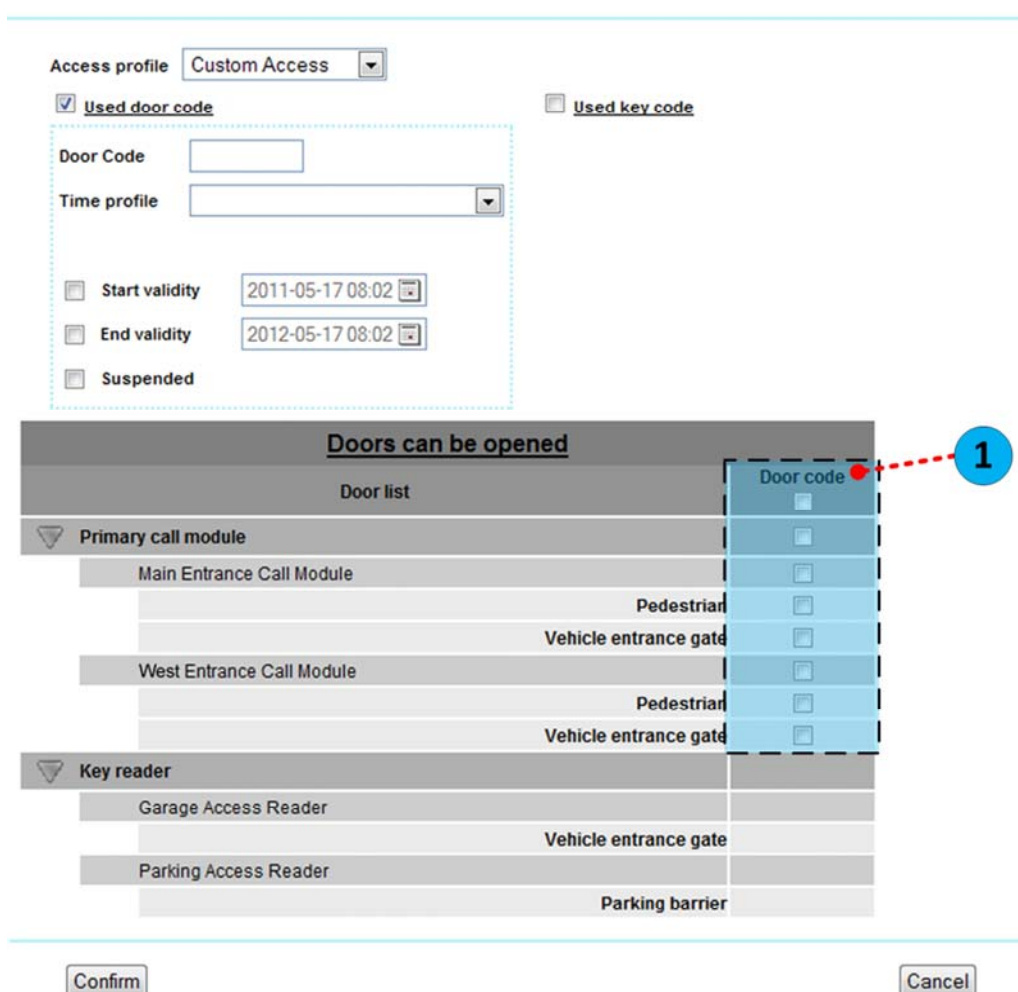
The system will inform the user each time an operation is performed, which requires an Address Book rebuild and when a system configuration update is needed, highlighting the item “UPDATE SYSTEM” on the main menu, as shown in Figure 151.



Figure 151: System updating – update request

## 11.4.2 DOOR CODE CONFIGURATION

To open a door from a main or secondary call module, a “Door code” can be used. A code, unique in all the system, can be assigned to each resident; when this code is entered on the keypad of one or more call modules, the relay used to open the door or the vehicle entrance gate<sup>90</sup> is activated. During configuration, it is possible to select, among the available devices, those enabled for the opening with this code. The section indicated by number **1** of Figure 152 shows how to select devices and door types that can be used to enter in the building. Notice that IP key readers, if present, cannot be selected because they are not equipped with a keypad.



Access profile: Custom Access

☒ Used door code ☐ Used key code

Door Code:

Time profile:

☐ Start validity: 2011-05-17 08:02

☐ End validity: 2012-05-17 08:02

☐ Suspended

Doors can be opened	
Door list	Door code
<b>Primary call module</b>	<input type="checkbox"/>
Main Entrance Call Module	<input type="checkbox"/>
Pedestrian	<input type="checkbox"/>
Vehicle entrance gate	<input type="checkbox"/>
West Entrance Call Module	<input type="checkbox"/>
Pedestrian	<input type="checkbox"/>
Vehicle entrance gate	<input type="checkbox"/>
<b>Key reader</b>	
Garage Access Reader	
Vehicle entrance gate	
Parking Access Reader	
Parking barrier	

Confirm Cancel

Figure 152: Door Code configuration – Data entry

<sup>90</sup> If the door code is configured for opening both the passages managed by the call module (pedestrian door and vehicle entrance), once the code has been entered, a message on the call module will ask the user to select the passage to be opened: by entering **1**, the first passage will be opened, by entering **2** the second one will be opened.

The following table shows the meaning of the available fields:


<b>Door Code</b>	<p>Numeric door lock release code, required field. Minimum length: 4 characters, 8 characters max.</p> <p> <b>Note:</b> to activate the “hold-up” code, enter a valid door code increased by one unit, e.g.: door code: <b>123456</b>, associated hold-up: <b>123457</b>.</p>
<b>Time Profile</b>	<p>Selection of Door lock release time profile (if available) (see paragraph “Time Bands” on page 66). The value can be selected from a pull-down menu which contains the previously programmed profiles, if present. For information about time profiles, refer to chapter “Advanced functions configuration - Time Profile Access” on page 229.</p> <p>Default value: <b>No time profile applied</b></p>
<b>Start validity</b>	<p>If selected, it allows to define the validity start date of door lock release code. Before this date the code will not open the passage.</p> <p>Default value: <b>Not selected</b></p>
<b>End validity</b>	<p>If selected, it allows to define the validity end date of door lock release code. After this date the code will not open the passage.</p> <p>Default value: <b>Not selected</b></p>
<b>Suspended</b>	<p>If selected, the door lock release code will be disabled and will not allow to open the passage.</p> <p>Default value: <b>Not selected</b></p>
<b>Selected Door For Door Code</b>	<p>Selection of doors enabled to be opened. If the “check-box” at the top of the list is selected, the doors of all devices are enabled, then those of a specific device type, and so on.</p>

Table 49: Door Code configuration – Meaning of data



### 11.4.3 KEY CODE CONFIGURATION

Using the same method, one or more passages can be opened with a proximity key (model 1125/50). In this case, a key is associated to the selected resident. It is possible to select doors related to call modules, as for door codes, or doors managed by IP key readers. Figure 153, in the section indicated by number **2**, shows this condition.

Figure 153: Key Code configuration – Data entry

**Note:** It is also possible to assign proximity keys to residents with a guided procedure, using the device “Encoder 125” as described in the paragraph “Automatic Key Code Wizard” on page 209.




<b>Key Code</b>	<p>Proximity key identification code. Required field in hexadecimal format. Fixed length: 8 characters.</p> <p> <b>Note:</b> the identification code is engraved on the back of the key.</p> 
<b>Time Profile</b>	<p>Selection of Door lock release time profile (if available) (see paragraph “Time Bands” on page 66). The value can be selected from a pull-down menu which contains the previously programmed profiles, if present. For information about time profiles, refer to the chapter “Advanced functions configuration - Time Profile Access” on page 229.</p> <p>Default value: <b>No time profile applied</b></p>
<b>Start validity</b>	<p>If selected, it allows to define the validity start date of the proximity key. Before this date the code will not open the passage.</p> <p>Default value: <b>Not selected</b></p>
<b>End validity</b>	<p>If selected, it allows to define the validity start date of the proximity key. After this date the code will not open the passage.</p> <p>Default value: <b>Not selected</b></p>
<b>Suspended</b>	<p>If selected, the proximity key will be disabled and will not allow to open the passage.</p> <p>Default value: <b>Not selected</b></p>
<b>Color</b>	<p>Colour code, used to identify the proximity key. The final code is composed by the two colours that can be selected from the pull-down menus (Figure 154). The available colours are:</p> <p style="text-align: center;"><b>None, White, Blue, Red, Green, Yellow, Orange</b></p> <p>Default value: <b>None</b></p> <p> <b>Note:</b> to put the selected colour code on the proximity key, insert the provided coloured insets in the suitable slots on the back of the key.</p>
<b>Selected Door For Key Code</b>	<p>Selection of doors enabled to be opened. If the “check-box” at the top of the list is selected, the doors of all devices are enabled, then those of a specific device type, and so on.</p>

Table 50: Door Code configuration – Meaning of configuration data

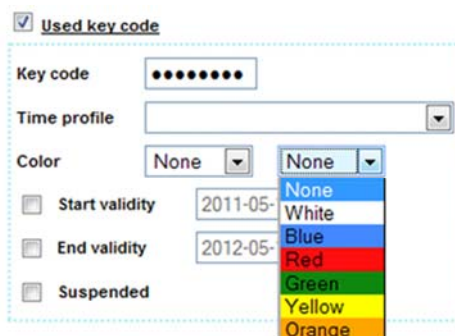


Figure 154: Key Code configuration – Colour code assignment

#### 11.4.4 AUTOMATIC KEY CODE WIZARD

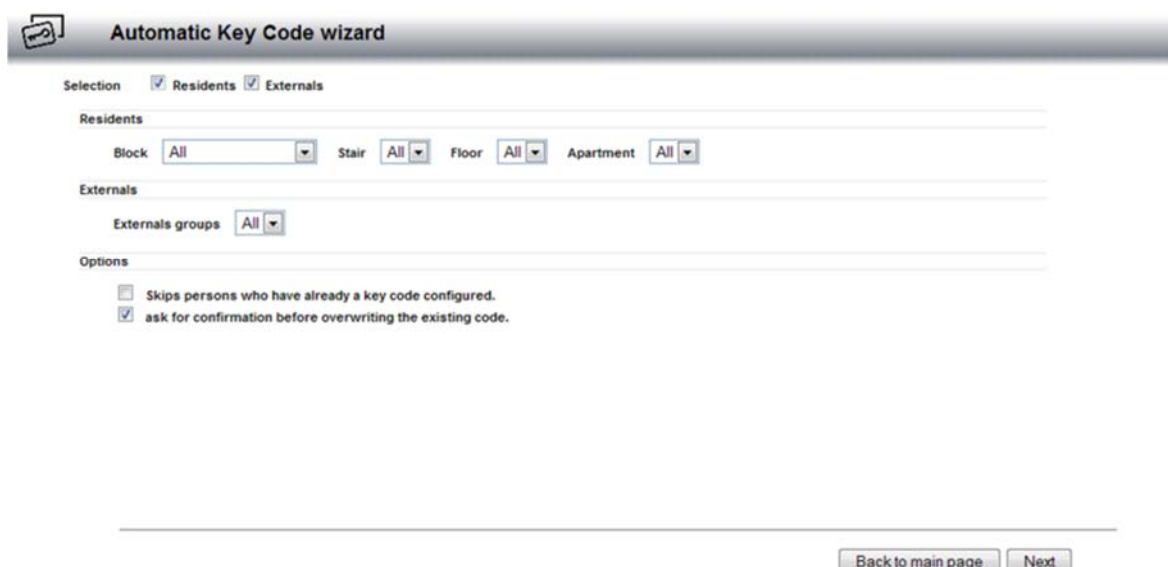
In order to assign the identification code of a proximity key, it is also possible to follow a guided procedure with the “Wizard”, which can be activated by the FrontEnd main menu (Figure 155).



Figure 155: Automatic Key Code Wizard - Function selection

To use this function, the device “Encoder 125” is needed, which is used to read proximity key codes. The Encoder 125 must be connected, with the provided cable, to a USB port of the computer, where the IPervoice FrontEnd is being used. The device is directly powered by the PC and so it doesn’t need any additional power supply<sup>91</sup>. Remember to connect the Encoder before starting Wizard, so the system can correctly identify it. In the first Wizard page it is possible to define some search criteria and options which will be used to assign identification codes. The table describes the meaning of available items.


<sup>91</sup> The device is correctly powered by the PC USB port if the bicolor led on the device is RED.



The image shows a web-based wizard titled "Automatic Key Code wizard". It has a "Selection" section with checkboxes for "Residents" and "Externals", both of which are checked. Below this, there are sections for "Residents" and "Externals". The "Residents" section contains four pull-down menus: "Block" (set to "All"), "Stair" (set to "All"), "Floor" (set to "All"), and "Apartment" (set to "All"). The "Externals" section contains a single pull-down menu for "Externals groups" (set to "All"). At the bottom, there is an "Options" section with two checkboxes: "Skips persons who have already a key code configured." (unchecked) and "ask for confirmation before overwriting the existing code." (checked). At the very bottom right, there are two buttons: "Back to main page" and "Next".

Figure 156: Automatic Key Code Wizard - Search criteria selection

After search criteria have been defined, press the button “Next”. The system activates the Encoder and is ready to read proximity keys. If this operation is performed for the first time, follow instructions described in the previous paragraph.

<b>Selection</b>	<p>Two options are available as search filter: <b>Residents</b> and <b>Externals</b>. If selected, the first one allows to assign keys to residents, the second one to externals.</p> <p> <b>Note:</b> To continue, one of the available options must be selected.</p>
<b>Residents</b>	<p>The section is shown if this item has been selected. There are four filter categories, which can be activated by four pull-down menus. These allow to refine the search of residents to be assigned. They are:</p> <ul style="list-style-type: none"> <li>• <b>Block:</b> to select a special block</li> <li>• <b>Stairs:</b> to limit the search to a specific stair</li> <li>• <b>Floor:</b> to limit the search to a single floor</li> <li>• <b>Apartment:</b> to select a special apartment</li> </ul>
<b>Externals</b>	<p>As in the previous case, the section is shown only if this item has been selected. In this case, the restriction is applied to the belonging group of externals. The selection is performed from a pull-down menu.</p>
<b>Options</b>	<p>In this section there are two options:</p> <ul style="list-style-type: none"> <li>• <b>Skips persons who have already a key code configured</b></li> <li>• <b>ask for confirmation before overwriting the existing code</b></li> </ul> <p>The first one allows to select if to skip or not persons who have already an assigned code, the second one to asks for confirmation before overwriting an existing code.</p>

## ENCODER CONFIGURATION

The first time the Automatic Key Code Wizard is used, some preliminary operations must be performed in order to use the encoder device. The Encoder 125 doesn't need any special configuration, but the connected PC must be provided with "Java 2 Platform, Standard Edition". This can be freely downloaded from the Internet site Oracle.com<sup>92</sup>. If this operation has been correctly performed, a page as the one shown in Figure 157 will be displayed. The user must select the item "Always trust content from this publisher"<sup>93</sup> as shown by the arrow, in order to start the application<sup>94</sup> which will read identification data of proximity keys.

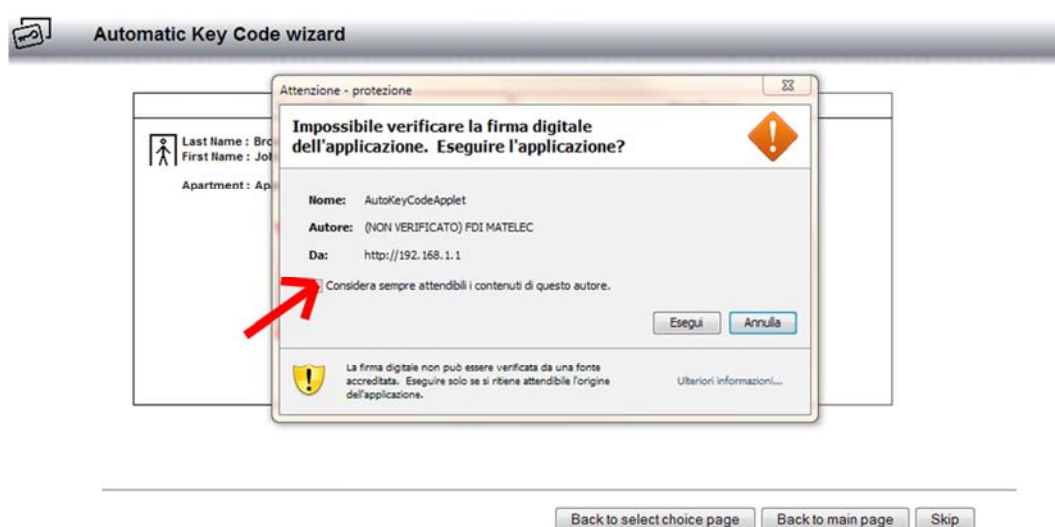


Figure 157: Automatic Key Code Wizard - Encoder activation

If the activation phase has been successful, when the button "Execute" is pressed, the encoder image will be displayed, with the device firmware version (Figure 158 under the image). Otherwise, the image shown in Figure 159 will be displayed. If the second image appears, check that devices are properly connected, requirements have been met and repeat the operation following the described sequence.



Figure 158: Automatic Key Code Wizard – Encoder activated




Figure 159: Automatic Key Code Wizard – Encoder not connected

<sup>92</sup> Now it can be downloaded following information on: <http://www.oracle.com/technetwork/java/javase/downloads>

<sup>93</sup> If the check mark (tick) is not selected, the Encoder will not work properly

<sup>94</sup> The application which controls the Encoder 125 is based on a Java Applet inside the Internet browser used to connect to iPerVoice FrontEnd.

## JAVA PANEL CONFIGURATION

Java application (Applet) used to manage the encoder could be updated after a new version of IPervoice is installed (see “IPervoice Server Upgrade” on page 267). The PC used for connection to FrontEnd downloads the Applet from IPervoice server. Only the first time it is used, the old version must be deleted before downloading the new one. This operation is performed from “Java control panel” inside “Windows control panel”, shown by the following icon: 

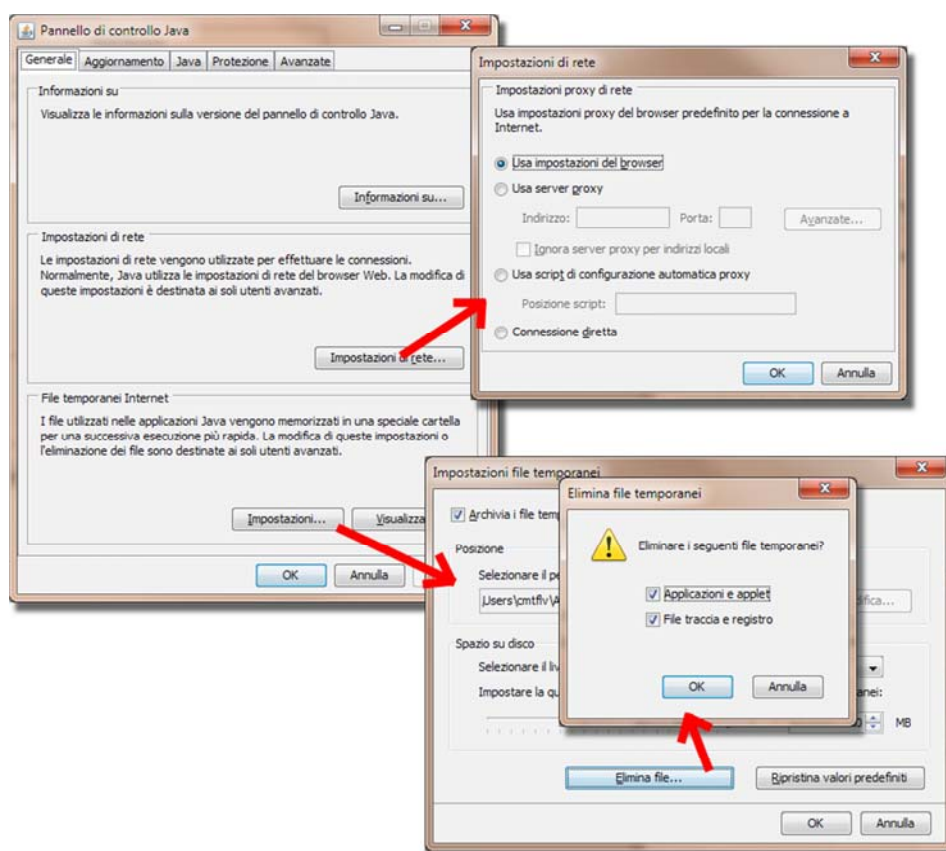


Figure 160: Java configuration – Network settings and temporary files

Double click with the mouse to see the control panel where two operations must be performed:

- Checking network settings
- Deleting Internet temporary files

The first operation can be performed once, and its purpose is to check that Java environment uses the same network settings as those used by the Internet Browser: as shown in the upper side of Figure 160, after pressing the button “Network settings” check that the item “Use Browser settings” is selected and then press “OK”.

The second operation must be performed each time the IPervoice server is updated; after pressing the button “Settings...” and “Delete file...” a dialog window will appear, asking to confirm temporary files deletion; check that both tick boxes are selected and press “OK”.

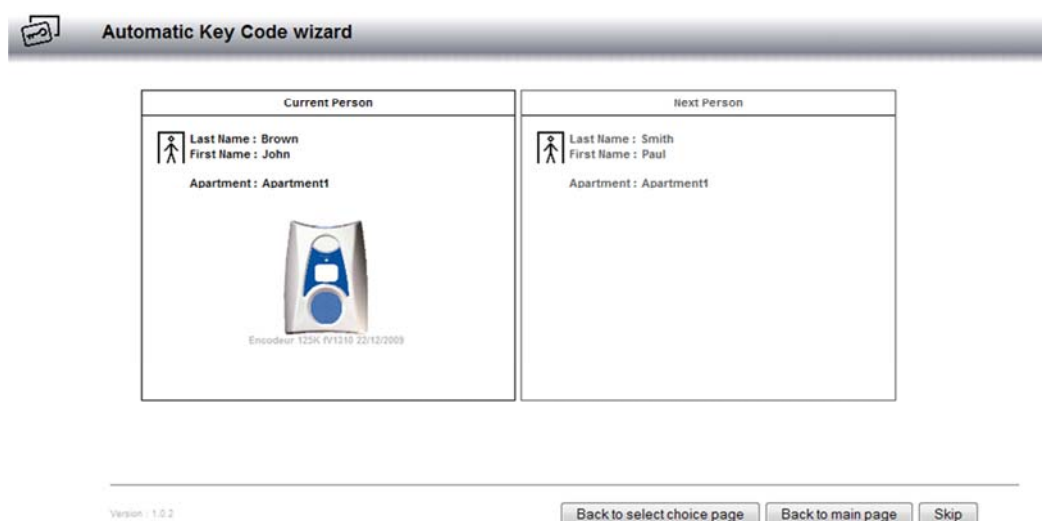
When this operation has been completed, it is possible to execute Automatic Key Wizard or download to the PC the new version of Encoder management application.

## IDENTIFICATION CODES ASSIGNMENT (KEY CODE)

Figure 161 is the Wizard page where to assign Resident – Proximity key. In the page there are two sections:

- Current Person
- Next Person

The first one shows the person (resident or external) whom the code acquired by the encoder will be assigned. The second one shows the next person selected by Wizard according to search criteria specified before. To go to the next person with no changes, press the button “Skip” on the right bottom side of the page.



The image shows a software window titled "Automatic Key Code wizard". It contains two main panels: "Current Person" and "Next Person".

**Current Person:**

- Icon of a person.
- Last Name : Brown
- First Name : John
- Apartment : Apartment1
- Image of a proximity key.
- Encoder 125K FY1210 22/12/2009

**Next Person:**

- Icon of a person.
- Last Name : Smith
- First Name : Paul
- Apartment : Apartment1

At the bottom of the window, there is a status bar with the text "Version : 1.0.2" and three buttons: "Back to select choice page", "Back to main page", and "Skip".

Figure 161: Automatic Key Code Wizard – resident selection

To assign a proximity key, put the key in the seat on the Encoder and wait for the confirmation “beep” emitted by the device: if the proximity key is not assigned to another user and the selected person has not an assigned key, the Wizard executes the operation and suggests the next person. If the person is already assigned to a key, the system asks for a confirmation, showing the Popup window Figure 162.

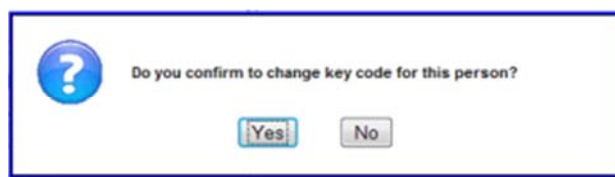


Figure 162: Automatic Key Code Wizard – Code change

If the key is already assigned to another user, before changing the assignment from the old to the new user the system will ask for a confirmation (Figure 163). In both cases press “Yes” to confirm the operation and “No” to skip and go to the next person.



Figure 163: Automatic Key Code Wizard – Changing code assignment

Repeat the operation until the list of selected persons is completed. This condition is shown by the button “Skip” which becomes dimmed. However, the user can reboot the Wizard to assign keys to other groups of people or correct the group previously selected.

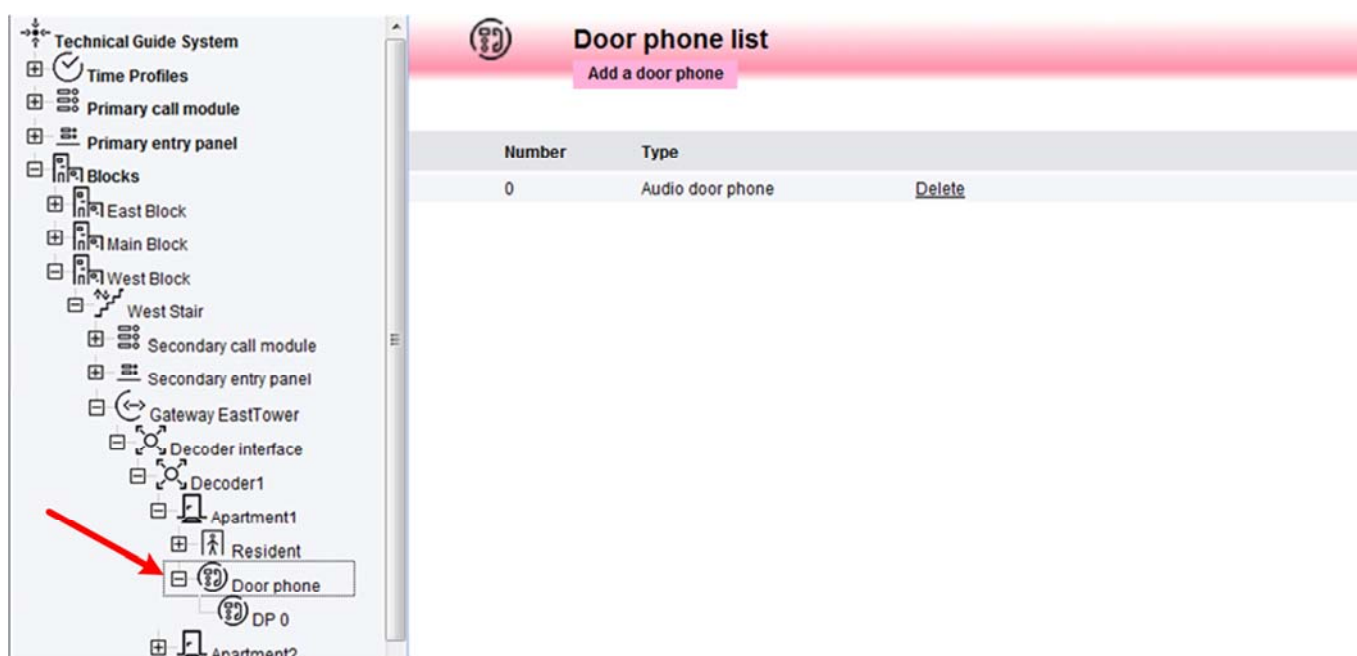


## 11.5 APARTMENT STATIONS CONFIGURATION

The IPervoice system supports three types of apartment stations:

- Door phones
- Video door phones
- Hands-free video door phones

If the initial configuration has been performed with the StartUp Wizard, to each apartment station of the system is assigned the **Video door phone** category; in this way, the system can establish audio and video communications. In order to assign the correct typology to devices, access with the IPervoice FrontEnd to the section dedicated to apartment station configuration. Apartment stations are considered to be devices included in the apartments; to select the desired apartment stations, identify in the devices tree the apartment that includes them, and expand the item “Door phone”. The system will display the list: click on the desired apartment station in the column “Number” or “Type” to access to the modify page (Figure 164). To add a new apartment station, press the button “Add a door phone” under the title.



Number	Type	
0	Audio door phone	<a href="#">Delete</a>

Figure 164: Apartment stations configuration – Devices list

Apartment station configuration data is shown in Figure 165, their meaning in Table 51.

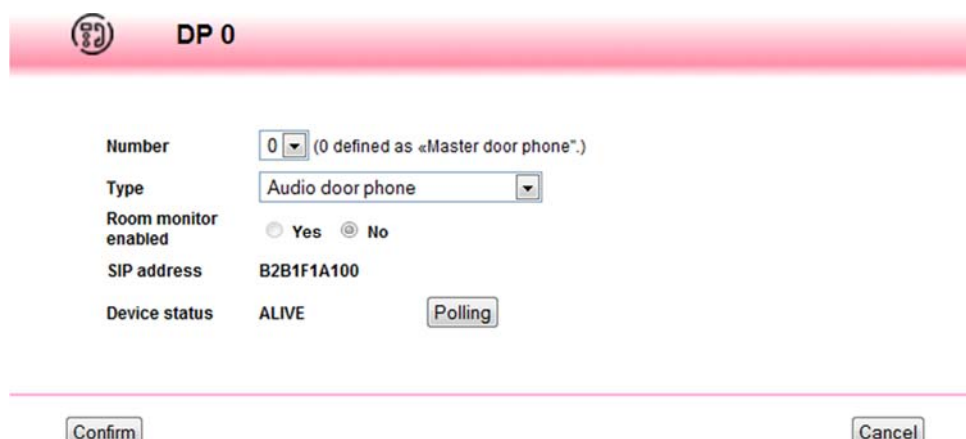


Figure 165: Apartment stations configuration – configuration data




<b>Number</b>	Apartment station identification number. The value is selected from the pull-down menu.   <b>Warning:</b> Each apartment must always have an apartment station with identification number <b>0</b> : this is the “Master door phone”, used by the system for automatic diagnostic operations.
<b>Type</b>	Apartment station type. The selection is made from a pull-down menu; the available values are: <ul style="list-style-type: none"> <li>• <b>Audio door phone:</b> Door phone – audio only.</li> <li>• <b>Video door phone:</b> Video door phone – audio and video</li> <li>• <b>Hands free Video door phone:</b> Hands-free – Hands-free audio and video</li> </ul> Default value: <b>Video door phone</b>
<b>Room monitor enabled</b>	Room monitor enabling <sup>95</sup> . Available values: Yes, No. Default value: <b>No</b>
<b>Topological Code</b>	Topological code assigned by the system (it cannot be changed by the user).   <b>Note:</b> The last two digits are obtained by the apartment station identification number (from 00 up to 15).
<b>Device status</b>	Device status detected by the system. The status can be: <b>UNKNOWN, POLL IN PROGRESS, ALIVE, DEAD.</b>

Table 51: Apartment stations configuration – Meaning of configuration data

<sup>95</sup>If enabled, this function allows the concierge switchboard, in case of an alarm coming from the apartment, to activate, on the apartment station, a mono-directional audio link, in order to listen what is happening in that apartment.

## 11.6 INTERCOM INTERFACE CONFIGURATION

If four stations per apartment are not enough to meet system requirements, IPer voice allows to extend this limit up to a max. of sixteen, using intercom interfaces. One to four intercom interfaces (1039/36) can be added for each apartment; each interface allows to connect up to four apartment stations. To add a new intercom interface, first of all select the desired apartment from the devices list and click on “Add intercom interface”, as shown in Figure 166.



**Apartment2**

[Add intercom interface](#) [Add Alarm](#)

**Basic Infos**

Name:

Topological code:

Logic code:

Decoder port number:

Figure 166: Intercom Interface Configuration – Adding a new interface

If an interface 1039/36 has already been added to the apartment, in order to add other similar devices, use the interfaces list, as shown in Figure 167. Access to the same list to change or delete previously added interfaces.



**Intercom interface list**

[Add intercom interface](#)

Name	Number	
Intercom1	0	<a href="#">Delete</a>

Figure 167: Intercom Interface Configuration – Intercom Interface List

In both cases, the user must enter the name and the number of the new device; Figure 168 e la Table 52 describe meaning and allowed values of the parameters for this operation.

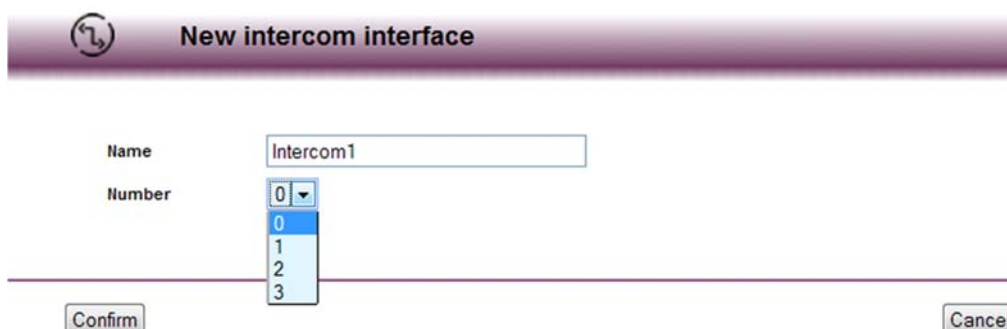


Figure 168: Intercom Interface Configuration – Intercom Interface configuration data

<b>Name</b>	Name assigned to the intercom interface. Required field. Max. length: 32 characters.
<b>Number</b>	Intercom interface number inside the apartment. The number can be selected from a pull-down menu; available values are: <b>0, 1, 2, 3.</b> The FrontEnd only show not assigned numbers.

Table 52: Intercom Interface – Configuration data

After this preliminary phase, it is possible to configure apartment stations. As shown in Figure 169, to add a new apartment station associated to the interface 1039/36 click on “Add a door phone”. The FrontEnd will show the apartment station configuration page.

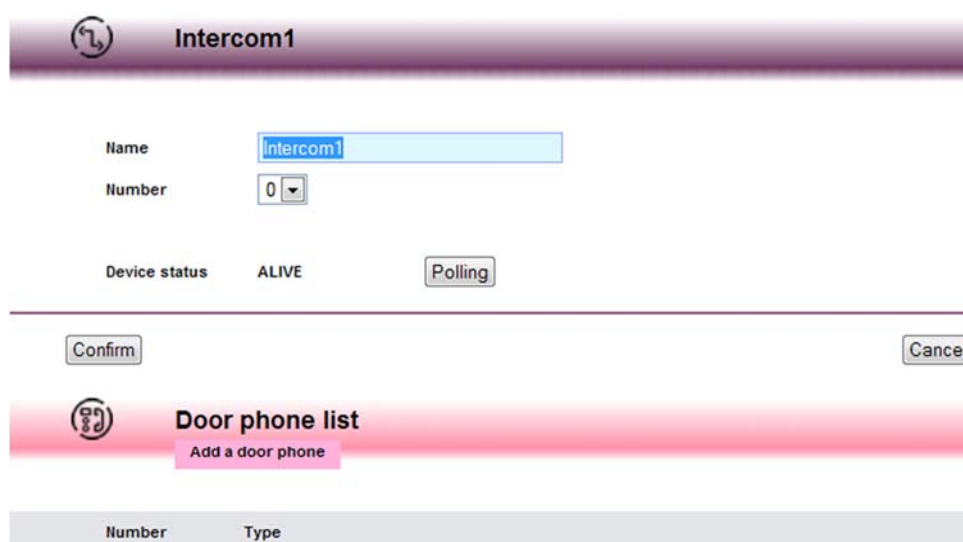


Figure 169: Intercom Interface Configuration – Adding an apartment station

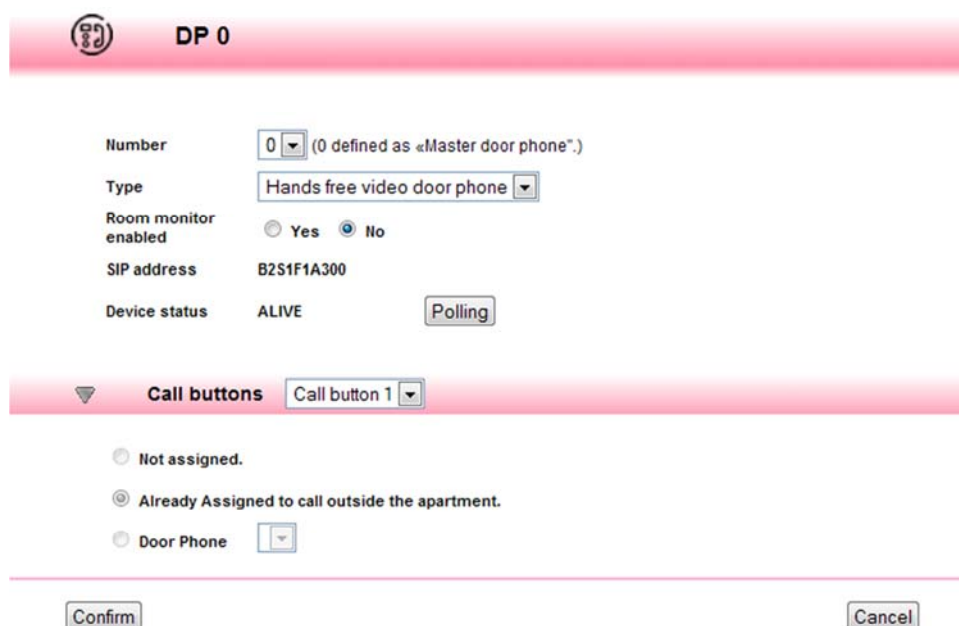


Figure 170: Intercom Interface Configuration – Apartment Stations configuration data

Besides data described in Table 51 in the chapter “Apartment Stations Configuration”, in case of apartment station associated to an intercom interface, it is possible to configure the call buttons behaviour present in the apartment station.

<b>Call Buttons</b>	The system performs the configured command, selected from the pull-down menu, when the intercom call button is pressed. Available values are: <b>Call button 1</b> to <b>Call button 7</b> . These buttons can be configured <sup>96</sup> and the configuration will be activated when the buttons are pressed <u>with the apartment station handset off-hook (or the audio button pressed in hands-free models).</u>
<b>Not assigned</b>	Default condition; when the button is pressed, the system does not send any command.
<b>Already Assigned to call outside the apartment</b>	The button is already used for external calls (for ex., switchboards, VoIP telephones), and it cannot be used for other purposes.
<b>Door Phone</b>	The call is sent, by the intercom interface, to the apartment station selected in the pull-down menu. <u>Because the conversation use apartment resources only, the riser column audio channel will not be occupied.</u>

Table 53: Intercom Interface – Apartment station configuration data

<sup>96</sup> For information about buttons in apartment stations, see the paragraph “Button Function Assignment” on page 68.

## 11.7 IP APARTMENTS CONFIGURATION

In order to add or configure an IP apartment, select the desired floor inside the belonging block/stair from the devices tree, as shown in Figure 171.

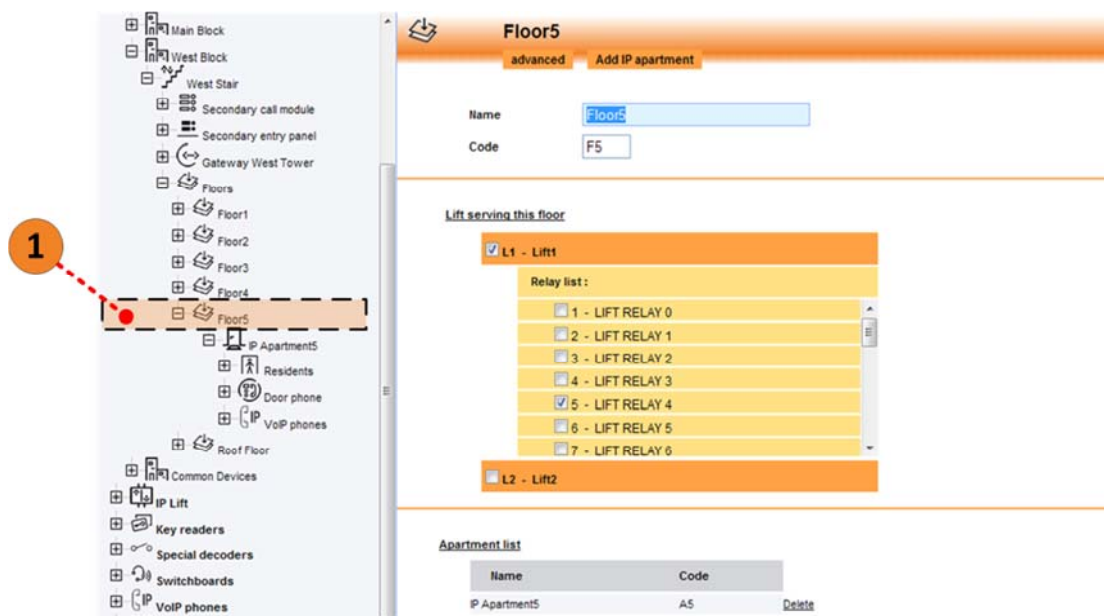


Figure 171: IP apartments configuration – Selection of belonging floor

To add an apartment to the selected floor, press the button “Add IP apartment” under the title.

The FrontEnd shows the page used to enter data, composed by six sections. The first one, “Basic Infos”, allows to enter the data needed by IPervoice to add the apartment in the system. La Figure 172 and Table 54 show configuration data to be entered by the user and their meaning.

**Note:** Except for installation and configuration modes of devices inside an IP apartment which have the same functions as a video door phone (for example iModo 1717/2 terminal or VoIP telephone 4501/5), other functions of resident/access code management and residents address book update are managed like CAT5 dedicated network apartments procedures. See paragraphs 11.4.1, 11.4.2, 11.4.3 of this chapter. Information about “Apartment advanced configuration” are in paragraphs 11.3.1, 11.3.3, 11.3.4, 11.3.5 and 11.3.6. See the following paragraph for call forwarding functions.

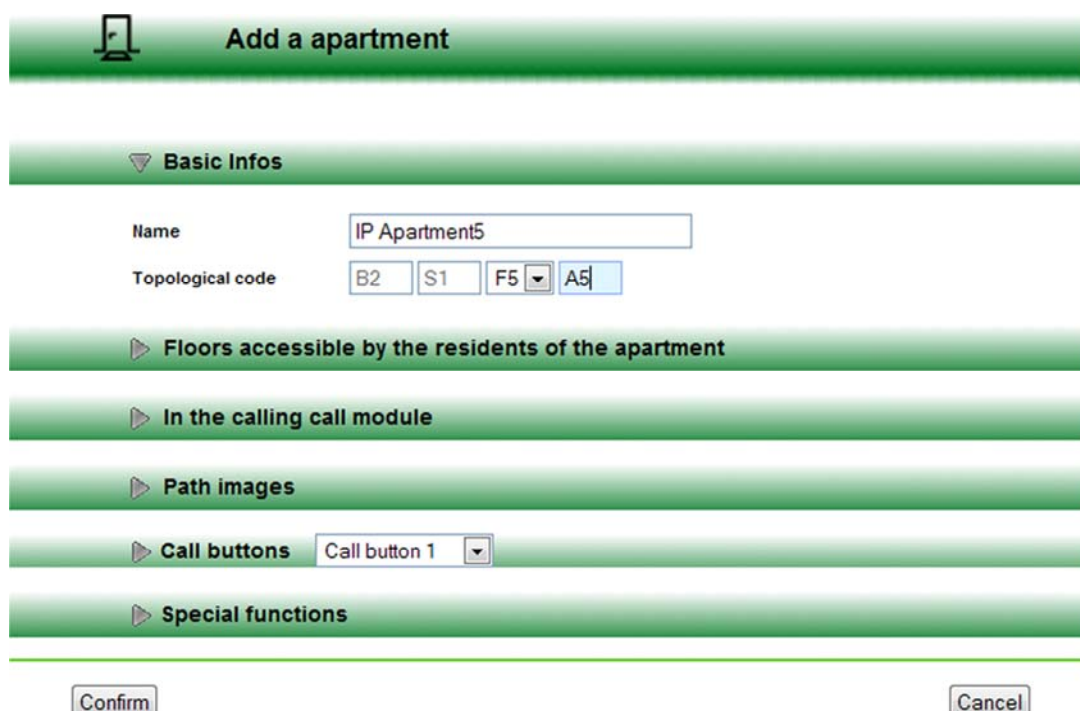


Figure 172: IP apartment configuration – Adding an apartment

<b>Name</b>	Apartment name. Max. length: 32 characters.
<b>Topological code</b>	It is the unique code of the apartment. The user selects the floor from the pull-down menu and enters the last part of the topological code. Required field, fixed length: 2 alphanumeric characters (ex. 01, A1, 1A, AB)
<b>Logical Code</b>	Unique logical code of the apartment. Available only if the system is configured in logical addressing mode. Required field, length from 2 to 8 alphanumeric codes.

Table 54: Adding an IP apartment – Meaning of basic configuration data

### 11.7.1 CALL FORWARDING INSIDE AN IP APARTMENT

As seen in paragraph 11.3.1 – “Call Forwarding” on page 194, , this function allows users to forward a call directed to the apartment to an SIP device connected to the Internet (e.g. to a smartphone or tablet). The configuration for an IP apartment provided with an iModo video door phone (1717/2), for instance, is shown in Figure 173. The possible settings are:

<b>Enable Call Forwarding</b>	If selected, this allows to enable the apartment for call forwarding. Default setting: <b>Not selected</b> .
<b>Set Remote Mode</b>	If selected, call forwarding is operational (the behaviour can be changed also by operating directly on the video door phone terminal). Default setting: <b>Not selected</b> .

<b>SIP Username</b>	SIP user to which the call made to the apartment will be transferred. The user must be registered on the Urmet SIP server at sip.urmet.com.
---------------------	---

Table 55: Adding an IP apartment – Call forwarding configuration



Figure 173: IP apartment configuration IP – Call forwarding



## 12 ADVANCED FUNCTIONS CONFIGURATION

This chapter describes IPervoice system special or advanced functions used to realize specific tasks.

This section will treat the following arguments:

- “Numeric code” addressing mode with prefix
- Time profile management (Doors, Passages, Holidays)
- Access profile management
- Door profile management (Call modules, IP key readers)
- Group configuration for externals
- User custom fields configuration
- Access zones configuration
- IPervoice server configuration
- FrontEnd users management

### Operation in Multi-Server mode

In Multi-Server mode, the scope of some features in the list will be extended to all the servers present in the system. Although these functions are locally managed by each server, they can be managed in centralized mode in IPervoice system, allowing a better management and more flexibility. These specific features include **Time profile management**, **Access profile management** and **Door profile management**, **Group configuration for externals** and **User custom fields configuration**.

### 12.1 “NUMERIC CODE” ADDRESSING MODE WITH PREFIX

If “numeric code” addressing mode has been selected (similar to “Logic code” mode, except for the code assigned to devices, that will only be numeric), the installer can choose to activate Block selection with a prefix (par. 8.3.2 “Site Configuration” on page 100). This mode is useful if the installer wants to assign the same numeric code to different apartments in different blocks, in order to follow the same logic rule when assigning the codes. For example: a residential complex is composed by four buildings (Blocks A, B, C and D), where each building has 5 floors (1 to 5), with 2 apartments for each floor (Apartment 01 and 02). In this case, it would be useful to always call the apartment 02 of floor 4 with the same numeric code, for all the blocks: in this example, 402. This is not possible because the apartment numeric code must be unique in the system.

With block selection with prefix it is possible to obtain this result: the system will automatically add the block prefix to uniquely identify the apartment. To call the apartment, the user must only enter the code, as described in the example

This mode is used by 1039/13 or 1039/18 main and secondary call modules. In case of main module, the user will select the desired Block from the list and then will enter the apartment code; in case of secondary module, the user will directly enter the apartment code, because the Block prefix is already saved in the call module (Figure 174).

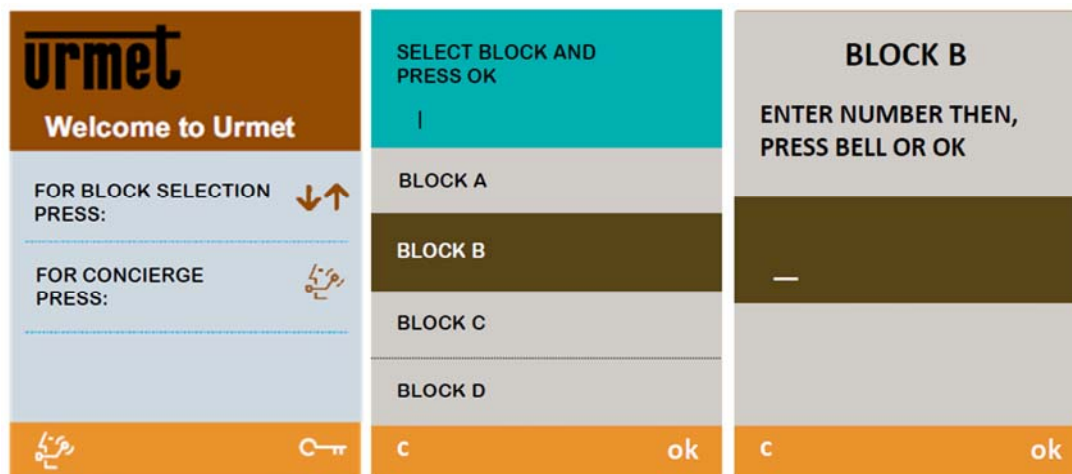




Figure 174: Advanced functions configuration - Prefix mode, example of selection from call module

To make this addressing mode active, enable it in system configuration (par. 8.3.2 “Site Configuration” on page 100), and assign the desired prefix to the blocks. To perform this step, access the block configuration page where it is possible to enter the prefix. Figure 175 is a typical example.

 **Note:** the blocks without “prefix” will not be visible to call modules and for this reason they cannot be reached in the system.




### Block 01

Block name

Block code (BB)

Prefix code - -



### Stair List

Add a stair

Name	Code	
Stair 01	S1	<a href="#">Delete</a>

Figure 175: Advanced functions configuration - Prefix mode, assignment to Block

#### Prefix code

Numeric code assigned to the block.  
 Allowed values: from **00** to **99**  
 Default value: -- (the block won't be visible in the system)

## 12.2 TIME PROFILES

As already mentioned in the chapter “The Access Control Service - Time Bands” on page 66, IPervoice system allows to define one or more time bands to limit the access to the building. The main purpose is to perform a centralized management of time bands; in this way, if required, the desired profile can be easily selected instead of manually configured. There are three profile categories, as shown in Table 56:

<b>Door profile</b>	These profiles are used to define the time band within which a door, i.e. a passage, can be opened. Several time bands can be defined for each profile (for ex., morning, afternoon and evening). Each profile is week-based, so different operating modes can be configured for each day. These profiles can be assigned to one or more doors present in the building.
<b>Access profile</b>	The user can define these profiles as the previous ones; they will be applied to door lock release codes, proximity keys or both.
<b>Holiday profile</b>	These settings, also used in the previous profiles, allow to define special dates with particular time profiles.

Table 56: Advanced functions configuration – Time profiles

To access time profile management, select from the devices tree the item “Time Profile Access”. The FrontEnd will open a page, shown in Figure 176 in standard mode, or similar to Figure 177 in Multi-Server system. To change a profile, click on the profile name; to add a profile, press the button “Add a profile” under the desired name category.

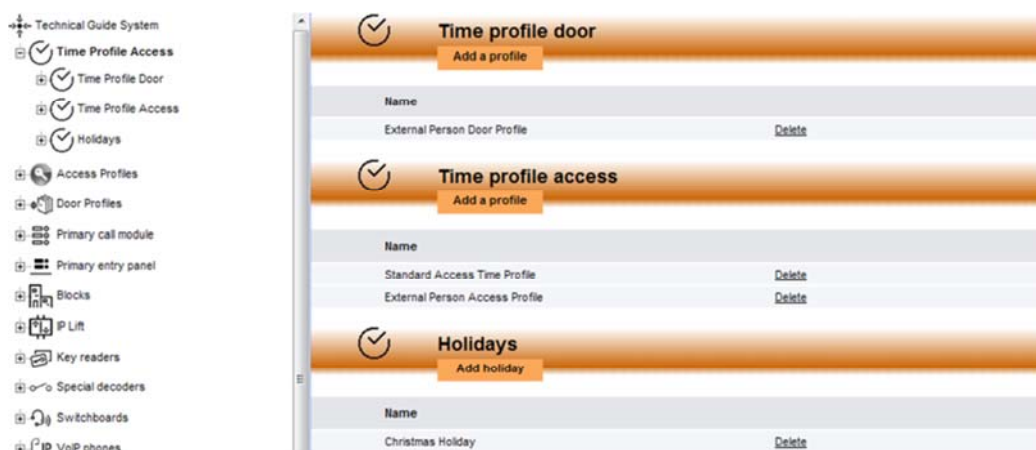


Figure 176: Advanced functions configuration – Time profiles list

The screenshot displays the 'Time profiles list' configuration page. The left sidebar contains a tree view with the following items: Time Profile Access, Time Profile Door, Time Profile Access, Holidays, Access Profiles, Door Profiles, Switchboards, External person groups, User custom fields, Athletes Village N03 / FWV3.0, Athletes Village N07 / FWV3.0, Athletes Village N10 / FWV3.0, Athletes Village N15 / FWV3.0, and Plot N01. The main content area is divided into three sections, each with a title bar, an 'Add' button, and a table of profiles.

Time profile door	
Name	External Person Door Profile <a href="#">Delete</a>

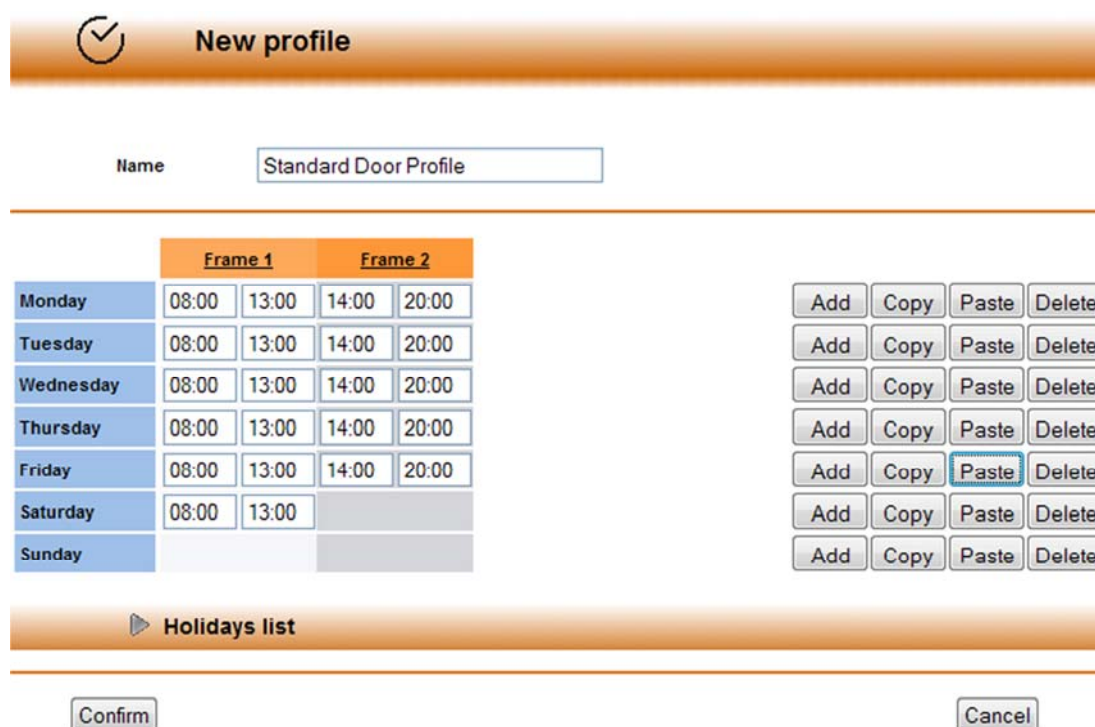
Time profile access	
Name	Standard Access Time Profile <a href="#">Delete</a>
Name	External Person Access Profile <a href="#">Delete</a>

Holidays	
Name	Christmas Holiday <a href="#">Delete</a>

Figure 177: Multi-Server mode – Advanced functions configuration – Time profiles list

## 12.2.1 TIME PROFILE DOOR

After entering the door time profile management function, the installer will access a page as shown in Figure 178, used to enter data needed for profile definition.



	Frame 1		Frame 2		
Monday	08:00	13:00	14:00	20:00	Add Copy Paste Delete
Tuesday	08:00	13:00	14:00	20:00	Add Copy Paste Delete
Wednesday	08:00	13:00	14:00	20:00	Add Copy Paste Delete
Thursday	08:00	13:00	14:00	20:00	Add Copy Paste Delete
Friday	08:00	13:00	14:00	20:00	Add Copy Paste Delete
Saturday	08:00	13:00			Add Copy Paste Delete
Sunday					Add Copy Paste Delete

Holidays list

Confirm Cancel

Figure 178: Advanced functions configuration – Adding a new door profile

<b>Name</b>	Profile name. Required field. Max. length: 32 characters.
<b>Monday, Tuesday, ..., Sunday</b>	Day of the week of the time profile
<b>Frame1, Frame2, ...</b>	Time bands in which the door can be opened. Each band is defined by a start/end time expressed in hours/minutes. More than one band can be defined for the same day of the week. These bands must not overlap.

The time profile is always week-based, so data must be configured for each day. To do this, press the button “Add” near each day of the week; after each click, a “Frame” will be added, which allows to define the valid time band.

The example in the figure defines two access time bands (*Frame1* and *Frame2*), for working days (Monday... Friday), which allow to open the door from 8 a.m. to 1 p.m. and from 2 p.m. to 8 p.m. and a single time band on Saturday from 8 a.m. to 1 p.m. On Sunday (holiday) the door will not be opened.

To make data input easier, use buttons “Copy” and “Paste” to copy and paste band values defined for each day. Use the button “Delete” to delete all time bands defined in a day.

**Multi-Server:** after changes have been performed, press the button “Confirm” to automatically apply them to all IPervoice servers configured in the Multi-Server system. If one or more servers are disconnected (this state is shown by a red icon in the devices tree), save operations will not be possible. This because servers data would not be coherent inside the system. If it is needed to operate also in such specific requirements, the disconnected server must be “suspended” from its normal operation, as described in paragraph “Server Configuration in Multi-Server Mode” on page 256.

## HOLIDAYS LIST

If holidays have been defined (as described in paragraph “Holidays” on page 230), click on the arrow besides the title to open the list of holidays and select the ones to be assigned to the time profile. For each holiday selected, a new row will be added in the week programming area, where to define operating time bands, as previously described (see the example of Figure 179).



Figure 179: Advanced functions configuration - Adding holidays to time bands

## 12.2.2 TIME PROFILE ACCESS

The management of time profiles for door lock release codes and proximity keys is the same as door profile management, described before. For programming, refer to paragraph 12.2.1.

## 12.2.3 HOLIDAYS

Entering holidays allows to define special dates, as for example the 25th December or a specific period, changing the week profile used for Door and Access Profiles.

Figure 180 shows the configuration page, the following table describes field meaning and entering modes.

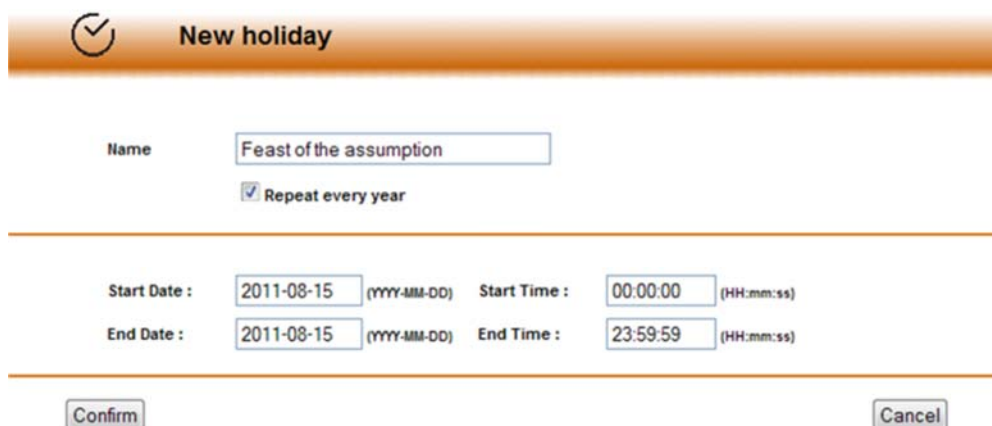



Figure 180: Advanced functions configuration - Holidays programming

<b>Name</b>	Profile name. Required field. Max. length: 32 characters.
<b>Repeat every year</b>	If selected, it means that the holiday is recurring. Default value: <b>Not selected</b>
<b>Start Date, Start Time</b>	Holiday start date and start time. Required field. Default value: Date: <b>today's date</b> , Time: <b>00:00:00</b>
<b>End Date, End Time</b>	Holiday end date and end time. Required field. Default value: Date: <b>today's date</b> , Time: <b>23:59:59</b>

 **Multi-Server:** after changes have been performed, press the button “Confirm” to automatically apply them to all IPervoice servers configured in the Multi-Server system. If one or more servers are disconnected (this state is shown by a red icon in the devices tree), save operations will not be possible. This because servers data would not be coherent inside the system. If it is needed to operate also in such specific requirements, the disconnected server must be “suspended” from its normal operation, as described in paragraph “Server Configuration in Multi-Server Mode” on page 256.



## 12.3 ACCESS PROFILE

As already mentioned, also door lock release code and proximity key management can be performed by defining one or more profiles, according to requirements.

To access this function, select from the devices tree the item “Access Profiles”. (See Figure 181, if the system is configured in standard mode, or Figure 182 in Multi-Server mode).

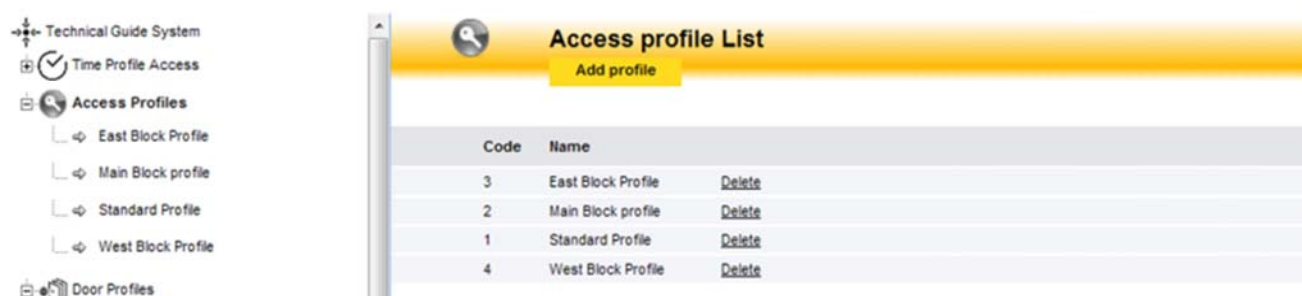


Figure 181: Advanced functions configuration - List of access profiles

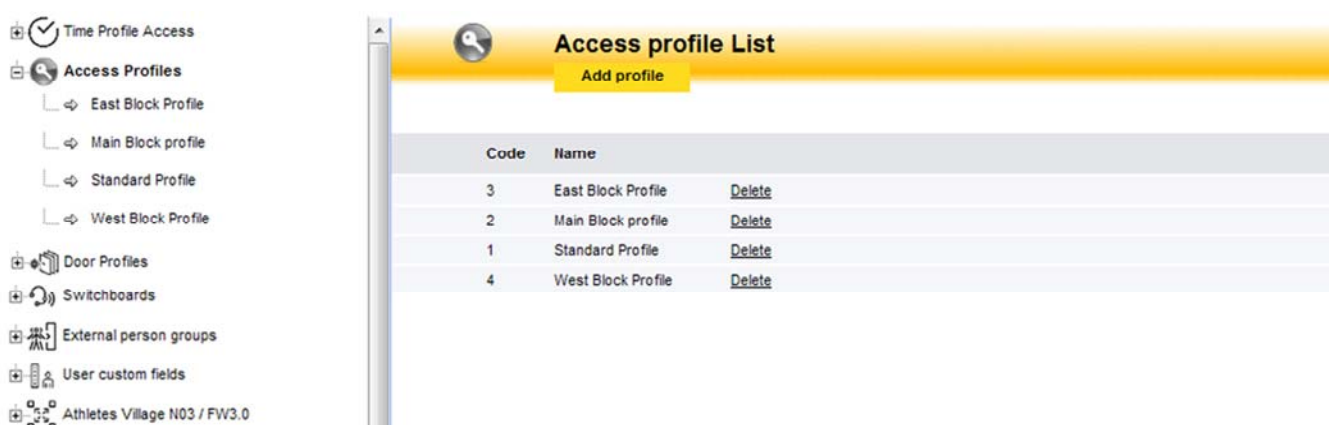


Figure 182: Multi-Server mode - Advanced functions configuration – Access profiles list

The FrontEnd will show the list of existing profiles, which can be changed by clicking on the profile name. To create a new profile, click on “Add profile” under the page title.

**Note:** the column “Code” contains the profile code; this is used to add residents to access profiles during data import phase, described in paragraph “System Maintenance and Utility Functions - Data Import” on page 284.

**New Access profile**

---

Name

---

☒ **Used door code**

Time profile

☐ Start validity

☐ End validity

☒ **Used key code**

Time profile

☐ Start validity

☐ End validity

**Doors can be opened**

Door list	Selected Door for Door Code	Selected Door for Key code
<input type="checkbox"/> Primary call module	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Key reader		<input type="checkbox"/>


Figure 183: Advanced functions configuration - Access profile definition

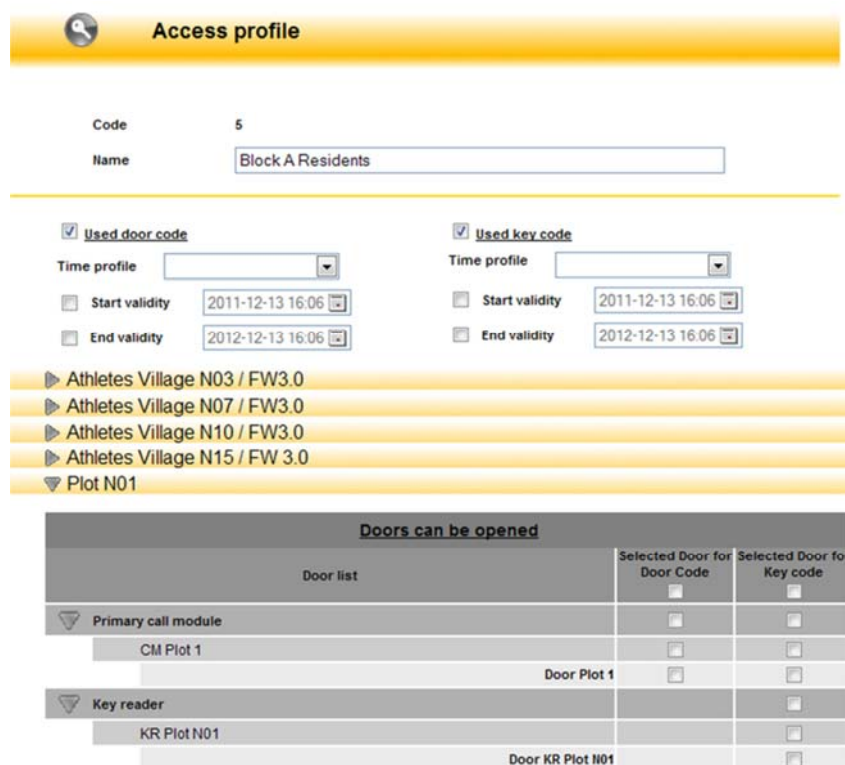
As already mentioned, each access profile allows to define a standard behaviour for management of door lock release codes, proximity keys or both. According to selections, one or more passages (doors) can be assigned to the profile; to do this, doors must be selected from the system list. The following table shows which data can be configured and their meaning.

<b>Used door code</b>	If selected, this means that the profile concerns door lock release codes. Default value: <b>Not selected</b>
<b>Used Key code</b>	If selected, this means that the profile concerns proximity keys. Default value: <b>Not selected</b>
<b>Time profile</b>	Selection of time profile assigned to door lock release codes or proximity keys which will select this access profile. For information about access profile refer to chapter "Advanced functions configuration - Time Profile Access" on page 229 Default value: <b>No time profile applied</b>
<b>Start validity</b>	If selected, it allows to define the validity start date assigned to door lock release codes or proximity keys which will select this access profile. Before this date the passage will not open. Default value: <b>Not selected</b>
<b>End validity</b>	If selected, it allows to define the validity end date assigned to door lock release codes or proximity keys which will select this access profile. After this date the passage will not open. Default value: <b>Not selected</b>

<b>Selected Door for Door Code</b>	Selection of doors enabled to be opened by a door lock release code. Selecting the “check-box” on the top of the list, the doors of all devices are enabled, then the ones belonging to a type of devices, and so on.
<b>Selected Door for Key Code</b>	Selection of doors enabled to be opened by proximity keys. Selecting the “check-box” on the top of the list, the doors of all devices are enabled, then the ones belonging to a type of devices, and so on.


### 12.3.1 ACCESS PROFILES IN MULTI-SERVER MODE

In Multi-Server system, the selection of doors operated by door lock release code or proximity key must be repeated for all the concerned servers. To perform this operation, “expand” the detail section of each server (see Figure 184) by clicking on the image  beside the system name. This section will show the available doors where access modes can be configured.



Doors can be opened		
Door list	Selected Door for Door Code	Selected Door for Key code
Primary call module	<input type="checkbox"/>	<input type="checkbox"/>
CM Plot 1	<input type="checkbox"/>	<input type="checkbox"/>
Door Plot 1	<input type="checkbox"/>	<input type="checkbox"/>
Key reader	<input type="checkbox"/>	<input type="checkbox"/>
KR Plot N01	<input type="checkbox"/>	<input type="checkbox"/>
Door KR Plot N01	<input type="checkbox"/>	<input type="checkbox"/>

Figure 184: Multi-Server mode - Advanced functions configuration – Access profile definition

 **Warning:** In Multi-Server mode, Access Profile data saving for a large number of users could last for several minutes, because updated data must be sent to all the concerned users on all the related servers.

## 12.4 DOOR PROFILES

The third and last profile category concerns doors used to access the building. Two categories can be configured:

- Door profiles for call modules
- Door profiles for IP key readers

To access the door profiles list, select from the devices tree the item “Door Profiles” as shown in Figure 185 if the system is in standard mode or as in Figure 186 if in Multi-Server mode. In the upper side of the page, the system will show the list of profiles configured for call modules, in the lower side the list of IP key readers (1039/88). To add a new profile, press the button “Add a door profile” under the title of the desired category.

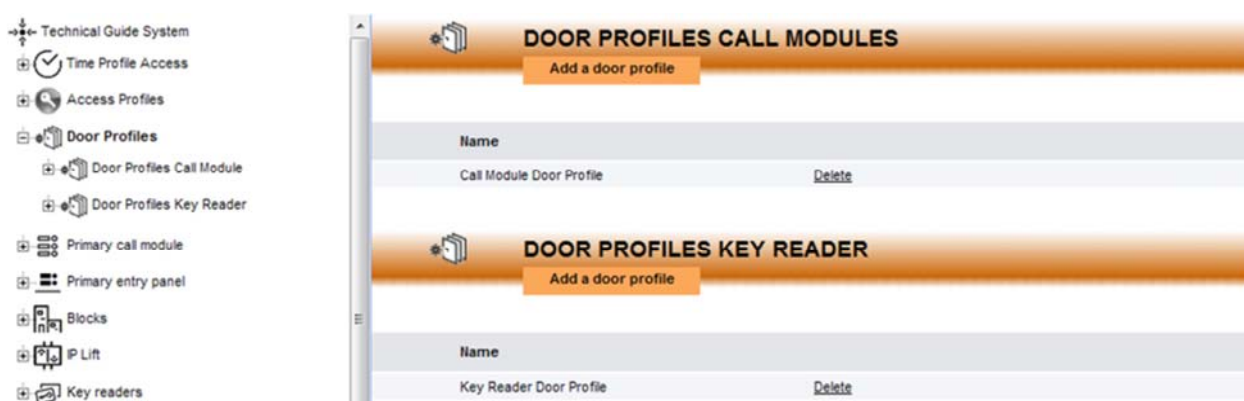


Figure 185: Advanced functions configuration – List of doors profiles

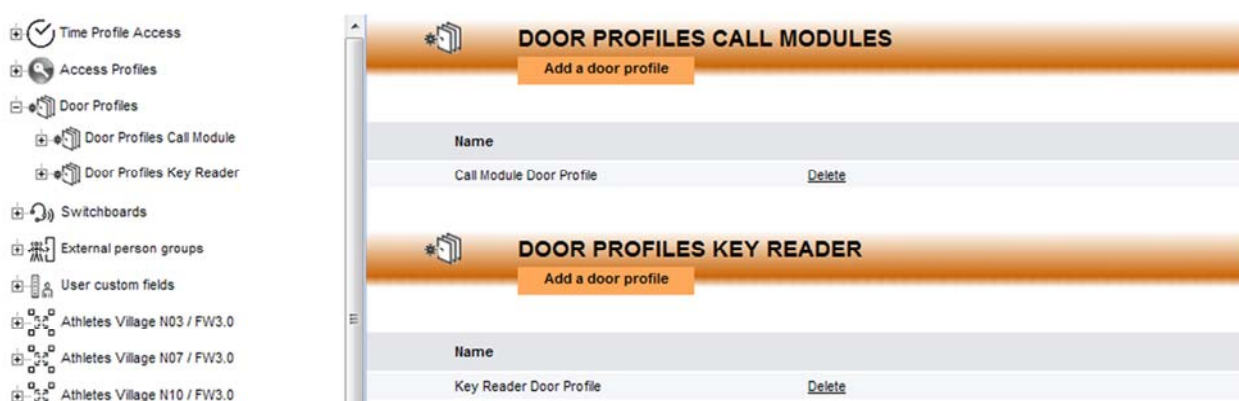


Figure 186: Multi-Server mode – Advanced functions configurations – Door profiles list

## 12.4.1 DOOR PROFILES CALL MODULE

Figure 187 shows the page used by the installer to create a new profile or change an existing profile.







Figure 187: Advanced functions configuration – Entering call modules door profile

The following table describes the field meaning and limits for data input.

<b>Code</b>	Door profile code, value assigned by the system.
<b>Name</b>	Door profile identifier, alphanumeric required field. Max. length: 32 characters.
<b>Type</b>	<p>Door opening mode. The value can be selected from a pull-down menu. Available values are:</p> <ul style="list-style-type: none"> <li>• <b>Secret:</b> the apartment station door lock release button will only activate the electrical lock if the apartment is in audio conversation or in video connection with the call module, or has been called and is waiting to be answered.</li> <li>• <b>Free:</b> if the apartment station door lock release button is pressed, the call module electrical lock can be activated if the call module is configured as main or is configured as secondary and the user belongs to the same column as the call module (even if there is no call in progress with the door unit). This feature is typically used in secondary call modules.</li> </ul> <p>Default value: <b>Secret</b>.</p>
<b>Door Time</b>	<p>Pulse length on the command relay. Default values: 1 second. Each passage is independently treated, so different values can be assigned to each of them. <b>Min: 1 sec, max: 999 sec</b></p> <p>Default value: <b>1 sec</b>.</p>

<b>Door Forced Alarm</b>	<p>If selected, this means that the door generates an alarm if it has been forced. Default value: <b>Not selected</b>.</p> <p> <b>Warning:</b> to use this function, connect an open door sensor to the call module.</p>
<b>Max Door opening Time</b>	<p>It defines the max. time of door opening, after which a door open signal is generated. <b>Min: 1 sec, max: 999 sec</b> Default value: <b>Not selected</b>.</p> <p> <b>Warning:</b> to use this function, connect an open door sensor to the call module.</p>
<b>Time Profile</b>	<p>Selection of Time Profile assigned to the passage (if available) (See chapter “Time Bands” on page 66). The value can be selected from a pull-down menu which contains other profiles previously programmed. For information about time profiles definition, refer to chapter “Advanced functions configuration - Time Profile Door” on page 228. Default value: <b>No time profile applied</b></p>

-  **Multi-Server:** after changes have been performed, press the button “Confirm” to automatically apply them to all the IPervoice servers configured in the Multi-Server system. If one or more servers are disconnected (this state is shown by a red icon in the devices tree), save operations will not be possible. This because servers data would not be coherent inside the system. If it is needed to operate also in such specific requirements, the disconnected server must be “suspended” from its normal operation, as described in paragraph “Server Configuration in Multi-Server Mode” on page 256.



## 12.4.2 DOOR PROFILES KEY READER

The page used to create and change profiles for IP key readers is similar to the one used for call modules (See Figure 188).




Figure 188: Advanced functions configuration – Entering IP key reader door profile

The following table describes the field meaning.

<b>Code</b>	Door profile code, value assigned by the system.
<b>Name</b>	Door profile identifier, alphanumeric required field. Max. length: 32 characters.
<b>Door Time</b>	Pulse length on the command relay. Default values: 1 second. Each passage is independently treated, so different values can be assigned to each of them. <b>Min: 1 sec, max: 999 sec</b> Default value: <b>1 sec</b> .
<b>Door Forced Alarm</b>	If selected, this means that the door generates an alarm if it has been forced. Default value: <b>Not selected</b> .  <div>  <b>Warning:</b> to use this function, connect an open door sensor to the IP key reader. </div>
<b>Max Door opening Time</b>	It defines the max. time of door opening, after which a door open signal is generated. <b>Min: 1 sec, max: 999 sec</b> Default value: <b>Not selected</b> .  <div>  <b>Warning:</b> to use this function, connect an open door sensor to the IP key reader. </div>

<b>Time Profile</b>	<p>Selection of Time Profile assigned to the passage (if available) (See chapter “Time Bands” on page 66). The value can be selected from a pull-down menu which contains other profiles previously programmed. For information about time profiles definition, refer to chapter “Advanced functions configuration - Time Profile Door” on page 228.</p> <p>Default value: <b>No time profile applied</b></p>
---------------------	---

 **Multi-Server:** after changes have been performed, press the button “Confirm” to automatically apply them to all the IPervoice servers configured in the Multi-Server system. If one or more servers are disconnected (this state is shown by a red icon in the devices tree), save operations will not be possible. This because servers data would not be coherent inside the system. If it is needed to operate also in such specific requirements, the disconnected server must be “suspended” from its normal operation, as described in paragraph “Server Configuration in Multi-Server Mode” on page 256.



## 12.5 EXTERNAL PERSON GROUPS

IPervoice system can manage the controlled access to the building also for externals (maintenance men, suppliers, etc.). For an accurate access management, it is possible to define one or more groups, each one composed by respective users. According to requirements, these groups can be specific for firms, service areas, etc.

In order to define groups, access to the devices tree and select the item “External person groups”, as shown in Figure 189 , if the system is configured in standard mode, or as shown in Figure 190 on page 240 in Multi-Server mode.

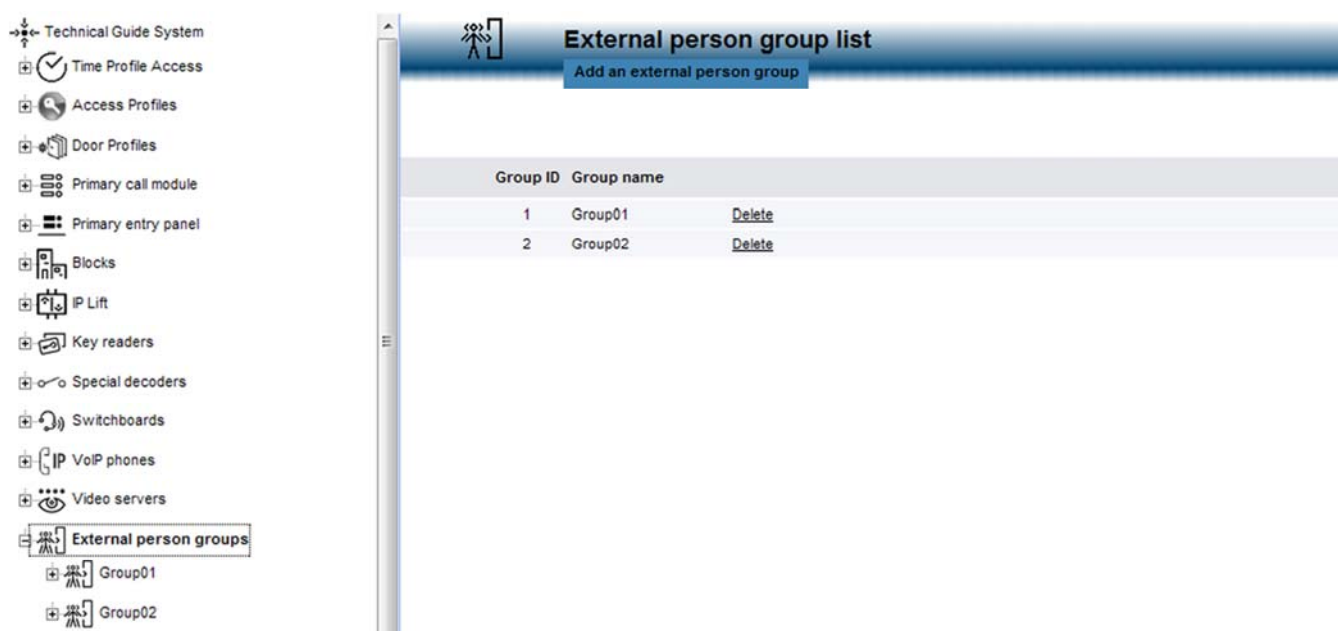


Figure 189: Advanced functions configuration – List of external person group

**Note:** The column “ID Group” contains the group code, used to assign access profiles to externals during data import phase, as described in chapter “System Maintenance and Utility Functions - Data Import” on page 284.

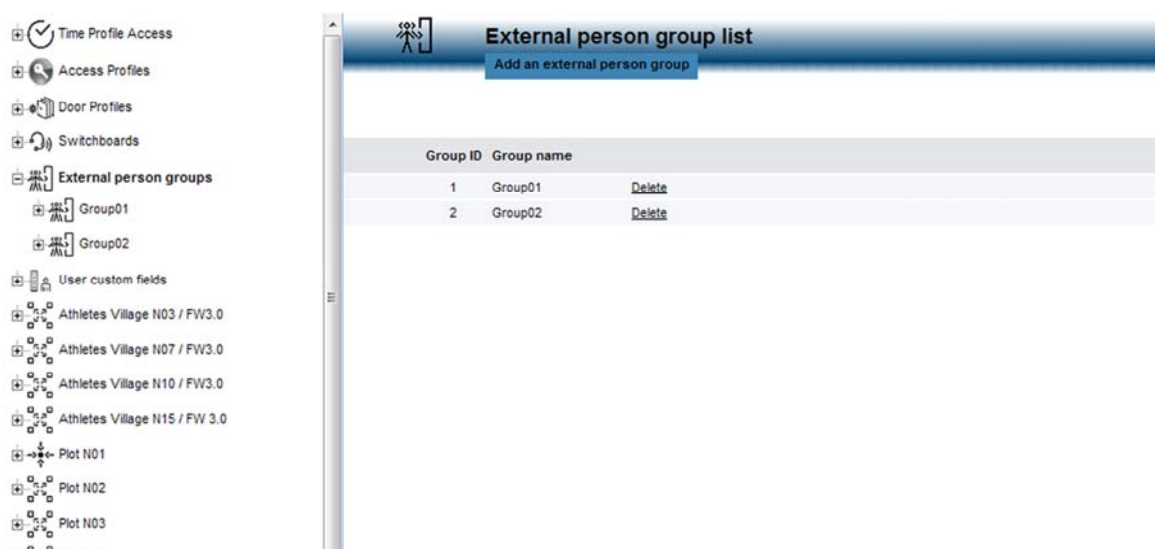


Figure 190: Multi-Server mode - Advanced functions configuration – List of external person group

To change an existing group, click on the group name; to create a new one, press the button “Add an external person group”. In the second case, the procedure is composed by two steps: first create the group, then select this group and add the name of externals. Figure 192 and Figure 194 show these operations.

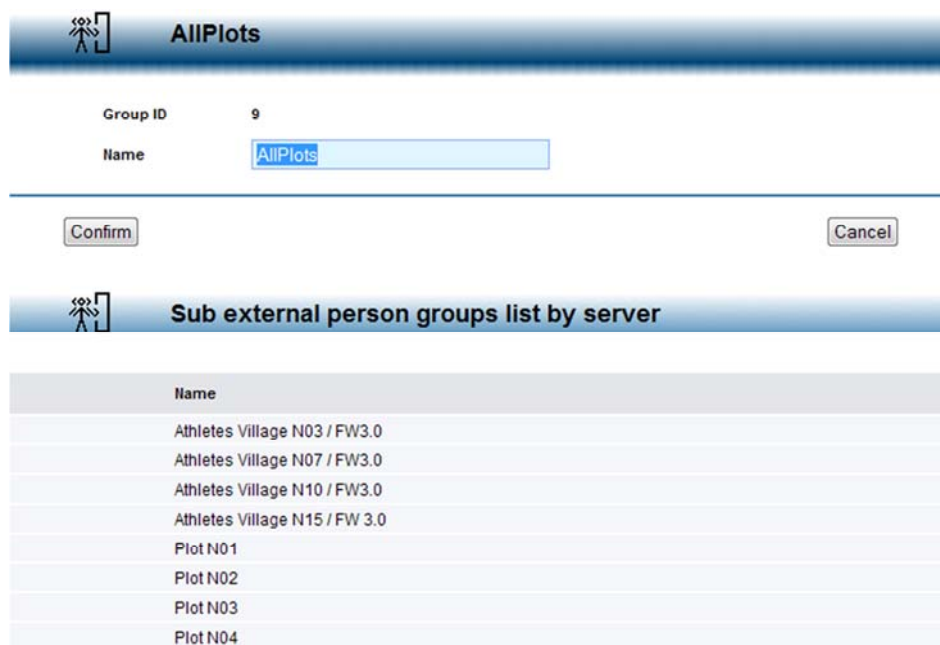



Figure 191: Multi-Server mode - Advanced functions configuration- List of servers where the External Group is present

In Multi-Server system, as shown in Figure 191, if selecting the Group also servers in which the group is defined are displayed. Click on the name to access the detail page shown in Figure 193, where it is possible to add new users or change the current ones.

## CREATING A NEW GROUP



### Add an external person group

Name

---

**LIFTs associated to external person group**

☒ Main Block => Left Stair

- ☐ F0 - Street level
- ☐ F1 - Floor 1
- ☐ F2 - Floor 2
- ☐ F3 - Floor 3
- ☐ F4 - Floor 4
- ☐ F5 - Floor 5
- ☐ F6 - Roof Level

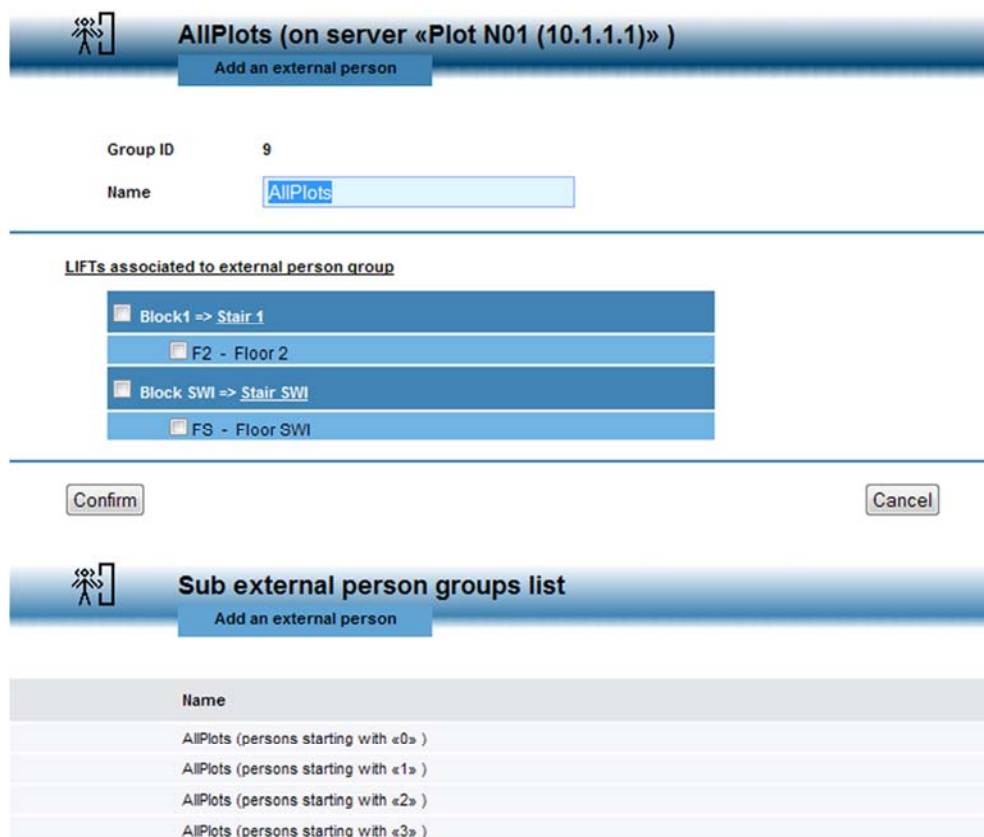
☒ Main Block => Right Stair

- ☐ F1 - Floor1

Figure 192: Advanced functions configuration – Adding an external person group

<b>Name</b>	Group name, required alphanumeric field. Max. length: 32 characters.
<b>Lift associated to External person group</b>	If there are one or more Lift interfaces configured in the system (as for example 1039/37), it is possible to specify the blocks and the floors where the access is enabled for that group.

## CREATION OR CHANGING A GROUP IN MULTI-SERVER MODE



**AllPlots (on server «Plot N01 (10.1.1.1)» )**  
Add an external person

Group ID: 9  
Name: AllPlots

LIFTS associated to external person group

- ☐ Block1 => Stair 1
- ☐ F2 - Floor 2
- ☐ Block SWI => Stair SWI
- ☐ FS - Floor SWI


Confirm Cancel

**Sub external person groups list**  
Add an external person


Name
AllPlots (persons starting with «0» )
AllPlots (persons starting with «1» )
AllPlots (persons starting with «2» )
AllPlots (persons starting with «3» )

Figure 193: Multi-Server mode – Advanced functions configuration – Enter an external person group

As described above, to create or change a group in Multi-Server mode, select the server where to start data entering. The page shown by the FrontEnd to the user (Figure 193) contains in the upper side the name of the current server and allows to add a user, by pressing the button “Add an external person” in the same page.

 **Note:** If the user number in the same group is higher than 10, the FrontEnd will automatically group them in “sub-groups”, identified by the first letter of the last name. This identification will be used also in the devices tree.

## ADDING NAMES



### Add an external person

Resident Last Name

Resident First Name

Phone number

Accessibility level ☐

---

Access profile

☒ **Used door code**

Door Code

Time profile

☐ Start validity

☐ End validity

☐ Suspended

☒ **Used key code**

Key code

Time profile

Color

☐ Start validity

☐ End validity

☐ Suspended


Figure 194: Advanced functions configuration- Adding an external person


To enter identification data for externals, follow the procedure already described for residents (see paragraph “Resident Management” on page 201). The following table describes fields and references for further details.

<b>Last Name</b>	Last name, required field. Max. length: 32 characters
<b>Firstname</b>	First name, required field. Max. length: 32 character
<b>Phone number</b>	Telephone number associated to the name. Optional field. Max. length: 16 alphanumeric characters
<b>Accessibility Level</b>	If selected, it allows, from the pull-down menu, to multiply by the indicated factor the door opening time programmed on the device. Allowed values: min: <b>1</b> , max: <b>10</b> . Default value: <b>Not selected</b>
<b>Access profile</b>	Selection of the user access profile (if available). The value can be selected from a pull-down menu which contains the previously programmed profiles, if present. For information about access profile definition, refer to chapter “Advanced functions configuration - Access Profile” on page 231
<b>Used door code</b>	If selected, this means that a door lock release code has been assigned to the name. For programming procedure, see paragraph “Door Code Configuration” on page 205. Default value: <b>Not selected</b>

<b>Used Key code</b>	If selected, this means that a proximity key has been assigned to the name. For programming procedure, see paragraph “Key Code Configuration” on page 207. Default value: <b>Not selected</b>
<b>Door Code</b>	Door lock release numeric code, required field if the user has selected “Used door code”. Min. length: 4 characters, max.: 8 characters.
<b>Key Code</b>	Proximity key identification code. Required field if the user has selected “Used key code”; in hexadecimal format. Fixed length: 8 characters.
<b>Time profile</b>	Time profile assigned to door lock release codes or proximity keys that will select this access profile. For information about time profiles access definition, see chapter “Advanced functions configuration - Time Profile Access” on page 229 Default value: <b>No time profile applied</b>
<b>Start validity</b>	If selected, it allows to define the validity start date of the door lock release code. Before this date, the code will not open the door. Default value: <b>Not selected</b>
<b>End validity</b>	If selected, it allows to define the validity end date of the door lock release code. After this date, the code will not open the door. Default value: <b>Not selected</b>
<b>Suspended</b>	If selected, the door lock release code will be disabled and will not allow to open the door. Default value: <b>Not selected</b>

## 12.5.2 ENTERING NAMES IN MULTI-SERVER MODE

In Multi-Server system, entering access data with door lock release code or proximity key must be repeated for all the concerned servers. To perform this operation, “expand” the detail section of each server (see Figure 195 on page 245) by clicking on the image  beside the server name. This section will show the available doors where access modes can be configured.

 **Note:** the proximity key will be entered only once for all the servers where access enabling will be configured, while the door lock release code can also be different for each server, because this information, in opposition to the proximity key, is not unique in a Multi-Server system.

**Security Key20**

Resident Last Name   
Resident First Name   
Phone number   
Accessibility level ☐ 1

---

Access profile 
☒ Used key code  
Key code   
Color

▶ Athletes Village N03 / FW3.0  
▶ Athletes Village N07 / FW3.0  
▶ Athletes Village N10 / FW3.0  
▶ Athletes Village N15 / FW 3.0  
▼ Plot N01

☒ Used door code

Door Code   
Time profile

☐ Start validity   
☐ End validity   
☐ Suspended

Time profile   
☐ Start validity   
☐ End validity   
☐ Suspended

Doors can be opened		
Door list	Selected Door for Door Code	Selected Door for Key code
▶ Primary call module	<input type="checkbox"/>	<input checked="" type="checkbox"/>
▶ Key reader	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Figure 195: Multi-Server mode – Advanced functions configuration – Entering external persons

**Warning:** if the user selects a previously entered Access Profile, as described in paragraph 12.2.2 on page 229, all the servers receive its configurations, while if the user selects an “Access Profile Custom”, data concerning **Time Profile**, **Start** and **End Validity** and **Suspended**, must be manually entered for each server where the user is enabled to operate.

## 12.6 USER CUSTOM FIELDS

IPer voice allows to extend External Persons data model with customized information. These data are not relevant for IPer voice system, which will store and associate them to each user defined in the system. To access “User custom fields” management, select the related item from the devices tree, as shown in Figure 196.

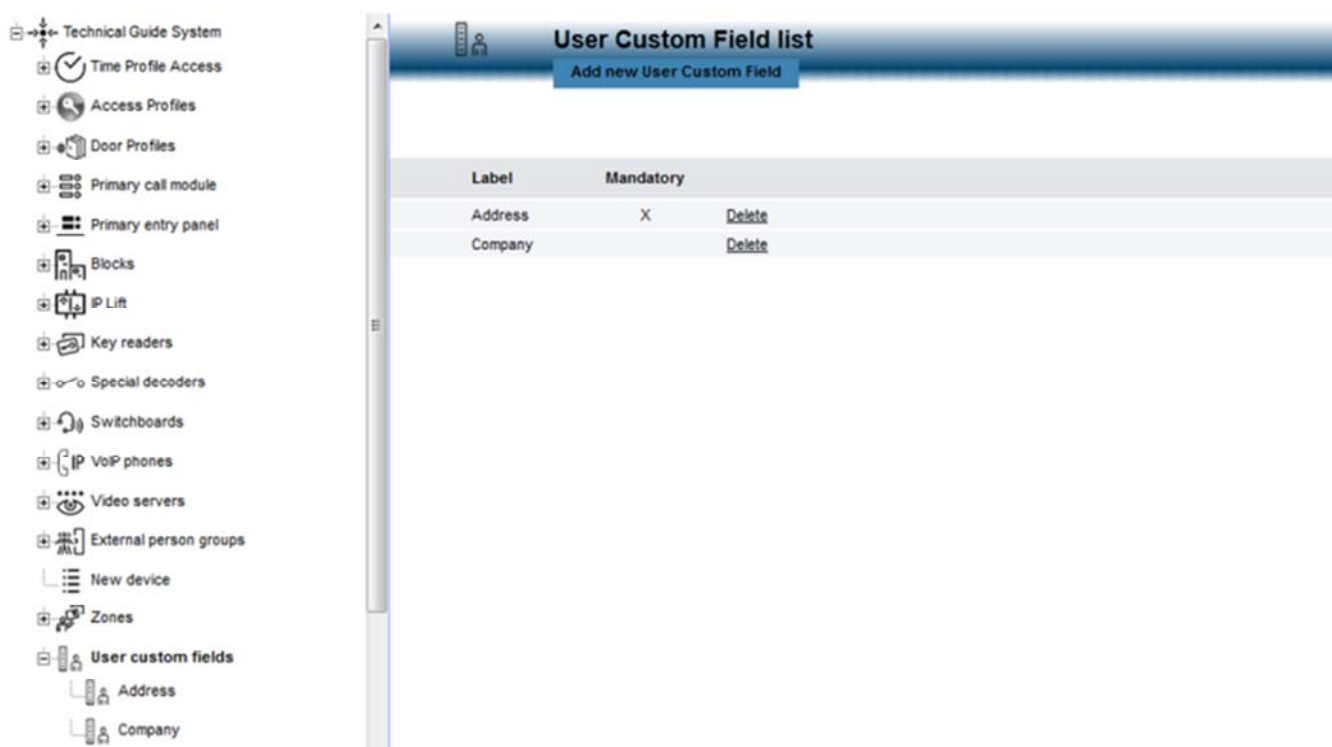



Figure 196: Advanced functions configuration - User custom fields list

Previously entered fields are shown in the list in the centre of the page; to change one of them, click on the name; to add a new field, select “Add new User Custom Field” under the title.

 **Multi-Server:** because *User custom fields* are part of extended functions, adding or changing these data will affect all the servers in Multi-Server system.



Press the button “Add new User Custom Field”: the FrontEnd will open the page used to enter/change data, as shown in Figure 197.

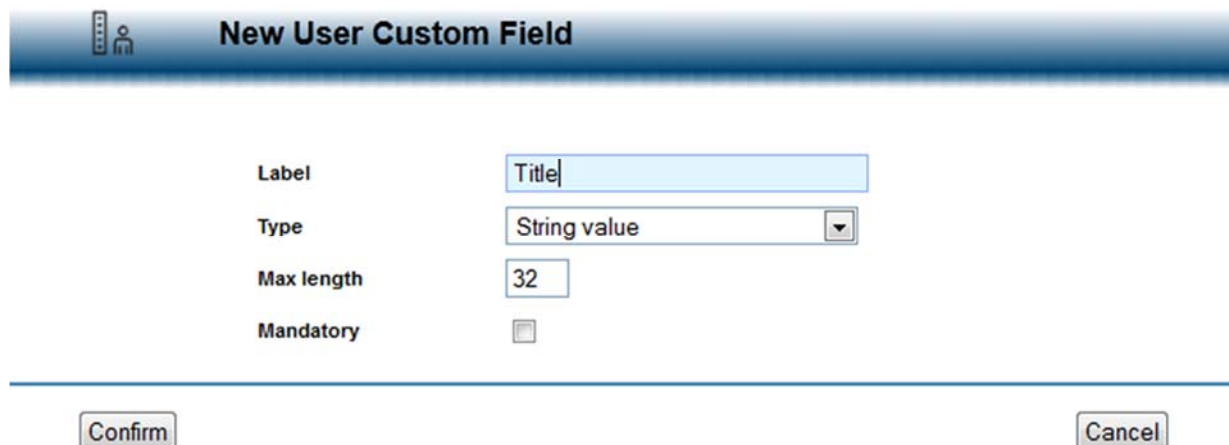
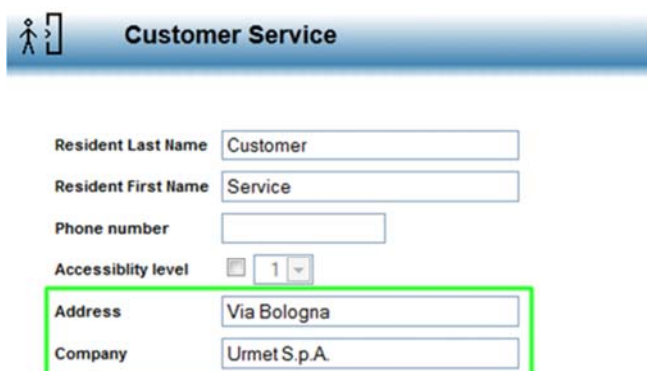


Figure 197: Advanced functions configuration – Entering Custom fields

The following table describes the concerned fields and shows usage limits.

<b>Label</b>	Custom field identifier, required field. Max. length: 32 characters
<b>Type</b>	Data type. It can be selected from the pull-down menu, values: <ul style="list-style-type: none"> <li>• <b>String value:</b> alphanumeric field; all printable characters are allowed.</li> <li>• <b>Integer value:</b> Numeric field; only integers from 0 to 9 are allowed.</li> </ul> Default value: <b>String value</b>
<b>Max length</b>	Max. length allowed for custom field contents. The FrontEnd checks this data during entering
<b>Mandatory</b>	If selected, it indicates that the field is mandatory and must always be filled. Default value: <b>Not selected</b>



Once custom fields have been filled, these will be displayed in detail pages of users belonging to the External person group, as shown the figure on the left. If in Multi-Server mode, this additional information will be available for all the concerned servers.

## 12.7 ZONES

IPervoice system access control allows to manage also advanced functions concerning restricted access zones. Available features are “*anti pass-back*” and “*counting*”, which can be tuned during configuration.

Anti pass-back control avoids that a person, just entered in a controlled zone, allows another person to enter, using the same access identity (Key or Door code). Without this control, several persons could enter a controlled area using a single access code.

Using access control functions, IPervoice system can control:

- The same Key-code/Door-code, after entering the zone, must go out before entering again.
- The same Key-code/Door-code, after entering the zone, can enter again in the same zone even if he hasn't left the zone only after a configurable time.
- The number of persons present in a zone is not higher than the max. configured number.

To use these features, the first step is to create at least one zone and define its behaviour in the system. To access zone management, select the item “Zones” from the devices tree. The FrontEnd shows the zones already present in the system (Figure 198).

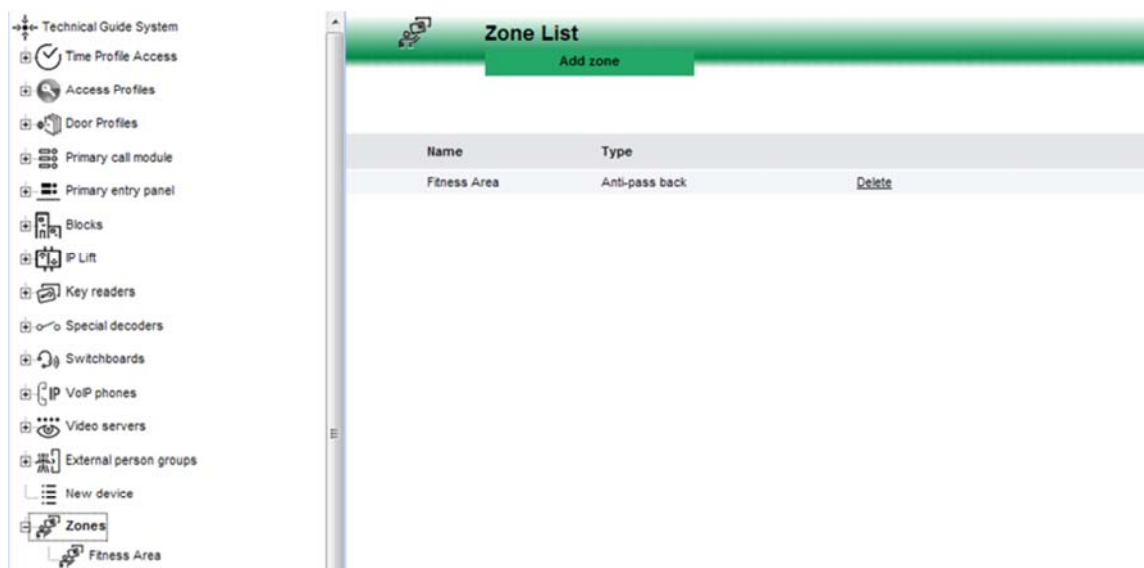


Figure 198: Advanced functions configuration - Zone List

To add a new zone, click on the button “Add zone” in the page title. Figure 199 shows the page used to enter data, the table shows the fields and their meaning.

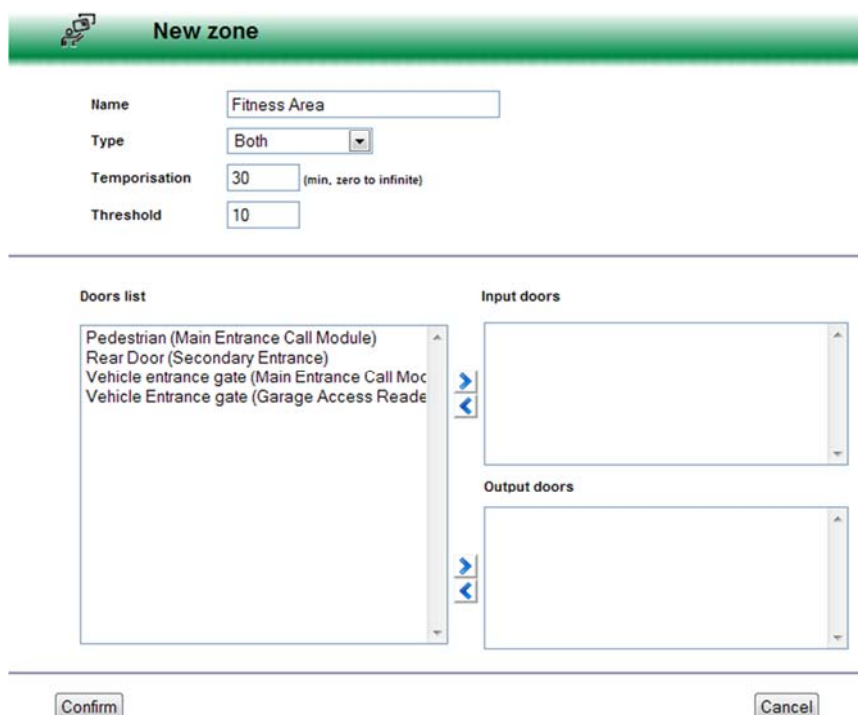




Figure 199: Advanced functions configuration - Anti pass-back zone data entering

<b>Name</b>	Zone name, required field. Max. length: 32 characters
<b>Type</b>	<p>Zone type. It can be selected from the pull-down menu. Available values:</p> <ul style="list-style-type: none"> <li>• <b>Anti pass-back:</b> Typical operating mode: if a user enter the zone, he must go out before entering again. The behaviour can be modified adding a timing.</li> <li>• <b>Counting:</b> In this mode, persons present in the zone are counted. The counter is incremented during access and decremented during exit. There are no limits for an identified user who wants to enter another zone without leaving the first one. The counter is not incremented.</li> <li>• <b>Both:</b> Both previous modes are applied.</li> <li>• <b>Suspend:</b> The zone is disabled, but keeps the previously configured settings. The zone can be enabled again at any time.</li> </ul> <p>Default values: <b>Anti pass-back</b>.</p>
<b>Temporization</b>	<p>Available only in <i>Anti pass-back</i> and <i>Both</i> mode; it is the time, in minutes, which must elapse in order that the same user can pass any entrance door without leaving the zone.</p> <p>Default value: <b>30 min</b>. The value <b>0</b> indicates infinite</p>

<b>Threshold</b>	Available in <i>Counting</i> and <i>Both</i> mode; it defines the max. number of users inside the zone. Default value: <b>10</b>
<b>Doors list</b>	List of doors (passages) which can be used as entrance or exit doors.   <b>Warning:</b> a door can't be an entrance and exit door for the same zone. When a door is added to one of the following list (input doors or output doors), the system deletes the door from the other lists of available doors.
<b>Input doors</b>	List of doors used to enter the zone.
<b>Output doors</b>	List of doors used to leave the zone.

 **Note:** For security reasons, an exit door can always be used also when the same door allows to enter an adjacent zone. For this reason, consider it when defining the service model (for ex., the door P1 is the exit door for the zone A and at the same time is the entrance door for the zone B. The user U1 can enter the zone A, but not the zone B. If the user must pass through the door P1 to exit from the zone A, the door P1 will open, allowing an unauthorized user to access the zone B).

## 12.8 SERVER CONFIGURATION

In the main menu, select the item “SRV CONFIGURATION” to access IPervoice server configuration page (Figure 200).

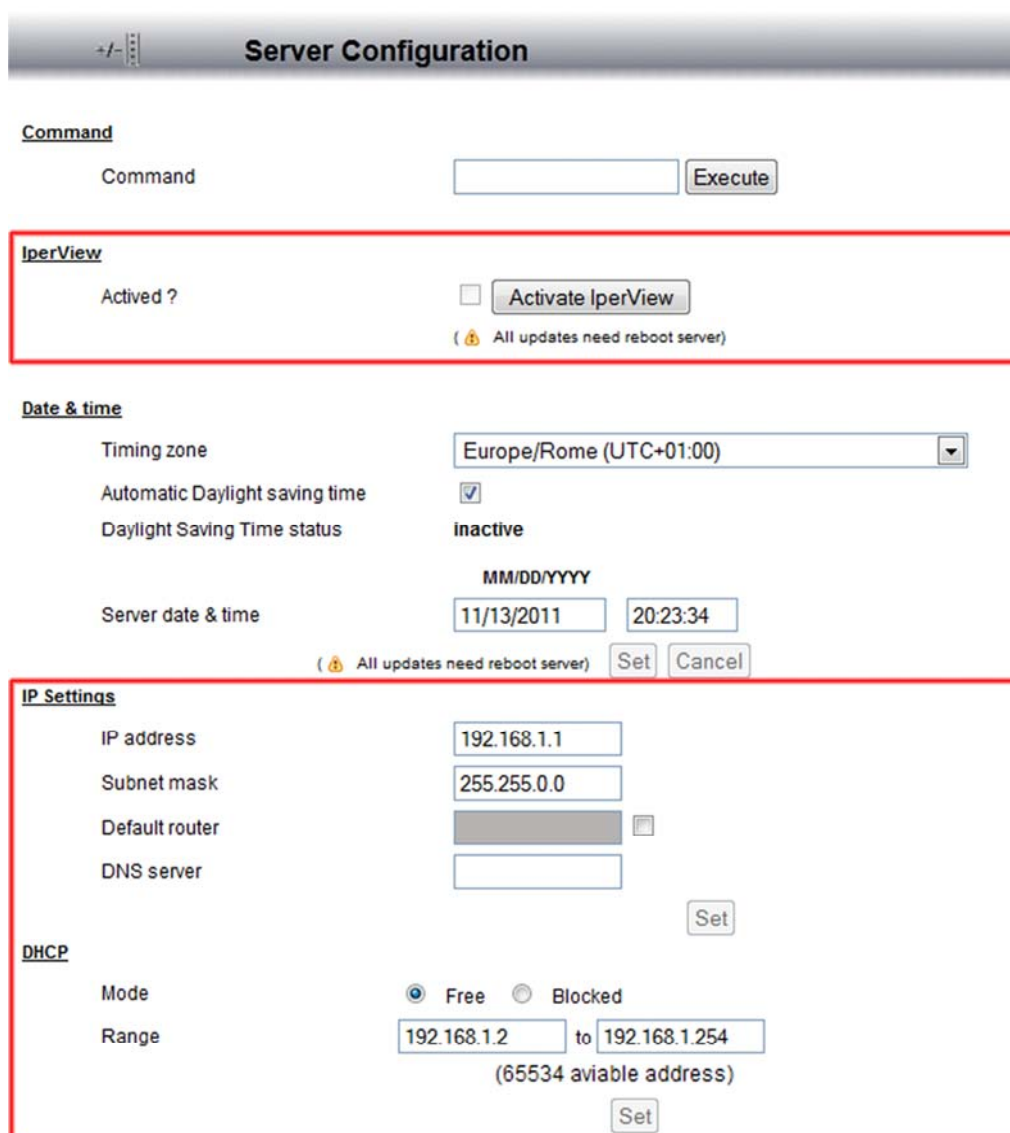



Figure 200: Advanced functions configuration - IPervoice Server parameter configuration

System date and time additional parameters are configurable. The following table describes their meaning:


<b>Command</b>	Reserved for Urmet technical personnel. Do not use.
<b>Iperview</b>	The check-box allows to enable integration with Urmet – iPerView control graphic system. Default value: <b>not selected</b>

<b>Date &amp; Time - Timing Zone</b>	It can be selected from the pull-down menu and allows to set the correct time zone of the server measured from Greenwich time.
<b>Date &amp; Time - Automatic Daylight Saving time</b>	The check-box allows to switch automatically from daylight saving time and vice versa. Default value: <b>not selected</b>
<b>Date &amp; Time - Daylight Saving time status</b>	If the previous option has been selected, it indicates if the system is using the daylight saving time.
<b>Date &amp; Time - Server date &amp; time</b>	The two text boxes allow to set server date and time.   <b>Warning:</b> to enter the date, pay attention to the format, as described by the text box label.
<b>IP Settings - IP address<sup>97</sup></b>	IPerVoice server IP address. Default value: <b>192.168.1.1</b>
<b>IP Settings - Subnet mask</b>	Net mask used in IPerVoice IP network. Default value: <b>255.255.0.0</b>
<b>IP Settings - Default router</b>	Router IP address used by IPerVoice server to access Internet, used for the “Call Forwarding” function. Default value: <b>none</b>
<b>IP Settings - DNS server</b>	DNS server IP address for names resolution; used only by IPerVoice server to access Internet. Default value: <b>none</b>
<b>Call Forwarding - Enable Call Forwarding</b>	The checkbox is used to enable the “Call Forwarding” function. Default setting: <b>Not selected.</b>
<b>Call Forwarding - Internet router (Devices)</b>	IP address of the router used in case of access to the Internet by the IP IPerVoice devices, such as call modules and IP video door phones. Default setting: <b>Not set.</b>
<b>Call Forwarding - Call Forwarding Server</b>	Name of the Internet SIP server used for call forwarding. Default setting: <b>sip.urmet.com</b>
<b>DHCP - Mode</b>	DHCP server operating mode for IPerVoice system IP addresses assignment; values: <ul style="list-style-type: none"> <li>• <b>Free:</b> the server assigns IP addresses to any network device that performs a request</li> <li>• <b>Blocked:</b> the server assigns IP addresses only to those devices with MAC addresses previously registered into DHCP server. Mandatory in Multi-Server mode and</li> </ul>

<sup>97</sup> Only a user with **System Administrator** rights can change features indicated in boxes. For further details, see paragraph “Software Users Configuration” on page 2.

<sup>97</sup> It is advisable to use a public server IP address, such as the one made available by Google (8.8.8.8).

	strongly recommended also in Standard mode to prevent assigning IP addresses to devices which do not belong to the IPerVoice system.
	Default value: <b>Free</b>
<b>DHCP - Range</b>	The two text boxes allow to set start IP address and end IP address, assigned to devices by DHCP.

 **Warning:** To make changes effective, reboot the IPerVoice server. Perform this operation carefully.

## 12.8.1 SERVER CONFIGURATION IN MULTI-SERVER MODE

If Multi-Server mode is active, in the server configuration page there is the button “Goto multi server configuration”<sup>98</sup>, as shown in Figure 201.

**Warning:** To configure a system in Multi-Server mode, some specific operations must be performed only by qualified technical personnel. It is suggested not to perform arbitrary operations which could cause malfunction in the system.

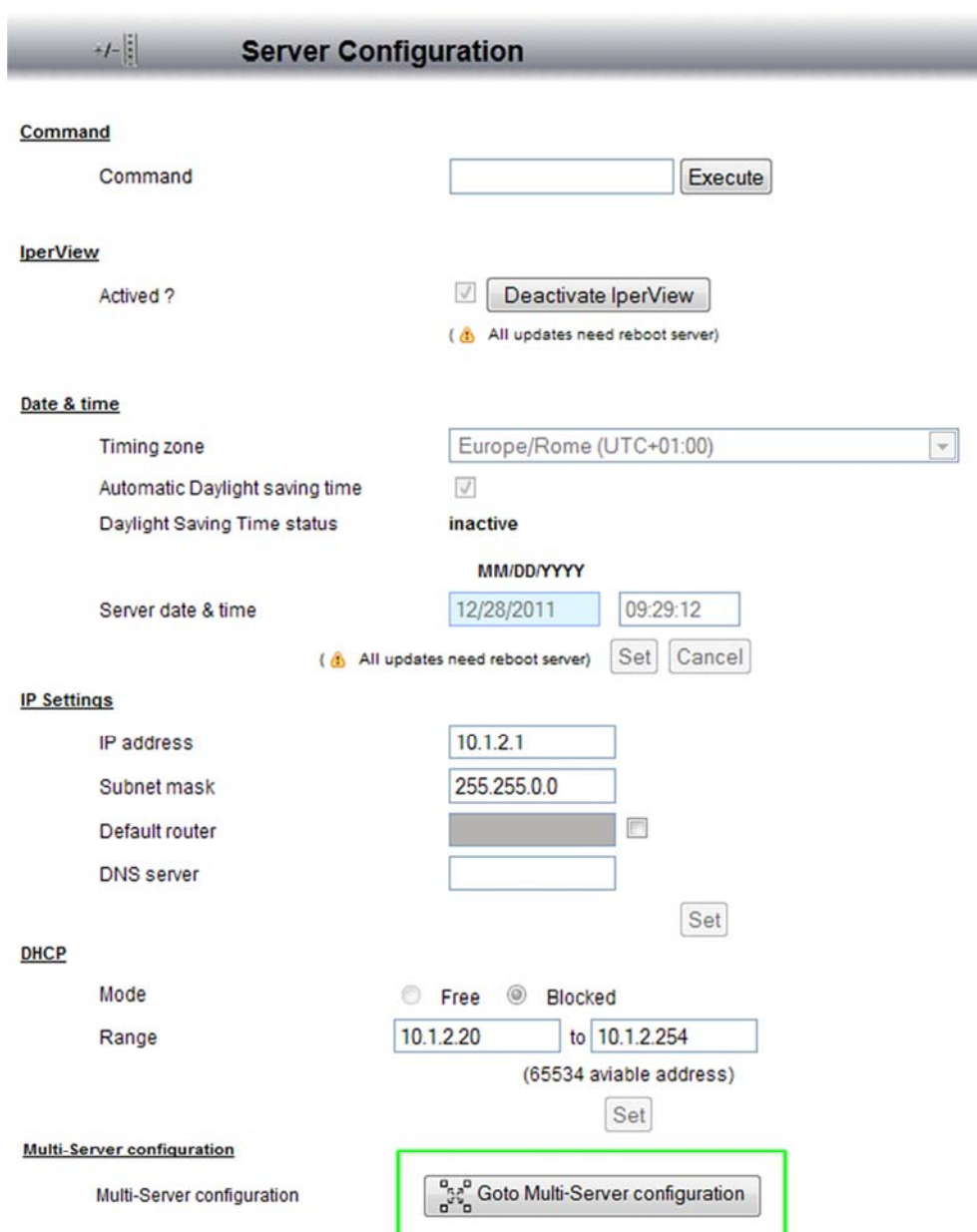


Figure 201: Multi-Server mode - Advanced functions configuration – iPerVoice server parameters setting

<sup>98</sup> Only users with **System Administrator** rights can access the Multi-Server configuration.



Press the button “Goto multi server configuration” to access the summary page, which allows to configure a Multi-server system. Figure 202 shows a system already activated; the list contains all the servers present in the configuration and their status. The following table describes information meaning and possible operations.

**Multi server configuration**

Add new server

**Multi-Server name** Athletes Village

Site name	Address IP	NTP	State			
Athletes Village N03 / FW3.0	10.1.33.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Athletes Village N07 / FW3.0	10.1.7.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Athletes Village N10 / FW3.0	10.1.40.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Athletes Village N15 / FW 3.0	10.1.45.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Plot N01	10.1.1.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Plot N02	10.1.2.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Plot N03	10.1.3.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Plot N04	10.1.4.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Plot N09	10.1.9.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Plot N10	10.1.10.1	<input checked="" type="radio"/>	<input checked="" type="checkbox"/> ok			Update
Plot N13	10.1.13.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Plot N14	10.1.14.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Plot N15	10.1.15.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Plot N26N	10.1.26.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update
Plot N26S	10.1.27.1	<input type="radio"/>	<input checked="" type="checkbox"/> ok	Delete	Suspend	Update




Activate
Deactivate

Confirm
Cancel

Figure 202: Multi-Server mode - Advanced functions configuration – Multi-Server configuration

<b>Multi-Server name</b>	Name assigned to the Multi-Server system. Max. length: 32 characters
<b>Server name</b>	Name assigned to the site, as described in paragraph 8.3.2 “Site Configuration” on page 100.
<b>Address IP</b>	Server IP address
<b>NTP</b>	Server operating as reference for date and time in the Multi-Server system. This function is usually assigned by the FrontEnd to the first server added to the system. It is possible to assign this feature to another server, by selecting it from the list and pressing the button "Update"
<b>State</b>	Operating status, values: <ul style="list-style-type: none"> <li><b>ok:</b> the server is online and operates properly</li> <li><b>connection fail:</b> the server is off line or cannot be reached</li> </ul>

For each server in the list there are also three buttons, used to perform the following operations:

	Remove the server from the Multi-Server configuration; configuration of devices, groups and users (Resident and External) and all other data needed for the proper operation of the site are kept, in order to be available for standard mode.
	Suspend the server from the Multi-Server configuration; the site keeps operating properly with its current configurations, but it is not updated as the other servers in the Multi-Server system. This feature is used in special situations as network maintenance, that can cause a not proper connection among the servers.
	Refresh of the selected server operating state.

The two buttons “**Activate**” and “**Deactivate**” allow to activate or deactivate Multi-Server mode for all the servers in the list. The deactivation operation does not delete local configuration data of each server (as in case of "Delete" operation described above), allowing to use the servers as stand-alone.

## ADDING A NEW SERVER

To add a new site, click on the button “Add new server” under the title; the display will show a window, as in Figure 203.

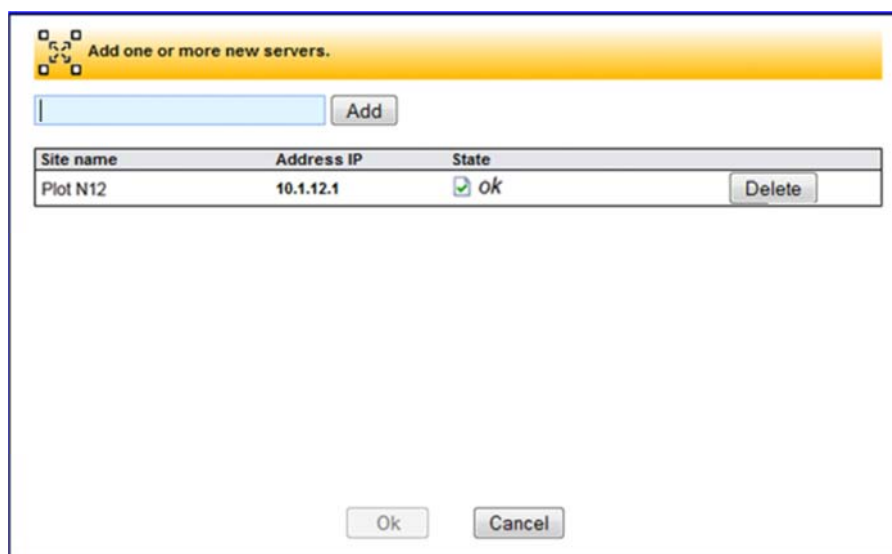



Figure 203: Multi-Server mode – Advanced functions configuration – Adding a server to the system

In the text box under the title bar, enter the IP address of the IPervoice server to be added to the system and press the button “**Add**” on the right of the box. In the list below, the FrontEnd will enter the new server, showing its name, IP address and operating state. The operation can be repeated for each server to be added. At the end, press the button “Ok” to close the window; the server will be visible in the summary list, as shown in Figure 202.

 **Warning:** A server can be added only if the state in the list is “ok”, if the server cannot be reached the operation cannot be carried out.

## 12.9 SOFTWARE USERS CONFIGURATION

Select the menu item “SOFTWARE USER” to access the section dedicated to rights and users management of IPervoice FrontEnd.



Figure 204: Advanced functions configuration – List of users

Figure 204 shows the list of users automatically created by the system. IPervoice manages also five different profiles, called “User Rights”, used to define which actions can be performed on the system, as described later (Figure 205).




Figure 205: Advanced functions configuration – List of User Rights

## 12.9.1 PREDEFINED USERS

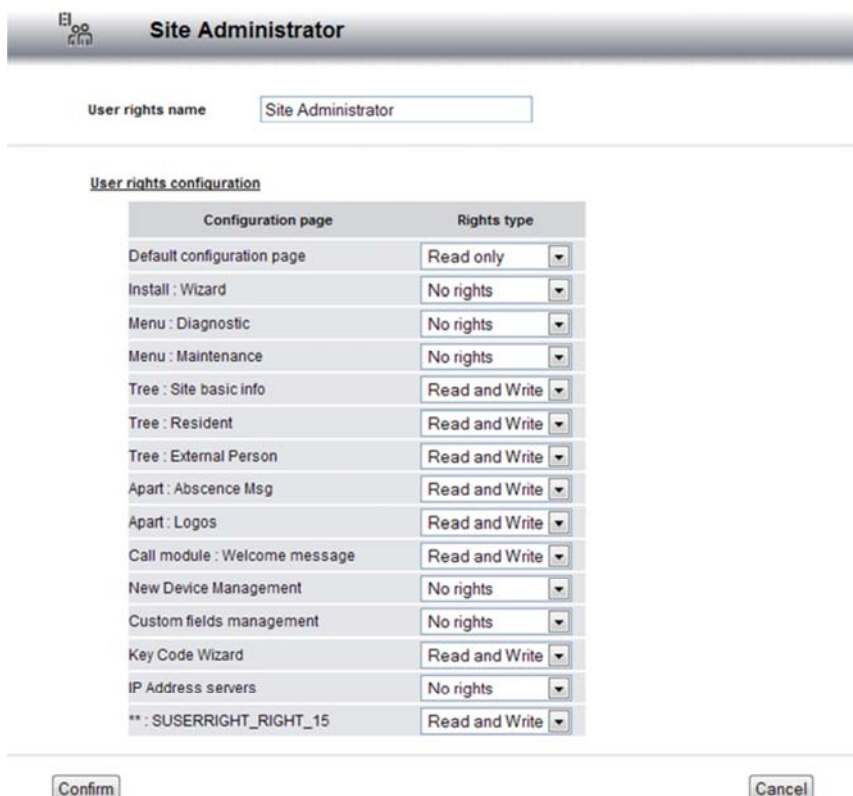
Each time a new IPervoice system is installed, four users and five profiles with different rights used to operate inside the FrontEnd are automatically created. They are listed in the following table, starting from “User Rights” with less restrictions.

User / Password	User Rights	Characteristics
sysadmin / yourevip	System Administrator	Whole system control
Installer / dacirrye	Installer	User enabled to installation and configuration
remote	Installer	User enabled to system remote management
administrator / venikegs	Site Administrator	User enabled to system management
	Site Manager	No predefined user. Dedicated to system management
	Maintenance	No preset user. Dedicated to maintenance service

 **Warning:** To change existing rights and users or create new ones, access the FrontEnd with a user identity with System Administrator rights.

## 12.9.2 SOFTWARE USER RIGHTS

IPervoice defines five different user rights, which cannot be deleted. No new rights can be created, but it is possible to rename the profile and change its rights<sup>99</sup>. The following figure and table show the page used to change “Site Administrator” and rights meaning.



Configuration page	Rights type
Default configuration page	Read only
Install : Wizard	No rights
Menu : Diagnostic	No rights
Menu : Maintenance	No rights
Tree : Site basic info	Read and Write
Tree : Resident	Read and Write
Tree : External Person	Read and Write
Apart : Abscence Msg	Read and Write
Apart : Logos	Read and Write
Call module : Welcome message	Read and Write
New Device Management	No rights
Custom fields management	No rights
Key Code Wizard	Read and Write
IP Address servers	No rights
** : SUSERRIGHT_RIGHT_15	Read and Write

Figure 206: Advanced functions configuration – Changing Site Administrator rights

<sup>99</sup> Except **System Administrator**, which cannot be changed.

<b>User rights name</b>	Name of the role. Required field. Max. length: 32 characters
<b>User rights configuration</b>	<p>List of rights which can be configured in IPervoice system. For each one there is a pull-down menu used to select the allowed operation. Available values:</p> <ul style="list-style-type: none"> <li>• <b>No rights:</b> no possible actions for this function</li> <li>• <b>Read only:</b> the function can be read, but not changed by the user</li> <li>• <b>Read and Write:</b> the user can configure the function</li> </ul>

### 12.9.3 SOFTWARE USER

Differently from the previously described user rights, it is possible to add new users and change or delete existing users<sup>100</sup>. To add a new user, press the button “Add software user” under the page title (Figure 204). To change a user, click on the name of the user. In both cases, a change page will appear, as shown in Figure 207.

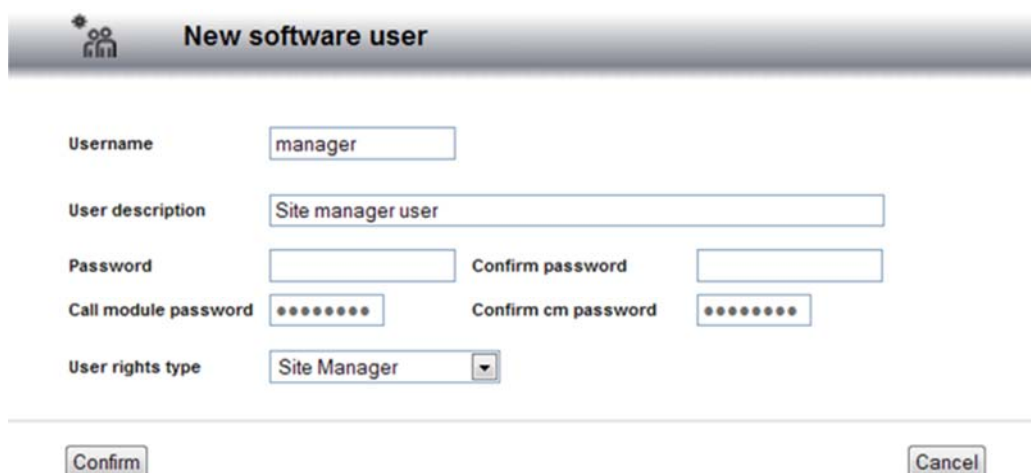


Figure 207: Advanced functions configuration – Adding a new user

The following table shows the field meaning and data limits.

<b>Username</b>	Username used to access the system. Max. length: 16 characters. Required alphanumeric code
<b>User description</b>	Description of the user. Optional field. Max length: 64 characters
<b>Password / Confirm Password</b>	Password and password confirmation. Required masked fields. To be valid they must be identical. Max. length: 16 characters

<sup>100</sup> The user **sysadmin** cannot be deleted from the system

<b>Call module password / Confirm Call module password</b>	Password and password confirmation used to perform some configuring operations from call modules. Required numeric masked fields. To be valid they must be identical. Max. length: 8 characters. This data can be accessed and changed only if the user is provided with <i>Installer</i> or <i>System Administrator</i> rights. Otherwise, the field will be dimmed
<b>User rights type</b>	The value can be selected from a pull-down menu. Allowed values are indicated in paragraph “Predefined Users” on page 258

#### 12.9.4 CHANGING THE PASSWORD

To access the password change page, press the button “Modify password” in the upper side of the user configuration main page<sup>101</sup>. This page is the same used to change the password, but with some restrictions according to user rights. Select the function, enter the new password according to rules described in paragraph “Software User” and save the new configuration.

---

<sup>101</sup> The users with **System Administrator** rights can change the password of all system users. The other users can only change their own password.

## 13 SYSTEM MAINTENANCE AND UTILITY FUNCTIONS

The operations to be performed for IPervoice system maintenance mainly concern the following points:

- Saving and restoring system operating data
- Checking firmware version of server and IP devices
- Upgrade of IPervoice firmware resident on the server
- Adding, replacing and deleting system devices
- Exporting Resident and External Person template
- Importing and exporting residents and externals data

In utility section, there is:

- System Log
- Searching names and devices

All these operations are performed using the IPervoice FrontEnd, so in the following explanations is assumed that the PC is connected to IPervoice IP network and the user has gained access to the FrontEnd with the internet browser. For details, refer to the chapter “The Frontend” on page 89.

### 13.1 BACKUP OF SYSTEM CONFIGURATION DATA

Backup is used to save a copy of system data on the user PC. To access to this function, select the item “MAINTENANCE”<sup>102</sup> from FrontEnd main menu and then choose “Backup and Restore”. Select “Backup all data” at the centre of the page and press the button “Next” to start the data saving procedure (Figure 208).

---

<sup>102</sup>Backup and Restore functions are present also in the menu item “FW UPGRADE”.

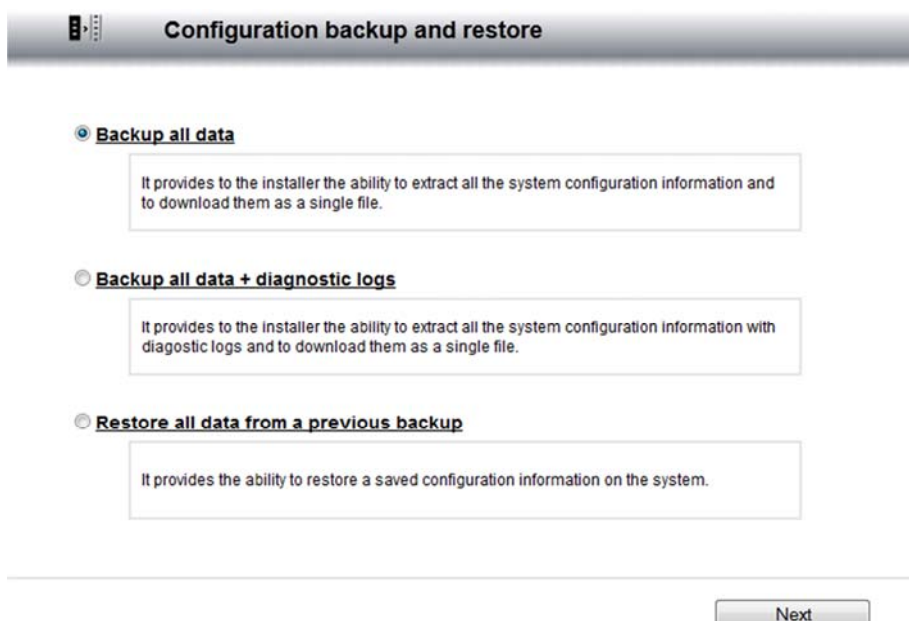


Figure 208: System maintenance – System configuration backup – procedure start

Configuration data are stored in a compressed file<sup>103</sup>, that the installer must save in a PC folder, as shown in Figure 209<sup>104</sup>. Once the operation is complete, the display shows the following screen Figure 210.

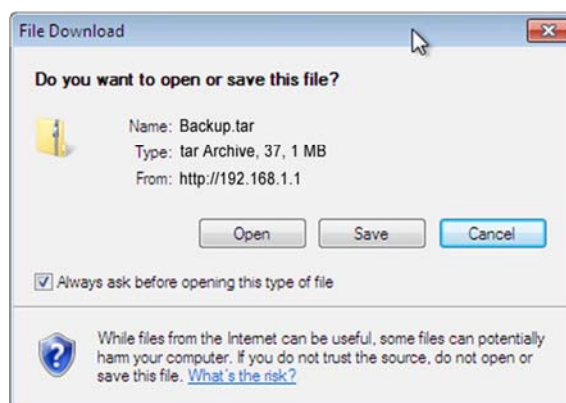


Figure 209: System maintenance – System configuration backup, compressed archive save

### **Backup all data**

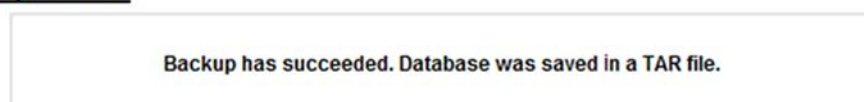


Figure 210: System maintenance – System configuration backup, procedure completed

<sup>103</sup> The name of the backup file is as follows: **Backup\_yyyyMMddhhmm.tar.gz**; where characters **yyyymmddhhmm** indicate: year, month, day, hour and minute in which the backup was created.

<sup>104</sup> The figure refers to Mozilla Firefox Browser; other Internet browsers, such as Opera or Internet Explorer, could need different procedures to perform save operations.



**Warning:** It is suggested to always perform the data backup every time the system is changed, in order to restore its configuration, if it is necessary to go back to the previous condition. It is also suggested to perform a backup after the changes have been made, in order to restore the system if the IPervoice server is replaced.

### 13.1.1 BACKUP OF SYSTEM CONFIGURATION DATA IN MULTI-SERVER MODE

To make backup of a Multi-Server plant, the system requires an extra step before starting the procedure (Figure 211). This step is necessary to give the operator the option to back up data on all the Multi-Server servers (recommended), or to save only a single server.



Figure 211: System maintenance – System configuration backup in Multi-Server mode, site selection

Once the desired selection, by pressing the "Next" button will start the procedure as required. At the end, after saving the file, the page in Figure 204 will show to the user the operation result.

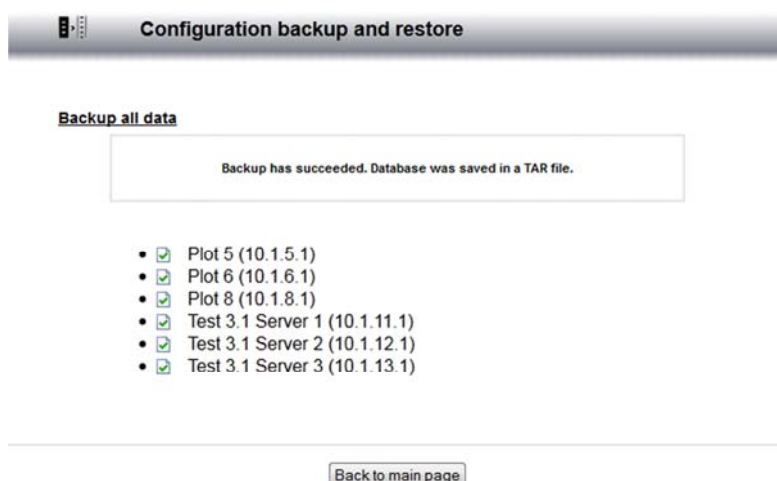


Figure 212: System maintenance – System configuration backup in Multi-Server mode, procedure completed

## 13.2 RESTORE OF SYSTEM CONFIGURATION DATA

To restore configuration data saved with the backup procedure, select the item “MAINTENANCE” from the FrontEnd main menu and then “Backup and Restore”. Select “Restore all data from a previous backup” and press the button “Next” to start the restore procedure.

The installer must select the file with the data to be restored, as shown in Figure 213. Press the button “Browse” to open a dialog window and select the desired file.

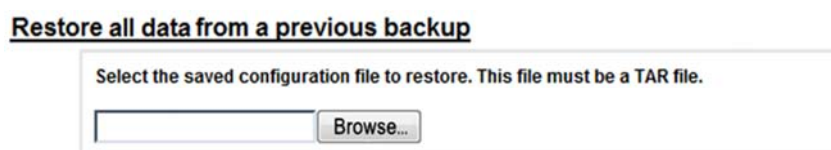



Figure 213: System maintenance – System configuration restore, backup file selection

After the selection, IPervoice will load the file on the server and restore operations will start. At the end, the user is notified about the operation result: to complete the procedure, the last operation to be performed is a complete manual reboot, by switching off and on all the IP system devices.



Figure 214: System maintenance – System configuration restore, operation completed

 **Warning:** **It is not possible** to restore a configuration using a backup performed with a server version different from the current one. It is suggested, before each firmware upgrade, to always perform a first backup to save system data and, after updating, perform a second one, in order to have a backup performed with the updated version of the system. If it is needed to restore a configuration using a backup performed with a server version different from the current one, first of all restore the firmware version used to perform the backup and then restore configuration data.

### 13.2.1 RESTORE OF SYSTEM CONFIGURATION DATA IN MULTI-SERVER MODE

Even the restore operation in Multi-Server mode introduces one more phase, in order to specify on which servers restore the configuration data. As shown in Figure 215, you can specify whether to perform a total restore (on all servers) or a partial restore (selecting one or more servers).

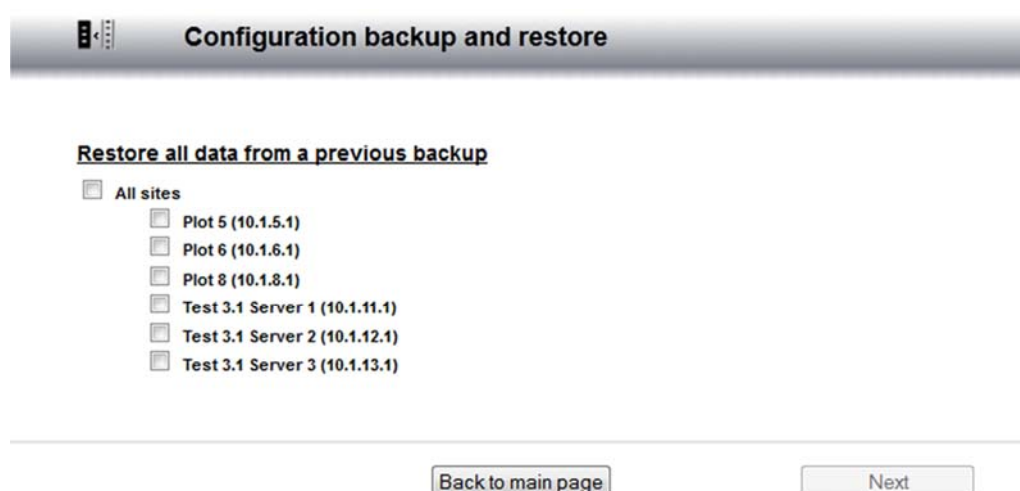
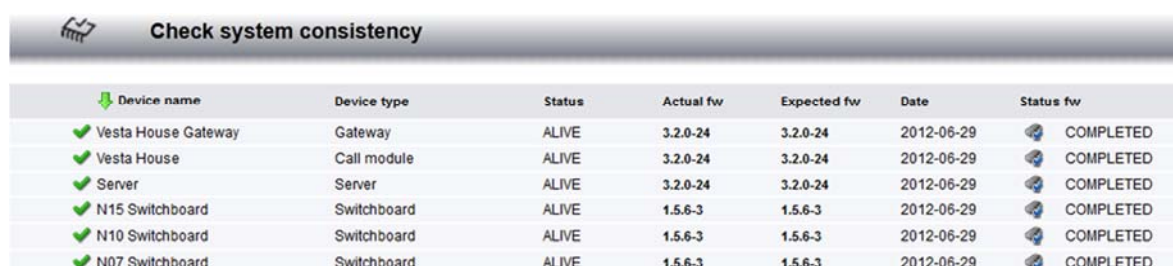


Figure 215: System maintenance – System configuration restore of a Multi-Server installation, data selection

At the end, the user is notified about the operation result (see Figure 214): to complete the procedure, the last operation to be performed is a complete manual reboot, by switching off and on all the IP system devices.

### 13.3 CHECKING SERVER AND IP DEVICES FIRMWARE VERSION

Before performing operations for updating the system (server and other IP devices firmware), it is suggested to verify the system status. This function is available with the FrontEnd, by selecting from the main menu the item “FW UPGRADE” and then “Check system consistency”. A screen, as the one shown in Figure 216, will appear to the installer in case of mono-server plant, otherwise for Multi-Server installation, Figure 217 will be shown.



Device name	Device type	Status	Actual fw	Expected fw	Date	Status fw
Vesta House Gateway	Gateway	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
Vesta House	Call module	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
Server	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
N15 Switchboard	Switchboard	ALIVE	1.5.6-3	1.5.6-3	2012-06-29	COMPLETED
N10 Switchboard	Switchboard	ALIVE	1.5.6-3	1.5.6-3	2012-06-29	COMPLETED
N07 Switchboard	Switchboard	ALIVE	1.5.6-3	1.5.6-3	2012-06-29	COMPLETED

Figure 216: System maintenance – Checking of IP devices firmware version (standard installation)

Check system consistency						
Device name	Device type	Status	Actual fw	Expected fw	Date	Status fw
✓ Vesta House Gateway	Gateway	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Vesta House	Call module	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Server	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.9.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.7.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.4.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.3.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.27.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.26.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.2.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.15.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.14.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.13.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ Remote server (10.151.10.1)	Server	ALIVE	3.2.0-24	3.2.0-24	2012-06-29	COMPLETED
✓ N15 Switchboard	Switchboard	ALIVE	1.5.6-3	1.5.6-3	2012-06-29	COMPLETED
✓ N10 Switchboard	Switchboard	ALIVE	1.5.6-3	1.5.6-3	2012-06-29	COMPLETED
✓ N07 Switchboard	Switchboard	ALIVE	1.5.6-3	1.5.6-3	2012-06-29	COMPLETED

Figure 217: System maintenance – Checking of IP devices firmware version (Multi-Server installation)

The list includes the main information about system IP devices, useful to check their operating status, before performing updating operations. The Table 57 explains the meaning of the columns in the list.

<b>Device Name</b>	Name of the device.
<b>Device Type</b>	Type of the device.
<b>Status</b>	Device operating status, detected by the system. The status can be: <b>UNKNOWN, POLL IN PROGRESS, ALIVE, DEAD.</b>
<b>Actual fw</b>	Version of firmware (running) on the device.
<b>Expected fw</b>	Version expected for the device. This data is used, after a server updating operation, to know if all the devices have been correctly updated. In this case, the version displayed in this column is the one that will appear in the column “Actual fw”, after upgrade.
<b>Date</b>	Release date of the firmware version installed on the device. It refers to the column “Actual fw”.
<b>Status fw</b>	Firmware upgrade status. Used during the “Firmware Upgrade” phase to verify the operation state. Once the phase is completed, the display will show “Completed”.

Table 57: System maintenance – Meaning of system consistency data

In case of Multi-Server installations the information relating to the others IPer voice servers are also indicated; in this way the operator can verify the state of operation before proceeding to any updates to the system.

## 13.4 IPERVOICE SERVER UPGRADE

The upgrade of IPervoice server firmware allows to install new versions of system applications if new functions and improvements to existent features have been released. To perform the procedure the file containing the upgrade<sup>105</sup> must be available on the PC connected to the FrontEnd. In order to access to the section dedicated to server upgrade, select the item “FW UPGRADE” from the FrontEnd main menu and then the item “Upgrade System Firmware”. Before starting, the user is reminded to perform a backup, in order to avoid data losses (Figure 218) and it is recommended to perform a restart of the server (via the FrontEnd selecting the "REBOOT" on the main menu).

By pressing the button “Backup system”, the installer is redirected to data saving procedure previously described in the paragraph “Backup of system configuration ” on page 261.

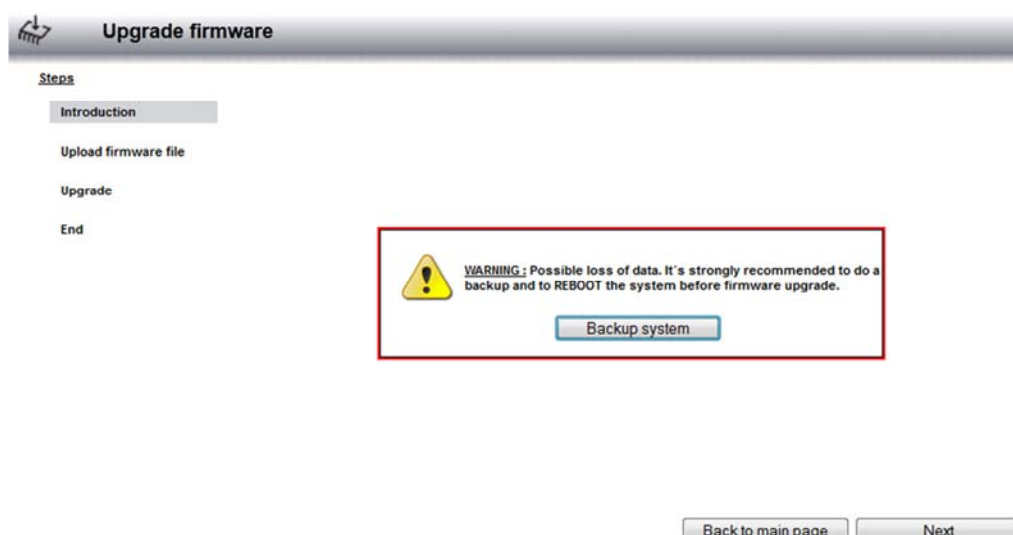


Figure 218: System maintenance – Server upgrade, procedure start

If the backup has already been performed, press the button “Next” to go the next phase. Select the file (Figure 219), containing the update package (FUP<sup>106</sup>), that must have been downloaded to the PC connected to the FrontEnd, as already described. Select this file, as usual, in the dialog window, that is opened by pressing the button “Browse”.

<sup>105</sup> IPervoice firmware updates are available on URMET internet site [www.urmet.com](http://www.urmet.com) or directly on the site [www.ipervoice.com](http://www.ipervoice.com).

<sup>106</sup> FUP: Firmware Update Package

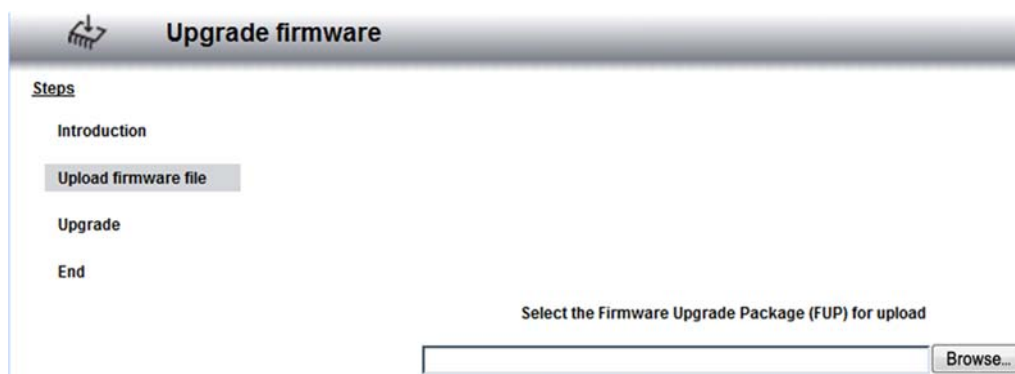


Figure 219: System maintenance –Server upgrade, FUP selection

If the file is valid, the system will be ready for upgrade only after asking the user for a final confirmation: till this moment, the procedure can be interrupted without changing the system status. After confirming by pressing the button “Yes, continue”, the operation cannot be interrupted.

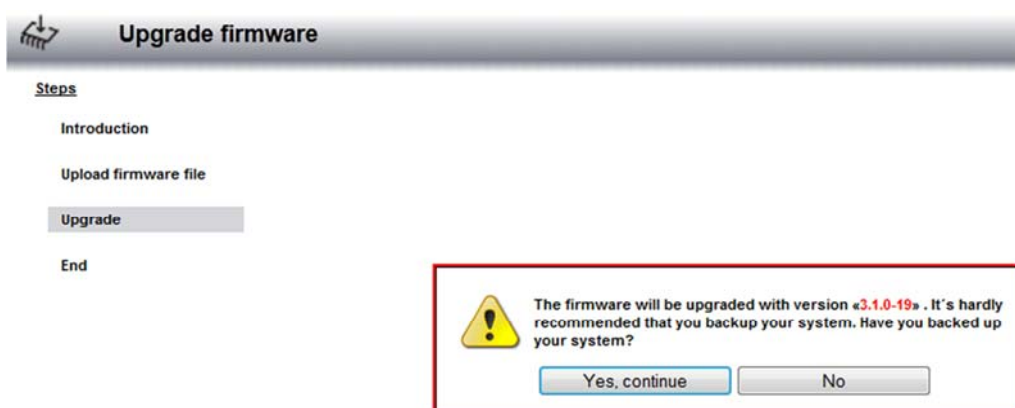


Figure 220: System maintenance – Server upgrade, upgrade confirmation

The firmware upgrade phase may last for some minutes. Do not disconnect the PC from the FrontEnd or switch the server off during this phase; wait until the system asks to reboot the server (Figure 221), to make the upgrade active.

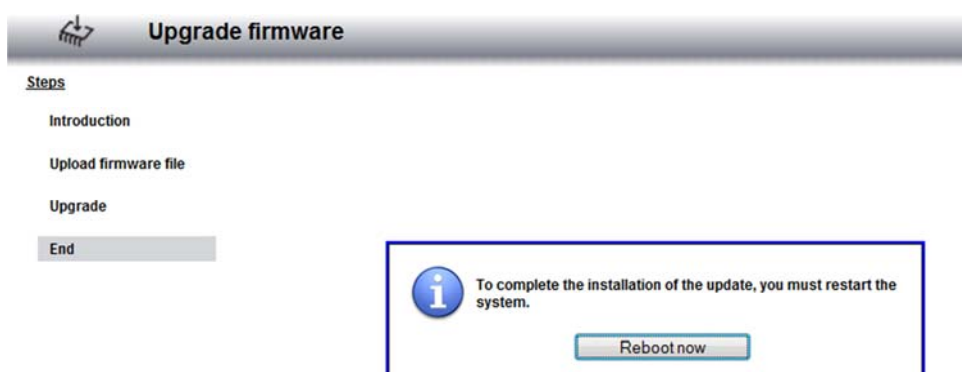



Figure 221: System maintenance – Server upgrade, system reboot

 **Warning:** once the server reboot is completed, the FrontEnd page is reloaded to inform the user that the operation has been completed. In some cases, the automatic reload is not performed. If this happens, close the browser and reconnect to the FrontEnd.

### 13.4.1 IP DEVICES AUTOMATIC UPGRADE

Once the upgrade is completed, the system asks to reboot the server to make the new firmware active. Once the reboot is completed, the server checks the firmware consistency on main IP devices, then automatically updates them, if needed. With the function “Check system consistency”, contained in the item “FW UPGRADE” of the FrontEnd main menu, it is possible to control the progress of the upgrade phase (for further details, see the paragraph “Checking server and IP devices firmware version” on page 265). In the Figure 222, for example, the firmware upgrade for the devices “Main Entrance Call Module” and “Gateway East Tower” is in progress.



Device name	Device type	Status	Actual fw	Exp. fw	Date	Status fw
✓ Server	Server	UNKNOWN	0.4.2-8	0.4.2-8	2009-09-01	COMPLETED
⚠ Main Entrance Call Module	Primary Call module	UNKNOWN	0.4.2-6	0.4.2-8	2009-09-01	PROGRESS <input type="button" value="Upgrade"/>
⚠ Gateway EastTower	Gateway	UNKNOWN	0.4.2-6	0.4.2-8	2009-09-01	PROGRESS <input type="button" value="Upgrade"/>
✓ Concierge	Switchboard	ALIVE	1.0.9-5	1.0.9-5	2009-09-01	COMPLETED

Figure 222: System maintenance – Checking of IP devices firmware

**Warning:** the automatic upgrade phase of IP devices depends on devices number and type and may last some minutes. During this time, all devices are unusable, e.g. the call module display is off and the door lock release command is deactivated (also the one performed using the “exit switch” button). The upgrade phase is performed by the server in “parallel” on all devices, in order to minimize the time in which the system is not available.

To check that the automatic upgrade has been successful, verify on all listed IP devices the columns “Actual fw” and “Expected Fw”: they must contain the same version. The column “Status fw” must display “Completed”<sup>107</sup>.

<sup>107</sup> Because the FrontEnd can detect if the upgrade has been successful, but not if it has failed, if the upgrade state of a device remains in condition “PROGRESS” for more than 10 minutes, it is possible to force a manual upgrade, by pressing the button “Upgrade” near the concerned device.



## 13.4.2 IPERVOICE SERVERS UPGRADE IN MULTI-SERVER MODE

In Multi-Server mode, the operator must indicate on which servers must be installed the firmware upgrade (Figure 223). The default and recommended, provides that the update process is executed on all servers in the system. However in special circumstances, as in the case of a server that has been **"suspended"**, you may need a partial update in order to align all the servers to the same firmware, so it can be ensured the proper functioning of the entire system.

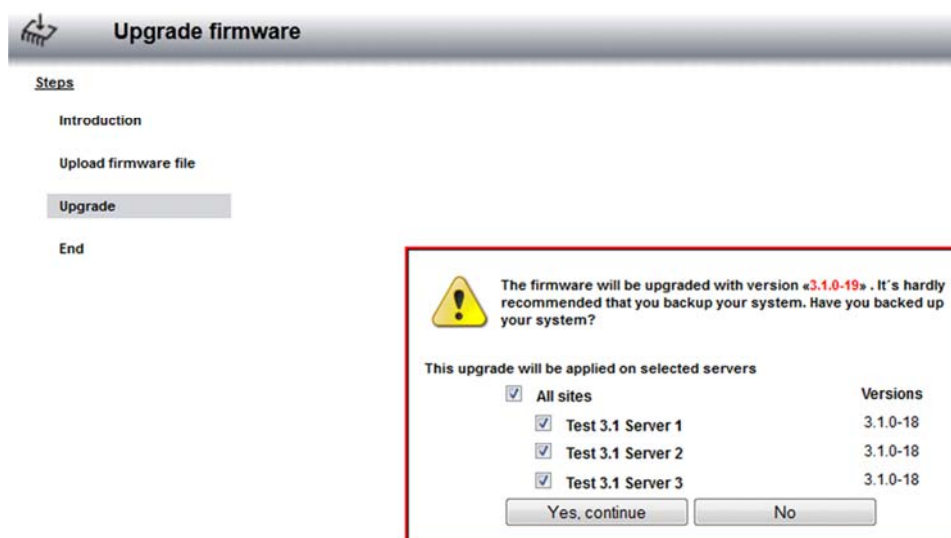


Figure 223: System maintenance – Server upgrade in Multi-Server mode, upgrade confirmation

## FINALIZING THE UPGRADE OF IPERVOICE SERVERS IN MULTI-SERVER MODE

After completing the restart of the server from which the Firmware Upgrade operation was performed, the FrontEnd (see Figure 224), requires a manual restart of the other servers involved in Multi-Server operation. To do this simply press **"Reboot"** for each of the listed servers. The FrontEnd will update the status of each server in order to show the operation result.

Check system consistency							
Device name	Device type	Status	Actual fw	Expected fw	Date	Status fw	
✓ Server	Server	ALIVE	3.1.0-18	3.1.0-19	2012-02-15	COMPLETED	
⚠ SWI_N15	Switchboard	UNKNOWN	1.5.3-4	1.5.3-6	2012-02-15	FAILED	Upgrade
⚠ SWI_N10	Switchboard	UNKNOWN	1.5.3-4	1.5.3-6	2012-02-15	FAILED	Upgrade
⚠ SWB1	Switchboard	UNKNOWN	1.5.3-4	1.5.3-6	2012-02-15	FAILED	Upgrade
✓ Remote server (10.1.8.1)	Server	ALIVE	3.1.0-19	3.1.0-19	2012-02-15	REBOOT	Reboot
✓ Remote server (10.1.6.1)	Server	ALIVE	3.1.0-19	3.1.0-19	2012-02-15	REBOOT	Reboot
✓ Remote server (10.1.5.1)	Server	ALIVE	3.1.0-19	3.1.0-19	2012-02-15	REBOOT	Reboot
✓ Remote server (10.1.13.1)	Server	ALIVE	3.1.0-19	3.1.0-19	2012-02-15	REBOOT	Reboot
✓ Remote server (10.1.12.1)	Server	ALIVE	3.1.0-19	3.1.0-19	2012-02-15	REBOOT	Reboot

Figure 224: System maintenance – Server upgrade in Multi-Server mode, servers restart

## 13.5 IPERVOICE DEVICES REPLACEMENT

A device must sometimes be replaced because of a failure or when a new model is installed (for example, when a call module 1039/18 is replaced by 1039/13).

If a replacement is needed, remember that in IPervoice system there are two groups of devices:

- IP devices
- Column devices

The replacement procedure depends on the device to be changed, that is a call module, a gateway and another IP device or a 4-user decoder and a video door phone.

In the first case, IP devices, the replacement is performed exclusively with the FrontEnd; in the second case, a PDA Phone or a Netbook is mainly used; the procedure is the same as in “Column Devices Configuration” described on page 165.

In the second case, the IPervoice server does not need to identify the column devices before their configuration. The programming procedure, if necessary, is performed with the mobile device through the Bluetooth interface or, only for apartment stations, with the “dip-switches” placed on the wall mounting bracket (for the configuration procedure, refer to the paragraph “Apartment Stations Configuration – Dip Switch Configuration” on page 84).

### 13.5.1 IP DEVICES REPLACEMENT

For these devices, the procedure is composed by the following steps:

- 1) Installation of the new device instead of the old one.
- 2) Automatic identification of the new device by the IPervoice server.
- 3) Replacement with FrontEnd.

The first step concerns the physical replacement of the device, included wiring operations.

The installer is not involved in the second step, except for the VoIP telephone 4501/5 or VoIP-ATA 4501/30, that need a preliminary operation in order to be identified by the server as new devices to be included in the system (for further details, see “VoIP Telephone Configuration” on page 118).

The third last step concerns the procedure to be performed with the IPervoice FrontEnd and allows to transfer the configuration from the old device to the new one just replaced.

**Note:** The following example will describe the procedure to be used with the FrontEnd, assuming that a call module must be replaced. Note that this procedure is the same as in case of replacement of other IP devices.

The list of new devices detected by the IPervoice server is displayed by the FrontEnd<sup>108</sup>, by selecting the item “*New device*”, as shown in Figure 225. In the centre of the page there is the list of all the new IP devices identified by the server; near each one there are information about device type, IP address, MAC address, firmware version and its status.

**Note:** The IPervoice server automatically detects the new IP devices when these require the assignment of the address. However, the list can be manually updated, by pressing the button “*Detect new devices*” under “*New Device*”.

With the fields **Device Type** and **MAC address** the device to be replaced can be uniquely identified, in the example a call module; press the button “*Replace*” to start the replacement procedure.

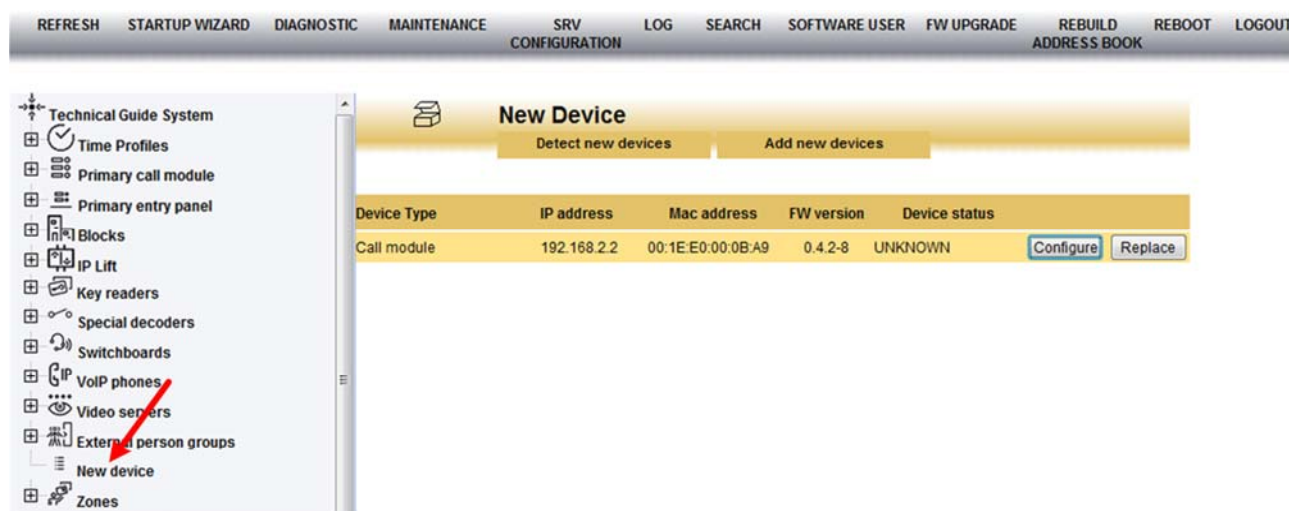
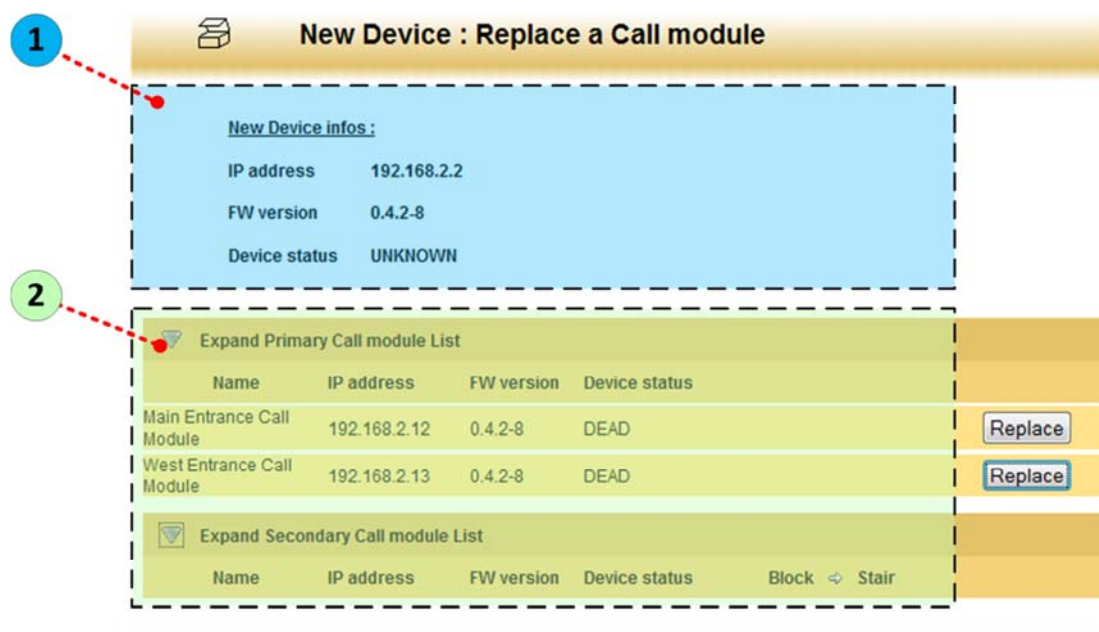


Figure 225: System maintenance – List of new IP devices

<sup>108</sup> To access to the IPervoice FrontEnd, see the chapter “The Frontend” on page 47

The FrontEnd shows the user a new page, where information about the new device are displayed (section 1 of Figure 226) and the list of call modules with **DEAD** status (section 2) that must be replaced. In case of call module replacement, there are two lists, the first for main modules and the second for the secondary ones. The user must select the module to be replaced from the right list; the system can not automatically choose. Once the device has been identified, press the button “Replace” to execute the procedure.



**1**

**New Device : Replace a Call module**

New Device infos :

IP address 192.168.2.2

FW version 0.4.2-8

Device status UNKNOWN

**2**

Expand Primary Call module List

Name	IP address	FW version	Device status
Main Entrance Call Module	192.168.2.12	0.4.2-8	DEAD
West Entrance Call Module	192.168.2.13	0.4.2-8	DEAD


Expand Secondary Call module List

Name	IP address	FW version	Device status	Block	↔	Stair
------	------------	------------	---------------	-------	---	-------

Replace

Replace

Figure 226: System maintenance – Selection of the call module to be replaced

 **Warning:** After the replacement and the new configuration have been performed, the IPervoice server checks the consistency of the firmware version installed in the new device and updates it automatically, if necessary. During this time, the device will be out of order, as described in the paragraph “IP devices automatic upgrade” on page 270.

## FURTHER NOTES ABOUT IP DEVICES REPLACEMENT

In case of replacement of IP Gateway 1039/50 or column power supply units 1039/20, it could be necessary to repeat the procedure for adjusting the video signal, as described in the paragraph “Video Signal Adjustment” on page 83.

### 13.5.2 COLUMN DEVICES REPLACEMENT

The procedure for replacing a column device, as for example a 4-user decoder (1039/34), consists in the following steps:

- 1) Installation of the new device instead of the old one.
- 2) Download of system configuration data to a SmartPhone or another mobile device.
- 3) Programming with SmartPhone through Bluetooth interface.
- 4) Checking of system data download to the column device

The first step concerns, as in the previous case, the replacement of the device, included wiring operations.

To download system data (file config.dat) to the mobile device, refer to paragraph “System Data Download to PDA and Smartphone device” on page 168.

The programming procedure of the 4-user decoder with the Bluetooth interface is described in the paragraph “Download of system data to column devices” on page 170.

The last step concerns the checking of system data downloaded to the replaced device. This operation is described in the paragraph “Checking of parameters downloaded to the column device” on page 178.

## 13.6 ADDING NEW DEVICES

As in the previous case, the operation for adding devices is different, according to device type (IP or column devices). The two procedures are the following:

### ➤ IP devices

- The operation for adding a device and downloading the configuration is exclusively performed with the FrontEnd.

### ➤ Column and apartment devices

- The operation for adding a device and setting configuration data is performed with the FrontEnd; a Smartphone or a Netbook is used to download data.

The above described procedures are, in brief, the same used during the first phase of system configuration, described in the following chapters:

- The “StartUp Wizard” on page 97
- IPervoice Devices advanced Configuration on page 127
- Column Devices Configuration on page 165

So, instead of describing every single case, two examples will be detailed, one for IP devices and the other for column devices, in order to highlight the differences between the two procedures. In both cases, the first step to add a new device is the button “Add ...” in the related list page, under the title. The Figure 227 shows some examples.



Figure 227: System maintenance – Access to the function for adding devices

### 13.6.1 ADDING NEW IP DEVICES

In the example an IP key reader (1039/88) is added, but, as already said, the procedure is the same as for the other IP devices. From the devices tree select the item “Key Readers”<sup>109</sup>: the FrontEnd shows the list of existing devices (Figure 228); by pressing the button “Add a key reader”, the user is redirected to the page “New Device”<sup>110</sup> (Figure 229), already described for replacement, where the device to be added must be selected.

Key reader list		
Add a key reader		
Name	Address IP	MAC
Parking Access Reader	192.168.2.12	00:1E:E0:00:10:C1 <a href="#">Delete</a>

Figure 228: System maintenance – Adding a new IP reader

<sup>109</sup> It is also possible to directly access to the item “New Device” from the devices tree and then select the device to be added.

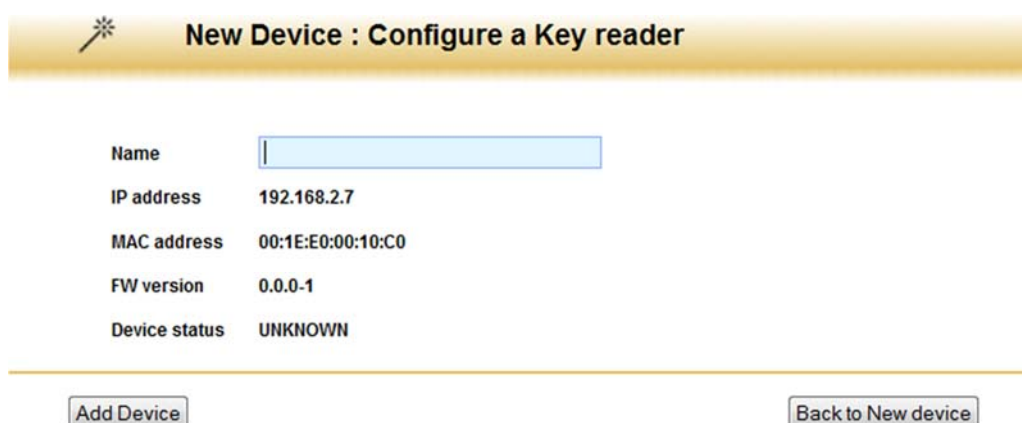
<sup>110</sup> The current FrontEnd version allows to add IP devices only if they are already included in the list “New Device”.



Figure 229: System maintenance – Selecting a device to be added

**Warning:** the list always shows all the devices detected by the system. The user must select the device to be added by considering the “Device Type”, but first of all the “MAC Address”, that is the unique identifier of each IP device.

Press the button “Configure” near the IP key reader to be added and access to data entry page. This page contains, as shown in Figure 230, the data already described in Table 26 on page 116, the chapter about the Startup Wizard. To execute the operation, press the button “Add Device”.



**New Device : Configure a Key reader**

Name

IP address 192.168.2.7

MAC address 00:1E:E0:00:10:C0

FW version 0.0.0-1

Device status UNKNOWN

Figure 230: System maintenance – Entry of IP key reader data

**Note:** The status of all the new IP devices in the list “New Device” remains UNKNOWN until the device is added to the system and configured.

## 13.6.2 ADDING NEW IP DEVICES USING THEIR MAC ADDRESS

IPervoice FrontEnd allows to add new devices also by MAC address. This mode is the only that can be used if DHCP module has been configured in “**Blocked**” mode (see paragraph 12.8 - “Server Configuration” on page 251 and following) and allows to achieve the operation by entering the device type and its MAC address. To use this feature, click on the button “Add new device” near the summary page title “New Device”.

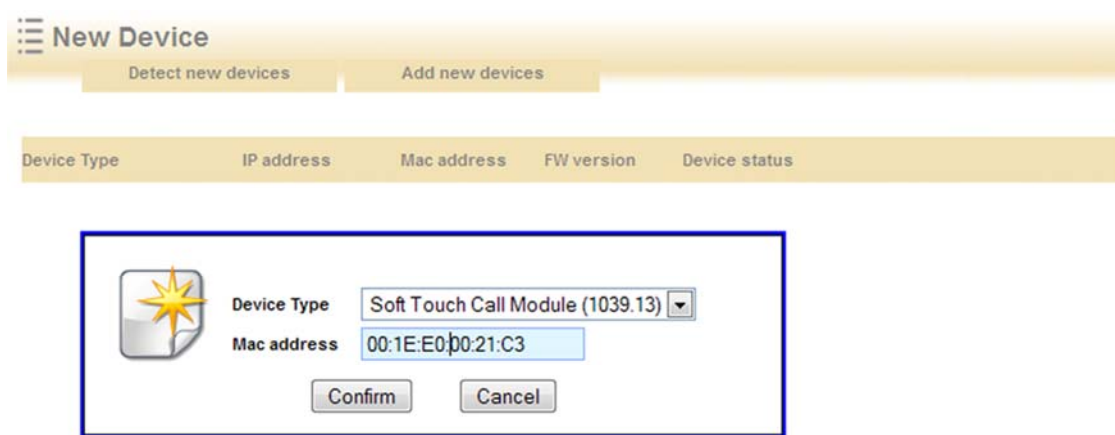



Figure 231: System maintenance - Adding new devices by MAC address

Figure 231 displays the Popup window used to enter data, the following table shows the fields and their meaning.

<b>Device Type</b>	Device type value can be selected from a pull-down menu that contains the list of IP devices available in IPervoice system.
<b>Mac Address</b>	Device MAC address, required field. <div>  <b>Warning:</b> address hexadecimal digits pairs must be separated by the character “:” </div>



### 13.6.3 ADDING NEW COLUMN OR APARTMENT DEVICES

To add a new column device, in the following example a 4-user decoder (1039/34), first of all identify the IP Gateway to which the decoder must be associated; to do this, search in the devices tree the block and the stair where the gateway has been installed, select it and expand the item “Decoders”: the FrontEnd displays a page as shown in Figure 233. Press the button “Add a decoder” to enter data.

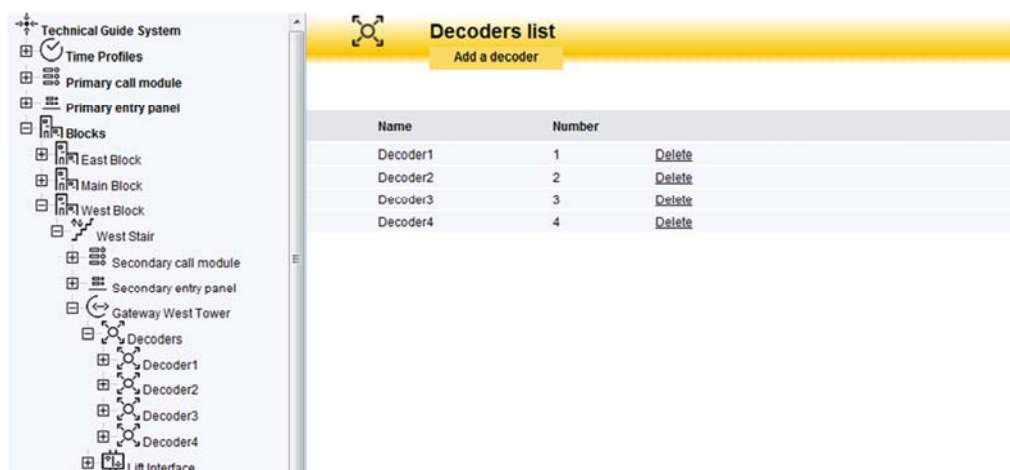


Figure 232: System maintenance – Adding a new Decoder

Also in this case, the data to be entered are the same as those described during the configuration phase with the Startup Wizard in Table 42 on page 184. To execute the operation, press the button “Confirm”.

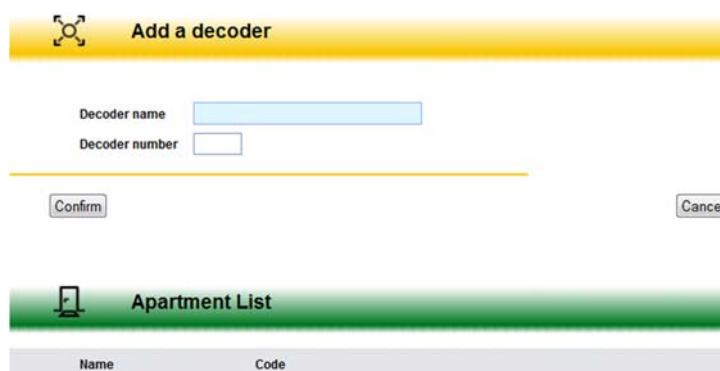


Figure 233: System maintenance –Entry of Decoder data

**Warning:** after adding a column device, the system data must be downloaded to the device, if required, using a Netbook or a SmartPhone, as described in the chapter “Column Devices Configuration” on page 165.

## 13.7 DELETING DEVICES (AND OTHER SYSTEM COMPONENTS)

Differently from devices replacement and adding operations, there are no different procedures to delete IP devices or column devices. The same procedure is also used for other system components that are not hardware devices, but are used to describe the IPervoice system structure. These are, in this case, blocks, stairs, floors and apartments.

### 13.7.1 DELETING IP AND COLUMN DEVICES

The first step is performed by selecting the device to be deleted from the devices tree of IPervoice FrontEnd: in Figure 234, as an example, there is the list of decoders associated to the “Gateway West Tower”.

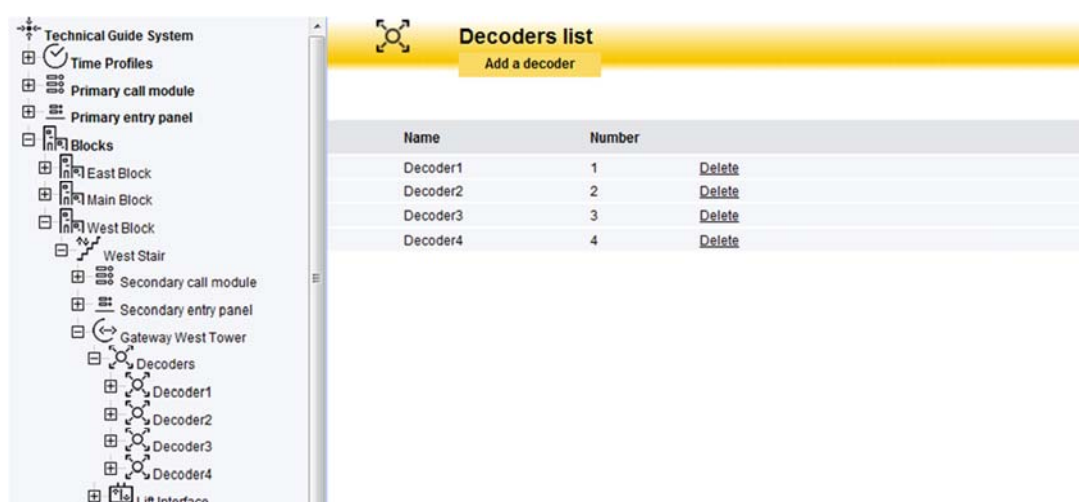


Figure 234: System maintenance – Selection of a device to be deleted

To delete a device, click on the button “Delete” near the device: the system will require a confirmation (Figure 235), if the answer is “Yes”, the device will be deleted.



Figure 235: System maintenance – confirmation to delete a device

If in the system there are other devices or components connected to the device to be deleted, IPervoice informs the user that the operation is impossible, explaining why the deleting operation has not been performed.

**Warning:** the FrontEnd provides details only about the direct cause that prevents from deleting the device. For example, a decoder deleting depends on the presence of apartments associated to it, where there could be other devices, as video door phones or intercom interfaces and also residents associated to that apartment. The user must first of all delete all these devices in the right sequence and then delete the main device.

## 13.7.2 DELETING OTHER SYSTEM COMPONENTS

The procedure is the same: select from the devices tree the component to be deleted and click on “Delete” to delete it. To verify if other devices depend on that component, follow the above described rules.

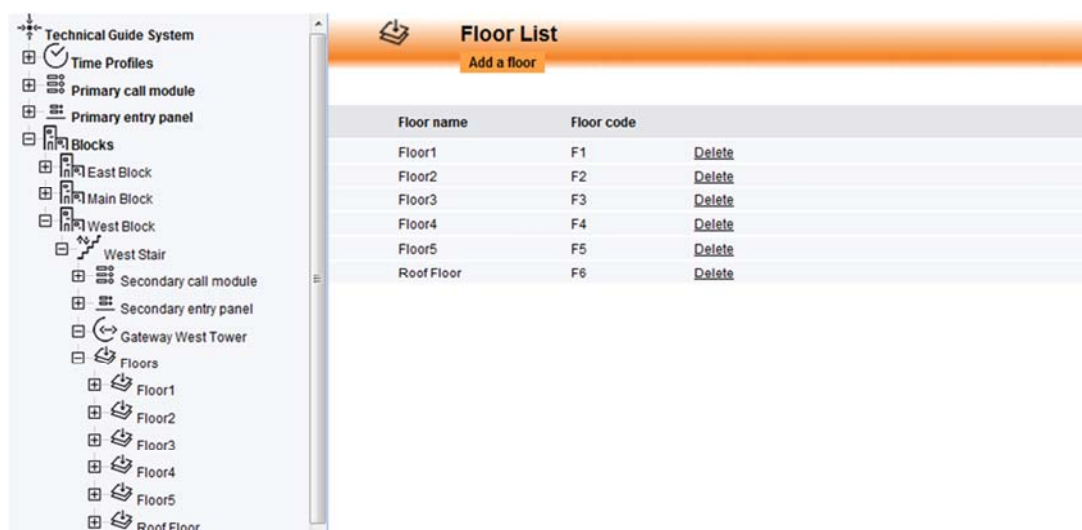


Figure 236: System maintenance – Selection of system component to be deleted

## 13.8 TEMPLATE EXPORT

The two functions described below allow the installer to load residents and externals data by importing data from a text file. This feature is very useful if many data must be entered or the same information must be entered many times (for ex., the assignment to an access profile).

Before importing data, it is needed to export the template<sup>111</sup>. To do this, select the item “Export template” in the menu “Maintenance”, as shown in Figure 237.



Figure 237: System Maintenance – Template export

The user will be asked to save the file with the template, which will be used later to import data to the PC. The name suggested by the system is **ipervoice\_import.csv**<sup>112</sup>; select the desired folder and save the file. The file structure is as follows:

<b>Resident/External</b>	Imported name type. Available values: <b>Resident, External</b> . Required field.
<b>Topo code/Group ID</b>	Imported name identifier. Available values: <b>Topo Code</b> <sup>113</sup> , <b>Group ID</b> . The first one is always associated to the <u>Resident</u> type and identifies the resident apartment, the second one the <u>External</u> type and identifies the External person group where to add the name. Required field.
<b>Last Name</b>	Imported resident or external surname, required field. Max. length: 32 characters.
<b>First Name</b>	First name of the resident or external to be imported, required field. Max. length: 32 characters.
<b>Visibile</b>	Resident visibility: if set to Yes, the name (last name and first name) will be displayed on call modules. Allowed values: <b>Yes, No</b> . Default value, if no specified: <b>Yes</b> .
<b>Phone number</b>	Telephone number associated to the resident. Optional field. Max. length: 16 numeric characters.
<b>Forward phone number</b>	Not used. For future purposes.
<b>Door code</b>	Door lock release numeric code. Min. length: 4 characters, max. 8 characters.

<sup>111</sup> Exported template is a csv (comma-separated values) standard file.

<sup>112</sup> Import process doesn't care about the file name; if needed, the file can be renamed.

<sup>113</sup> The assignment must always be made using the apartment topological code, even if the system addressing mode is “Logical Code”.

<b>Key code</b>	Proximity key identification code. Required field in hexadecimal <sup>114</sup> . Fixed length: 8 characters
<b>Access profile ID</b>	Identification code assigned by the system to the access profile. Required field, if Door Code or Key Code data have been entered

Table 58: System maintenance– Resident and External data import log

**Warning:** the template export doesn't generate a static model, but a log file that represents the system configuration. For this reason, it is necessary to perform the export procedure each time it is needed to enter new names or update previously loaded data.

Open the file with a generic text editor; the structure is shown in the following figure:

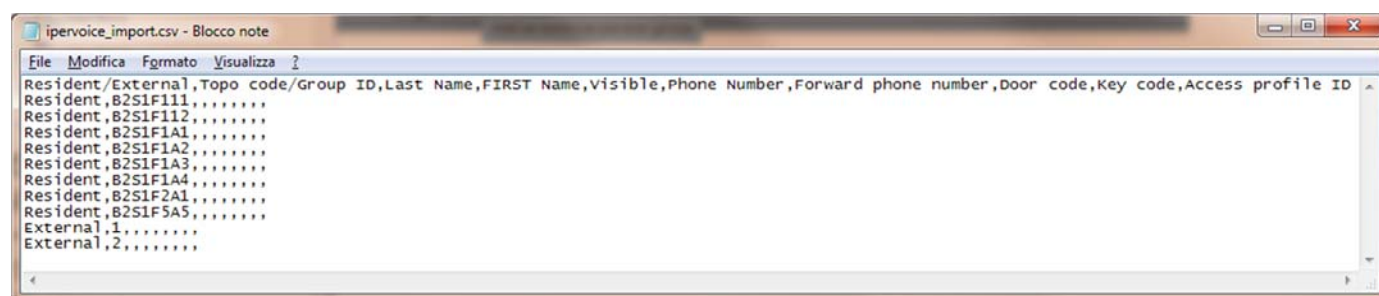


Figure 238: System maintenance– Export file

For “Resident” group, the system exports a row<sup>115</sup> for each system apartment; for “External” a row for each “External persons groups” member configured during the installation.

### 13.8.1 COMPILING THE IMPORT FILE

Open the file and enter data, according to structure and limits shown in Table 56. If more than one resident must be added in the same apartment, enter data of the first name, then duplicate the row and change data (for ex, name and surname, Key code, etc.).

When the editing phase is ended, save the file and close it to proceed with import phase.

**Warning:** if a csv editor is used for file editing, check that the editor doesn't change any data. For ex., the hexadecimal Key code field could contain “zeroes”. These could appear not significant, but if these data are considered as numeric values, they could be deleted, generating a code different from the original one.

<sup>114</sup> The format is hexadecimal. Letter case doesn't matter.

<sup>115</sup> The first row of the file must not be changed or deleted; it is used by the system to describe the imported log file. The fields are separated by the character “,” (comma).

## 13.9 DATA IMPORT

The import process is guided by a two steps Wizard. To start the process, select the item “Import data” in “Maintenance” menu. In the displayed page, the user can select the previously compiled file to be imported to the system (Figure 239).



Figure 239: System Maintenance – Data import, file selection

After this operation, press the button “Next” to start the import process; the user will be asked for a confirmation:

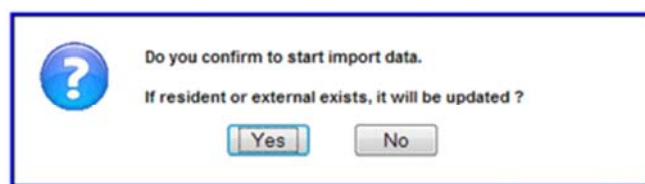


Figure 240: System Maintenance – Data import, import confirmation

Confirm the operation by pressing the button “Yes”; if there are names already present, they will be updated with the new data of the import file. This procedure doesn’t perform any deletion operation, but it is only possible to add new names or update the existing ones. This is important, because it is possible to perform incremental import and split this operation by building or area.

At the end of the procedure, a page will inform the user about the result of the operation, as shown in Figure 241.

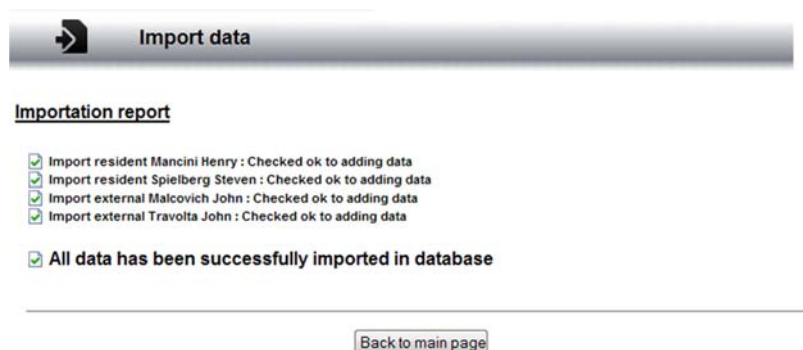

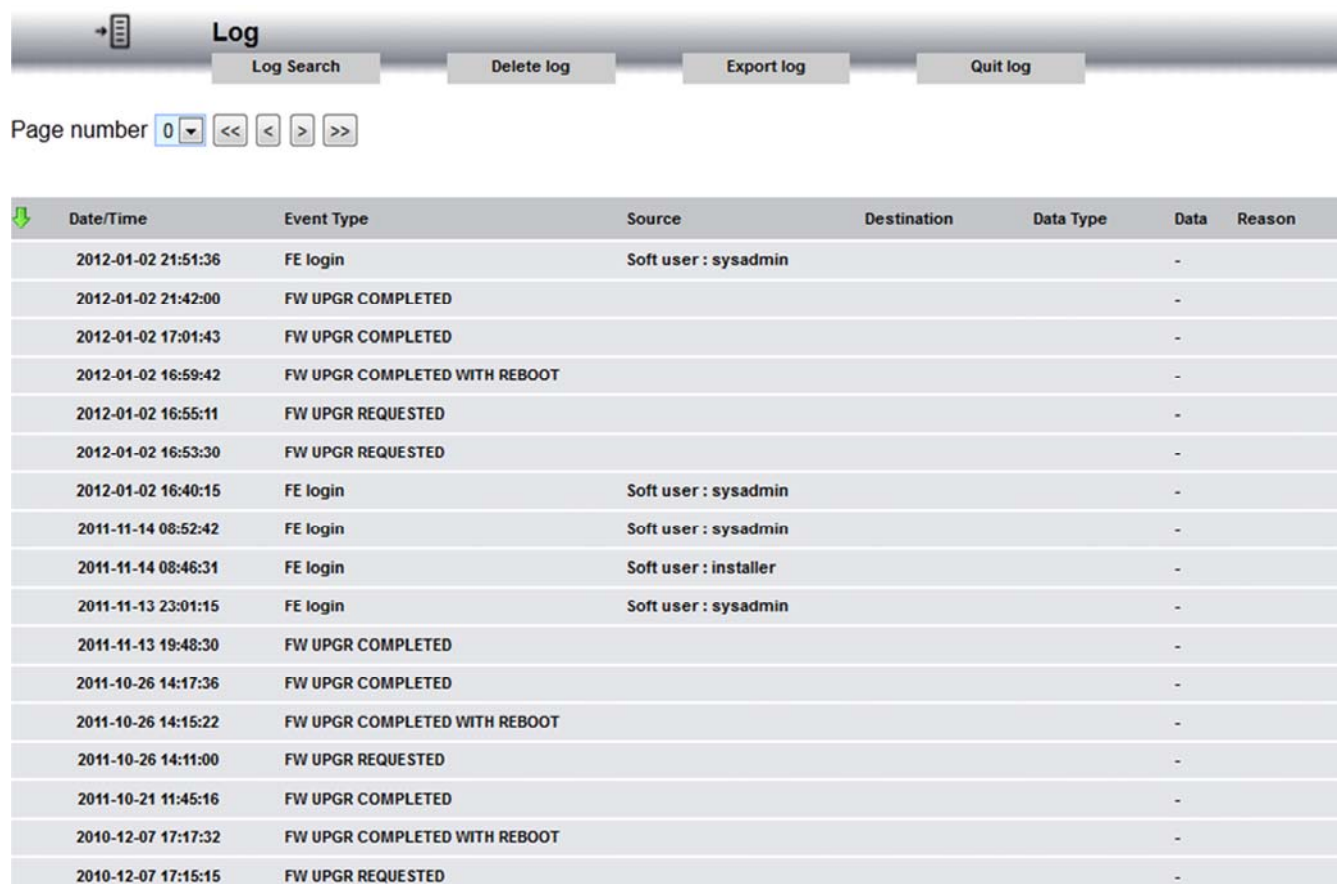


Figure 241: System Maintenance – Data import result

 **Warning:** If during the import process there are one or more rows with wrong data, the system will notify the user about wrong rows and fields without making any change in the system.

## 13.10 SYSTEM LOG

IPer voice system records operating information in an event log. To see this information by the FrontEnd, select the item “Log” from the main menu. Figure 242 displays an example of the summary page, that shows the contents.



Date/Time	Event Type	Source	Destination	Data Type	Data	Reason
2012-01-02 21:51:36	FE login	Soft user : sysadmin			-	
2012-01-02 21:42:00	FW UPGR COMPLETED				-	
2012-01-02 17:01:43	FW UPGR COMPLETED				-	
2012-01-02 16:59:42	FW UPGR COMPLETED WITH REBOOT				-	
2012-01-02 16:55:11	FW UPGR REQUESTED				-	
2012-01-02 16:53:30	FW UPGR REQUESTED				-	
2012-01-02 16:40:15	FE login	Soft user : sysadmin			-	
2011-11-14 08:52:42	FE login	Soft user : sysadmin			-	
2011-11-14 08:46:31	FE login	Soft user : installer			-	
2011-11-13 23:01:15	FE login	Soft user : sysadmin			-	
2011-11-13 19:48:30	FW UPGR COMPLETED				-	
2011-10-26 14:17:36	FW UPGR COMPLETED				-	
2011-10-26 14:15:22	FW UPGR COMPLETED WITH REBOOT				-	
2011-10-26 14:11:00	FW UPGR REQUESTED				-	
2011-10-21 11:45:16	FW UPGR COMPLETED				-	
2010-12-07 17:17:32	FW UPGR COMPLETED WITH REBOOT				-	
2010-12-07 17:15:15	FW UPGR REQUESTED				-	

Figure 242: Utility functions – System Log management

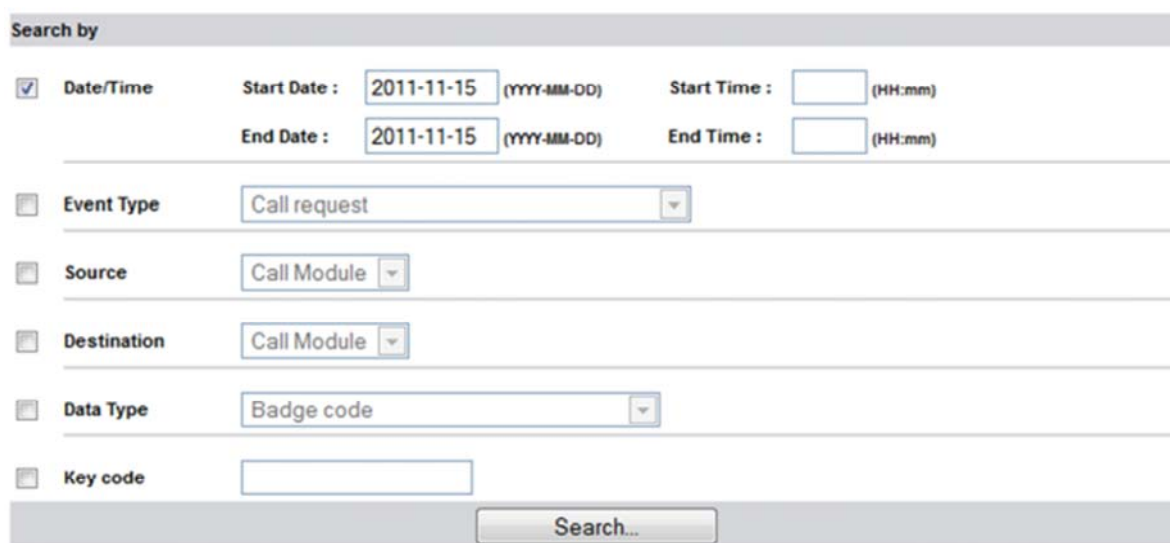
The list shows some events stored by the system; for each one, there are all specific data, useful to identify it. Some data are always present, as Date and Time or event type, while others are saved coherently with the information type. Click on the top of the column to change the order. Default sort key is date and time of the event.

In the menu bar there are some buttons used for the following functions:

- **Log Search** It shows search fields used to “filter” the events list saved by IPervoice; for details, see paragraph 13.10.1 on page 286
- **Delete Log** It deletes all the records in the system log. The FrontEnd asks the user for a confirmation before deleting.
- **Export Log** This function allows to export the events log in CSV format (**C**omma **S**eparated **V**alues), which can be easily read by programs as Excel or similar ones
- **Quit Log** Used to exit from log management and return to FrontEnd main menu

### 13.10.1 CUSTOMIZED LOG SEARCH

After pressing the button “Log Search”, the page shows some fields, that can be used to perform specific searches in the event log. The user can enter search keys in the page shown in Figure 243.



The screenshot shows a web-based search interface titled "Search by". It contains several search criteria, each with a checkbox and a label:

- ☒ **Date/Time**: Includes "Start Date" (2011-11-15, YYYY-MM-DD), "Start Time" (empty, HH:mm), "End Date" (2011-11-15, YYYY-MM-DD), and "End Time" (empty, HH:mm).
- ☐ **Event Type**: A dropdown menu showing "Call request".
- ☐ **Source**: A dropdown menu showing "Call Module".
- ☐ **Destination**: A dropdown menu showing "Call Module".
- ☐ **Data Type**: A dropdown menu showing "Badge code".
- ☐ **Key code**: An empty text input field.

A "Search..." button is located at the bottom right of the form.

Figure 243: Utility functions – Customized search in system log



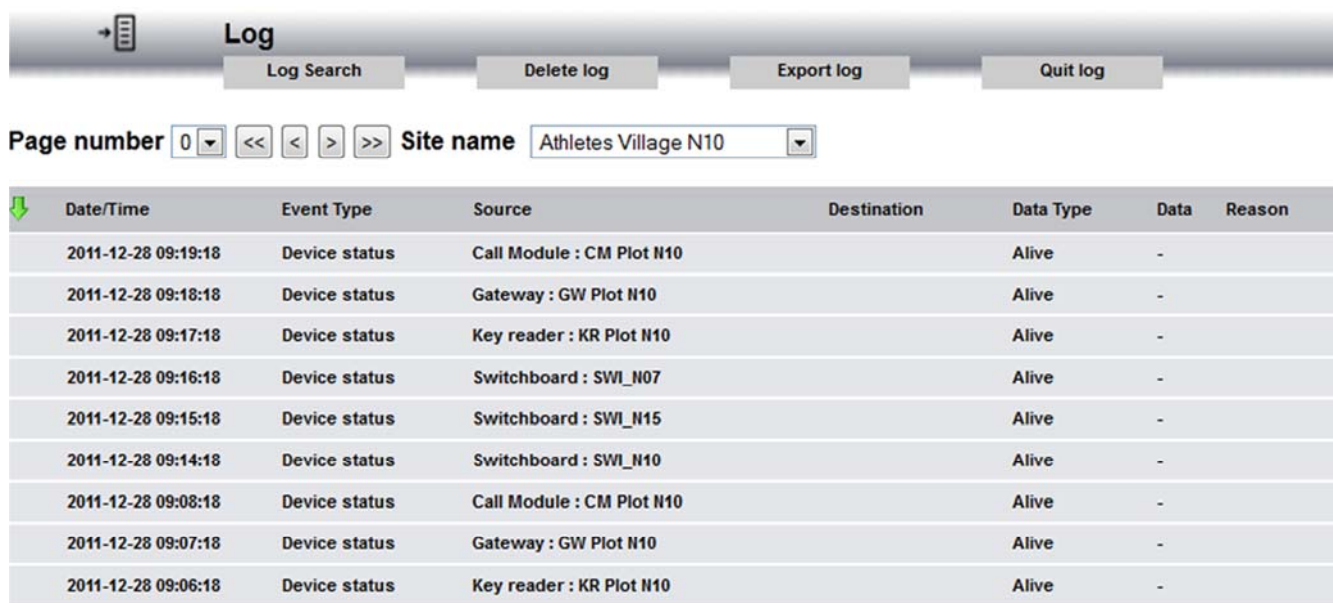
The following table describes the fields available to create the search filter and their meaning:

<b>Date/Time</b>	If selected, it allows to set a date interval where to search the event; it is also possible to enter start time and end time
<b>Event Type</b>	With the pull-down menu it is possible to set a filter for the event type. Some of the available values are: <b>Call request, Door Opening, Authentication error or Alarm reset</b>
<b>Source</b>	Some events are originated by a device or a specific function; they can be selected with the pull-down menu, for instance: <b>Call Module, Apartment or Switchboard</b>
<b>Destination</b>	The same as above for event destination
<b>Data Type</b>	Some events have additional data; the type changes according to the event. The pull-down menu is used to limit the search to a specific type, for instance: <b>Badge Code, Coercion Alarm</b>
<b>Key code</b>	This field is used to search a specific Key Code. The data can be entered also in a driven mode, using the “Encoder 125” device. For further information, see the paragraph “Automatic Key Code Wizard” on page 192.

After selecting the desired search methods, press the button “**Search**”; the FrontEnd will query the IPervoice server for the events that meet the configured filter criteria.

## 13.10.2 SEARCH IN THE SYSTEM LOG IN MULTI-SERVER MODE

In Multi-Server system, the summary page of IPervoice system log is extended to include the logs of all the system servers. In this way the user can easily perform searches, configure filters on all the present servers without changing the window. Figure 244 shows a typical example of search page in Multi-Server mode.



Date/Time	Event Type	Source	Destination	Data Type	Data	Reason
2011-12-28 09:19:18	Device status	Call Module : CM Plot N10		Alive	-	
2011-12-28 09:18:18	Device status	Gateway : GW Plot N10		Alive	-	
2011-12-28 09:17:18	Device status	Key reader : KR Plot N10		Alive	-	
2011-12-28 09:16:18	Device status	Switchboard : SWI_N07		Alive	-	
2011-12-28 09:15:18	Device status	Switchboard : SWI_N15		Alive	-	
2011-12-28 09:14:18	Device status	Switchboard : SWI_N10		Alive	-	
2011-12-28 09:08:18	Device status	Call Module : CM Plot N10		Alive	-	
2011-12-28 09:07:18	Device status	Gateway : GW Plot N10		Alive	-	
2011-12-28 09:06:18	Device status	Key reader : KR Plot N10		Alive	-	

Figure 244: Multi-Server mode – Utility functions – System Log management

As shown in the figure, in the upper side of the page, near the navigation buttons, a pull-down menu allows to select the site used to display system logs a fianco dei pulsanti di navigazione, un menù a “tendina” permette di selezionare il sito dal quale visualizzare i log di sistema (the server selected in the example is the Plot N10). Filter methods described in paragraph 13.10.1 “Customized log search” on page 286, are the same; the FrontEnd will automatically query all the system servers.

## 13.11 SEARCH

In the FrontEnd main menu, select the item “Search” to access the search page, as shown in Figure 245.


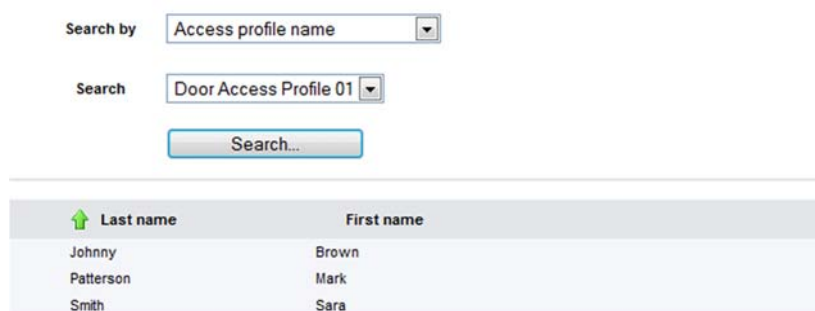


Figure 245: Utility functions – Search

This function allows to search system users and devices in different modes. These can be selected from the pull-down menu called “Search by”. The available search modes are shown below, with the result of the search performed. If the system is configured in Multi-Server mode, see paragraph 13.11.8 “Search in Multi-Server Mode” on page 293.

### 13.11.1 SEARCH BY ACCESS PROFILE

This is the default search mode, performed by selecting the item “Access Profile” from the pull-down menu “Search by”, then the profile name from the menu “Search”. Figure 246 shows all the extracted names with “Door Access Profile 01” access profile. Click on a name of the list, IPervoice will show the respective page where data can be changed.

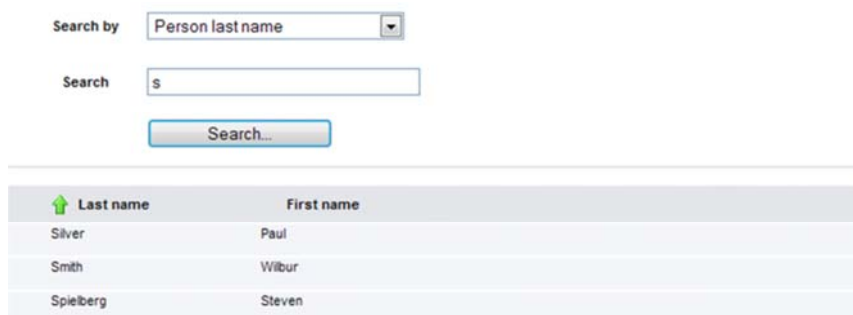


↑ Last name	First name
Johnny	Brown
Patterson	Mark
Smith	Sara

Figure 246: Utility functions - Search by Access Profile

### 13.11.2 SEARCH BY LAST NAME

To use this search, select the item “Person last name” and enter the name in the text box near “Search”. The user can enter only some letters of the name, IPervoice will show all users with the name starting with these letters. In the example (Figure 247), there are all the names starting with “S”<sup>116</sup>. Click on the name to access the page used to change data.

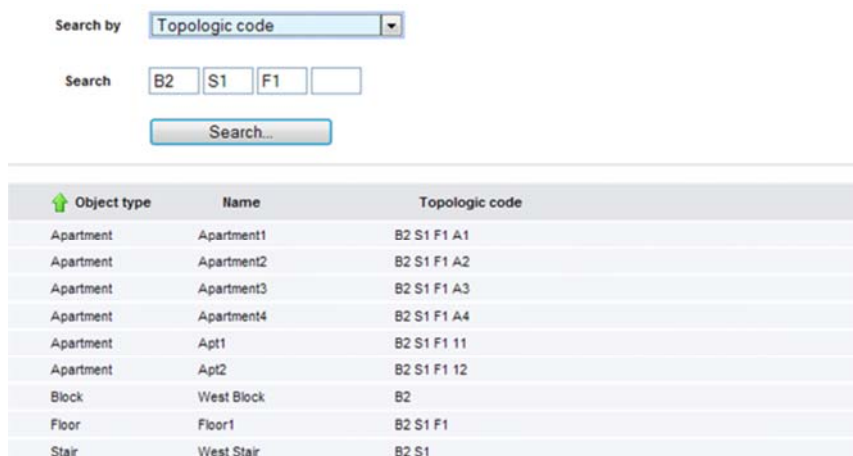


Last name	First name
Silver	Paul
Smith	Wilbur
Spielberg	Steven

Figure 247: Utility functions - Search by last name

### 13.11.3 SEARCH BY TOPOLOGICAL CODE

Use this search mode to find the list of “objects” with a topological code matching with the selected criteria. As shown in Figure 248, four text boxes are available. Each one can be used to specify a code part (block, stair, floor, apartment).



Object type	Name	Topologic code
Apartment	Apartment1	B2 S1 F1 A1
Apartment	Apartment2	B2 S1 F1 A2
Apartment	Apartment3	B2 S1 F1 A3
Apartment	Apartment4	B2 S1 F1 A4
Apartment	Apt1	B2 S1 F1 11
Apartment	Apt2	B2 S1 F1 12
Block	West Block	B2
Floor	Floor1	B2 S1 F1
Stair	West Stair	B2 S1

Figure 248: Utility functions - Search by topological code

Topological search returns also the objects that are hierarchically over the found ones. The example shows that besides the apartments, also belonging floor, stair and block are returned.

<sup>116</sup> The search is not case sensitive

### 13.11.4 SEARCH BY LOGIC CODE OR NUMERIC CODE

This search is used instead of topological code mode when the system is configured to operate in Logic or Numeric addressing mode. In the text box enter the code to be searched or part of it.




Object type	Name	Logic code
Switchboard	Concierge	

Figure 249: Utility functions – Search by logic code

### 13.11.5 SEARCH BY TYPE AND DEVICE NAME

This search is useful to find one or more devices of a specific type, for ex. call modules, video server, lift interfaces, decoder and so on. A specific mask used to enter data guides the user to enter the device type with a pull-down menu and enter the name in the text box. Figure 250 shows an example:

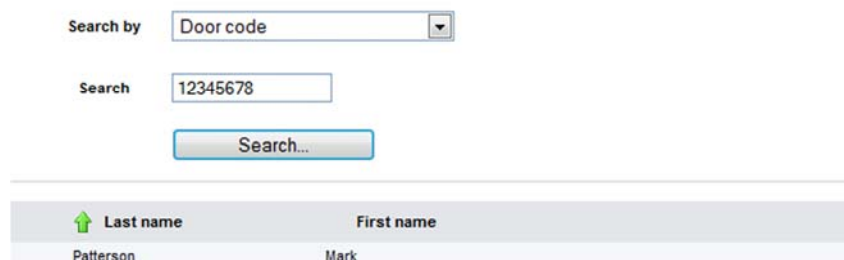


Device type	Name
Decoder	Decoder1
Decoder	Decoder2
Decoder	Decoder3
Decoder	Decoder4

Figure 250: Utility functions – Search by type and device name

### 13.11.6 SEARCH BY DOOR CODE

This option allows to search a user by using the associated door lock release code. To search the user, input all the door lock release code in Search field.



The interface shows a 'Search by' dropdown menu set to 'Door code'. Below it is a 'Search' text input field containing the number '12345678'. A 'Search...' button is positioned below the input field. Below the search controls is a table with two columns: 'Last name' (indicated by a green upward arrow icon) and 'First name'. The table contains one row of results.

Last name	First name
Patterson	Mark

Figure 251: Utility functions – Search by door code

### 13.11.7 SEARCH BY KEY CODE (BADGE CODE)


This search mode allows to find one or more users by the proximity key code. In order to perform this search, enter the hexadecimal key code in the field Search.



The interface shows a 'Search by' dropdown menu set to 'Badge code'. Below it is an empty 'Search' text input field. A 'Search...' button is positioned below the input field. Below the search controls is a table with two columns: 'Last Name' (indicated by a green upward arrow icon) and 'First name'. The table contains three rows of results.

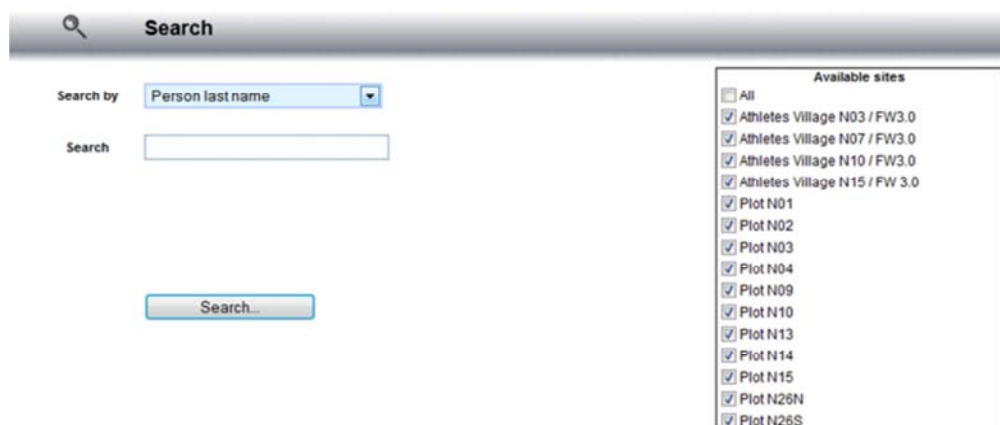
Last Name	First name
Brown	John
Rotten	John
Silver	Paul

Figure 252: Utility functions – Search by badge code

 **Note:** The search by key code can also be performed in a guided mode, with the “Encoder 125”. For further information, see paragraph “Automatic Key Code Wizard” on page 209.

### 13.11.8 SEARCH IN MULTI-SERVER MODE

When iPerVoice is configured to operate in Multi-Server mode, the search page shows on the right the list of the servers where to perform search operations; Figure 253 shows a typical example.




Available sites	
<input type="checkbox"/>	All
<input checked="" type="checkbox"/>	Athletes Village N03 / FW3.0
<input checked="" type="checkbox"/>	Athletes Village N07 / FW3.0
<input checked="" type="checkbox"/>	Athletes Village N10 / FW3.0
<input checked="" type="checkbox"/>	Athletes Village N15 / FW 3.0
<input checked="" type="checkbox"/>	Plot N01
<input checked="" type="checkbox"/>	Plot N02
<input checked="" type="checkbox"/>	Plot N03
<input checked="" type="checkbox"/>	Plot N04
<input checked="" type="checkbox"/>	Plot N09
<input checked="" type="checkbox"/>	Plot N10
<input checked="" type="checkbox"/>	Plot N13
<input checked="" type="checkbox"/>	Plot N14
<input checked="" type="checkbox"/>	Plot N15
<input checked="" type="checkbox"/>	Plot N26N
<input checked="" type="checkbox"/>	Plot N26S

Figure 253: Multi-Server mode – Utility functions – Search

The user can select one or more servers where to perform the search, according to requirements.

Regardless of the search type, the results will show the list of selected servers; expand them to see retrieved data.

For instance, the search by last name **“Security”**, as name of an external present in more than one system, could provide a result as shown in Figure 254: the pre-defined server is the one accessed by the FrontEnd (in this case, “Plot N01”).


**Search**

Search by

Person last name

Search

Search...

Available sites

☐ All
☒ Athletes Village N03 / FW3.0
☒ Athletes Village N07 / FW3.0
☒ Athletes Village N10 / FW3.0
☒ Athletes Village N15 / FW 3.0
☒ Plot N01
☒ Plot N02
☒ Plot N03
☒ Plot N04
☒ Plot N09
☒ Plot N10
☒ Plot N13
☒ Plot N14
☒ Plot N15
☒ Plot N26N
☒ Plot N26S

▶ Athletes Village N03 / FW3.0 (no result)
▶ Athletes Village N07 / FW3.0 (no result)
▶ Athletes Village N10 / FW3.0
▶ Athletes Village N15 / FW 3.0 (no result)
▼ Plot N01

↑ Last name	First name
Security	Key20

▶ Plot N02
▶ Plot N03

Figure 254: Multi-Server mode – Utility functions – Search by last name

For servers without results, the text “**(no result)**” appears on the right of the server name (see Figure 255).

▶ Athletes Village N03 / FW3.0 (no result)

Figure 255: Multi-Server mode – Utility functions - No result found



## 14 STAND ALONE-FRONTEND USAGE (IPERVOICE SA-FE)

IPer voice allows to configure the system and its devices using the FrontEnd. This can be used in two different modes: the first one, called **Server** mode, is described in the previous chapters; the second one, called **Mobile** mode, will be treated in this chapter.

For **Mobile** mode, it is necessary to use Stand Alone – FrontEnd<sup>117</sup> (or “IPer voice sa-fe”), a dedicated software application, provided with the system. Its main characteristics are the following:

- All operations concerning system configuration can be performed “off line”, without being connected to the system and then transferred to IPer voice server.
- User interface accessible by Internet browser, compatible with the interface used by the FrontEnd in Server mode.
- Bluetooth programming of column devices embedded in the application<sup>118</sup>.
- Addition and configuration of new IP devices in offline mode.
- System database synchronization at each operating mode switching (Server or Mobile).

Even though it is not mandatory, it is suggested to install “IPer voice sa-fe” application on a laptop (notebook or Netbook), in order to have on the same PC the FrontEnd features used to configure the system and the SmartPhone features used for column devices programming (see chapter “Column Devices Configuration” on page 165 and following).

<sup>117</sup> It can be freely downloaded also from URMET Internet site [www.urmet.com](http://www.urmet.com)

<sup>118</sup> In order to use the embedded programming functions for column devices, the PC must be provided with Bluetooth interface and use Internet Explorer 8 or higher.

## 14.1 HARDWARE AND SOFTWARE REQUIREMENTS

Before installation, check that the PC is provided with the following minimum requirements:

- **Processor:** 1 GHz 32-bit (x86 Core Duo) compatible with Microsoft Windows Vista 32-bit (Home Premium) or Microsoft Windows 7 32-bit (Home Premium, Professional or Ultimate)
- **RAM and disk space:** 1 Gbyte RAM and 250 Mbyte of available disk space
- **Video card:** compatible with Microsoft Windows Vista 32-bit (Home Premium) or Microsoft Windows 7 32-bit (Home Premium, Professional or Ultimate) 1024 x 768 pixel min. resolution
- **USB Port:** 1 (optional) for the connection of encoder 125
- **Ethernet Interface:** 10 / 100 Mbit/s.
- **Bluetooth Interface:** (suggested), to use embedded programming functions for column devices <sup>119</sup>.
- **Internet Browser:** Microsoft Internet Explorer 8 or higher

It is important to check settings of Windows Vista and Windows 7 UAC<sup>120</sup> module protection, which must be configured as follows:

- Microsoft Windows Vista: UAC disabled
- Microsoft Windows 7: UAC in standard configuration (default)

---

<sup>119</sup> The Bluetooth interface on the host PC must support “Stack Bluetooth Windows” in order that SA-FE can use it. It is suggested to check compatibility before buying it.

<sup>120</sup> UAC – Acronym for User Access Control, Microsoft protection module for Windows Vista, which manages PC users rights, in order to avoid the execution of dangerous software or system data or components damages.

## 14.2 PRE-INSTALLATION CHECKS / UPDATES

Before starting the installation procedure, described below, check that on the PC there is not any previous installation of “IPervoice sa-fe” application. In this case, remove the old version before installing the new one and remove manually the installation folder.

Antivirus<sup>121</sup> software could compromise the result of installation procedure, so it could be necessary to disable the antivirus software during installation.

It is suggested to disable or configure properly firewall<sup>122</sup> software, if present, in order to use properly IPervoice sa-fe. In case of problems during access with Internet browser, the firewall must be disabled.

IPervoice sa-fe software uses an Active-X control inside Internet Explorer browser to communicate with Bluetooth devices, so it is needed to enable download and execution of unsigned Active-X<sup>123</sup> controls in order to make the application operate properly. To enable this function, from Internet Explorer main menu select the item **Tools ->Internet options ->Security**, then **Local Intranet** and **Custom level**; activate the option **Download unsigned Active-x controls** (Figure 256).

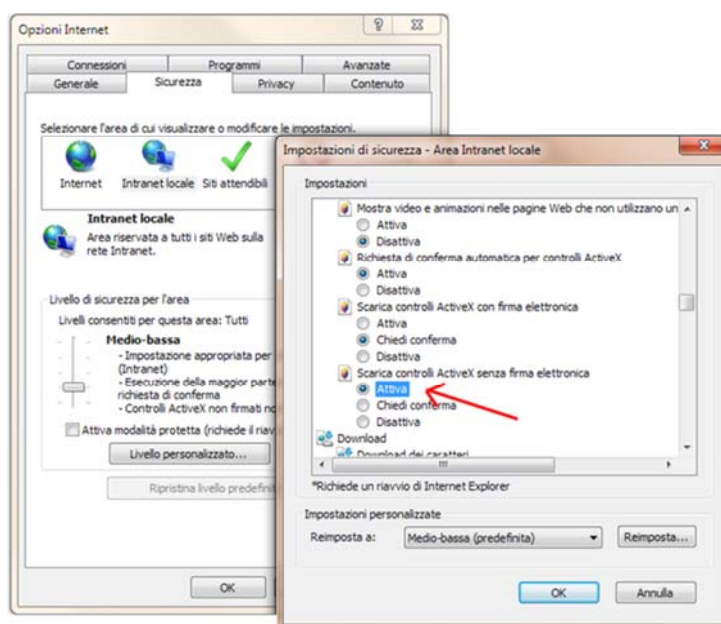


Figure 256: Stand Alone FrontEnd usage - Internet Explorer settings

<sup>121</sup> It depends on antivirus software in use.

<sup>122</sup> See firewall instructions concerning configuration/disabling procedures.

<sup>123</sup> Abbreviation of **Active Extension**, Microsoft technology used to extend application functions.


## 14.3 IPERVOICE SA-FE INSTALLATION

To start the installation software, execute the setup file in installation package. The name of this file depends on the application version. For example, if the released version is **2.0.1**, the name will be **2.0.1-37\_1039\_sa-fe\_Build\_073\_10.exe**. Figure 257 is the typical window shown to the user.



Figure 257: Stand Alone FrontEnd usage – Installation process splash screen

During installation phases, follow the indications displayed in interface windows.

 **Warning:** To correctly perform the installation procedure of IperVoice sa-fe application, the user must access the PC with System administrator rights, otherwise the installation will not be properly performed.


## 14.4 POST INSTALLATION CHECKS

When the installation has been completed, check that the folder where the application has been installed (for ex., C:\Urmet\IperVoice sa-fe), allows the user a complete access to the application. To check this:

- Start “File manager” and find the IperVoice sa-fe application folder
- Click right and select the menu item “Properties”
- Select the tab “Security” and check that the user or the group have the “Full control” of the folder

For its proper operating mode, IperVoice sa-fe uses two applications which operate as Windows services. The first one is a dedicated web server allowing navigation in pages with Internet Explorer browser; the second one allows to store IperVoice system data. If one or both have not been started, the Stand Alone FrontEnd will not be able to work. Services are the following:

- **safe\_httpd:** dedicated web server
- **safe\_mysqlid:** database server

 **Warning:** safe\_httpd service uses the port 80 (http), normally used for navigation on web sites. It is important to check that on the PC, where IperVoice sa-fe has been installed, another web server is not active on the same port, as for example Microsoft IIS. In this case the application will not work properly.

To check that the two services have been correctly started, access the list of Windows services. Start Windows control panel, select the item **Administrative tools** and then the item **Services**<sup>124</sup>; scroll the list to find the two IperVoice sa-fe services and check that the status column is “Started”, as shown in Figure 258.

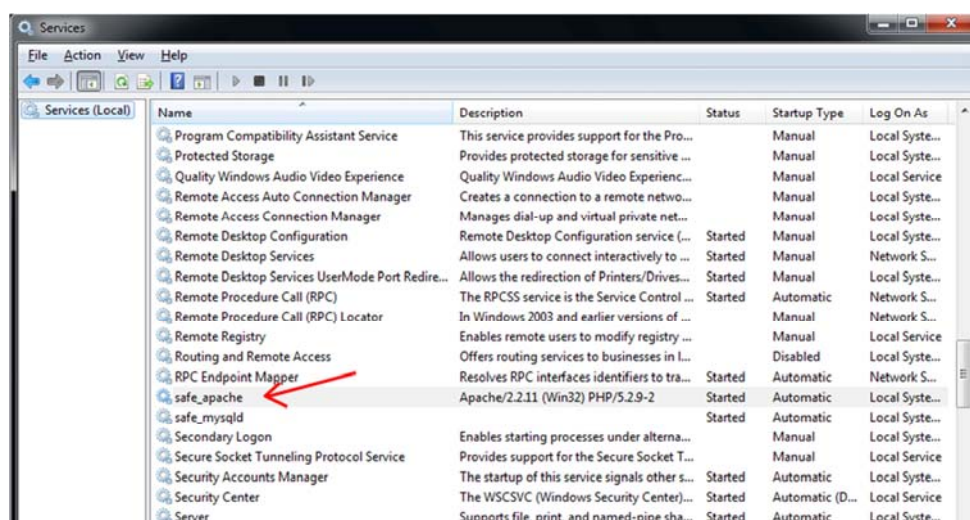


Figure 258: Stand Alone FrontEnd usage – Checking service status

<sup>124</sup> This procedure refers to Windows 7 operating system, for other Windows operating systems it could be different.

## 14.5 STARTING THE APPLICATION

If all previously described steps have been successful, IperVoice sa-fe is ready to be used. There are two different ways to start the application:

- Select the item “SWITCH TO MOBILE” from IperVoice FrontEnd main menu
- Double click on the icon “Urmnet” on desktop

The first way must be used in **Server** mode to switch to **Mobile** mode; the second one when in Mobile mode and operating without being connected to IperVoice server<sup>125</sup>. After starting the application using these two ways, the user will see the following screens shown in Figure 259. mostra le videate che si presentano all’operatore avviando l’applicazione nei modi indicati. In the first case, the user can automatically access the system main page, because username and password are sent to IperVoice sa-fe; in the second case, the user must access from the “login” page, because the application has been manually launched.

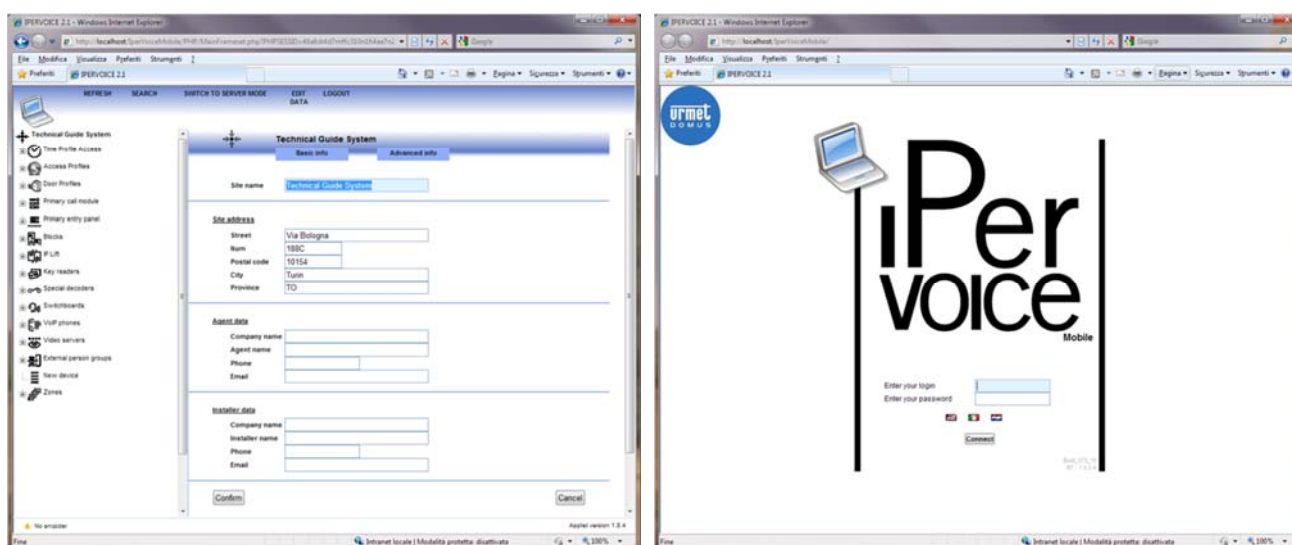


Figure 259: Stand Alone FrontEnd usage – IperVoice sa-fe application launched from FrontEnd and manually

<sup>125</sup> This is the only option available without being connected to the system, because the FrontEnd can’t be accessed and the previously indicated menu item could not be selected without accessing IperVoice server.

## 14.5.1 SWITCHING TO MOBILE MODE (LOCAL MODE)

After selecting from the FrontEnd menu the item “SWITCH TO MOBILE”, IPervoice asks the user to confirm operating mode change (Figure 260). If the answer is yes, it starts all operations needed to launch IperVoice sa-fe.

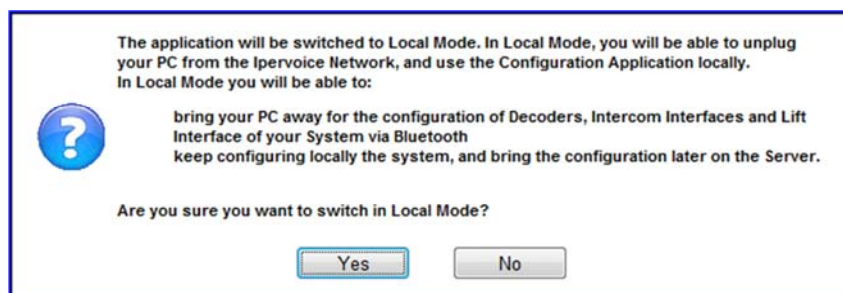


Figure 260: Stand Alone FrontEnd usage – Window used to confirm switching to Mobile mode

The first operation is a consistency check, in order to perform data synchronization from IPervoice server to IperVoice sa-fe local database.



Figure 261: Stand Alone FrontEnd usage – Switching to Mobile mode, consistency check

If an inconsistency is detected between the two databases, the user will be asked about the way to operate (Figure 262).

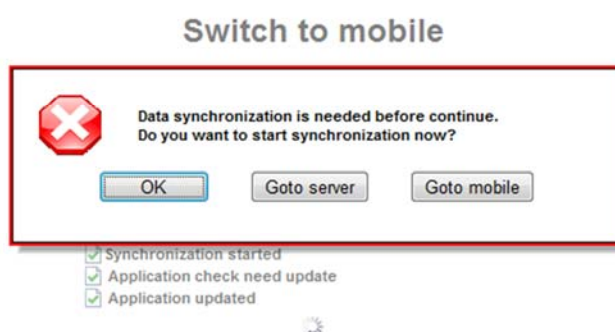


Figure 262: Stand Alone FrontEnd usage – Switching to Mobile mode, data synchronization request



The user can choose among the following options:

- **OK** the system will start data synchronization, which will transfer IPervoice server data on the local database
- **Goto server** no data will be synchronized, the system will return to Server mode without any operations (IperVoice sa-fe will not be activated)
- **Goto mobile** no data will be synchronized, but the system will go to Mobile mode (IperVoice sa-fe will be activated)

However, after synchronization, it is possible to access FrontEnd on IPervoice server; to avoid losing changes performed with IperVoice sa-fe, IPervoice server database will be read only. This condition is indicated by the following message:

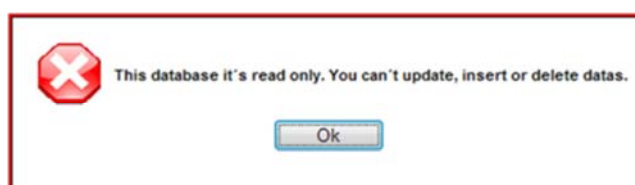


Figure 263: Stand Alone FrontEnd usage – Read only database

**Warning:** If it is necessary to change server data, the operation can be “forced” by selecting the item “EDIT DATA” from the FrontEnd main menu, which is visible only when the system is in Mobile mode (see Figure 264). Consider that in this case, local changes will be lost (Figure 265).



Figure 264: Stand Alone FrontEnd usage – Read only database



Figure 265: Stand Alone FrontEnd usage – Data conflict, local data will be overwritten

**Note:** “EDIT DATA” menu item is visible only when IperVoice sa-fe is directly started without synchronization with the server; also in this case, the previously described warnings are valid.



## 14.5.2 BACK TO SERVER MODE (ON-LINE MODE)

When all configuration operations in Mobile mode (Local Mode) have been completed, to make changes effective follow the reverse procedure and go back to Server mode. To do this, select the item “SWITCH TO SERVER MODE” from IperVoice sa-fe main menu. The user must confirm by pressing the button “Yes” in the dialog window shown in Figure 266.

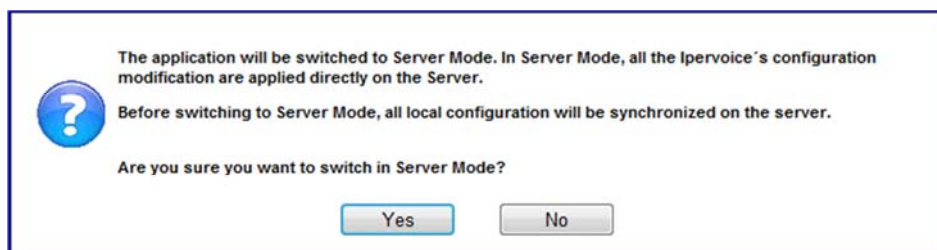


Figure 266: Stand Alone FrontEnd usage – Back to Server mode confirm

IPerVoice performs some preliminary consistency operations (Figure 267).

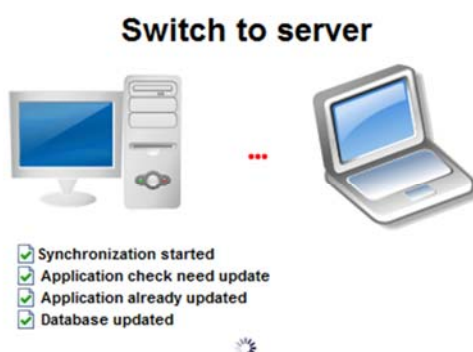



Figure 267: Stand Alone FrontEnd usage – Return to Server mode, consistency check

Also in this case, the user will be asked to confirm data synchronization or change mode switching without any modifications<sup>126</sup>. The dialog window (Figure 262) and options are the same described in paragraph 14.5.1 on page 301.

<sup>126</sup>A temporary return to server mode without data synchronization can be necessary if operations requiring the connection to IperVoice server must be performed (diagnostic, log reading, etc.).

## 14.6 THE MAIN MENU

IperVoice sa-fe main menu is a subset of the one available on IPervoice FrontEnd. The following table describes the available functions and their meaning.

<b>REFRESH</b>	It executes the forced update of page contents.
<b>SEARCH</b>	<p>It activates the search functions available in IPervoice, for example: search of a resident or a device by topological or logic code, by key code and so on.</p> <p> <b>Warning:</b> the search is performed in IperVoice sa-fe local database</p>
<b>SWITCH TO SERVER MODE</b>	Back to Server mode (On-line Mode)
<b>EDIT DATA</b>	It forces system data editing when the database is read only
<b>LOGOUT</b>	Exit from FrontEnd Stand Alone

## 14.7 APPLICATION STRUCTURE AND FUNCTIONS

Stand Alone FrontEnd is a version of the FrontEnd described in chapter “IPervoice Configuration - The Frontend” (on page 89 and following), It operates independently from IPervoice system server. For this reason, the user that already knows the FrontEnd application, the use with Internet browser, the user interface and the available functions can use the Stand Alone FrontEnd easily. As shown in Figure 268, the structure is the same already described in this manual.

This chapter will not treat functions already described in previous chapters. For example, for search functions use, see paragraph “System Maintenance and Utility Functions - Search” on page 289, for call module configuration see paragraph “IPervoice Devices advanced Configuration - IP Call Module” on page 128.

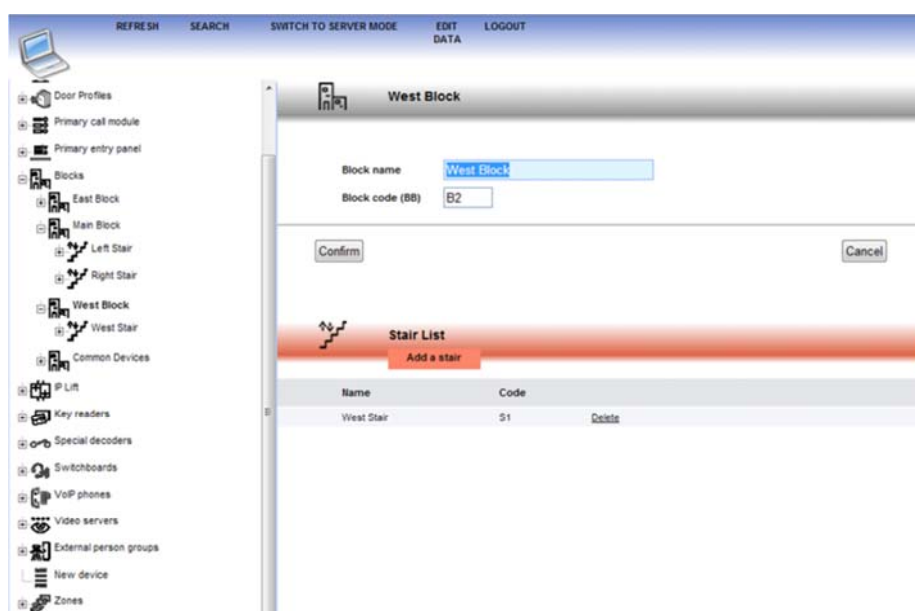


Figure 268: Stand Alone FrontEnd usage – Application structure

The following special characteristics of Stand Alone version will be described:

- Addition and configuration of new IP devices
- Column devices configuration via embedded Bluetooth interface

## 14.8 ADDING AND CONFIGURING NEW IP DEVICES

Local mode (or Mobile) allows to add and configure IP devices even if these are not yet detected and identified by the system. In Server mode, the new IP device to be added must be connected to the system and detected by IPervoice system.

In IperVoice sa-fe only device type (call module, VoIP telephone and so on) and MAC<sup>127</sup> address are required.

Follow the procedure below:

From the devices tree, select the item “New device”; the Stand Alone FrontEnd will show a page similar to Figure 269, which contains the previously added devices or an empty list, if no additions have been performed yet.

<sup>127</sup> The MAC address, which identifies uniquely an IP device, is written on the back side of all IPervoice devices.

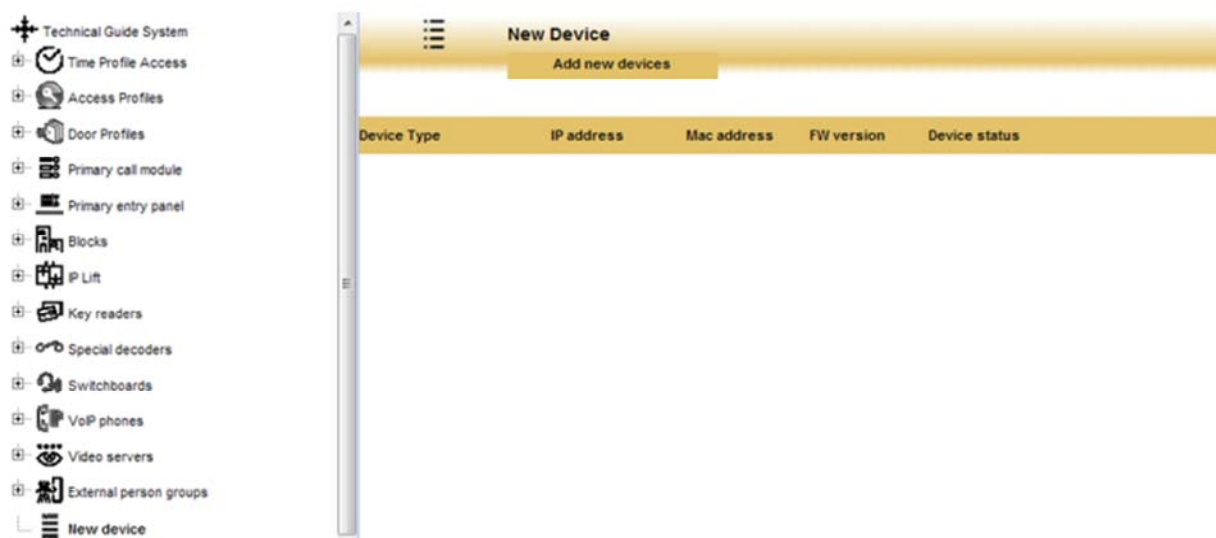


Figure 269: Stand Alone FrontEnd usage – Adding new IP devices

By clicking on “Add new devices”, the user will be asked to select, in the dialog window shown in Figure 270, the device type and to enter the MAC address. When the system goes back to Server mode, this MAC address will allow the system to find the new module and configure it as specified.

In the example, a new VoIP telephone (4501/5) is added.

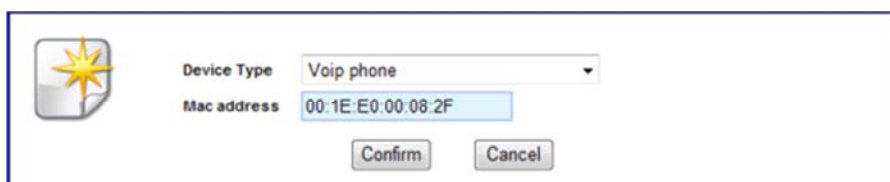


Figure 270: Stand Alone FrontEnd usage– Identification data of the new IP device

Press the button “Confirm” to go back to the previous list, where the VoIP telephone has been added. Click on the button “Configure” to access the configuration page, where to enter information needed to operate, as shown Figure 271.

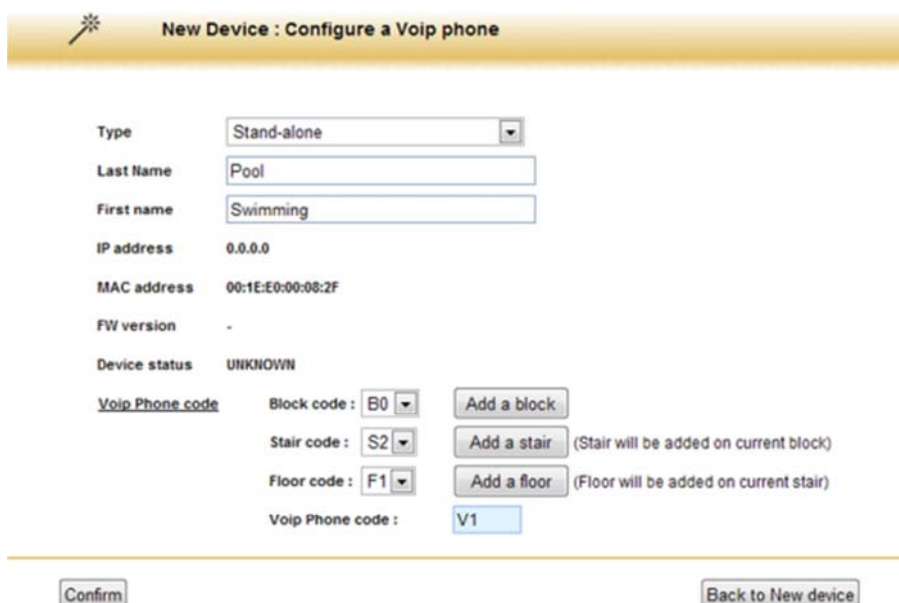


Figure 271: Stand Alone FrontEnd usage – Configuration of a new IP device

## 14.9 COLUMN DEVICES CONFIGURATION USING IPERVOICE SA-FE

One of the most useful functions of IperVoice sa-fe is the capability to configure column devices without using an external PDA device (See chapter “Column Devices Configuration - System Data Download to PDA and Smartphone device” on page 168 and following). In order to use this feature, the PC where the Stand Alone FrontEnd is installed must be equipped with a Bluetooth interface, used to communicate with the dongle 1039/56 connected to the column devices to be programmed. In order that the application can use the 1039/56, when it is used for the first time, perform the pairing procedure, as described in chapter 14.9.2.

### 14.9.1 SELECTING THE DEVICE TO BE CONFIGURED AND TRANSFERRING SYSTEM DATA

To configure a column device, this must be selected as usually from the devices tree<sup>128</sup>. The example shows the configuration of a 4-user decoder (1039/34). The display will show a page as the one in Figure 272, where there are two additional buttons compared to FrontEnd in server mode. The two buttons **Program via BT** and **Read via BT** are used to transfer configuration data to the decoder and vice versa, using the Bluetooth interface.

<sup>128</sup> This procedure can also be used to add a new device.

Name	Code	
Apartment1	A1	<a href="#">Delete</a>
Apartment2	A2	<a href="#">Delete</a>
Apartment3	A3	<a href="#">Delete</a>
Apartment4	A4	<a href="#">Delete</a>

Figure 272: Stand Alone FrontEnd usage – 4-user decoder configuration page

By pressing the button “Program via BT”, a new dialog window will appear (shown in Figure 273). If the Bluetooth device has not been acquired yet, press the button “Search” to start the identification procedure (“Bluetooth Programming Interface identification” on page 309).

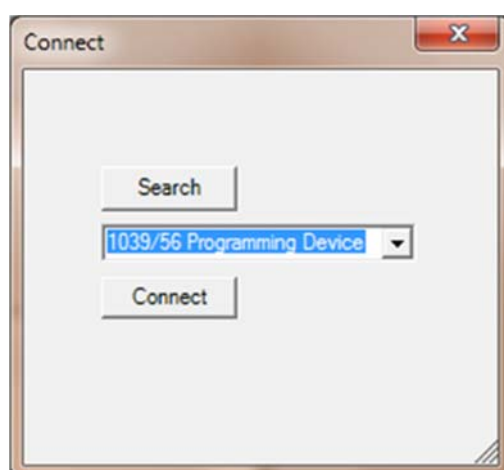


Figure 273: Stand Alone FrontEnd usage – Bluetooth interface selection

If the Bluetooth device has already been acquired, its name will appear in the pull-down menu; by clicking on the button “Connect”, data will be transferred to the 4-user decoder. If the procedure has been successful, the dialog window will show:



Figure 274: Stand Alone FrontEnd use – Bluetooth programming result

## 14.9.2 BLUETOOTH PROGRAMMING INTERFACE IDENTIFICATION

If the Bluetooth device 1039/56 is used for the first time, the identification procedure is automatically activated. Figure 275<sup>129</sup> shows the procedure to be used in this situation: the user will be informed that a new Bluetooth device has been detected and asked to confirm if this one can be added to the list. If the answer is “yes”, the user must enter the “passkey” **0000**, then press the button “Next” to complete the identification procedure. From this moment the interface 1039/56 is known by the host PC and the identification will not be requested any more<sup>130</sup>.

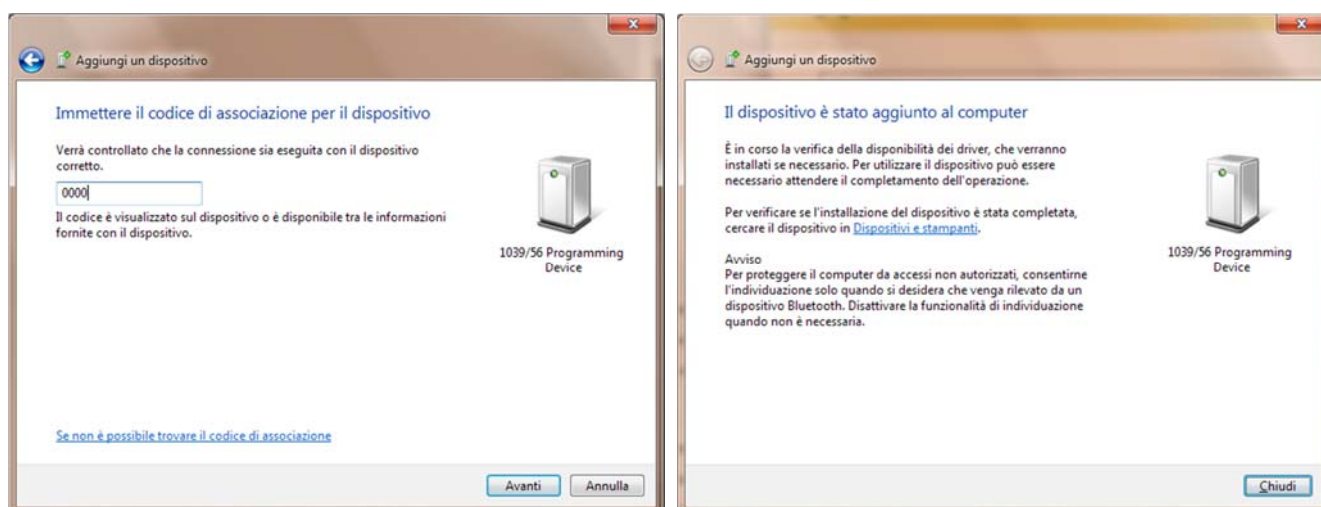


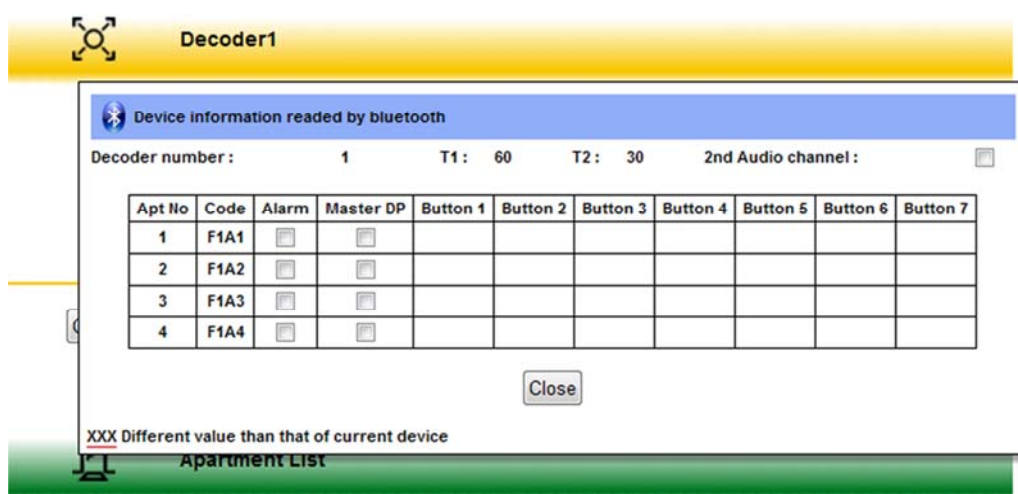
Figure 275: Stand Alone FrontEnd usage – Bluetooth device 1039/56 identification

<sup>129</sup> The figure shows the procedure to be used in case of Windows 7 operating system; in case of another Windows operating system, the procedure could be different.

<sup>130</sup> If the interface 1039/56 is replaced, the identification procedure must be repeated. It is suggested to use only one programming interface: the operating system can't identify uniquely different units of the same type and the transfer could not work properly.

### 14.9.3 CHECKING CONFIGURATION DATA

As already mentioned in paragraph “Column Devices Programming - Checking of parameters downloaded to the column device” on page 178, the application confirms that configuration parameters have been transferred. To check data sent to the device, press the button “Read from BT” in the detail page of the selected column device. The application will ask to connect to the Bluetooth interface using the same procedure previously described; when read operation is completed, a page will appear, shown in Figure 276.



Apt No	Code	Alarm	Master DP	Button 1	Button 2	Button 3	Button 4	Button 5	Button 6	Button 7
1	F1A1	<input type="checkbox"/>	<input type="checkbox"/>							
2	F1A2	<input type="checkbox"/>	<input type="checkbox"/>							
3	F1A3	<input type="checkbox"/>	<input type="checkbox"/>							
4	F1A4	<input type="checkbox"/>	<input type="checkbox"/>							

Decoder number : 1    T1 : 60    T2 : 30    2nd Audio channel : ☐

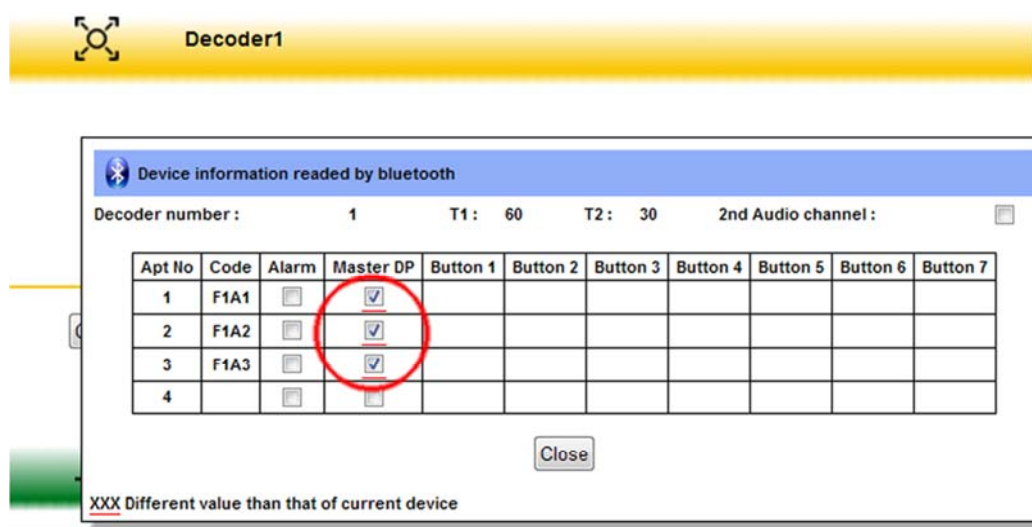
Close

XXX Different value than that of current device

Apartment List

Figure 276: Stand Alone FrontEnd usage – System data reading via Bluetooth

If read information are different from IPervoice sa-fe local database, the user will be informed and inconsistent parameters will be underlined in red. Figure 277 shows a typical example.



Apt No	Code	Alarm	Master DP	Button 1	Button 2	Button 3	Button 4	Button 5	Button 6	Button 7
1	F1A1	<input type="checkbox"/>	<input checked="" type="checkbox"/>							
2	F1A2	<input type="checkbox"/>	<input checked="" type="checkbox"/>							
3	F1A3	<input type="checkbox"/>	<input checked="" type="checkbox"/>							
4		<input type="checkbox"/>	<input type="checkbox"/>							

Decoder number : 1    T1 : 60    T2 : 30    2nd Audio channel : ☐

Close

XXX Different value than that of current device

Figure 277: Stand Alone FrontEnd usage – Highlighting of programming data differences